

UP BikeShare

Use Case Specification

Submitted to:

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Unique Reference:

The documents are stored in the <https://github.com/kozloz/nesy>

Document Purpose:

The purpose of this document is to visualize the scenarios that may happen when the user submits a general concern

Target Audience:

UP BikeShare users and members.

Revision Control*History Revision:*

Revision Date	Person Responsible	Version Number	Modification
09/18/15	John Prudente	1.0	Added use case specs for submit concern.

Use-Case Name: Submit concern

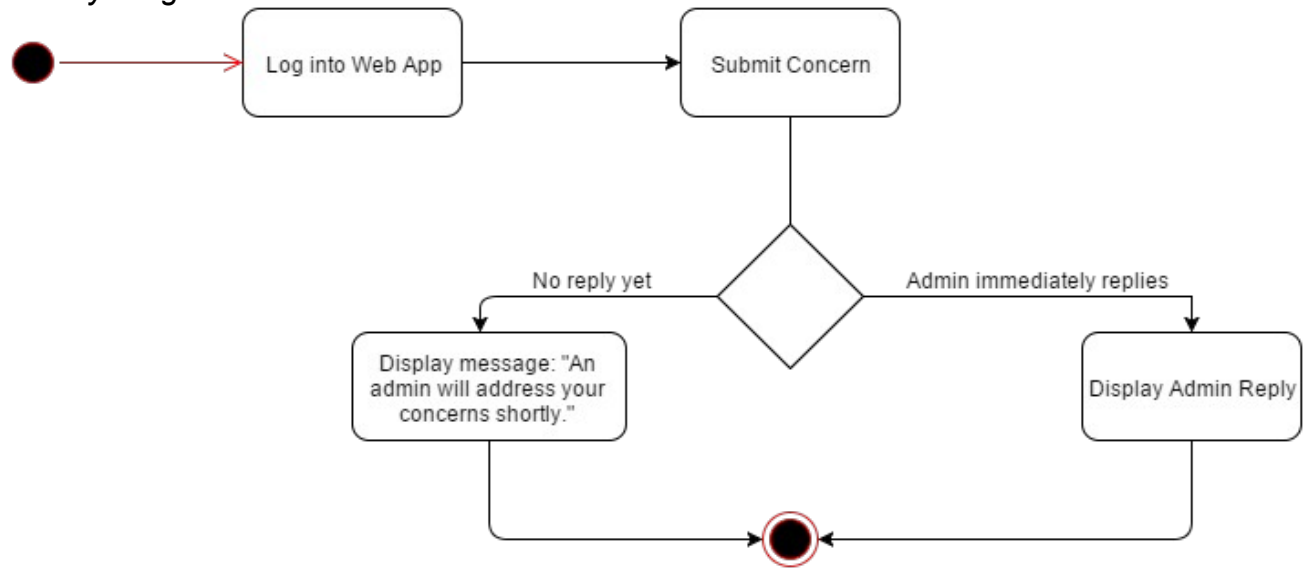
Description: If the user wants to submit a general concern not directly related to a particular bike, he must log into the web app. Then, he should select "Submit concern" and type his message to the admin. He may have to wait for the admin to reply.

Preconditions: The user is already registered in the system.

Flow of Events:

Scenario Name	Description
Scenario 1 User submits a concern and is immediately responded to	1. User logs into his account 2. User selects "Submit concern" on the web app 3. User types and sends his concern/s directly to the admin email 4. The admin's reply is displayed
Scenario 2 User submits a concern and does not get an immediate response	1. User logs into his account 2. User selects "Submit concern" on the web app 3. User types and sends his concern/s directly to the admin email 4. The message: "An admin will address your concerns shortly" is displayed

Activity Diagram of the Flow of Events:



Postcondition: NONE

Relationships: NONE

Special Requirements: NONE