

Asheesh Tripathi <deartripathi0127@gmail.com>

Correction of Bill amount for A/c - 8704852000

49 messages

Asheesh Tripathi <deartripathi0127@gmail.com>
To: "dvvnlccc@gmail.com" <dvvnlccc@gmail.com>

19 November 2023 at 19:04

Dear Team, Greetings for the day!!

I'm writing this email to request you for the correction of my electricity bill amount. Please note that the bill for the month of August was 42.00 INR with total pending amount of 955.00 INR including arrears (Attaching the image of last bill I received).

17th Nov 2023, I received a sms from uppcl mentioning that the pending bill for my account is 18,359.00 INR(Attaching the snapshot). I would like to request you to please do correction for my bill and confirm the same. Also please note that the guy who takes reading is not coming regularly hence I'm not getting my bills every month.

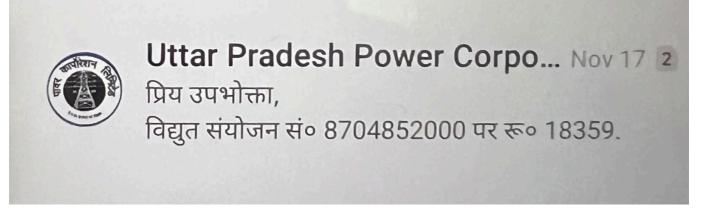
Please find details mentioned below-:

A/C Id - 8704852000 Name - Ambika Prasad Registered Mob No - 9651524557

Asheesh Tripathi <deartripathi0127@gmail.com>
To: "dvvnlccc@gmail.com" <dvvnlccc@gmail.com>

19 November 2023 at 19:09

Attaching the mentioned documents.



2 Nov 17

प्रिय उपभोक्ता, विद्युत संयोजन सं॰ 8704852000 पर रू॰ 18359.84 बकाया है। दिनाँक 22-11-23 तक https://1kx.in/v9W6QJ पर भुगतान ना करने पर संयोजन काट दिया जायेगा - UPPCI





[Quoted text hidden]

1912 <dvvnlccc@gmail.com>

19 November 2023 at 20:30

To: deartripathi0127@gmail.com

Dear Sir,

Please share your sub-station name & your full address.

On 11/19/2023 19:09:32, deartripathi0127@gmail.com wrote:

> Attaching the mentioned documents.

[Quoted text hidden]

Asheesh Tripathi <deartripathi0127@gmail.com>

To: 1912 <dvvnlccc@gmail.com>

20 November 2023 at 00:31

Dear Team,

PFB required details.

Sub Division Name - 2439143-EDSD III PELANI

Address - Village Tangamou Post Jhanjhari purwa district banda pin 210001.

Please let me know if anything else is required.

[Quoted text hidden]

1912 <dvvnlccc@gmail.com>

To: deartripathi0127@gmail.com

20 November 2023 at 08:24

Dear Sir,

Please share the name of your correct power substation and 11 KV feeder for better assistance. Thank you [Quoted text hidden]

On 11/19/2023 20:31:22, dvvnlccc@gmail.com wrote:

[Quoted text hidden]

Asheesh Tripathi <deartripathi0127@gmail.com>

To: 1912 < dvvnlccc@gmail.com>

20 November 2023 at 16:44

Dear Team,

The required value is 'Kanakheda'.

[Quoted text hidden]

1912 <dvvnlccc@gmail.com>

To: deartripathi0127@gmail.com

20 November 2023 at 19:33

Your case has been forwarded to the concerned department they will resolve the issue as soon as possible. [Quoted text hidden]

CCC DVVNL <dvvnlccc@gmail.com>

20 November 2023 at 19:33

To: Edd Banda <bandadivision@gmail.com>, sdo palani banda <sdopelanibanda@gmail.com>

Cc: deartripathi0127@gmail.com

Dear Sir,

Kindly look into this case and resolve it as soon as possible & revert us also.

Thanks & Regards CCC Team DVVNL Agra [Quoted text hidden] [Quoted text hidden] [Quoted text hidden]

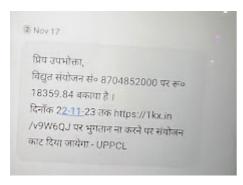
3 attachments



a94ed40b-cc4f-4d67-9a1d-7f5ad9a72c75.jpg 59K



412d9a19-2d03-40c7-89c2-14041a09c455.jpeg 63K



1eb23665-fb0c-4d2b-84eb-2e6d80cfba61.jpg 172K

Asheesh Tripathi <deartripathi0127@gmail.com>

To: CCC DVVNL <dvvnlccc@gmail.com>

Cc: Edd Banda <bandadivision@gmail.com>, sdo palani banda <sdopelanibanda@gmail.com>

Dear Team,

Can you please confirm if necessary corrections are done.

[Quoted text hidden]

CCC DVVNL <dvvnlccc@gmail.com>

24 November 2023 at 20:34

24 November 2023 at 19:23

To: Edd Banda <bandadivision@gmail.com>, sdo palani banda <sdopelanibanda@gmail.com> Co: deartripathi0127@gmail.com

Reminder 1

Thanks & Regards CCC Team DVVNL Agra

[Quoted text hidden]

Asheesh Tripathi <deartripathi0127@gmail.com>

27 November 2023 at 22:22

To: CCC DVVNL <dvvnlccc@gmail.com>

Cc: Edd Banda <bandadivision@gmail.com>, sdo palani banda <sdopelanibanda@gmail.com>

Dear Team,

Can i have confirmation on correction please. As it's been almost 10 days I'm sending emails but not getting any confirmation.

Thanks.

[Quoted text hidden]

CCC DVVNL <dvvnlccc@gmail.com>

28 November 2023 at 08:51

Cc: deartripathi0127@gmail.com

Reminder 2

Dear Sir,

The above complaint was sent to you on 20 Nov 2023 and you have been reminded 1 time but till now the consumer's problem has not been solved, please check the problem and solve it as soon as possible.

Thanks & Regards CCC Team DVVNL Agra

On Mon, 20 Nov 2023 at 19:33, CCC DVVNL <dvvnlccc@gmail.com> wrote:

[Quoted text hidden]

Asheesh Tripathi <deartripathi0127@gmail.com>

2 December 2023 at 23:51

To: CCC DVVNL < dvvnlccc@gmail.com>

Cc: Edd Banda <bandadivision@gmail.com>, sdo palani banda <sdopelanibanda@gmail.com>

Dear Team,

Can we have any update on it?

[Quoted text hidden]

CCC DVVNL <dvvnlccc@gmail.com>

3 December 2023 at 07:34

To: Edd Banda <bar>
sandadivision@gmail.com>, sdo palani banda <sdopelanibanda@gmail.com>

Cc: deartripathi0127@gmail.com

Reminder 3

Dear Sir,

The above complaint was sent to you on 20 Nov 2023 and you have been reminded 2 times but till now the consumer's problem has not been solved, please check the problem and solve it as soon as possible.

Thanks & Regards CCC Team DVVNL Agra

On Mon, 20 Nov 2023 at 19:33, CCC DVVNL <dvvnlccc@gmail.com> wrote:

[Quoted text hidden]

Asheesh Tripathi <deartripathi0127@gmail.com>

6 December 2023 at 23:11

To: CCC DVVNL < dvvnlccc@gmail.com>

Cc: Edd Banda <bandadivision@gmail.com>, sdo palani banda <sdopelanibanda@gmail.com>

Dear Team,

Still the issue is not resolved. Kindly check on priority.

[Quoted text hidden]

--

Regards

Asheesh Kumar Tripathi

CCC DVVNL <dvvnlccc@gmail.com>

7 December 2023 at 08:11

To: Edd Banda <bar>
sandadivision@gmail.com>, sdo palani banda <sdopelanibanda@gmail.com>

Cc: deartripathi0127@gmail.com

Reminder 4

Dear Sir.

The above complaint was sent to you on 20 Nov 2023 and you have been reminded 3 times but till now the consumer's problem has not been solved, please check the problem and solve it as soon as possible.

Thanks & Regards CCC Team DVVNL Agra

On Mon, 20 Nov 2023 at 19:33, CCC DVVNL <dvvnlccc@gmail.com> wrote: [Quoted text hidden]

Asheesh Tripathi <deartripathi0127@gmail.com>

14 December 2023 at 16:17

To: CCC DVVNL < dvvnlccc@gmail.com>

Cc: Edd Banda <bar>
Edd Edd <a href="mailto:Banda@g

Dear Team.

Can you please confirm the status?

I'm chasing from almost a month now.

Regards

Asheesh Kumar Tripathi

[Quoted text hidden]

Asheesh Tripathi <deartripathi0127@gmail.com>

19 December 2023 at 08:27

To: CCC DVVNL < dvvnlccc@gmail.com>

Cc: Edd Banda <bandadivision@gmail.com>, sdo palani banda <sdopelanibanda@gmail.com>

Hi Team,

Can you please check and confirm if it's closed.

Regards

Asheesh Kumar Tripathi

[Quoted text hidden]

CCC DVVNL <dvvnlccc@gmail.com>

19 December 2023 at 09:19

To: Edd Banda <bandadivision@gmail.com>, sdo palani banda <sdopelanibanda@gmail.com> Co: deartripathi0127@gmail.com

Reminder 5

Dear Sir,

The above complaint was sent to you on 20 Nov 2023 and you have been reminded 4 times but till now the consumer's problem has not been solved, please check the problem and solve it as soon as possible.

Thanks & Regards CCC Team DVVNL Agra

On Mon, 20 Nov 2023 at 19:33, CCC DVVNL <dvvnlccc@gmail.com> wrote: [Quoted text hidden]

Asheesh Tripathi <deartripathi0127@gmail.com>

2 January 2024 at 21:45

To: CCC DVVNL <dvvnlccc@gmail.com>

Cc: Edd Banda <bandadivision@gmail.com>, sdo palani banda <sdopelanibanda@gmail.com>

Dear Team,

Can we have any update on this? People and staff is claiming that they are fully digitalised but despite asking for months there is no update .

Regards

[Quoted text hidden]

CCC DVVNL <dvvnlccc@gmail.com>

5 January 2024 at 17:26

To: Edd Banda

sandadivision@gmail.com>, sdo palani banda <sdopelanibanda@gmail.com>

Cc: deartripathi0127@gmail.com

Reminder 6

The above complaint was sent to you on 20 Nov 2023 and you have been reminded 6 times but till now the consumer's problem has not been solved, please check the problem and solve it as soon as possible.

Thanks & Regards CCC Team DVVNL Agra

[Quoted text hidden]

Asheesh Tripathi <deartripathi0127@gmail.com>

7 January 2024 at 23:29

To: CCC DVVNL <dvvnlccc@gmail.com>

Cc: Edd Banda <bandadivision@gmail.com>, sdo palani banda <sdopelanibanda@gmail.com>

Hi Team,

Is anyone accountable for this or we just have to exchange emails for infinite times.

Regards

[Quoted text hidden]

CCC DVVNL <dvvnlccc@gmail.com>

8 January 2024 at 07:31

To: Edd Banda <bar>
sandadivision@gmail.com>, sdo palani banda <sdopelanibanda@gmail.com>

Co: deartripathi0127@gmail.com

Reminder 7

Dear Sir,

The above complaint was sent to you on 20 Nov 2023 and you have been reminded 6 times but till now the consumer's problem has not been solved, please check the problem and solve it as soon as possible.

Thanks & Regards CCC Team DVVNL Agra

On Mon, 20 Nov 2023 at 19:33, CCC DVVNL <dvvnlccc@gmail.com> wrote: [Quoted text hidden]

Asheesh Tripathi <deartripathi0127@gmail.com>

10 January 2024 at 09:03

To: CCC DVVNL < dvvnlccc@gmail.com>

Cc: Edd Banda <bandadivision@gmail.com>, sdo palani banda <sdopelanibanda@gmail.com>

Any update on this?

Regards

Asheesh Kumar Tripathi

[Quoted text hidden]

CCC DVVNL < dvvnlccc@gmail.com>

12 January 2024 at 13:33

To: Edd Banda <bandadivision@gmail.com>, sdo palani banda <sdopelanibanda@gmail.com> Co: deartripathi0127@gmail.com

Reminder 8

Dear Sir.

The above complaint was sent to you on 20 Nov 2023 and you have been reminded 7 times but till now the consumer's problem has not been solved, please check the problem and solve it as soon as possible.

Thanks & Regards CCC Team DVVNL Agra

On Mon, 20 Nov 2023 at 19:33, CCC DVVNL <dvvnlccc@gmail.com> wrote:

[Quoted text hidden]

Asheesh Tripathi <deartripathi0127@gmail.com>

16 January 2024 at 00:27

To: CCC DVVNL <dvvnlccc@gmail.com>

Cc: Edd Banda <bandadivision@gmail.com>, sdo palani banda <sdopelanibanda@gmail.com>

Hi Team,

Any update on this please?

Regards

Asheesh Kumar Tripathi

[Quoted text hidden]

CCC DVVNL <dvvnlccc@gmail.com>

16 January 2024 at 10:25

To: Edd Banda <bandadivision@gmail.com>, sdo palani banda <sdopelanibanda@gmail.com> Co: deartripathi0127@gmail.com

Reminder 9

Dear Sir,

The above complaint was sent to you on 20 Nov 2023 and you have been reminded 8 times but till now the consumer's problem has not been solved, please check the problem and solve it as soon as possible.

