

# Resources and contacts

| Medical, dental or vision  | Call   | At   |
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| COBRA .....  | ADP Benefit Services .....                   | 800.522.6621   |
| Health Care Spending Card .....  | UnitedHealthcare .....                       | 866.755.2648 or <a href="http://www.myuhc.com">www.myuhc.com</a>                                       |
| Dental .....   | Delta Dental .....                           | 877.442.7462 or <a href="http://www.deltadentalins.com/gap">www.deltadentalins.com/gap</a>             |
| Dependent (Day) Care Flexible Spending Account .....                   | UnitedHealthcare .....                       | 877.311.7849 or 888.633.0834 or <a href="http://www.myuhc.com">www.myuhc.com</a>                       |
| Employee Assistance Program (EAP)                                      |  |  |
| Life Resources .....   | Magellan Health Services.....                | 888.327.4427 or <a href="http://www.magellanhealth.com">www.magellanhealth.com</a>                     |
| Health Care Claims & Clinical Support .....                            | Your HealthCare Advocate.....                | 866-GAP-3211   |
| Health Care Flexible Spending Account .....                            | UnitedHealthcare .....                       | 877.311.7849 or 888.633.0834 or <a href="http://www.myuhc.com">www.myuhc.com</a>                       |
| Kaiser HMO California .....  | Kaiser .....                                 | 800.464.4000 or <a href="http://www.kp.org">www.kp.org</a>   |
| Kaiser HMO Hawaii .....  | Kaiser .....                                 | 808.432.5955 (Oahu) or <a href="http://www.kp.org">www.kp.org</a>                                      |
| MCS Puerto Rico .....  | Medical Card Systems .....                   | 800.981.0081 or <a href="http://www.mcs.com.pr">www.mcs.com.pr</a>                                     |
| MVP HMO (Fishkill, NY) .....   | MVP .....                                    | 888.687.6277 or <a href="http://www.mvphealthcare.com">www.mvphealthcare.com</a>                       |
| UnitedHealthcare .....   | UnitedHealthcare .....                       | 888.633.0834 or <a href="http://www.myuhc.com">www.myuhc.com</a>                                       |
| UHC Prescriptions/Express Scripts .....                                | Express Scripts .....                        | 877-445-3031 or <a href="http://www.express-scripts.com">www.express-scripts.com</a>                   |
| Vision .....   | Vision Service Plan (VSP).....               | 800.877.7195 or <a href="http://www.VSP.com">www.VSP.com</a>   |
| Retirement or financial services                                       | Call   | At   |
| Ayco AnswerLine/Ayco Financial Network .....                           | The Ayco Company .....                       | 800.235.3430 or <a href="http://www.aycofn.com">www.aycofn.com</a>                                     |
| Citibank Home Mortgage Program .....                                   | CitiMortgage.....                            | 800.353.7989 or <a href="http://www.citimortgage.com">www.citimortgage.com</a>                         |
| Citibank at Work Program .....   | Citibank.....                                | 800.255.2484 or <a href="http://www.citibankatwork.com">www.citibankatwork.com</a>                     |
| Employee Stock Purchase Plan (ESPP) .....                              | E*TRADE Financial.....                       | 800.838.0908 or <a href="http://www.etrade.com/stockplans">www.etrade.com/stockplans</a>               |
| Gap Inc. Deferred Compensation Plan (DCP) .....                        | T. Rowe Price .....                          | 888.427.4015 or <a href="http://rps.troweprice.com">http://rps.troweprice.com</a>                      |
| GapShare 401(k) Plan .....   | T. Rowe Price .....                          | 888.GAP.401K or <a href="http://rps.troweprice.com">http://rps.troweprice.com</a>                      |
| Wells Fargo Employee Mortgage Program .....                            | Wells Fargo .....                            | 800.644.8083 or <a href="http://www.employeemortgage.com/gap0574">www.employeemortgage.com/gap0574</a> |
| Leaves of absence, life insurance, disability or workers' compensation | Call   | At   |
| Accidental Death & Dismemberment (AD&D).....                           | Minnesota Life .....                         | 866.293.6047   |
| Leaves of Absence and Disability.....                                  | Sedgwick Claims Management Services (CMS) .. | 800.427.9680   |
| Life Insurance.....  | Minnesota Life .....                         | 866.293.6047   |
| Workers' Compensation .....  | Risk Management.....                         | 800.333.7899, x73302   |
| Lifestyle programs   | Call   | At   |
| Adoption Assistance Reimbursement .....                                | Employee Services.....                       | 866.411.CSSC (2772), x20600  |
| Commuter Program .....   | WageWorks .....                              | 877.WageWorks (924.3967) or <a href="http://www.wageworks.com">www.wageworks.com</a>                   |
| Childcare Priority Placement.....                                      | Employee Services.....                       | 866.411.CSSC (2772), x20600  |
| Employee Merchandise Discount .....                                    | Employee Services.....                       | 866.411.CSSC (2772), x20600  |
| Gap Giving Program .....   | Gap Foundation.....                          | 888.427.4483   |
| Moving Services .....  | Suddath Van Lines.....                       | 800.486.4833, x2807  |
| Quit for Life (Smoking cessation support) .....                        | American Cancer Society®.....                | 866.784.8454 or <a href="http://www.quitnow.net">www.quitnow.net</a>                                   |
| Travel .....   | Carlson Wagonlit.....                        | 866.801.0781   |
| Tuition Reimbursement.....   | WageWorks/Crosby Benefits ..                 | 800.462.2235   |
| General Questions .....  | Employee Services.....                       | 866.411.CSSC (2772), x20600  |