

WhatsApp Connection Guide

Pre-Requisites for Connecting Your WhatsApp Account to Promulgate

Ensure the following requirements are met:

1. WhatsApp Business Account

You must have a WhatsApp Business Account. If you do not have one, you can create it by downloading the WhatsApp Business App.

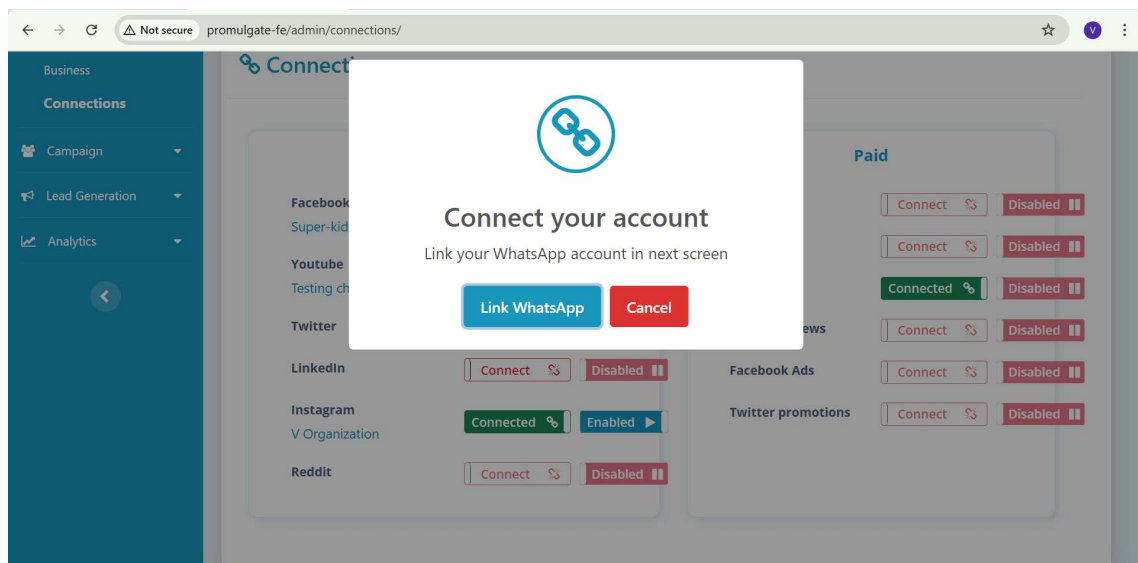
2. Phone Number Registration

You must have a verified phone number registered with WhatsApp Business. Verification involves receiving an OTP on your business number.

Step-by-Step Guide to Connecting Your WhatsApp Account to Promulgate

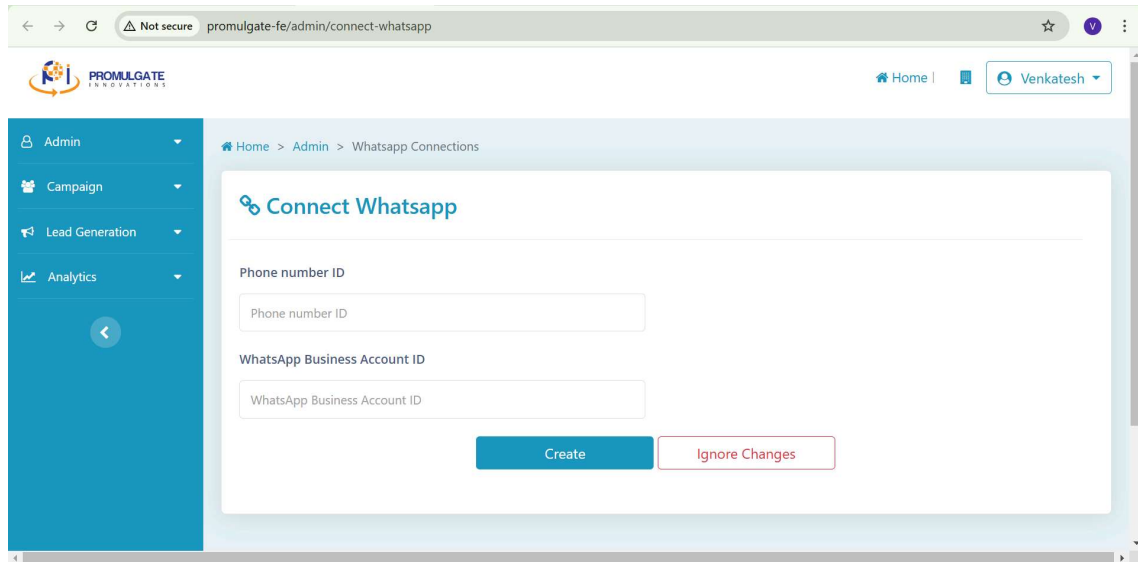
Step 1:

Click the **WhatsApp Connect** toggle button in Promulgate to display the WhatsApp connection settings.



Step 2:

Click on the **Link WhatsApp** button. This will redirect you to **Connect WhatsApp** for setup.



The screenshot shows a web browser window with the URL `promulgate-fe/admin/connect-whatsapp`. The page features a blue sidebar with navigation links: Admin, Campaign, Lead Generation, and Analytics. The main content area is titled 'Connect Whatsapp' and contains two input fields: 'Phone number ID' and 'WhatsApp Business Account ID'. Below these fields are two buttons: 'Create' (blue) and 'Ignore Changes' (red). The breadcrumb trail at the top reads 'Home > Admin > Whatsapp Connections'.

Step 3:

Details Provided by Promulgate

1. Phone Number ID
 - [Enter the phone number ID]
2. WhatsApp Business Account ID
 - [Enter the WhatsApp Business Account ID]

Step 4:

Promulgate will request access to manage your WhatsApp Business Account. Click **Allow** to grant the necessary permissions.

Step 5:

After granting permissions, select the WhatsApp Business Account you want to finalize the connection with and click **Confirm**.

Step 6:

Once connected, your WhatsApp Business Account will appear under the **WhatsApp** section in Promulgate.