Thanks & Regards CCC Team DVVNL Agra

On Mon, 20 Nov 2023 at 19:33, CCC DVVNL <dvvnlccc@gmail.com> wrote: [Quoted text hidden]

Asheesh Tripathi <deartripathi0127@gmail.com>

19 January 2024 at 00:21

To: CCC DVVNL < dvvnlccc@gmail.com>

Cc: Edd Banda <bandadivision@gmail.com>, sdo palani banda <sdopelanibanda@gmail.com>

Team,

As we are not getting any response from attached email id. Can you help me what are the other options to resolve this issue like looping anyone else here or any mobile number where you or i can call and get support.

Regards

Asheesh Kumar Tripathi

[Quoted text hidden]

Asheesh Tripathi <deartripathi0127@gmail.com>

21 January 2024 at 21:28

To: CCC DVVNL < dvvnlccc@gmail.com>

Cc: Edd Banda <bandadivision@gmail.com>, sdo palani banda <sdopelanibanda@gmail.com>

Team,

I'm still waiting for the resolution.

Regards

Asheesh Kumar Tripathi

[Quoted text hidden]

Asheesh Tripathi <deartripathi0127@gmail.com>

25 January 2024 at 00:39

To: CCC DVVNL <dvvnlccc@gmail.com>

Cc: Edd Banda <bandadivision@gmail.com>, sdo palani banda <sdopelanibanda@gmail.com>

Team - Still waiting for the resolution.

[Quoted text hidden]

[Quoted text hidden]

1912 <dvvnlccc@gmail.com>

25 January 2024 at 11:13

To: deartripathi0127@gmail.com

Cc: bandadivision@gmail.com, sdopelanibanda@gmail.com

Dear Sir,

Your case has been escalated to the AE sir, they will contact to you and resolve the issue as soon as possible.

On 11/28/2023 08:59:56, dvvnlccc@gmail.com wrote:

>

On 11/27/2023 22:23:20, deartripathi0127@gmail.com wrote:

- > Dear Team,
- > Can i have confirmation on correction please. As it's been almost 10 days
- > I'm sending emails but not getting any confirmation.

> Thanks.

(

> On Fri, 24 Nov 2023 at 8:35 PM, CCC DVVNL <dvvnlccc@gmail.com> wrote:

. . r

> > Reminder 1

> >

> >

- >> *Thanks & Regards*
- > > *CCC Team*
- > > *DVVNL Agra*

> >

> >

> >

>> On Mon, 20 Nov 2023 at 19:33, CCC DVVNL <dvvnlccc@gmail.com> wrote:

> >

>>> Dear Sir,

> >>

> >>

>>> Kindly look into this case and resolve it as soon as possible &

>>> revert us also.

> >>

> >>

> >>

>>> *Thanks & Regards*

>>> *CCC Team*

>>> *DVVNL Agra*

[Quoted text hidden]

>>> *Thanks & Regards*

>>>> *CCC Team*

>>> *DVVNL Agra*

> >>>

> >>>

> >>>

>>> On Mon, 20 Nov 2023 at 19:33, CCC DVVNL <dvvnlccc@gmail.com> wrote:

> >>>

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> >>>
> >>>
> >>>
> >>>
> >>>
> >>>
```

4/12/25, 12:01 PM >>>> Dear Sir. Kindly look into this case and resolve it as soon as possible & >>>> revert us also. >>>> *Thanks & Regards* >>>> *CCC Team* >>>> *DVVNL Agra* [Quoted text hidden] On 11/24/2023 20:35:05, dvvnlccc@gmail.com wrote: On 11/24/2023 19:24:15, deartripathi0127@gmail.com wrote: > Dear Team. > Can you please confirm if necessary corrections are done. > On Mon, 20 Nov 2023 at 7:34 PM, CCC DVVNL <dvvnlccc@gmail.com> wrote: > > Dear Sir, > > >> > > Kindly look into this case and resolve it as soon as possible & > > revert us also. > > > > > > >> *Thanks & Regards* > > *CCC Team* >> *DVVNL Agra* > > > > > > >> ----- Forwarded message ----->> From: Asheesh Tripathi <deartripathi0127@gmail.com> > > Date: Sun, 19 Nov 2023 at 19:04 > Subject: Correction of Bill amount for A/c - 8704852000 > To: dvvnlccc@gmail.com <dvvnlccc@gmail.com> >> >> > > Dear Team, > > Greetings for the day !! >> I'm writing this email to request you for the correction of my electricity >> bill amount. Please note that the bill for the month of August was 42.00 >> INR with total pending amount of 955.00 INR including arrears (Attaching >> the image of last bill I received). > > >> 17th Nov 2023, I received a sms from uppcl mentioning that the pending >> bill for my account is 18,359.00 INR(Attaching the snapshot). I would like >> to request you to please do correction for my bill and confirm the same. >> Also please note that the guy who takes reading is not coming regularly >> hence I'm not getting my bills every month. > > >> Please find details mentioned below-: >> > > A/C Id - 8704852000 > Name - Ambika Prasad > Registered Mob No - 9651524557 > > >> Address - Village Tangamou Post Jhanjhari purwa district banda pin 210001.

> >

>> > >

```
On 01/21/2024 22:29:51, dvvnlccc@gmail.com wrote:
On 01/21/2024 21:29:05, deartripathi0127@gmail.com wrote:
> Team.
> I'm still waiting for the resolution.
> Regards
> Asheesh Kumar Tripathi
> On Fri, 19 Jan 2024 at 12:21 AM, Asheesh Tripathi <
> deartripathi0127@gmail.com> wrote:
> > Team,
> > As we are not getting any response from attached email id. Can you help me
>> what are the other options to resolve this issue like looping anyone else
> > here or any mobile number where you or i can call and get support.
>>
> > Regards
> > Asheesh Kumar Tripathi
> >
>> On Tue, 16 Jan 2024 at 10:35 AM, CCC DVVNL <dvvnlccc@gmail.com> wrote:
> >
>>> Reminder 9
> >>
>>> Dear Sir,
            The above complaint was sent to you on 20 Nov 2023 and you
> >>
>>> have been reminded 8 times but till now the consumer's problem has not been
>>> solved, please check the problem and solve it as soon as possible.
> >>
> >>
>>> *Thanks & Regards*
>>> *CCC Team*
>>> *DVVNL Agra*
> >>
> >>
> >>
>>> On Mon, 20 Nov 2023 at 19:33, CCC DVVNL <dvvnlccc@gmail.com> wrote:
> >>
>>>> Dear Sir,
> >>>
> >>>
         Kindly look into this case and resolve it as soon as possible &
> >>>
>>>> revert us also.
> >>>
> >>>
> >>>
>>> *Thanks & Regards*
>>> *CCC Team*
>>>> *DVVNL Agra*
> >>>
> >>>
> >>>
>>> ----- Forwarded message ------
>>> From: Asheesh Tripathi <deartripathi0127@gmail.com>
>>> Date: Sun, 19 Nov 2023 at 19:04
>>> Subject: Correction of Bill amount for A/c - 8704852000
>>> To: dvvnlccc@gmail.com <dvvnlccc@gmail.com>
> >>>
> >>>
>>>> Dear Team,
>>> Greetings for the day !!
> >>>
>>> I'm writing this email to request you for the correction of my
```

```
>>> electricity bill amount. Please note that the bill for the month of August
>>> was 42.00 INR with total pending amount of 955.00 INR including arrears
>>> (Attaching the image of last bill I received).
> >>>
>>> 17th Nov 2023, I received a sms from uppcl mentioning that the pending
>>> bill for my account is 18,359.00 INR(Attaching the snapshot) . I would like
>>>> to request you to please do correction for my bill and confirm the same.
>>> Also please note that the guy who takes reading is not coming regularly
>>> hence I'm not getting my bills every month.
> >>>
>>> Please find details mentioned below-:
> >>>
>>> A/C Id - 8704852000
>>> Name - Ambika Prasad
>>> Registered Mob No - 9651524557
>>>> Address - Village Tangamou Post Jhanjhari purwa district banda pin
>>>> 210001.
> >>>
> >>>
> >>>
On 01/21/2024 10:53:48, dvvnlccc@gmail.com wrote:
On 11/20/2023 19:33:55, dvvnlccc@gmail.com wrote:
> Your case has been forwarded to the concerned department they will resolve the issue as soon as possible.
On 11/20/2023 16:45:48, deartripathi0127@gmail.com wrote:
> Dear Team,
> The required value is 'Kanakheda'.
>
>
> On Mon, 20 Nov 2023 at 8:24 AM, 1912 <dvvnlccc@gmail.com> wrote:
>
>> Dear Sir.
           Please share the name of your correct power substation and 11
> >
>> KV feeder for better assistance. Thank you
>>
> On 11/20/2023 00:31:59, deartripathi0127@gmail.com wrote:
>>
>>> Dear Team,
>> PFB required details.
>>>
>> Sub Division Name - 2439143-EDSD III PELANI
>> Address - Village Tangamou Post Jhanjhari purwa district banda pin
> > 210001.
>>>
>>> Please let me know if anything else is required.
>>>
>>>
>>>
>> On Sun, 19 Nov 2023 at 8:31 PM, 1912 <dvvnlccc@gmail.com> wrote:
>>>
>>> Dear Sir,
>>>>
>>>>
>>>>
          Please share your sub-station name & your full address.
>>>>
>>>>
>>> On 11/19/2023 19:09:32, deartripathi0127@gmail.com wrote:
>>>>
```

>>> Attaching the mentioned documents.

```
>>>>
>>> On Sun, 19 Nov 2023 at 7:04 PM, Asheesh Tripathi <
>> > deartripathi0127@gmail.com>
>>>> wrote:
>>>>
>>>> Dear Team,
>>>> Greetings for the day !!
>>>>>
>>>> I'm writing this email to request you for the correction of my
>>> electricity
>>>> bill amount. Please note that the bill for the month of August was
>>> 42.00
>>>> > INR with total pending amount of 955.00 INR including arrears
>>> (Attaching
>>>> > the image of last bill I received).
>>>>>
>>>> > 17th Nov 2023, I received a sms from uppcl mentioning that the
> > pending
>>>> bill for my account is 18,359.00 INR(Attaching the snapshot). I
> > would
>>> like
>>>> > to request you to please do correction for my bill and confirm the
>>> same.
>>>> Also please note that the guy who takes reading is not coming
> > regularly
>>>> hence I'm not getting my bills every month.
>>>>>
>>>> Please find details mentioned below-:
>>>>>
>>>> A/C ld - 8704852000
>>>> Name - Ambika Prasad
>>>> Registered Mob No - 9651524557
>>>>>
>>>>>
>>>>
>>>>
>>> On 11/19/2023 19:05:20, deartripathi0127@gmail.com wrote:
>>>>
>>> Dear Team,
>>> > Greetings for the day !!
>>>>
>>>> I'm writing this email to request you for the correction of my
>>> electricity
>>>> bill amount. Please note that the bill for the month of August was
> > 42.00
>>>> INR with total pending amount of 955.00 INR including arrears
> > (Attaching
>>>> the image of last bill I received).
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>>>> 17th Nov 2023, I received a sms from uppcl mentioning that the
> > pending
>>> bill
>>>> for my account is 18,359.00 INR(Attaching the snapshot). I would
> > like to
>>>> request you to please do correction for my bill and confirm the same.
>>> Also
>>> > please note that the guy who takes reading is not coming regularly
> > hence
>>>> l'm not getting my bills every month.
>>>>
>>>> Please find details mentioned below-:
>>>>
>>>> A/C Id - 8704852000
>>> > Name - Ambika Prasad
>>> Registered Mob No - 9651524557
>>>>
>>>>
>>>>
```

```
> >
> On 11/19/2023 20:31:22, dvvnlccc@gmail.com wrote:
>>>
>>
>> On 11/19/2023 20:30:43, dvvnlccc@gmail.com wrote:
>>> Dear Sir.
>>
>>
> >
      Please share your sub-station name & your full address.
> >
>>
> On 11/19/2023 19:09:32, deartripathi0127@gmail.com wrote:
>> Attaching the mentioned documents.
>>>
>> On Sun, 19 Nov 2023 at 7:04 PM, Asheesh Tripathi <
> > deartripathi0127@gmail.com>
> > > wrote:
>>>
>>> Dear Team.
>>> Greetings for the day!!
>>>>
>>> I'm writing this email to request you for the correction of my
> > electricity
>>> bill amount. Please note that the bill for the month of August was
> > 42.00
>>> INR with total pending amount of 955.00 INR including arrears
> > (Attaching
>>> the image of last bill I received).
>>>>
>>> 17th Nov 2023, I received a sms from uppcl mentioning that the pending
>>> bill for my account is 18,359.00 INR(Attaching the snapshot). I would
> > like
>>> to request you to please do correction for my bill and confirm the
> > same.
>>> Also please note that the guy who takes reading is not coming regularly
>>> hence I'm not getting my bills every month.
>>>>
>>> Please find details mentioned below-:
>>>>
>>> A/C Id - 8704852000
>>> Name - Ambika Prasad
>>> Registered Mob No - 9651524557
>>>>
>>>>
>>>
>>
> On 11/19/2023 19:05:20, deartripathi0127@gmail.com wrote:
>>
>> Dear Team,
>> Greetings for the day !!
>>>
>> I'm writing this email to request you for the correction of my
> > electricity
>> bill amount. Please note that the bill for the month of August was 42.00
>>> INR with total pending amount of 955.00 INR including arrears (Attaching
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>>> 17th Nov 2023, I received a sms from uppcl mentioning that the pending
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>> for my account is 18,359.00 INR(Attaching the snapshot). I would like to
>> request you to please do correction for my bill and confirm the same.
>> please note that the guy who takes reading is not coming regularly hence
>> I'm not getting my bills every month.
>>>
>>> Please find details mentioned below-:
```

https://mail.google.com/mail/u/4/?ik=d76df22009&view=pt&search=all&permthid=thread-a:r-5071593906151643610&simpl=msg-a:r397565720...

