

Joshua O'Brien

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W Portfolio

PROFESSIONAL SUMMARY

Results-driven manager with 13 years of experience in optimizing team dynamics, operational processes, and financial performance. Proven track record in leadership, problem-solving, and driving organizational growth. Newly developed expertise in computer programming, demonstrating a commitment to continuous learning and a passion for technological innovation. Seeking to leverage my management experience and technical skills to contribute to a dynamic and forward-thinking team.

PROFESSIONAL EXPERIENCE

September 2021 – July 2023

Geek Squad Manager – Best Buy – Dublin, OH

- Managed a large \$85 million store, overseeing the PC repair business and the car installation division.
- Led and trained district as well as store teams, equipping them with the knowledge and skills needed to achieve goals and reach their full potential.
- Provided client education and support regarding company policies when issues arose. Reported only to the Micro Market Director.

September 2020 – September 2021

Operations Supervisor – Best Buy – Dublin, OH

- Oversaw everything that came into the store including product, all money transactions, transfers, truck scheduling.
- Manager Issues – Worked with clients to create a solution and fix larger issues.
- Ran day to day business and filled in for GM when they were on vacation.

October 2011 – September 2020

Project Manager – Best Buy – Eastern USA

- Traveled the United States managing multimillion dollar remodels. Organizing electricians, contractors, flooring, paint, etc. to hit target dates and goals. Also developed and a team of my own.
- I Organized IT server installs, comm room clean ups and other data related work. I was added to numerous “pilot” projects to roll them out and build the guide the company would use.

EDUCATION

OSU Coding Certificate / Path to Associates

October 2022 – May 2023 (Certificate)

Columbus, OH

Studying object-oriented full stack web development with a focus on the MERN stack.

Business Accolades

- Best Buy Top 50 store 2022 (Achievers)
 - Collaborated with peers and developed employees to hit goals to achieve yearly reward. First time location earned title since 2012.
- Assisted and Managed Coding Projects
 - Pokedex-Mini : A small Pokedex project, Shows Pokémon when searched with all details
 - Virtuoso: A social platform to find other musicians and venues to play concerts.

TECHNICAL SKILLS

- JavaScript
- jQuery
- Project management
- PC Repair / Network Setup
- React

LEADERSHIP SKILLS

- Sales and Negotiation
- Quick Adaptability and Development
- Goal Rotated Metrics
- Business Admin
- Listening and understanding