

# Hamzah H. Alziq

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## EDUCATION

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**New Jersey Institute of Technology**  
*B.S. in Information Technology*

**Newark, New Jersey**

*Expected Graduation: June 2026*

- **Related Coursework:** Data Structures & Algorithms, Objects & Design, Computer Organization & Programming, Object-Oriented Programming, Web Development, Database System & Design Management

## EXPERIENCE

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**J Fletcher Creamer & Son**  
**Hackensack, NJ**

*IT Support*

*May 2024 – Present*

- Automated a critical network drive remapping process using a custom script, significantly reducing manual effort and minimizing downtime.
- Successfully resolved numerous help desk tickets, directly contributing to increased employee productivity and satisfaction.
- Developed an Excel-based solution that enhanced the accuracy of the CiraSync phone contact system by 97%, ensuring seamless communication across the organization.
- Contributed to developing an inventory management system, optimizing IT asset tracking and management.
- Streamlined the employee onboarding process by efficiently setting up devices and peripherals, ensuring a smooth transition for new hires.
- Created comprehensive documentation and user guides, empowering employees with self-service resources and reducing recurring support requests.

## PROJECTS

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### Website Portfolio

- Developed a responsive personal website portfolio using HTML, CSS, and JavaScript to showcase projects and skills, ensuring optimal viewing across various devices. Implemented a contact form and integrated links to LinkedIn and GitHub

### Digital Dash (3D Game in Unity) <https://projecthamz.itch.io/digital-dash>

- Leveraged Unity and C# to develop a 3D racing game showcasing skills in game development principles and scripting.
- Implemented interactive player controls and realistic vehicle physics using the Unity engine.
- Demonstrated proficiency in integrating 3D assets and designing immersive game environments.
- Applied problem-solving skills in implementing collision detection and track boundaries for engaging gameplay.

## SKILLS

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**Technical skills:** Windows OS Proficiency, Mac OS, Linux, Microsoft Office Suite, Google Workspace, Software Troubleshooting, Remote Access Software (TeamViewer), Active Directory, Azure, ServiceNow, Hardware & Peripheral Troubleshooting, Mobile Device Support.

**Soft Skills:** Strong Written and Oral Communication, Attention to Detail, Problem Solving, Customer Service, Time Management, Patience, and Continuous Learning.

**Programming Languages:** C/C++, Python, SQL, HTML, CSS, Javascript