```
4/12/25, 12:01 PM
```

On 11/20/2023 08:24:50, dvvnlccc@gmail.com wrote:

> Dear Sir,

Please share the name of your correct power substation and 11 KV feeder for better assistance. Thank you

On 11/20/2023 00:31:59, deartripathi0127@gmail.com wrote:

```
> Dear Team,
> PFB required details.
> Sub Division Name - 2439143-EDSD III PELANI
> Address - Village Tangamou Post Jhanjhari purwa district banda pin 210001.
> Please let me know if anything else is required.
>
>
> On Sun, 19 Nov 2023 at 8:31 PM, 1912 <dvvnlccc@gmail.com> wrote:
> > Dear Sir.
> >
> >
      Please share your sub-station name & your full address.
> >
> >
> >
>> On 11/19/2023 19:09:32, deartripathi0127@gmail.com wrote:
>>
>> Attaching the mentioned documents.
>>>
>> On Sun, 19 Nov 2023 at 7:04 PM, Asheesh Tripathi <
> > deartripathi0127@gmail.com>
> > > wrote:
>>>
>>> Dear Team,
>>> Greetings for the day !!
>>>>
>>> I'm writing this email to request you for the correction of my
> > electricity
>>> bill amount. Please note that the bill for the month of August was
> > 42.00
>>> INR with total pending amount of 955.00 INR including arrears
> > (Attaching
>>> the image of last bill I received).
>>>>
>>> 17th Nov 2023, I received a sms from uppcl mentioning that the pending
>>> bill for my account is 18,359.00 INR(Attaching the snapshot). I would
> > like
>>> to request you to please do correction for my bill and confirm the
> > same.
>>> Also please note that the guy who takes reading is not coming regularly
>>> hence I'm not getting my bills every month.
>>>>
>>> Please find details mentioned below-:
>>>>
>>> A/C ld - 8704852000
>>> Name - Ambika Prasad
>>> Registered Mob No - 9651524557
>>>>
>>>>
```

```
> >
>> On 11/19/2023 19:05:20, deartripathi0127@gmail.com wrote:
>>> Dear Team,
>> Greetings for the day !!
>>>
>> I'm writing this email to request you for the correction of my
> > electricity
>> > bill amount. Please note that the bill for the month of August was 42.00
>>> INR with total pending amount of 955.00 INR including arrears (Attaching
>>> the image of last bill I received).
>>>
>>> 17th Nov 2023, I received a sms from uppcl mentioning that the pending
> > bill
>>> for my account is 18,359.00 INR(Attaching the snapshot). I would like to
>>> request you to please do correction for my bill and confirm the same.
> > Also
>>> please note that the guy who takes reading is not coming regularly hence
>>> I'm not getting my bills every month.
>>>
>>> Please find details mentioned below-:
>>>
> > A/C ld - 8704852000
>> Name - Ambika Prasad
> > Registered Mob No - 9651524557
>>>
> >
> >
On 11/19/2023 20:31:22, dvvnlccc@gmail.com wrote:
On 11/19/2023 20:30:43, dvvnlccc@gmail.com wrote:
> Dear Sir,
   Please share your sub-station name & your full address.
On 11/19/2023 19:09:32, deartripathi0127@gmail.com wrote:
> Attaching the mentioned documents.
> On Sun, 19 Nov 2023 at 7:04 PM, Asheesh Tripathi <a href="mailto:deartripathi0127@gmail.com">deartripathi0127@gmail.com</a>
> wrote:
> > Dear Team,
> > Greetings for the day !!
>>
>> I'm writing this email to request you for the correction of my electricity
>> bill amount. Please note that the bill for the month of August was 42.00
>> INR with total pending amount of 955.00 INR including arrears (Attaching
>> the image of last bill I received).
>>
>> 17th Nov 2023, I received a sms from uppcl mentioning that the pending
>> bill for my account is 18,359.00 INR(Attaching the snapshot). I would like
>> to request you to please do correction for my bill and confirm the same.
>> Also please note that the guy who takes reading is not coming regularly
>> hence I'm not getting my bills every month.
> >
>> Please find details mentioned below-:
>>
> > A/C Id - 8704852000
> Name - Ambika Prasad
> Registered Mob No - 9651524557
```

> >

```
On 11/19/2023 19:05:20, deartripathi0127@gmail.com wrote:
```

```
> Dear Team,
> Greetings for the day !!
> I'm writing this email to request you for the correction of my electricity
> bill amount. Please note that the bill for the month of August was 42.00
> INR with total pending amount of 955.00 INR including arrears (Attaching
> the image of last bill I received).
> 17th Nov 2023, I received a sms from uppcl mentioning that the pending bill
> for my account is 18,359.00 INR(Attaching the snapshot) . I would like to
> request you to please do correction for my bill and confirm the same. Also
> please note that the guy who takes reading is not coming regularly hence
> I'm not getting my bills every month.
> Please find details mentioned below-:
> A/C Id - 8704852000
> Name - Ambika Prasad
> Registered Mob No - 9651524557
On 01/19/2024 08:28:00, dvvnlccc@gmail.com wrote:
On 01/19/2024 00:21:36, deartripathi0127@gmail.com wrote:
> Team.
> As we are not getting any response from attached email id. Can you help me
> what are the other options to resolve this issue like looping anyone else
> here or any mobile number where you or i can call and get support.
> Regards
> Asheesh Kumar Tripathi
>
> On Tue, 16 Jan 2024 at 10:35 AM, CCC DVVNL <dvvnlccc@gmail.com> wrote:
>> Reminder 9
>>
> > Dear Sir,
           The above complaint was sent to you on 20 Nov 2023 and you
> > have been reminded 8 times but till now the consumer's problem has not been
> > solved, please check the problem and solve it as soon as possible.
>>
>>
>> *Thanks & Regards*
> > *CCC Team*
> > *DVVNL Agra*
> >
> >
> >
>> On Mon, 20 Nov 2023 at 19:33, CCC DVVNL <dvvnlccc@gmail.com> wrote:
> >
>>> Dear Sir,
> >>
> >>
> >>
        Kindly look into this case and resolve it as soon as possible &
>>> revert us also.
> >>
> >>
> >>
>>> *Thanks & Regards*
> >> *CCC Team*
```

```
>>> *DVVNL Agra*
> >>
> >>
> >>
>>> ----- Forwarded message -----
>>> From: Asheesh Tripathi <deartripathi0127@gmail.com>
>>> Date: Sun, 19 Nov 2023 at 19:04
>>> Subject: Correction of Bill amount for A/c - 8704852000
> >> To: dvvnlccc@gmail.com <dvvnlccc@gmail.com>
> >>
> >>
>>> Dear Team,
>>> Greetings for the day !!
> >>
>>> I'm writing this email to request you for the correction of my
>>> electricity bill amount. Please note that the bill for the month of August
>>> was 42.00 INR with total pending amount of 955.00 INR including arrears
>>> (Attaching the image of last bill I received).
> >>
>>> 17th Nov 2023, I received a sms from uppcl mentioning that the pending
>>> bill for my account is 18,359.00 INR(Attaching the snapshot) . I would like
>>> to request you to please do correction for my bill and confirm the same.
>>> Also please note that the guy who takes reading is not coming regularly
>>> hence I'm not getting my bills every month.
> >>
>>> Please find details mentioned below-:
> >>
>>> A/C ld - 8704852000
>>> Name - Ambika Prasad
>>> Registered Mob No - 9651524557
> >>
>>> Address - Village Tangamou Post Jhanjhari purwa district banda pin 210001.
> >>
> >>
> >>
On 12/19/2023 09:28:29, dvvnlccc@gmail.com wrote:
>
On 12/19/2023 08:28:34, deartripathi0127@gmail.com wrote:
> Hi Team,
> Can you please check and confirm if it's closed.
> Regards
> Asheesh Kumar Tripathi
> On Thu, 14 Dec 2023 at 4:17 PM, Asheesh Tripathi <deartripathi0127@gmail.com>
> wrote:
>
> > Dear Team,
>> Can you please confirm the status?
>>
>> I'm chasing from almost a month now.
> >
> > Regards
> > Asheesh Kumar Tripathi
> >
> >
>> On Thu, 7 Dec 2023 at 8:20 AM, CCC DVVNL <dvvnlccc@gmail.com> wrote:
> >
>>> Reminder 4
> >>
>>> Dear Sir,
> >>
            The above complaint was sent to you on 20 Nov 2023 and you
>>> have been reminded 3 times but till now the consumer's problem has not been
```

```
>>> solved, please check the problem and solve it as soon as possible.
> >>
>>> *Thanks & Regards*
> >> *CCC Team*
>>> *DVVNL Agra*
> >>
> >>
> >>
>>> On Mon, 20 Nov 2023 at 19:33, CCC DVVNL <dvvnlccc@gmail.com> wrote:
> >>
>>>> Dear Sir,
> >>>
> >>>
         Kindly look into this case and resolve it as soon as possible &
> >>>
>>>> revert us also.
> >>>
> >>>
> >>>
>>> *Thanks & Regards*
>>> *CCC Team*
>>> *DVVNL Agra*
> >>>
> >>>
> >>>
>>> ----- Forwarded message -----
>>> From: Asheesh Tripathi <deartripathi0127@gmail.com>
>>> Date: Sun, 19 Nov 2023 at 19:04
>>> Subject: Correction of Bill amount for A/c - 8704852000
>>> To: dvvnlccc@gmail.com <dvvnlccc@gmail.com>
> >>>
> >>>
>>>> Dear Team,
>>>> Greetings for the day !!
> >>>
>>> I'm writing this email to request you for the correction of my
>>> electricity bill amount. Please note that the bill for the month of August
>>> was 42.00 INR with total pending amount of 955.00 INR including arrears
>>> (Attaching the image of last bill I received).
> >>>
>>> 17th Nov 2023, I received a sms from uppcl mentioning that the pending
>>> bill for my account is 18,359.00 INR(Attaching the snapshot). I would like
>>>> to request you to please do correction for my bill and confirm the same.
>>> Also please note that the guy who takes reading is not coming regularly
>>> hence I'm not getting my bills every month.
> >>>
>>> Please find details mentioned below-:
> >>>
>>> A/C Id - 8704852000
>>> Name - Ambika Prasad
>>> Registered Mob No - 9651524557
>>> Address - Village Tangamou Post Jhanjhari purwa district banda pin
>>>> 210001.
> >>>
> >>>
> >>>
On 01/16/2024 10:35:45, dvvnlccc@gmail.com wrote:
On 01/16/2024 00:28:21, deartripathi0127@gmail.com wrote:
> Hi Team,
> Any update on this please?
> Regards
> Asheesh Kumar Tripathi
```

```
> On Fri, 12 Jan 2024 at 1:43 PM, CCC DVVNL <dvvnlccc@gmail.com> wrote:
>> Reminder 8
>>
> > Dear Sir.
           The above complaint was sent to you on 20 Nov 2023 and you
>> have been reminded 7 times but till now the consumer's problem has not been
>> solved, please check the problem and solve it as soon as possible.
>> *Thanks & Regards*
> > *CCC Team*
>> *DVVNL Agra*
>>
>>
>>
>> On Mon, 20 Nov 2023 at 19:33, CCC DVVNL <dvvnlccc@gmail.com> wrote:
>>> Dear Sir.
> >>
> >>
> >>
        Kindly look into this case and resolve it as soon as possible &
>>> revert us also.
> >>
> >>
> >>
>>> *Thanks & Regards*
>>> *CCC Team*
>>> *DVVNL Agra*
> >>
> >>
> >>
>>> ----- Forwarded message ----
>>> From: Asheesh Tripathi <deartripathi0127@gmail.com>
>>> Date: Sun, 19 Nov 2023 at 19:04
>>> Subject: Correction of Bill amount for A/c - 8704852000
>>> To: dvvnlccc@gmail.com <dvvnlccc@gmail.com>
> >>
> >>
>>> Dear Team,
>>> Greetings for the day !!
>>> I'm writing this email to request you for the correction of my
>>> electricity bill amount. Please note that the bill for the month of August
>>> was 42.00 INR with total pending amount of 955.00 INR including arrears
>>> (Attaching the image of last bill I received).
> >>
>>> 17th Nov 2023, I received a sms from uppcl mentioning that the pending
>>> bill for my account is 18,359.00 INR(Attaching the snapshot). I would like
>>> to request you to please do correction for my bill and confirm the same.
>>> Also please note that the guy who takes reading is not coming regularly
>>> hence I'm not getting my bills every month.
> >>
>>> Please find details mentioned below-:
> >>
>>> A/C Id - 8704852000
>>> Name - Ambika Prasad
>>> Registered Mob No - 9651524557
> >>
>>> Address - Village Tangamou Post Jhanjhari purwa district banda pin 210001.
> >>
> >>
> >>
On 12/14/2023 17:35:59, dvvnlccc@gmail.com wrote:
```

>

On 12/14/2023 16:18:32, deartripathi0127@gmail.com wrote:

