

VICTOR TORRES

Senior Oracle Database Engineer

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PROFILE

Senior **Oracle Database Engineer** specializing in automation, **DevOps** methodologies, and cloud migrations within enterprise environments. Proven expertise in orchestrating scalable, zero-downtime solutions using Ansible and Automic Workflow to streamline deployment lifecycles. Adept at driving **Agile infrastructure projects**, including complex **Oracle Cloud@Customer** migrations and automated patching strategies. Strong technical foundation in **Oracle RAC**, **Exadata**, and **Data Guard**, blending deep database reliability with modern engineering practices.

CORE SKILLS

- **Oracle Technologies:** Oracle Database, Oracle Exadata, Oracle GoldenGate, Oracle Data Guard, Real Application Clusters (RAC), Zero Downtime Migration (ZDM), MAA (Maximum Availability Architecture), OEM
 - **Others:** Ansible, Bash Scripting, Linux Administration
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EXPERIENCE

Oracle Database Administrator at Engineering Team

Deutsche Bank (avato consulting ag) | Edinburgh/Frankfurt **Aug 2021 – Dec 2025**

- Designed, implemented, and maintained scalable solutions across key areas, including Oracle Software and Database deployment.
- Designed and built automated Database Migration Strategies to Oracle Cloud@customer (EXACC) using **Ansible** and Automic Workflow for reliable, repeatable, and scalable deployments.
- Led the investigation and comprehensive testing of various Physical and Logical Database Migration approaches to determine optimal strategies based on project requirements.
- Engineered and implemented Oracle **High Availability (HA)** and Near **Zero-Downtime** solutions, leveraging technologies like **Oracle Data Guard** and **Real Application Clusters**.
- Acted as the Technical Liaison with Oracle Managed Partners (MPs), specializing in complex projects involving Advanced Customer Services (ACS)/Technical Account Coordination (TAC) and Zero Downtime Migration (ZDM) initiatives.
- Developed and standardized Zero Downtime Migration blueprints using advanced Oracle tooling, specifically **Oracle ZDM** and **GoldenGate Maximum Availability Architecture (MAA)**.
- Drove the current Oracle Software patching strategy, implementing and automating the deployment life cycle using **Ansible** for improved security and compliance.

Database Administrator for Oracle ACS (Tier 3 DBA)

Oracle (Teleperformance) | Linlithgow Jun 2014 – Aug 2021

- Oracle Software and Database deployment
- Configuration and maintenance of Data Guard Configuration
- Systems administration for customer's critical environments
- Design and maintenance activities including patching and Database Refresh
- Database Performance tuning, issues troubleshooting and root cause analysis (RCA)
- Resolution of escalated issues in critical situations with constant communication with the customer technology stakeholders
- Knowledge management
- Training and presentations development and delivering of different Oracle Technologies

Oracle Control Centre Engineer (Tier 2)

Oracle (Teleperformance) | Linlithgow Oct 2012 – Jun 2014

- Global Partner Support: Provided remote support and system administration for a wide range of worldwide customers as part of an Advanced Monitoring and Resolution project.
- Multilingual Communication: Delivered technical support in both English and Spanish, maintaining professionalism across diverse partner regions.

Customer Service Adviser

HMRC (Teleperformance) | Bathgate Jan 2012 – Oct 2012

- Delivered professional customer service for HMRC Tax Credit Department and resolved customer enquiries and complaints.

Waiter / Supervisor

The Castle Arms | Edinburgh Apr 2010 - Jan 2012

- Till counts, operated register, store management. Handle customer service, questions & complaints. Providing lunch / dinner service for customers at The Castle Arms restaurant

VoIP Network administrator

Telecor (H-tecnología) | Seville, Spain May 2006 – Feb 2010

- Configured, maintained, and administered a Voice over IP network at "Junta de Andalucía"
- The network included: Cisco routers, Allied Telesis Switch (AT 8012M), Nortel Business Communications Manager, Mediatrix VoIP Gateways, and Aperto/Alvarion antenna.
- Provided Training and Help-desk support to installer and maintenance technicians.

EDUCATION

Level in national or international classification: BTEC Network Administrator Technician

Lucus Solis / Seville, Spain | 1998-2001

INTERESTS

- Photography, Lego, Running
- Raspberry Pi, Ansible, Home Automation