



Privacy Policy

The Haukai restaurant is committed to providing quality services to you, and this policy outlines our ongoing obligations to you in respect of how we manage your Personal Information.

What is Personal Information, and why do we collect it?

Personal Information is Information or an opinion that identifies an individual. We collect personal information names, addresses, email addresses, phone and facsimile numbers.

This Personal Information is obtained in many ways, including online reservation form, staff registration system and/or by telephone by email, via our website from your website, from media and publications, from other publicly available sources, from cookies- delete all that aren't applicable and from third parties.

We collect your Personal Information for the primary purpose of providing our services to you. When we collect Personal Information we will, where appropriate and where possible, explain to you why we are collecting the Information and how we plan to use it.

Disclosure of Personal Information

Your Personal Information may be disclosed in a number of circumstances including the following:

- Third parties where you consent to the use or disclosure; and
- Where required or authorised by law.

Security of Personal Information

Your Personal Information is stored in a manner that reasonably protects it from misuse and loss and unauthorized access, modification or disclosure.

When your Personal Information is no longer needed for the purpose it was obtained, we will take reasonable steps to destroy or permanently de-identify your Personal Information. However, most of the Personal Information is stored in client files that we will keep for a minimum of 7 years.

Access to your Personal Information

You may access the Personal Information we hold about you and update and/or correct it, subject to certain exceptions. If you wish to access your Personal Information, please contact us in writing.

Maintaining the Quality of your Personal Information

Your Personal Information must be up to date. We will take reasonable steps to ensure that your Personal Information is accurate, complete and up-to-date. If you find that the Information we have is not up to date or inaccurate, please advise us as soon as practicable to update our records and ensure we can continue to provide quality services to you.

Policy Updates

This Policy may change from time to time and is available on our website.

Privacy Policy Complaints and Enquiries

If you have any queries or complaints about our Privacy Policy, please contact us at:

The Haukai

1 Island Street Kerikeri, Bay of Islands

09 401 4019