```
> Dear Team,
> Can you please confirm the status?
> I'm chasing from almost a month now.
> Regards
> Asheesh Kumar Tripathi
> On Thu, 7 Dec 2023 at 8:20 AM, CCC DVVNL <dvvnlccc@gmail.com> wrote:
> > Reminder 4
>>
> > Dear Sir.
           The above complaint was sent to you on 20 Nov 2023 and you
>> have been reminded 3 times but till now the consumer's problem has not been
> > solved, please check the problem and solve it as soon as possible.
>> *Thanks & Regards*
> > *CCC Team*
> > *DVVNL Agra*
> >
> >
> >
>> On Mon, 20 Nov 2023 at 19:33, CCC DVVNL <dvvnlccc@gmail.com> wrote:
>>> Dear Sir,
> >>
> >>
        Kindly look into this case and resolve it as soon as possible &
> >>
>>> revert us also.
> >>
> >>
> >>
>>> *Thanks & Regards*
>>> *CCC Team*
>>> *DVVNL Agra*
> >>
> >>
> >>
>>> ------ Forwarded message ------
>>> From: Asheesh Tripathi <deartripathi0127@gmail.com>
>>> Date: Sun, 19 Nov 2023 at 19:04
>>> Subject: Correction of Bill amount for A/c - 8704852000
> >> To: dvvnlccc@gmail.com <dvvnlccc@gmail.com>
> >>
> >>
>>> Dear Team,
>>> Greetings for the day !!
>>> I'm writing this email to request you for the correction of my
>>> electricity bill amount. Please note that the bill for the month of August
>> was 42.00 INR with total pending amount of 955.00 INR including arrears
>>> (Attaching the image of last bill I received).
> >>
>>> 17th Nov 2023, I received a sms from uppcl mentioning that the pending
>>> bill for my account is 18,359.00 INR(Attaching the snapshot). I would like
>>> to request you to please do correction for my bill and confirm the same.
>>> Also please note that the guy who takes reading is not coming regularly
>>> hence I'm not getting my bills every month.
> >>
>>> Please find details mentioned below-:
> >>
>>> A/C Id - 8704852000
>>> Name - Ambika Prasad
>>> Registered Mob No - 9651524557
```

```
> >>
>>> Address - Village Tangamou Post Jhanjhari purwa district banda pin 210001.
> >>
> >>
On 01/10/2024 11:19:38, deartripathi0127@gmail.com wrote:
> Any update on this?
> Regards
> Asheesh Kumar Tripathi
> On Mon, 8 Jan 2024 at 7:41 AM, CCC DVVNL <dvvnlccc@gmail.com> wrote:
> > Reminder 7
> >
> > Dear Sir.
           The above complaint was sent to you on 20 Nov 2023 and you
> > have been reminded 6 times but till now the consumer's problem has not been
> > solved, please check the problem and solve it as soon as possible.
> >
> >
> > *Thanks & Regards*
> > *CCC Team*
> > *DVVNL Agra*
> >
> >
> >
>> On Mon, 20 Nov 2023 at 19:33, CCC DVVNL <dvvnlccc@gmail.com> wrote:
> >
>>> Dear Sir,
> >>
> >>
        Kindly look into this case and resolve it as soon as possible &
> >>
>>> revert us also.
> >>
> >>
> >>
>>> *Thanks & Regards*
>>> *CCC Team*
>>> *DVVNL Agra*
> >>
> >>
> >>
>>> ------ Forwarded message ------
>>> From: Asheesh Tripathi <deartripathi0127@gmail.com>
>>> Date: Sun, 19 Nov 2023 at 19:04
>>> Subject: Correction of Bill amount for A/c - 8704852000
>>> To: dvvnlccc@gmail.com <dvvnlccc@gmail.com>
> >>
> >>
>>> Dear Team,
>>> Greetings for the day !!
>>> I'm writing this email to request you for the correction of my
>>> electricity bill amount. Please note that the bill for the month of August
>> was 42.00 INR with total pending amount of 955.00 INR including arrears
>>> (Attaching the image of last bill I received).
> >>
>>> 17th Nov 2023, I received a sms from uppcl mentioning that the pending
>>> bill for my account is 18,359.00 INR(Attaching the snapshot). I would like
>>> to request you to please do correction for my bill and confirm the same.
>>> Also please note that the guy who takes reading is not coming regularly
>>> hence I'm not getting my bills every month.
> >>
>>> Please find details mentioned below-:
```

```
> >>
>>> A/C ld - 8704852000
>>> Name - Ambika Prasad
>>> Registered Mob No - 9651524557
> >>
>>> Address - Village Tangamou Post Jhanjhari purwa district banda pin 210001.
> >>
> >>
> >>
On 01/08/2024 07:44:43, dvvnlccc@gmail.com wrote:
On 01/07/2024 23:30:15, deartripathi0127@gmail.com wrote:
> Hi Team.
> Is anyone accountable for this or we just have to exchange emails for
> infinite times.
> Regards
>
>
> On Fri, 5 Jan 2024 at 5:26 PM, CCC DVVNL <dvvnlccc@gmail.com> wrote:
>> Reminder 6
> >
>> The above complaint was sent to you on 20 Nov 2023 and you have been
>> reminded 6 times but till now the consumer's problem has not been solved,
> > please check the problem and solve it as soon as possible.
> >
> >
> > *Thanks & Regards*
> > *CCC Team*
>> *DVVNL Agra*
> >
> >
>>
>> On Tue, 19 Dec 2023 at 09:19, CCC DVVNL <dvvnlccc@gmail.com> wrote:
>>
>>> Reminder 5
> >>
>>> Dear Sir,
            The above complaint was sent to you on 20 Nov 2023 and you
> >>
>>> have been reminded 4 times but till now the consumer's problem has not been
>>> solved, please check the problem and solve it as soon as possible.
> >>
>>> *Thanks & Regards*
>>> *CCC Team*
>>> *DVVNL Agra*
> >>
> >>
> >>
>>> On Mon, 20 Nov 2023 at 19:33, CCC DVVNL <dvvnlccc@gmail.com> wrote:
> >>
>>>> Dear Sir,
> >>>
> >>>
> >>>
         Kindly look into this case and resolve it as soon as possible &
>>>> revert us also.
> >>>
> >>>
> >>>
>>> *Thanks & Regards*
>>> *CCC Team*
>>> *DVVNL Agra*
```

```
> >>>
> >>>
>>> ----- Forwarded message -----
>>> From: Asheesh Tripathi <deartripathi0127@gmail.com>
>>> Date: Sun, 19 Nov 2023 at 19:04
>>> Subject: Correction of Bill amount for A/c - 8704852000
>>> To: dvvnlccc@gmail.com <dvvnlccc@gmail.com>
> >>>
> >>>
>>>> Dear Team,
>>>> Greetings for the day !!
> >>>
>>>> I'm writing this email to request you for the correction of my
>>> electricity bill amount. Please note that the bill for the month of August
>>> was 42.00 INR with total pending amount of 955.00 INR including arrears
>>> (Attaching the image of last bill I received).
> >>>
>>> 17th Nov 2023, I received a sms from uppcl mentioning that the pending
>>> bill for my account is 18,359.00 INR(Attaching the snapshot) . I would like
>>>> to request you to please do correction for my bill and confirm the same.
>>> Also please note that the guy who takes reading is not coming regularly
>>> hence I'm not getting my bills every month.
> >>>
>>> Please find details mentioned below-:
> >>>
>>> A/C Id - 8704852000
>>> Name - Ambika Prasad
>>> Registered Mob No - 9651524557
> >>>
>>> Address - Village Tangamou Post Jhanjhari purwa district banda pin
> >>> 210001.
> >>>
> >>>
> >>>
On 12/07/2023 08:20:04, dvvnlccc@gmail.com wrote:
On 12/06/2023 23:12:12, deartripathi0127@gmail.com wrote:
> Dear Team,
> Still the issue is not resolved. Kindly check on priority.
> On Sun, 3 Dec 2023 at 07:43, CCC DVVNL <dvvnlccc@gmail.com> wrote:
>
> > Reminder 3
>>
> > Dear Sir,
> >
           The above complaint was sent to you on 20 Nov 2023 and you
>> have been reminded 2 times but till now the consumer's problem has not been
>> solved, please check the problem and solve it as soon as possible.
> >
>> *Thanks & Regards*
> > *CCC Team*
> > *DVVNL Agra*
> >
> >
> >
>> On Mon, 20 Nov 2023 at 19:33, CCC DVVNL <dvvnlccc@gmail.com> wrote:
> >
>>> Dear Sir,
> >>
> >>
> >>
        Kindly look into this case and resolve it as soon as possible &
>>> revert us also.
> >>
> >>
```

```
> >>
>> *Thanks & Regards*
>>> *CCC Team*
>>> *DVVNL Agra*
> >>
> >>
> >>
>>> ------ Forwarded message ------
>>> From: Asheesh Tripathi <deartripathi0127@gmail.com>
>>> Date: Sun, 19 Nov 2023 at 19:04
>>> Subject: Correction of Bill amount for A/c - 8704852000
> >> To: dvvnlccc@gmail.com <dvvnlccc@gmail.com>
> >>
> >>
>>> Dear Team,
>>> Greetings for the day !!
>>> I'm writing this email to request you for the correction of my
>>> electricity bill amount. Please note that the bill for the month of August
>>> was 42.00 INR with total pending amount of 955.00 INR including arrears
>>> (Attaching the image of last bill I received).
> >>
>>> 17th Nov 2023, I received a sms from uppcl mentioning that the pending
>>> bill for my account is 18,359.00 INR(Attaching the snapshot) . I would like
>>> to request you to please do correction for my bill and confirm the same.
>>> Also please note that the guy who takes reading is not coming regularly
>>> hence I'm not getting my bills every month.
> >>
>>> Please find details mentioned below-:
> >>
>>> A/C ld - 8704852000
>>> Name - Ambika Prasad
>>> Registered Mob No - 9651524557
> >>
>>> Address - Village Tangamou Post Jhanjhari purwa district banda pin 210001.
> >>
> >>
> >>
> --
> Regards
> Asheesh Kumar Tripathi
On 12/03/2023 07:43:32, dvvnlccc@gmail.com wrote:
On 01/02/2024 22:09:24, dvvnlccc@gmail.com wrote:
On 01/02/2024 21:45:41, deartripathi0127@gmail.com wrote:
> Dear Team,
> Can we have any update on this? People and staff is claiming that they are
> fully digitalised but despite asking for months there is no update.
> Regards
>
>
> On Tue, 19 Dec 2023 at 9:28 AM, CCC DVVNL <dvvnlccc@gmail.com> wrote:
>
> > Reminder 5
> >
> > Dear Sir,
>>
           The above complaint was sent to you on 20 Nov 2023 and you
> > have been reminded 4 times but till now the consumer's problem has not been
```

