Documentation: You have produced a very thorough and detailed documentation for your project including progress tracking and test cases. This is awesome!

UML: the version of the UML document that you have submitted is not formatted properly. In particular, relationships are not shown properly. The good thing is that I've seen your paper based UML and I know it is correct so no point deductions there but for your future reference you need to fix these issues in the UML Word file. BTW, in your UML it is not common to write something like "Gold extends Account" (this is against the norm), instead you have to show it with arrows but your UML doesn't show that, unfortunately!

In your code you have used a class called Transactions but this class is completely absent in your UML. It should show up there and linked to other classes.

Coding: your have produced a very professional code. Nicely documented, nicely designed, and nicely packaged. I'm really proud of this submission, I mean it!

The extra features you added are just great, especially the transaction report and how it was formatted is well-done. However, here is an issue I noticed with your code:

Removing a customer from the system should not be an option unless the customer has no accounts associated with him. I was able to remove all customers I created but their accounts are left in the system with money in them but no assigned owner to this account. According to the relationship in your UML, a customer obj should be part of an Account obj and therefore it can't be removed without removing the account first!

I feel bad deducting couple points for this but I have to. In fact I think this project deserves extra credit but I didn't promise that so we will see later.

Excellent work. I'm really happy with the outcome!