

Cookie Policy for VehicleHireNetwork

What Are Cookies

As is standard practice with almost all professional websites this site uses cookies, which are small files that are downloaded to your computer, to improve your experience. This page describes what information they gather, how we use them and why we sometimes need to store these cookies. We will also share how you can prevent these cookies from being stored, but this may downgrade or 'break' certain elements of the site's functionality.

For more general information on cookies visit <http://www.allaboutcookies.org/>

How We Use Cookies

We use cookies for a variety of reasons detailed below. Unfortunately, in most cases, there are no industry standard options for disabling cookies without completely disabling the functionality and features they add to this site. It is recommended that you leave cookies enabled if you are not sure whether you need them or not in case they are used to provide a service that you require.

Disabling Cookies

You can prevent the setting of cookies by adjusting your browser settings. Be aware that disabling cookies will affect the functionality of this and many other websites that you visit. Disabling cookies will usually disable certain functionality and features on the site. Therefore, it is recommended that you do not disable cookies.

The Cookies We Set

- Site preferences cookies

To provide you with a great experience on this site, we provide the functionality to set your preferences for how this site runs when you use it. To remember your preferences, we need to set cookies so that this information can be called whenever you interact with a page that utilises your preferences.

Third Party Cookies

We work with trusted third-parties, and you may receive cookies delivered by these third-parties/websites. Please note that we do not control the publication of these third-party cookies. To find out more about these third-party cookies, please visit the relevant sites below.

Third Party	Policy Location
Sage Pay	https://www.sagepay.co.uk/policies/cookies
Stripe	https://stripe.com/cookies-policy/legal
Google Analytics	https://policies.google.com/technologies/types

Google Analytics

This site uses analytics services provided by Google Analytics. Website analytics refers to a set of tools used to collect and analyse anonymous usage information, enabling us to better understand how this site is used. This, in turn, allows us to improve your experience.

The analytics services used by this site use cookies to gather the required information. These cookies may track things such as how long you spend on the site and the pages that you visit. For more information on Google Analytics cookies, see the [Google website](#).

Payment Service Providers

This site may utilise one of the following Payment Service Providers:

Sage Pay

Sage Pay (formerly Protx) is the largest independent payment service provider (PSP) in the UK and Ireland.

Sage Pay provides a secure payment gateway (Level 1 PCI DSS), processing payments for thousands of online businesses. It is Sage Pay's utmost priority to ensure that transaction data is handled safely and securely.

Sage Pay uses a range of secure methods such as fraud screening, I.P address blocking and 3D secure. Once on the Sage Pay system, all sensitive data is secured using the same internationally recognised 256-bit encryption standards.

Sage Pay is PCI DSS (Payment Card Industry Data Security Standard) compliant to the highest level and maintains regular security audits. They are also regularly audited by the banks and banking authorities to ensure that their systems are impenetrable.

Sage Pay is an active member of the PCI Security Standards Council (PCI SSC) that defines card industry global regulation.

In addition, you know that your session is in a secure encrypted environment when you see https:// in the web address, and/or when you see the locked padlock symbol alongside the URL.

Stripe

Stripe provides a secure payment gateway (PCI Service Provider Level 1), processing payments for thousands of online businesses.

Data security is of utmost importance to Stripe, and it invests heavily in securing its infrastructure in close partnership with world-class security experts.

Stripe has been audited by a PCI-certified auditor and is certified to PCI Service Provider Level 1. This is the most stringent level of certification available in the payments industry.

Stripe uses HSTS to ensure browsers interact with Stripe only over HTTPS. Stripe is also on the HSTS preloaded lists for both Google Chrome and Mozilla Firefox.

All card numbers are encrypted on disk with AES-256. Decryption keys are stored on separate machines.

Stripe's infrastructure for storing, decrypting, and transmitting card numbers runs in separate hosting infrastructure and doesn't share any credentials with Stripe's primary services.

More Information

This policy is intended to explain how we use cookies, and we have tried to include sufficient detail to give you the information you need at a glance. If you still cannot find the information you need, you can contact us using one of our preferred contact methods below:

- Email: privacy@prohire.co.uk
- Phone: [01795 434000](tel:01795434000)