```
> > solved, please check the problem and solve it as soon as possible.
> >
>> *Thanks & Regards*
> > *CCC Team*
> > *DVVNL Agra*
> >
> >
>> On Mon, 20 Nov 2023 at 19:33, CCC DVVNL <dvvnlccc@gmail.com> wrote:
>>> Dear Sir,
> >>
> >>
        Kindly look into this case and resolve it as soon as possible &
> >>
>>> revert us also.
> >>
> >>
> >>
>>> *Thanks & Regards*
>>> *CCC Team*
>>> *DVVNL Agra*
> >>
> >>
> >>
>>> ------ Forwarded message ------
>>> From: Asheesh Tripathi <deartripathi0127@gmail.com>
>>> Date: Sun, 19 Nov 2023 at 19:04
>>> Subject: Correction of Bill amount for A/c - 8704852000
> >> To: dvvnlccc@gmail.com <dvvnlccc@gmail.com>
> >>
> >>
>>> Dear Team,
>>> Greetings for the day !!
> >>
>>> I'm writing this email to request you for the correction of my
>>> electricity bill amount. Please note that the bill for the month of August
>>> was 42.00 INR with total pending amount of 955.00 INR including arrears
>>> (Attaching the image of last bill I received).
> >>
>>> 17th Nov 2023, I received a sms from uppcl mentioning that the pending
>>> bill for my account is 18,359.00 INR(Attaching the snapshot). I would like
>>> to request you to please do correction for my bill and confirm the same.
>>> Also please note that the guy who takes reading is not coming regularly
>>> hence I'm not getting my bills every month.
> >>
>>> Please find details mentioned below-:
> >>
>>> A/C ld - 8704852000
>>> Name - Ambika Prasad
>>> Registered Mob No - 9651524557
> >>
>>> Address - Village Tangamou Post Jhanjhari purwa district banda pin 210001.
> >>
> >>
> >>
>
On 12/02/2023 23:52:34, deartripathi0127@gmail.com wrote:
> Dear Team,
> Can we have any update on it?
> On Tue, 28 Nov 2023 at 9:00 AM, CCC DVVNL <dvvnlccc@gmail.com> wrote:
>
>> Reminder 2
>>
> > Dear Sir,
>>
           The above complaint was sent to you on 20 Nov 2023 and you
> > have been reminded 1 time but till now the consumer's problem has not been
```

> > solved, please check the problem and solve it as soon as possible. > > > > >> *Thanks & Regards* > > *CCC Team* >> *DVVNL Agra* > > > > > > >> On Mon, 20 Nov 2023 at 19:33, CCC DVVNL <dvvnlccc@gmail.com> wrote: >>> Dear Sir, > >> > >> > >> Kindly look into this case and resolve it as soon as possible & >>> revert us also. > >> > >> > >> >>> *Thanks & Regards* >>> *CCC Team* >>> *DVVNL Agra*

Asheesh Tripathi <deartripathi0127@gmail.com>

To: 1912 <dvvnlccc@gmail.com>

Cc: bandadivision@gmail.com, sdopelanibanda@gmail.com

Hello Team - Any update you have on this?

Regards

Asheesh Kumar Tripathi

[Quoted text hidden]

[Quoted text hidden]

CCC DVVNL <dvvnlccc@gmail.com>

30 January 2024 at 10:36

30 January 2024 at 00:59

To: se_edc_banda@yahoo.com, Edd Banda <bandadivision@gmail.com>, sdo palani banda <sdopelanibanda@gmail.com>

Cc: deartripathi0127@gmail.com

Dear Sir,

I would like to infoemed you that till now any kind of response has not been given by the concerned officer on the problem of the consumer, As the consumer problem is still not resolved, consumer gets very angry on 1912, You are requested to solve the problem of the consumer through the officials on the mail at the earliest

Dear Sir,

Kindly look into this case and resolve it as soon as possible & revert us also.

BILL RELATED deartripathi0127@gmail.com

Thanks & Regards CCC Team DVVNL Agra

[Quoted text hidden]

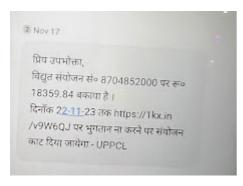
3 attachments



a94ed40b-cc4f-4d67-9a1d-7f5ad9a72c75.jpg 59K



412d9a19-2d03-40c7-89c2-14041a09c455.jpeg 63K



1eb23665-fb0c-4d2b-84eb-2e6d80cfba61.jpg 172K

Asheesh Tripathi <deartripathi0127@gmail.com>

To: CCC DVVNL < dvvnlccc@gmail.com>

Cc: Edd Banda banda banda banda banda sdopelanibanda@gmail.com>,

se_edc_banda@yahoo.com

Hi Team,

Any update on my issue please?

Regards

Asheesh Kumar Tripathi

[Quoted text hidden]

CCC DVVNL < dvvnlccc@gmail.com>

10 February 2024 at 12:31

16 February 2024 at 09:40

10 February 2024 at 08:32

To: se_edc_banda@yahoo.com, Edd Banda <bandadivision@gmail.com>, sdo palani banda <sdopelanibanda@gmail.com>

Cc: deartripathi0127@gmail.com

Reminder 1

Dear Sir,

The above complaint was sent to you on 30 Jan 2024 but till now the consumer's problem has not been solved, please check the problem and solve it as soon as possible.

Thanks & Regards CCC Team DVVNL Agra

[Quoted text hidden]

Asheesh Tripathi <deartripathi0127@gmail.com>

To: CCC DVVNL <dvvnlccc@gmail.com>

Cc: Edd Banda <bandadivision@gmail.com>, sdo palani banda <sdopelanibanda@gmail.com>, se edc banda@yahoo.com

Hi Team,

Can you please confirm the date when my issue will be resolved?

I'm chasing you guys from November month.

Regards

Asheesh Kumar Tripathi

[Quoted text hidden]

CCC DVVNL <dvvnlccc@gmail.com>

16 February 2024 at 11:21

To: se_edc_banda@yahoo.com, Edd Banda <bandadivision@gmail.com>, sdo palani banda

<sdopelanibanda@gmail.com>
Cc: deartripathi0127@gmail.com

Reminder 2

Dear Sir,

The above complaint was sent to you on 30 Jan 2024 and you have been reminded 1 time but till now the consumer's problem has not been solved, please check the problem and solve it as soon as possible.

Thanks & Regards CCC Team DVVNL Agra

On Tue, 30 Jan 2024 at 10:36, CCC DVVNL <dvvnlccc@gmail.com> wrote:

[Quoted text hidden]

Asheesh Tripathi <deartripathi0127@gmail.com>

11 April 2024 at 00:12

To: CCC DVVNL < dvvnlccc@gmail.com>

Cc: Edd Banda <bandadivision@gmail.com>, sdo palani banda <sdopelanibanda@gmail.com>,

se_edc_banda@yahoo.com

Hello

Still waiting for resolution.

Regards

Asheesh Kumar Tripathi

[Quoted text hidden]

1912 <dvvnlccc@gmail.com>

11 April 2024 at 07:44

To: deartripathi0127@gmail.com

Cc: bandadivision@gmail.com, sdopelanibanda@gmail.com, se edc banda@yahoo.com

Dear Sir,

Due to departmental holiday today, we are unable to contact the officials, please wait till tomorrow.

On 11/28/2023 08:59:56, dvvnlccc@gmail.com wrote:

>

On 11/27/2023 22:23:20, deartripathi0127@gmail.com wrote:

- > Dear Team,
- > Can i have confirmation on correction please. As it's been almost 10 days
- > I'm sending emails but not getting any confirmation.

>

> Thanks.

(

> On Fri, 24 Nov 2023 at 8:35 PM, CCC DVVNL <dvvnlccc@gmail.com> wrote:

>

- > > Reminder 1
- > >
- > >
- > > *Thanks & Regards*
- > > *CCC Team*
- > > *DVVNL Agra*

```
> >
> >
> >
>> On Mon, 20 Nov 2023 at 19:33, CCC DVVNL <dvvnlccc@gmail.com> wrote:
>>> Dear Sir,
> >>
> >>
> >>
        Kindly look into this case and resolve it as soon as possible &
>>> revert us also.
> >>
> >>
> >>
>>> *Thanks & Regards*
>>> *CCC Team*
>>> *DVVNL Agra*
> >>
> >>
> >>
>>> ------ Forwarded message ------
>>> From: Asheesh Tripathi <deartripathi0127@gmail.com>
>>> Date: Sun, 19 Nov 2023 at 19:04
>>> Subject: Correction of Bill amount for A/c - 8704852000
> >> To: dvvnlccc@gmail.com <dvvnlccc@gmail.com>
> >>
> >>
>>> Dear Team,
>>> Greetings for the day !!
>>> I'm writing this email to request you for the correction of my
>>> electricity bill amount. Please note that the bill for the month of August
>>> was 42.00 INR with total pending amount of 955.00 INR including arrears
>>> (Attaching the image of last bill I received).
> >>
>>> 17th Nov 2023, I received a sms from uppcl mentioning that the pending
>>> bill for my account is 18,359.00 INR(Attaching the snapshot) . I would like
>>> to request you to please do correction for my bill and confirm the same.
>>> Also please note that the guy who takes reading is not coming regularly
>>> hence I'm not getting my bills every month.
> >>
>>> Please find details mentioned below-:
> >>
>>> A/C ld - 8704852000
>>> Name - Ambika Prasad
>>> Registered Mob No - 9651524557
> >>
>>> Address - Village Tangamou Post Jhanjhari purwa district banda pin 210001.
> >>
> >>
> >>
On 01/25/2024 11:12:56, dvvnlccc@gmail.com wrote:
> Dear Sir.
        Your case has been escalated to the AE sir, they will contact to you and resolve the issue as soon as
possible.
On 01/25/2024 00:40:17, deartripathi0127@gmail.com wrote:
> Team - Still waiting for the resolution.
>
> On Sun, 21 Jan 2024 at 21:28, Asheesh Tripathi <deartripathi0127@gmail.com>
> wrote:
> > Team.
>> I'm still waiting for the resolution.
> >
> > Regards
```

```
> > Asheesh Kumar Tripathi
> >
> >
>> On Fri, 19 Jan 2024 at 12:21 AM, Asheesh Tripathi <
>> deartripathi0127@gmail.com> wrote:
>>
> >> Team.
>>> As we are not getting any response from attached email id. Can you help
>>> me what are the other options to resolve this issue like looping anyone
>>> else here or any mobile number where you or i can call and get support.
> >>
>>> Regards
>>> Asheesh Kumar Tripathi
> >>
> >>
>>> On Tue, 16 Jan 2024 at 10:35 AM, CCC DVVNL <dvvnlccc@gmail.com> wrote:
> >>
>>>> Reminder 9
> >>>
>>>> Dear Sir,
> >>>
             The above complaint was sent to you on 20 Nov 2023 and you
>>> have been reminded 8 times but till now the consumer's problem has not been
>>> solved, please check the problem and solve it as soon as possible.
> >>>
> >>>
>>> *Thanks & Regards*
>>>> *CCC Team*
>>> *DVVNL Agra*
> >>>
> >>>
> >>>
>>> On Mon, 20 Nov 2023 at 19:33, CCC DVVNL <a href="mailto:dvvnlccc@gmail.com">dvvnlccc@gmail.com</a> wrote:
> >>>
>>>> Dear Sir,
> >>>>
> >>>>
> >>>>
           Kindly look into this case and resolve it as soon as possible &
>>>> revert us also.
> >>>>
> >>>>
> >>>
>>>> *Thanks & Regards*
>>>> *CCC Team*
>>>> *DVVNL Agra*
> >>>
> >>>
> >>>
>>>> ------ Forwarded message ------
>>>> From: Asheesh Tripathi <deartripathi0127@gmail.com>
>>>> Date: Sun, 19 Nov 2023 at 19:04
>>>> Subject: Correction of Bill amount for A/c - 8704852000
>>>> To: dvvnlccc@gmail.com <dvvnlccc@gmail.com>
> >>>
> >>>
>>>> Dear Team,
>>>> Greetings for the day !!
>>>> I'm writing this email to request you for the correction of my
>>>> electricity bill amount. Please note that the bill for the month of August
>>>> was 42.00 INR with total pending amount of 955.00 INR including arrears
>>>> (Attaching the image of last bill I received).
> >>>
>>>> 17th Nov 2023, I received a sms from uppcl mentioning that the pending
>>>> bill for my account is 18,359.00 INR(Attaching the snapshot). I would like
>>>> to request you to please do correction for my bill and confirm the same.
>>>> Also please note that the guy who takes reading is not coming regularly
>>>> hence I'm not getting my bills every month.
> >>>
>>>> Please find details mentioned below-:
```

```
> >>>>
>>>> A/C Id - 8704852000
>>>> Name - Ambika Prasad
>>>> Registered Mob No - 9651524557
> >>>>
>>>> Address - Village Tangamou Post Jhanjhari purwa district banda pin
>>>> 210001.
> >>>
> >>>
> >>>
> --
> Regards
> Asheesh Kumar Tripathi
On 11/24/2023 20:35:05, dvvnlccc@gmail.com wrote:
On 11/24/2023 19:24:15, deartripathi0127@gmail.com wrote:
> Dear Team.
> Can you please confirm if necessary corrections are done.
> On Mon, 20 Nov 2023 at 7:34 PM, CCC DVVNL <dvvnlccc@gmail.com> wrote:
> > Dear Sir.
> >
> >
> >
       Kindly look into this case and resolve it as soon as possible &
> > revert us also.
> >
> >
> >
>> *Thanks & Regards*
> > *CCC Team*
>> *DVVNL Agra*
> >
> >
> >
>> ------ Forwarded message ------
>> From: Asheesh Tripathi <deartripathi0127@gmail.com>
> > Date: Sun, 19 Nov 2023 at 19:04
> > Subject: Correction of Bill amount for A/c - 8704852000
> > To: dvvnlccc@gmail.com <dvvnlccc@gmail.com>
> >
>>
> > Dear Team,
>> Greetings for the day !!
>> I'm writing this email to request you for the correction of my electricity
>> bill amount. Please note that the bill for the month of August was 42.00
>> INR with total pending amount of 955.00 INR including arrears (Attaching
>> the image of last bill I received).
> >
>> 17th Nov 2023, I received a sms from uppcl mentioning that the pending
>> bill for my account is 18,359.00 INR(Attaching the snapshot). I would like
>> to request you to please do correction for my bill and confirm the same.
>> Also please note that the guy who takes reading is not coming regularly
>> hence I'm not getting my bills every month.
> >
>> Please find details mentioned below-:
> >
> > A/C Id - 8704852000
> Name - Ambika Prasad
>> Registered Mob No - 9651524557
>>
> Address - Village Tangamou Post Jhanjhari purwa district banda pin 210001.
```

```
4/12/25, 12:01 PM
                                                  Gmail - Correction of Bill amount for A/c - 8704852000
    > >
    > >
    > >
    On 01/21/2024 22:29:51, dvvnlccc@gmail.com wrote:
    On 01/21/2024 21:29:05, deartripathi0127@gmail.com wrote:
    > Team.
    > I'm still waiting for the resolution.
    > Regards
    > Asheesh Kumar Tripathi
    > On Fri, 19 Jan 2024 at 12:21 AM, Asheesh Tripathi <
    > deartripathi0127@gmail.com> wrote:
   > > Team,
    >> As we are not getting any response from attached email id. Can you help me
    >> what are the other options to resolve this issue like looping anyone else
    > > here or any mobile number where you or i can call and get support.
    > >
    > > Regards
    > > Asheesh Kumar Tripathi
    > >
    > >
    >> On Tue, 16 Jan 2024 at 10:35 AM, CCC DVVNL <a href="mailto:dvvnlccc@gmail.com">dvvnlccc@gmail.com</a>> wrote:
    > >
    >>> Reminder 9
    > >>
    >>> Dear Sir,
                The above complaint was sent to you on 20 Nov 2023 and you
    > >>
    >>> have been reminded 8 times but till now the consumer's problem has not been
    >>> solved, please check the problem and solve it as soon as possible.
    > >>
   > >>
   >>> *Thanks & Regards*
   > >> *CCC Team*
   >>> *DVVNL Agra*
   > >>
   > >>
   > >>
   >>> On Mon, 20 Nov 2023 at 19:33, CCC DVVNL <dvvnlccc@gmail.com> wrote:
   > >>
   >>>> Dear Sir,
   > >>>
    > >>>
              Kindly look into this case and resolve it as soon as possible &
    > >>>
   >>>> revert us also.
   > >>>
   > >>>
   > >>>
   >>> *Thanks & Regards*
   >>> *CCC Team*
   >>> *DVVNL Agra*
   > >>>
   > >>>
   > >>>
    >>> ----- Forwarded message ------
    >>> From: Asheesh Tripathi <deartripathi0127@gmail.com>
    >>> Date: Sun, 19 Nov 2023 at 19:04
    >>> Subject: Correction of Bill amount for A/c - 8704852000
    >>> To: dvvnlccc@gmail.com <dvvnlccc@gmail.com>
    > >>>
    > >>>
```

