

WARRANTY



Mattress

Please register warranty at www.royalheritagefurniture.com within 30 days of purchase

WARRANTY & CARE INSTRUCTIONS - Mattress & Foundations

Thank you for your purchase of a Royal Heritage Home Furnishings® sleep system. With your selection you join hundreds of thousands of people who have decided to make a difference in their quality of sleep!

What is the warranty? This warranty is provided to the original purchaser and covers manufacturing defects in your mattress or foundation. Replacement of one piece does not automatically result in the replacement of the other piece. A proper and rigid support system must be used. The warranty coverage runs from the original date of purchase. Repair or replacement of the mattress or foundation does not extend its limited warranty or begin a new limited warranty period. Your warranty period is based on the code indicated on your law label attached to the back of the mattress. (See chart below)

Manufacturer (Model)	Total Limited Warranty	Period for No Charge *
Boyd® (All Models)	20 Year	5 Year
Nature's Sleep® (785253)	10 Year	5 Year
Nature's Sleep® (510372/711253/712303/712253/812373)	20 Year	10 Year
RHHF® (3000/3050/3100/3150/3800)	1 Year	1 Year
RHHF® (5930/5935/5937/5940)	5 Year	1 Year
RHHF® (5945/5950/5952/5954)	10 Year	1 Year
RHHF® (5957/5959/5961/5963/5955/5956)	10 Year	1 Year
RHHF® (5960/5965/5967/5970/5972)	10 Year	1 Year
RHHF® (Gel Beds)	10 Year	5 Year
RHHF® (Hybrids)	10 Year	5 Year
Sealy® (All Models)	10 Year	10 Year

How can I get service on my warranty? Contact your original Royal Heritage Home Furnishings® dealer. If you have moved, please contact us via email at warranty@royalheritagefurniture.com. Copy of original bill of sale and law label is needed to determine original date of purchase. If your mattress or foundation fails due to a manufacturing defect, the exclusive remedy under this warranty will be repair or replacement of the defective product at our discretion. We reserve the right to substitute comparable materials or models and do not guarantee that the replacement will match.

Very Important! Don't remove the LAW TAG as this identifies your mattress. Don't BEND your mattress as it will stay bent! Body impressions are NOT a structural defect and will not affect your quality of sleep.

What is excluded under this warranty? Firmness preference of the product. Normal body impressions of 2" or less. Bed height or weight. Cover (fabric). Bent border wire/grid wires. Mattress not used with a proper foundation or support. Merchandise sold "as-is," distressed or floor model/sample. Transportation, inspection or removal costs of product. Product that is stained, soiled, or infested with vermin, even if defective.

Bed Protector: We strongly recommend that you purchase a bed protector for your new mattress set.

*Transportation charges are the responsibility of the consumer.

Contact us:

Email: Warranty@royalheritagefurniture.com

Royal Heritage Home Furnishings® branded products are manufactured under strict design and manufacturing guidelines by prominent manufacturers under license from the trademark owner, Retail Service Systems, Inc.

