

# Victor Torres

## DATABASE ADMINISTRATOR

### CONTACT

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 Edinburgh, Scotland

 [dev.to/project42](https://dev.to/project42)

### EDUCATION

Level in national or international classification: BTEC Computing

Network Administrator Technician

Lucas Solis

Seville, Spain | 1998-2001

Leaving Certificate Equivalent

Lucas Solis

Seville, Spain | 1998-2001

### SKILLS

▪ Oracle Database



▪ Oracle Exadata



▪ Oracle Linux / Scripting



▪ Oracle GoldenGate



▪ Ansible



### PROFILE

Experienced Oracle DBA on versions 11g to 19c, specializing in Exadata and other Oracle engineered systems like SuperCluster and Oracle Cloud (OCI and ExaCC/ExaCS)

Working directly for some of Oracle biggest International Clients, I am committed to deliver excellent customer service ensuring high standard customer satisfaction.

With my clear logical mind and a practical hands on approach to problem solving, I can ensure that presented tasks will be handled through to completion in an efficient and professional manner.

### EXPERIENCE

#### Oracle Database Administrator at Engineering Team

**avato consulting ag (Deutsche Bank - Contractor) | Edinburgh | Aug 2021 - PRESENT**

My primary function within the Database Engineering Team is to design, implement, and maintain scalable solutions across key areas, including:

- Oracle Software and Database deployment
- Design and build automated Database Migration Strategies to Oracle Cloud@customer using Ansible and Automic Workflow for reliable, repeatable, and scalable deployments.
- Lead the investigation and comprehensive testing of various Physical and Logical Database Migration approaches to determine optimal strategies based on project requirements.
- Engineer and implement Oracle High Availability (HA) and Near Zero-Downtime solutions, leveraging technologies like Oracle Data Guard and Real Application Clusters (RAC) for business continuity.
- Act as the Technical Liaison with Oracle Managed Partners (MPs), specialising in complex projects involving Advanced Customer Services (ACS)/Technical Account Coordination (TAC) and Zero Downtime Migration (ZDM) initiatives.
- Develop and standardise Zero Downtime Migration blueprints using advanced Oracle tooling, specifically Oracle ZDM and GoldenGate Maximum Availability Architecture (MAA).
- Drive the current Oracle Software patching strategy, implementing and automating the deployment life cycle using Ansible for improved security and compliance.

#### Database Administrator for Oracle ACS (Tier 3 DBA)

**Oracle (Teleperformance) | Linlithgow | Jun 2014 - Aug 2021**

Monitor and managed customers Oracle Database systems including Oracle RAC, ASM, Exadata, Data Guard, OMS

The role included:

- Oracle Software and Database deployment
- Configuration and maintenance of Data Guard Configuration
- Systems administration for customer's critical environments
- Design and maintenance activities including patching
- Database Performance tuning and daily issues troubleshooting
- Resolution of escalated issues in critical situations
- System analysis and reporting
- Knowledge management
- Training and presentations development and delivering of different Oracle Technologies

# INTERESTS

Photography, Lego, Running,  
Raspberry Pi, DevOps, Ansible

# LANGUAGES

English and Spanish

# FAVORITE BOOKS

- The Hitchhiker's Guide to the Galaxy
- The Foundation series
- Brave New World

## Oracle Control Centre Engineer (Tier 2)

**Oracle (Teleperformance) | Linlithgow | Oct 2012 - Jun 2014**

This role is part of the Advanced Monitoring and Resolution project in Oracle providing Remote Support and System Administration to a big range of Worldwide Customers on both English and Spanish

## Customer Service Adviser

**HMRC (Teleperformance) | Bathgate | Jan 2012 - Oct 2012**

- Delivering a first class, professional customer service for HMRC Tax Credit Department
- Resolving customer enquiries and complaints

## Waiter Supervisor

**The Castle Arms | Edinburgh | Jul 2010 - Jan 2012**

- Till counts, operate register, managing store
- Handle customer service, questions & complaints
- Providing lunch / dinner service for customers at The Castle Arms restaurant

## Waiter

**The Castle Arms | Edinburgh | Apr 2010 - Jul 2010**

## VoIP Network administrator

**Telecor (H-tecnología) | Seville (Spain) | May 2006 - Feb 2010**

Configuration, maintenance and remote administration of Voice over IP network at "Junta de Andalucía" (regional government). The network was composed by:

- Cisco routers (801, 831/871, 837/877, 1701/1721, 1801)
- Allied Telesis Switch (AT 8012M)
- Nortel Business Communications Manager (BCM 200/400, BCM 50)
- Mediatrix VoIP Gateways (4100, 4400 series)
- Aperto / Alvarion antenna (to LMDS access)
- Teaching courses to installer and maintenance technicians
- Help-desk support to installer and maintenance technicians