```
4/12/25, 12:01 PM
                                                  Gmail - Correction of Bill amount for A/c - 8704852000
    >>>> Dear Team.
    >>> Greetings for the day !!
   > >>>
   >>> I'm writing this email to request you for the correction of my
    >>> electricity bill amount. Please note that the bill for the month of August
    >>> was 42.00 INR with total pending amount of 955.00 INR including arrears
    >>> (Attaching the image of last bill I received).
   > >>>
   >>> 17th Nov 2023, I received a sms from uppcl mentioning that the pending
   >>> bill for my account is 18,359.00 INR(Attaching the snapshot) . I would like
    >>>> to request you to please do correction for my bill and confirm the same.
    >>> Also please note that the guy who takes reading is not coming regularly
    >>> hence I'm not getting my bills every month.
    > >>>
    >>> Please find details mentioned below-:
    > >>>
    >>> A/C Id - 8704852000
    >>> Name - Ambika Prasad
    >>> Registered Mob No - 9651524557
    > >>>
    >>> Address - Village Tangamou Post Jhanjhari purwa district banda pin
    >>>> 210001.
    > >>>
    > >>>
    > >>>
    On 01/21/2024 10:53:48, dvvnlccc@gmail.com wrote:
    On 11/20/2023 19:33:55, dvvnlccc@gmail.com wrote:
    > Your case has been forwarded to the concerned department they will resolve the issue as soon as possible.
    On 11/20/2023 16:45:48, deartripathi0127@gmail.com wrote:
    > Dear Team,
```

```
> The required value is 'Kanakheda'.
>
>
> On Mon, 20 Nov 2023 at 8:24 AM, 1912 <dvvnlccc@gmail.com> wrote:
>
> > Dear Sir,
>>
          Please share the name of your correct power substation and 11
>> KV feeder for better assistance. Thank you
>>
> On 11/20/2023 00:31:59, deartripathi0127@gmail.com wrote:
>>
>> Dear Team,
>> PFB required details.
>>>
>> Sub Division Name - 2439143-EDSD III PELANI
>> Address - Village Tangamou Post Jhanjhari purwa district banda pin
> > 210001.
>>>
>>> Please let me know if anything else is required.
>>>
>>>
>>>
>> On Sun, 19 Nov 2023 at 8:31 PM, 1912 <dvvnlccc@gmail.com> wrote:
>>>
>>> Dear Sir,
>>>>
>>>>
>>>>
          Please share your sub-station name & your full address.
>>>>
```

```
>>>>
>>> On 11/19/2023 19:09:32, deartripathi0127@gmail.com wrote:
>>> Attaching the mentioned documents.
>>>>
>>>> On Sun, 19 Nov 2023 at 7:04 PM, Asheesh Tripathi <
>> > deartripathi0127@gmail.com>
>>>> wrote:
>>>>
>>>> Dear Team,
>>>> Greetings for the day !!
>>>>>
>>>> I'm writing this email to request you for the correction of my
>>> electricity
>>>> bill amount. Please note that the bill for the month of August was
>>> 42.00
>>>> > INR with total pending amount of 955.00 INR including arrears
>>> (Attaching
>>>> > the image of last bill I received).
>>>>>
>>>> > 17th Nov 2023, I received a sms from uppcl mentioning that the
> > pending
>>>> bill for my account is 18,359.00 INR(Attaching the snapshot). I
> > would
>>> like
>>>> to request you to please do correction for my bill and confirm the
> > > same.
>>>> Also please note that the guy who takes reading is not coming
> regularly
>>>> hence I'm not getting my bills every month.
>>>>>
>>>> Please find details mentioned below-:
>>>>>
>>>> A/C ld - 8704852000
>>>> Name - Ambika Prasad
>>>> Registered Mob No - 9651524557
>>>>>
>>>>>
>>>>
>>>>
>>> On 11/19/2023 19:05:20, deartripathi0127@gmail.com wrote:
>>>>
>>> Dear Team,
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>>>>
>>>> I'm writing this email to request you for the correction of my
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>>>> the image of last bill I received).
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>>> bill
>>>> for my account is 18,359.00 INR(Attaching the snapshot). I would
> > like to
>>>> request you to please do correction for my bill and confirm the same.
>>> Also
>>> > please note that the guy who takes reading is not coming regularly
> > hence
>>>> l'm not getting my bills every month.
>>>>
>>> Please find details mentioned below-:
>>>>
>>> > A/C Id - 8704852000
>>> > Name - Ambika Prasad
>>> Registered Mob No - 9651524557
```

```
4/12/25. 12:01 PM
   >>>>
   >>>>
   >>>>
   >>>
   >>
   > On 11/19/2023 20:31:22, dvvnlccc@gmail.com wrote:
   >>>
   >>
   > On 11/19/2023 20:30:43, dvvnlccc@gmail.com wrote:
   >> Dear Sir,
   > >
   >>
   >>
          Please share your sub-station name & your full address.
   > >
   >>
   > On 11/19/2023 19:09:32, deartripathi0127@gmail.com wrote:
   >> Attaching the mentioned documents.
   >>>
   >> On Sun, 19 Nov 2023 at 7:04 PM, Asheesh Tripathi <
   > > deartripathi0127@gmail.com>
   > > wrote:
   >>>
   >>> Dear Team,
   >>> Greetings for the day !!
   >>>>
   >>> I'm writing this email to request you for the correction of my
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   >>> bill amount. Please note that the bill for the month of August was
   > > 42.00
   >>> INR with total pending amount of 955.00 INR including arrears
   > > (Attaching
   >>> the image of last bill I received).
   >>>>
   >>> 17th Nov 2023, I received a sms from uppcl mentioning that the pending
   >>> bill for my account is 18,359.00 INR(Attaching the snapshot). I would
   > > like
   >>> to request you to please do correction for my bill and confirm the
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   >>> hence I'm not getting my bills every month.
   >>>>
   >>> Please find details mentioned below-:
   >>>>
   >>> A/C Id - 8704852000
   >>> Name - Ambika Prasad
   >>> Registered Mob No - 9651524557
   >>>>
   >>>>
   >>>
   >>
   > On 11/19/2023 19:05:20, deartripathi0127@gmail.com wrote:
   >>
   >>> Dear Team,
   >> Greetings for the day !!
   >>>
   >> I'm writing this email to request you for the correction of my
   > > electricity
   >> bill amount. Please note that the bill for the month of August was 42.00
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   >>>
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   >> for my account is 18,359.00 INR(Attaching the snapshot). I would like to
   >>> request you to please do correction for my bill and confirm the same.
```

38/55

```
>> please note that the guy who takes reading is not coming regularly hence
>> I'm not getting my bills every month.
>> Please find details mentioned below-:
>>>
>> > A/C Id - 8704852000
>> Name - Ambika Prasad
> > Registered Mob No - 9651524557
>>>
> >
On 11/20/2023 08:24:50, dvvnlccc@gmail.com wrote:
> Dear Sir.
        Please share the name of your correct power substation and 11 KV feeder for better assistance. Thank you
On 11/20/2023 00:31:59, deartripathi0127@gmail.com wrote:
> Dear Team.
> PFB required details.
> Sub Division Name - 2439143-EDSD III PELANI
> Address - Village Tangamou Post Jhanjhari purwa district banda pin 210001.
> Please let me know if anything else is required.
>
>
> On Sun, 19 Nov 2023 at 8:31 PM, 1912 <dvvnlccc@gmail.com> wrote:
> > Dear Sir.
> >
> >
      Please share your sub-station name & your full address.
> >
> >
>>
>> On 11/19/2023 19:09:32, deartripathi0127@gmail.com wrote:
>>
>> Attaching the mentioned documents.
>>>
>> On Sun, 19 Nov 2023 at 7:04 PM, Asheesh Tripathi <
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>>>
>>> Dear Team,
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>>>>
>>> I'm writing this email to request you for the correction of my
> > electricity
>>> bill amount. Please note that the bill for the month of August was
> > 42.00
>>> INR with total pending amount of 955.00 INR including arrears
> > (Attaching
>>> the image of last bill I received).
>>>>
>>> 17th Nov 2023, I received a sms from uppcl mentioning that the pending
>>> bill for my account is 18,359.00 INR(Attaching the snapshot). I would
> > like
>>> to request you to please do correction for my bill and confirm the
> > same.
>> > Also please note that the guy who takes reading is not coming regularly
>>> hence I'm not getting my bills every month.
>>>>
>>> Please find details mentioned below-:
>>>>
>> > A/C ld - 8704852000
```

>>> Name - Ambika Prasad

```
>>> Registered Mob No - 9651524557
>>>>
>>>>
>>>
> >
> On 11/19/2023 19:05:20, deartripathi0127@gmail.com wrote:
>> > Dear Team,
>> Greetings for the day !!
>>>
>> I'm writing this email to request you for the correction of my
> > electricity
>> bill amount. Please note that the bill for the month of August was 42.00
>> INR with total pending amount of 955.00 INR including arrears (Attaching
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> > Also
>>> please note that the guy who takes reading is not coming regularly hence
>> I'm not getting my bills every month.
>>>
>> Please find details mentioned below-:
>>>
> > A/C ld - 8704852000
>> Name - Ambika Prasad
> > Registered Mob No - 9651524557
>>>
> >
> >
On 11/19/2023 20:31:22, dvvnlccc@gmail.com wrote:
On 11/19/2023 20:30:43, dvvnlccc@gmail.com wrote:
> Dear Sir,
   Please share your sub-station name & your full address.
On 11/19/2023 19:09:32, deartripathi0127@gmail.com wrote:
> Attaching the mentioned documents.
> On Sun, 19 Nov 2023 at 7:04 PM, Asheesh Tripathi <a href="mailto:deartripathi0127@gmail.com">deartripathi0127@gmail.com</a>
> wrote:
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> >
>> I'm writing this email to request you for the correction of my electricity
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>> INR with total pending amount of 955.00 INR including arrears (Attaching
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>> Also please note that the guy who takes reading is not coming regularly
>> hence I'm not getting my bills every month.
> >
> > Please find details mentioned below-:
```

```
> > A/C ld - 8704852000
> Name - Ambika Prasad
> Registered Mob No - 9651524557
> >
On 11/19/2023 19:05:20, deartripathi0127@gmail.com wrote:
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> INR with total pending amount of 955.00 INR including arrears (Attaching
> the image of last bill I received).
> 17th Nov 2023, I received a sms from uppcl mentioning that the pending bill
> for my account is 18,359.00 INR(Attaching the snapshot) . I would like to
> request you to please do correction for my bill and confirm the same. Also
> please note that the guy who takes reading is not coming regularly hence
> I'm not getting my bills every month.
> Please find details mentioned below-:
> A/C Id - 8704852000
> Name - Ambika Prasad
> Registered Mob No - 9651524557
On 01/19/2024 08:28:00, dvvnlccc@gmail.com wrote:
On 01/19/2024 00:21:36, deartripathi0127@gmail.com wrote:
> Team,
> As we are not getting any response from attached email id. Can you help me
> what are the other options to resolve this issue like looping anyone else
> here or any mobile number where you or i can call and get support.
> Regards
> Asheesh Kumar Tripathi
>
>
> On Tue, 16 Jan 2024 at 10:35 AM, CCC DVVNL <dvvnlccc@gmail.com> wrote:
> > Reminder 9
> >
> > Dear Sir,
           The above complaint was sent to you on 20 Nov 2023 and you
>> have been reminded 8 times but till now the consumer's problem has not been
>> solved, please check the problem and solve it as soon as possible.
>>
>>
> > *Thanks & Regards*
>> *CCC Team*
> > *DVVNL Agra*
>>
> >
> >
>> On Mon, 20 Nov 2023 at 19:33, CCC DVVNL <dvvnlccc@gmail.com> wrote:
> >
>>> Dear Sir,
> >>
> >>
> >>
        Kindly look into this case and resolve it as soon as possible &
>>> revert us also.
```

```
> >>
> >>
>>> *Thanks & Regards*
>>> *CCC Team*
>>> *DVVNL Agra*
> >>
> >>
> >>
>>> ----- Forwarded message -----
>>> From: Asheesh Tripathi <deartripathi0127@gmail.com>
>>> Date: Sun, 19 Nov 2023 at 19:04
>>> Subject: Correction of Bill amount for A/c - 8704852000
>>> To: dvvnlccc@gmail.com <dvvnlccc@gmail.com>
> >>
> >>
>>> Dear Team,
>>> Greetings for the day !!
> >>
>>> I'm writing this email to request you for the correction of my
>>> electricity bill amount. Please note that the bill for the month of August
>>> was 42.00 INR with total pending amount of 955.00 INR including arrears
>>> (Attaching the image of last bill I received).
> >>
>>> 17th Nov 2023, I received a sms from uppcl mentioning that the pending
>>> bill for my account is 18,359.00 INR(Attaching the snapshot) . I would like
>>> to request you to please do correction for my bill and confirm the same.
>>> Also please note that the guy who takes reading is not coming regularly
>>> hence I'm not getting my bills every month.
> >>
>>> Please find details mentioned below-:
> >>
>>> A/C Id - 8704852000
>>> Name - Ambika Prasad
>>> Registered Mob No - 9651524557
> >>
>>> Address - Village Tangamou Post Jhanjhari purwa district banda pin 210001.
> >>
> >>
> >>
On 12/19/2023 09:28:29, dvvnlccc@gmail.com wrote:
>
On 12/19/2023 08:28:34, deartripathi0127@gmail.com wrote:
> Hi Team,
> Can you please check and confirm if it's closed.
> Regards
> Asheesh Kumar Tripathi
> On Thu, 14 Dec 2023 at 4:17 PM, Asheesh Tripathi <deartripathi0127@gmail.com>
> wrote:
> > Dear Team,
>> Can you please confirm the status?
> >
>> I'm chasing from almost a month now.
> >
> > Regards
> > Asheesh Kumar Tripathi
> >
> >
>> On Thu, 7 Dec 2023 at 8:20 AM, CCC DVVNL <dvvnlccc@gmail.com> wrote:
> >
>>> Reminder 4
```

