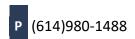
Joshua O'Brien





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3145 Portman Road Columbus, OH 43232



Portfolio

PROFESSIONAL SUMMARY

Experienced Retail and Project Manager with a decade of commitment to employee development and leadership. My professional journey is characterized by a relentless pursuit of efficiency, as I adeptly address any operational inadequacies while fostering a diverse and talented team of emerging leaders. My passion thrives on the collective success of my team, igniting a relentless drive for excellence.

PROFESSIONAL EXPERIENCE

September 2021 – July 2023

Geek Squad Manager - Best Buy - Dublin, OH

- Managed a large \$85 million store, overseeing the PC repair business and the car installation division plus the floor on Total Tech rollout.
- Led and trained district as well as store teams, equipping them with the knowledge and skills needed to achieve goals and reach their full potential.
- Provided client education and support regarding company policies when issues arose. Reported only to the Micro Market Director.

September 2020 - September 2021

Operations Supervisor – Best Buy – Dublin, OH

- Oversaw everything that came into the store including product, all money transactions, transfers, truck scheduling.
- Manager Issues Worked with clients to create a solution and fix larger issues.
- Ran day to day business and filled in for GM when they were on vacation.

October 2011 – September 2020

Project Manager – Best Buy – Eastern USA

- Traveled the United States managing multimillion dollar remodels. Organizing electricians, contractors, flooring, paint, etc. to hit target dates and goals. Also developed and a team of my own.
- I worked with countless retail leaders to run the business during the project. Helped with sales goals and targets during this work to support during construction and lower staffing in store.

EDUCATION

OSU Coding Certificate / Path to Associates
October 2022 - Current
Columbus, OH

Studying object-oriented full stack web development with a focus on the MERN stack.

Business Accolades

- Best Buy Top 50 store 2022 (Achievers)
 - Collaborated with peers and developed employees to hit goals to achieve yearly reward. First time location earned title since 2012.
- Project Manager / Team years 17, 19
 - Multiple projects finished under budget saving the company an estimated \$7.5 million.
 - Store locations lost 0 estimated business profits while project was implemented at their location.

TECHNICAL SKILLS

- Understanding market trends
- Leadership
- Power BI
- PC Repair / Network Setup
- Crypto API Integration

LEADERSHIP SKILLS

- Sales and Negotiation
- Quick Adaptability and Development
- Goal Rotated Metrics
- Business Admin including Teams, Office, Excel, etc.
- Listening and understanding