Cullen Rezendes

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Wallingford, CT 06492
(203) 909-0245
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EXPERIENCE

HB Communications, North Haven, CT — *IT Support Engineer*

JUNE 2016 - PRESENT

Performed IT Support for the HB Communications CT office. Interacting with the employees to solve their technical issues as well as help teach them new technology. Helped integrate new company phones to each employee. Also managed servers and users on the network

Staples, Wallingford, CT — *Technology Sales Associate*

AUGUST 2013 - PRESENT

Providing technical support for trades and classrooms.

Vinal Technical High School, Middletown, CT — *IT Tech Support*

AUGUST 2013 - PRESENT

Providing technical support for trades and classrooms.

Vinal Techno Camp, Meriden, CT — *Teaching Assistant*

SUMMER OF 2015

Aided instructor in teaching students web development and desktop publishing

Middletown Senior Center, Middletown, CT — IT Instructor

FEBRUARY 2016

Assisted Senior Citizens with technical questions and educating them on computer basics. Included installing and upgrading software.

EDUCATION

Vinal Technical High School, Middletown, CT — *Junior*

AUGUST 2013 - PRESENT

Currently a student enrolled at Vinal Technical High School, as an IST Trade Student

SKILLS

Certified in Microsoft Word, Excel, Access and Powerpoint

Customer Service experience from in-house production at Vinal Tech

Troubleshooting skills

Extensive use of Teamviewer and Remote Desktop in workplace

Implementation of Group Policy in a real network

Experience in setting up a Microsoft Windows Server (DNS, DHCP, ADDS, Hyper-V)

Programming Experience in HTML5, C++ and C# languages as well as Object-Oriented Programming

Understanding and basic knowledge of Photoshop, Dreamweaver and Premiere

CERTIFICATIONS

Microsoft Office - Certified in Word, Powerpoint, Excel, and Access

Windows Server Fundamentals

Adobe - Dreamweaver