```
> >>
>>> Dear Sir.
>>> The above complaint was sent to you on 20 Nov 2023 and you
>>> have been reminded 3 times but till now the consumer's problem has not been
>>> solved, please check the problem and solve it as soon as possible.
>>> *Thanks & Regards*
> >> *CCC Team*
>>> *DVVNL Agra*
> >>
> >>
> >>
>>> On Mon, 20 Nov 2023 at 19:33, CCC DVVNL <dvvnlccc@gmail.com> wrote:
> >>
>>>> Dear Sir,
> >>>
> >>>
         Kindly look into this case and resolve it as soon as possible &
> >>>
>>>> revert us also.
> >>>
> >>>
> >>>
>>> *Thanks & Regards*
>>>> *CCC Team*
>>> *DVVNL Agra*
> >>>
> >>>
> >>>
>>> ----- Forwarded message -----
>>> From: Asheesh Tripathi <deartripathi0127@gmail.com>
>>> Date: Sun, 19 Nov 2023 at 19:04
>>> Subject: Correction of Bill amount for A/c - 8704852000
>>> To: dvvnlccc@gmail.com <dvvnlccc@gmail.com>
> >>>
> >>>
>>>> Dear Team,
>>> Greetings for the day !!
> >>>
>>> I'm writing this email to request you for the correction of my
>>> electricity bill amount. Please note that the bill for the month of August
>>> was 42.00 INR with total pending amount of 955.00 INR including arrears
>>> (Attaching the image of last bill I received).
> >>>
>>> 17th Nov 2023, I received a sms from uppcl mentioning that the pending
>>> bill for my account is 18,359.00 INR(Attaching the snapshot) . I would like
>>> to request you to please do correction for my bill and confirm the same.
>>> Also please note that the guy who takes reading is not coming regularly
>>> hence I'm not getting my bills every month.
> >>>
>>> Please find details mentioned below-:
> >>>
>>> A/C Id - 8704852000
>>> Name - Ambika Prasad
>>> Registered Mob No - 9651524557
>>> Address - Village Tangamou Post Jhanjhari purwa district banda pin
>>>> 210001.
> >>>
> >>>
> >>>
On 01/16/2024 10:35:45, dvvnlccc@gmail.com wrote:
On 01/16/2024 00:28:21, deartripathi0127@gmail.com wrote:
> Hi Team,
```

```
> Any update on this please?
> Regards
> Asheesh Kumar Tripathi
> On Fri, 12 Jan 2024 at 1:43 PM, CCC DVVNL <dvvnlccc@gmail.com> wrote:
>> Reminder 8
>>
> > Dear Sir.
           The above complaint was sent to you on 20 Nov 2023 and you
> > have been reminded 7 times but till now the consumer's problem has not been
> > solved, please check the problem and solve it as soon as possible.
> > *Thanks & Regards*
> > *CCC Team*
>> *DVVNL Agra*
>>
>>
>>
>> On Mon, 20 Nov 2023 at 19:33, CCC DVVNL <dvvnlccc@gmail.com> wrote:
>>> Dear Sir.
> >>
> >>
        Kindly look into this case and resolve it as soon as possible &
> >>
>>> revert us also.
> >>
> >>
> >>
>>> *Thanks & Regards*
>>> *CCC Team*
>>> *DVVNL Agra*
> >>
> >>
> >>
>>> ----- Forwarded message -----
>>> From: Asheesh Tripathi <deartripathi0127@gmail.com>
>>> Date: Sun, 19 Nov 2023 at 19:04
>>> Subject: Correction of Bill amount for A/c - 8704852000
>>> To: dvvnlccc@gmail.com <dvvnlccc@gmail.com>
> >>
> >>
>>> Dear Team,
>>> Greetings for the day !!
>>> I'm writing this email to request you for the correction of my
>>> electricity bill amount. Please note that the bill for the month of August
>> was 42.00 INR with total pending amount of 955.00 INR including arrears
>>> (Attaching the image of last bill I received).
> >>
>>> 17th Nov 2023, I received a sms from uppcl mentioning that the pending
>>> bill for my account is 18,359.00 INR(Attaching the snapshot). I would like
>>> to request you to please do correction for my bill and confirm the same.
>>> Also please note that the guy who takes reading is not coming regularly
>>> hence I'm not getting my bills every month.
> >>
>>> Please find details mentioned below-:
> >>
>>> A/C Id - 8704852000
>>> Name - Ambika Prasad
>>> Registered Mob No - 9651524557
> >>
>>> Address - Village Tangamou Post Jhanjhari purwa district banda pin 210001.
> >>
> >>
> >>
```

```
On 02/16/2024 11:32:00, dvvnlccc@gmail.com wrote:
On 02/16/2024 09:41:15, deartripathi0127@gmail.com wrote:
> Hi Team,
> Can you please confirm the date when my issue will be resolved?
> I'm chasing you guys from November month.
> Regards
> Asheesh Kumar Tripathi
> On Sat, 10 Feb 2024 at 12:42 PM, CCC DVVNL <dvvnlccc@gmail.com> wrote:
> > Reminder 1
> >
> > Dear Sir.
           The above complaint was sent to you on 30 Jan 2024 but till
>> now the consumer's problem has not been solved, please check the problem
>> and solve it as soon as possible.
>> *Thanks & Regards*
> > *CCC Team*
>> *DVVNL Agra*
> >
> >
> >
>> On Tue, 30 Jan 2024 at 10:36, CCC DVVNL <dvvnlccc@gmail.com> wrote:
>>> Dear Sir,
            I would like to infoemed you that till now any kind of
> >>
>>> response has not been given by the concerned officer on the problem of the
>>> consumer, As the consumer problem is still not resolved, consumer gets very
>>> angry on 1912, You are requested to solve the problem of the consumer
>>> through the officials on the mail at the earliest
> >>
> >>
>>> Dear Sir,
> >>
> >>
        Kindly look into this case and resolve it as soon as possible &
> >>
>>> revert us also.
> >>
> >>
                            deartripathi0127@gmail.com
> >>
          BILL RELATED
> >>
> >>
>>> *Thanks & Regards*
>>> *CCC Team*
>>> *DVVNL Agra*
> >>
> >>
> >>
>>> ----- Forwarded message -----
>>> From: Asheesh Tripathi <deartripathi0127@gmail.com>
>>> Date: Sun, 19 Nov 2023 at 19:04
>>> Subject: Correction of Bill amount for A/c - 8704852000
>>> To: dvvnlccc@gmail.com <dvvnlccc@gmail.com>
> >>
> >>
>>> Dear Team,
>>> Greetings for the day !!
>>> I'm writing this email to request you for the correction of my
>>> electricity bill amount. Please note that the bill for the month of August
```

```
>> was 42.00 INR with total pending amount of 955.00 INR including arrears
>>> (Attaching the image of last bill I received).
>>> 17th Nov 2023, I received a sms from uppcl mentioning that the pending
>>> bill for my account is 18,359.00 INR(Attaching the snapshot) . I would like
>>> to request you to please do correction for my bill and confirm the same.
>>> Also please note that the guy who takes reading is not coming regularly
>>> hence I'm not getting my bills every month.
>>> Please find details mentioned below-:
>>> A/C Id - 8704852000
>>> Name - Ambika Prasad
>>> Registered Mob No - 9651524557
>>> Address - Village Tangamou Post Jhanjhari purwa district banda pin 210001.
> >>
> >>
> >>
On 12/14/2023 17:35:59, dvvnlccc@gmail.com wrote:
On 12/14/2023 16:18:32, deartripathi0127@gmail.com wrote:
> Dear Team,
> Can you please confirm the status?
> I'm chasing from almost a month now.
> Regards
> Asheesh Kumar Tripathi
> On Thu, 7 Dec 2023 at 8:20 AM, CCC DVVNL <dvvnlccc@gmail.com> wrote:
>> Reminder 4
> >
>> Dear Sir,
           The above complaint was sent to you on 20 Nov 2023 and you
> > have been reminded 3 times but till now the consumer's problem has not been
> > solved, please check the problem and solve it as soon as possible.
> >
>> *Thanks & Regards*
> > *CCC Team*
>> *DVVNL Agra*
> >
>>
>>
>> On Mon, 20 Nov 2023 at 19:33, CCC DVVNL <dvvnlccc@gmail.com> wrote:
>>
>>> Dear Sir,
> >>
> >>
> >>
        Kindly look into this case and resolve it as soon as possible &
>>> revert us also.
> >>
> >>
> >>
>>> *Thanks & Regards*
>>> *CCC Team*
>>> *DVVNL Agra*
> >>
> >>
> >>
[Quoted text hidden]
>> *Thanks & Regards*
```

```
> > *CCC Team*
>> *DVVNL Agra*
>> On Tue, 30 Jan 2024 at 10:36, CCC DVVNL <dvvnlccc@gmail.com> wrote:
>>> Dear Sir.
> >>
            I would like to infoemed you that till now any kind of
>>> response has not been given by the concerned officer on the problem of the
>>> consumer, As the consumer problem is still not resolved, consumer gets very
>>> angry on 1912, You are requested to solve the problem of the consumer
>>> through the officials on the mail at the earliest
> >>
> >>
>>> Dear Sir,
> >>
> >>
        Kindly look into this case and resolve it as soon as possible &
> >>
>>> revert us also.
> >>
> >>
                            deartripathi0127@gmail.com
> >>
          BILL RELATED
> >>
> >>
>>> *Thanks & Regards*
>>> *CCC Team*
>>> *DVVNL Agra*
> >>
> >>
> >>
>>> ----- Forwarded message -----
>>> From: Asheesh Tripathi <deartripathi0127@gmail.com>
>>> Date: Sun, 19 Nov 2023 at 19:04
>>> Subject: Correction of Bill amount for A/c - 8704852000
> >> To: dvvnlccc@gmail.com <dvvnlccc@gmail.com>
> >>
> >>
>>> Dear Team,
>>> Greetings for the day !!
>>> I'm writing this email to request you for the correction of my
>>> electricity bill amount. Please note that the bill for the month of August
>>> was 42.00 INR with total pending amount of 955.00 INR including arrears
>>> (Attaching the image of last bill I received).
> >>
>>> 17th Nov 2023, I received a sms from uppcl mentioning that the pending
>>> bill for my account is 18,359.00 INR(Attaching the snapshot) . I would like
>>> to request you to please do correction for my bill and confirm the same.
>>> Also please note that the guy who takes reading is not coming regularly
>>> hence I'm not getting my bills every month.
> >>
>>> Please find details mentioned below-:
> >>
>>> A/C ld - 8704852000
>>> Name - Ambika Prasad
>>> Registered Mob No - 9651524557
> >>
>>> Address - Village Tangamou Post Jhanjhari purwa district banda pin 210001.
> >>
> >>
> >>
On 01/10/2024 11:19:38, deartripathi0127@gmail.com wrote:
> Any update on this?
> Regards
```

```
> Asheesh Kumar Tripathi
> On Mon, 8 Jan 2024 at 7:41 AM, CCC DVVNL <dvvnlccc@gmail.com> wrote:
>> Reminder 7
>>
> > Dear Sir.
> >
           The above complaint was sent to you on 20 Nov 2023 and you
>> have been reminded 6 times but till now the consumer's problem has not been
> > solved, please check the problem and solve it as soon as possible.
> >
>> *Thanks & Regards*
> > *CCC Team*
>> *DVVNL Agra*
>>
> >
>>
>> On Mon, 20 Nov 2023 at 19:33, CCC DVVNL <dvvnlccc@gmail.com> wrote:
>>> Dear Sir.
> >>
> >>
> >>
        Kindly look into this case and resolve it as soon as possible &
>>> revert us also.
> >>
> >>
> >>
>>> *Thanks & Regards*
> >> *CCC Team*
>>> *DVVNL Agra*
> >>
> >>
> >>
>>> ----- Forwarded message -----
>>> From: Asheesh Tripathi <deartripathi0127@gmail.com>
>>> Date: Sun, 19 Nov 2023 at 19:04
>>> Subject: Correction of Bill amount for A/c - 8704852000
> >> To: dvvnlccc@gmail.com <dvvnlccc@gmail.com>
> >>
> >>
>>> Dear Team,
>>> Greetings for the day !!
>>> I'm writing this email to request you for the correction of my
>>> electricity bill amount. Please note that the bill for the month of August
>>> was 42.00 INR with total pending amount of 955.00 INR including arrears
>>> (Attaching the image of last bill I received).
> >>
>>> 17th Nov 2023, I received a sms from uppcl mentioning that the pending
>>> bill for my account is 18,359.00 INR(Attaching the snapshot). I would like
>>> to request you to please do correction for my bill and confirm the same.
>>> Also please note that the guy who takes reading is not coming regularly
>>> hence I'm not getting my bills every month.
> >>
>>> Please find details mentioned below-:
> >>
>>> A/C Id - 8704852000
>>> Name - Ambika Prasad
>>> Registered Mob No - 9651524557
> >>
>>> Address - Village Tangamou Post Jhanjhari purwa district banda pin 210001.
> >>
> >>
> >>
```

On 02/10/2024 12:06:07, dvvnlccc@gmail.com wrote:

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On 02/10/2024 08:33:06, deartripathi0127@gmail.com wrote:
> Hi Team.
> Any update on my issue please?
> Regards
> Asheesh Kumar Tripathi
> On Tue, 30 Jan 2024 at 10:46 AM, CCC DVVNL <dvvnlccc@gmail.com> wrote:
> > Dear Sir.
           I would like to infoemed you that till now any kind of
> >
>> response has not been given by the concerned officer on the problem of the
>> consumer, As the consumer problem is still not resolved, consumer gets very
> > angry on 1912, You are requested to solve the problem of the consumer
> > through the officials on the mail at the earliest
> >
> >
> > Dear Sir,
> >
> >
       Kindly look into this case and resolve it as soon as possible &
> >
> > revert us also.
> >
> >
                           deartripathi0127@gmail.com
> >
         BILL RELATED
> >
>> *Thanks & Regards*
> > *CCC Team*
>> *DVVNL Agra*
> >
> >
> >
>> ----- Forwarded message ----
>> From: Asheesh Tripathi <deartripathi0127@gmail.com>
> > Date: Sun, 19 Nov 2023 at 19:04
> Subject: Correction of Bill amount for A/c - 8704852000
> > To: dvvnlccc@gmail.com <dvvnlccc@gmail.com>
> >
>>
> > Dear Team,
> > Greetings for the day !!
>> I'm writing this email to request you for the correction of my electricity
>> bill amount. Please note that the bill for the month of August was 42.00
>> INR with total pending amount of 955.00 INR including arrears (Attaching
>> the image of last bill I received).
> >
>> 17th Nov 2023, I received a sms from uppcl mentioning that the pending
>> bill for my account is 18,359.00 INR(Attaching the snapshot). I would like
>> to request you to please do correction for my bill and confirm the same.
>> Also please note that the guy who takes reading is not coming regularly
>> hence I'm not getting my bills every month.
> >
>> Please find details mentioned below-:
>>
> > A/C Id - 8704852000
>> Name - Ambika Prasad
> Registered Mob No - 9651524557
> >
>> Address - Village Tangamou Post Jhanjhari purwa district banda pin 210001.
> >
>>
> >
```

On 01/08/2024 07:44:43, dvvnlccc@gmail.com wrote: On 01/07/2024 23:30:15, deartripathi0127@gmail.com wrote: > Hi Team, > Is anyone accountable for this or we just have to exchange emails for > infinite times. > Regards > > On Fri, 5 Jan 2024 at 5:26 PM, CCC DVVNL <dvvnlccc@gmail.com> wrote: > > Reminder 6 > > >> The above complaint was sent to you on 20 Nov 2023 and you have been >> reminded 6 times but till now the consumer's problem has not been solved, > > please check the problem and solve it as soon as possible. > > >> > > *Thanks & Regards* > > *CCC Team* >> *DVVNL Agra* > > > > >> On Tue, 19 Dec 2023 at 09:19, CCC DVVNL <dvvnlccc@gmail.com> wrote: > > >>> Reminder 5 > >> >>> Dear Sir, The above complaint was sent to you on 20 Nov 2023 and you > >> >>> have been reminded 4 times but till now the consumer's problem has not been >>> solved, please check the problem and solve it as soon as possible. > >> >>> *Thanks & Regards* >>> *CCC Team* >>> *DVVNL Agra* > >> > >> > >> >>> On Mon, 20 Nov 2023 at 19:33, CCC DVVNL <dvvnlccc@gmail.com> wrote: > >> >>>> Dear Sir, > >>> > >>> Kindly look into this case and resolve it as soon as possible & > >>> >>>> revert us also. > >>> > >>> > >>> >>> *Thanks & Regards* >>> *CCC Team* >>>> *DVVNL Agra* > >>> > >>> > >>> >>> ----- Forwarded message ------>>> From: Asheesh Tripathi <deartripathi0127@gmail.com> >>> Date: Sun, 19 Nov 2023 at 19:04 >>> Subject: Correction of Bill amount for A/c - 8704852000 >>> To: dvvnlccc@gmail.com <dvvnlccc@gmail.com> > >>> > >>> >>> Dear Team,

```
>>> Greetings for the day !!
> >>>
>>> I'm writing this email to request you for the correction of my
>>> electricity bill amount. Please note that the bill for the month of August
>>> was 42.00 INR with total pending amount of 955.00 INR including arrears
>>> (Attaching the image of last bill I received).
> >>>
>>> 17th Nov 2023, I received a sms from uppcl mentioning that the pending
>>> bill for my account is 18,359.00 INR(Attaching the snapshot) . I would like
>>>> to request you to please do correction for my bill and confirm the same.
>>> Also please note that the guy who takes reading is not coming regularly
>>> hence I'm not getting my bills every month.
> >>>
>>> Please find details mentioned below-:
> >>>
>>> A/C Id - 8704852000
>>> Name - Ambika Prasad
>>> Registered Mob No - 9651524557
>>> Address - Village Tangamou Post Jhanjhari purwa district banda pin
>>>> 210001.
> >>>
> >>>
> >>>
On 12/07/2023 08:20:04, dvvnlccc@gmail.com wrote:
On 12/06/2023 23:12:12, deartripathi0127@gmail.com wrote:
> Dear Team.
> Still the issue is not resolved. Kindly check on priority.
> On Sun, 3 Dec 2023 at 07:43, CCC DVVNL <dvvnlccc@gmail.com> wrote:
>> Reminder 3
> >
> > Dear Sir.
> >
           The above complaint was sent to you on 20 Nov 2023 and you
> > have been reminded 2 times but till now the consumer's problem has not been
> > solved, please check the problem and solve it as soon as possible.
>>
>> *Thanks & Regards*
> > *CCC Team*
>> *DVVNL Agra*
> >
> >
>>
>> On Mon, 20 Nov 2023 at 19:33, CCC DVVNL <dvvnlccc@gmail.com> wrote:
> >
>>> Dear Sir,
> >>
> >>
        Kindly look into this case and resolve it as soon as possible &
> >>
>>> revert us also.
> >>
> >>
> >>
>>> *Thanks & Regards*
>>> *CCC Team*
>>> *DVVNL Agra*
> >>
> >>
> >>
>>> ------ Forwarded message ------
>>> From: Asheesh Tripathi <deartripathi0127@gmail.com>
>>> Date: Sun, 19 Nov 2023 at 19:04
```

```
>>> Subject: Correction of Bill amount for A/c - 8704852000
> >> To: dvvnlccc@gmail.com <dvvnlccc@gmail.com>
> >>
>>> Dear Team.
>>> Greetings for the day !!
>>> I'm writing this email to request you for the correction of my
>>> electricity bill amount. Please note that the bill for the month of August
>>> was 42.00 INR with total pending amount of 955.00 INR including arrears
>>> (Attaching the image of last bill I received).
>>> 17th Nov 2023, I received a sms from uppcl mentioning that the pending
>>> bill for my account is 18,359.00 INR(Attaching the snapshot) . I would like
>>> to request you to please do correction for my bill and confirm the same.
>>> Also please note that the guy who takes reading is not coming regularly
>>> hence I'm not getting my bills every month.
>>> Please find details mentioned below-:
> >>
>>> A/C ld - 8704852000
>>> Name - Ambika Prasad
>>> Registered Mob No - 9651524557
>>> Address - Village Tangamou Post Jhanjhari purwa district banda pin 210001.
> >>
> >>
> >>
> --
> Regards
> Asheesh Kumar Tripathi
On 12/03/2023 07:43:32, dvvnlccc@gmail.com wrote:
On 01/02/2024 22:09:24, dvvnlccc@gmail.com wrote:
On 01/02/2024 21:45:41, deartripathi0127@gmail.com wrote:
> Dear Team,
> Can we have any update on this? People and staff is claiming that they are
> fully digitalised but despite asking for months there is no update .
> Regards
>
>
> On Tue, 19 Dec 2023 at 9:28 AM, CCC DVVNL <dvvnlccc@gmail.com> wrote:
>
>> Reminder 5
>>
>> Dear Sir,
>>
           The above complaint was sent to you on 20 Nov 2023 and you
>> have been reminded 4 times but till now the consumer's problem has not been
>> solved, please check the problem and solve it as soon as possible.
> >
> > *Thanks & Regards*
> > *CCC Team*
> > *DVVNL Agra*
> >
> >
> >
>> On Mon, 20 Nov 2023 at 19:33, CCC DVVNL <dvvnlccc@gmail.com> wrote:
```

```
>>> Dear Sir.
> >>
> >>
> >>
        Kindly look into this case and resolve it as soon as possible &
>>> revert us also.
> >>
> >>
> >>
>>> *Thanks & Regards*
>>> *CCC Team*
>>> *DVVNL Agra*
> >>
> >>
> >>
>>> ----- Forwarded message -----
>>> From: Asheesh Tripathi <deartripathi0127@gmail.com>
>>> Date: Sun, 19 Nov 2023 at 19:04
>>> Subject: Correction of Bill amount for A/c - 8704852000
>>> To: dvvnlccc@gmail.com <dvvnlccc@gmail.com>
> >>
> >>
>>> Dear Team,
>>> Greetings for the day !!
> >>
>>> I'm writing this email to request you for the correction of my
>>> electricity bill amount. Please note that the bill for the month of August
>>> was 42.00 INR with total pending amount of 955.00 INR including arrears
>>> (Attaching the image of last bill I received).
> >>
>>> 17th Nov 2023, I received a sms from uppcl mentioning that the pending
>>> bill for my account is 18,359.00 INR(Attaching the snapshot) . I would like
>>> to request you to please do correction for my bill and confirm the same.
>>> Also please note that the guy who takes reading is not coming regularly
>>> hence I'm not getting my bills every month.
> >>
>>> Please find details mentioned below-:
> >>
>>> A/C Id - 8704852000
>>> Name - Ambika Prasad
>>> Registered Mob No - 9651524557
> >>
>>> Address - Village Tangamou Post Jhanjhari purwa district banda pin 210001.
> >>
> >>
> >>
>
On 12/02/2023 23:52:34, deartripathi0127@gmail.com wrote:
> Dear Team,
> Can we have any update on it?
> On Tue, 28 Nov 2023 at 9:00 AM, CCC DVVNL <dvvnlccc@gmail.com> wrote:
>
>> Reminder 2
>>
>> Dear Sir,
> >
           The above complaint was sent to you on 20 Nov 2023 and you
>> have been reminded 1 time but till now the consumer's problem has not been
>> solved, please check the problem and solve it as soon as possible.
> >
> >
> > *Thanks & Regards*
> > *CCC Team*
> > *DVVNL Agra*
> >
>>
>>
>> On Mon, 20 Nov 2023 at 19:33, CCC DVVNL <dvvnlccc@gmail.com> wrote:
```

CCC DVVNL <dvvnlccc@gmail.com>

28 April 2024 at 12:30

To: Asheesh Tripathi <deartripathi0127@gmail.com>

Dear Sir,

Kindly Confirm whether your issue has been resolved or not?

[Quoted text hidden]

[Quoted text hidden]

Asheesh Tripathi <deartripathi0127@gmail.com>

17 March 2025 at 14:07

To: CCC DVVNL < dvvnlccc@gmail.com>

Dear Team,

Issue is still not resolved.

Regards

Asheesh Kumar Tripathi

[Quoted text hidden]

Asheesh Tripathi <deartripathi0127@gmail.com>

17 March 2025 at 14:19

To: CCC DVVNL < dvvnlccc@gmail.com>

Dear Team,

Can you please escalate this matter to higher authority As issue is not being addressed for more than 1.5 years now.

Regards

Asheesh Kumar Tripathi

[Quoted text hidden]

Asheesh Tripathi <deartripathi0127@gmail.com>

18 March 2025 at 22:29

To: CCC DVVNL <dvvnlccc@gmail.com>

Dear Team,

I have raised this complaint more than a year back however my issue is still not resolved.

After running multiple times in electricity board office they said your meter is not functioning properly hence we are changing your meter and later this malfunction of electricity will be corrected. Even though after changing the meter my issue is still not resolved.

Please let me know if this issue can be resolved else ill raise this issue with Electricity Consumer Forum.

Regards

Asheesh Kumar Tripathi

[Quoted text hidden]

Asheesh Tripathi <deartripathi0127@gmail.com>

18 March 2025 at 22:40

To: CCC DVVNL <dvvnlccc@gmail.com>, "cgrfbanda@gmail.com" <cgrfbanda@gmail.com>

Looping ++ Shri Sunil Kapoor

Dear Sir.

I would like to request you to please look into the matter given over trail email. My original issue was from ~November 2023 and we are approaching End of March 2025.

I have been visiting my office numerous times, sharing video with officers over WhatsApp and always getting verbal confirmation that it will be fixed however till now there is no proper response on my issue.

I would urge you to please look into this matter on priority before I proceed to consumer forum.

Regards

Asheesh Kumar Tripathi

[Quoted text hidden]

CGRF BANDA <cgrfbanda@gmail.com>

To: deartripathi0127@gmail.com

Upbhokta Vyatha Nivaran Foram, Banda

Asheesh Tripathi <deartripathi0127@gmail.com>

To: CGRF BANDA < cgrfbanda@gmail.com>

Dear Team,

Any update on my query?

On Tue, 18 Mar 2025 at 22:40, CGRF BANDA <cgrfbanda@gmail.com> wrote:

Upbhokta Vyatha Nivaran Foram, Banda

[Quoted text hidden]

CGRF BANDA < cgrfbanda@gmail.com>

To: deartripathi0127@gmail.com

Upbhokta Vyatha Nivaran Foram, Banda

Asheesh Tripathi <deartripathi0127@gmail.com>

To: CGRF BANDA <cgrfbanda@gmail.com>

Dear Team,

Any update on my request?

Regards

Asheesh Kumar Tripathi

[Quoted text hidden]

CGRF BANDA < cgrfbanda@gmail.com>

To: deartripathi0127@gmail.com

Upbhokta Vyatha Nivaran Foram, Banda

18 March 2025 at 22:40

23 March 2025 at 21:40

23 March 2025 at 21:40

9 April 2025 at 19:28

9 April 2025 at 19:28