AJEESH A

POS Tester

# PROFESSIONAL SUMMARY

Results-driven Senior Test Engineer with 6+ years of experience in manual testing within retail and e-commerce domains and a total of 6.10 years of experience in IT industry. Skilled in designing and executing test cases from both functional and non-functional product requirements. Expertise in Functional, Smoke, Sanity, Database and Regression Testing within Agile SDLC and STLC frameworks. Proficient in bug tracking and test management tools like JIRA, ensuring defect identification, reporting, and verification. Strong collaboration and communication skills with cross functional teams to ensure product quality and continuous feedback within Agile ceremonies. Well-versed in software testing methodologies and best practices.

# CORE COMPETENCIES

* **Testing Expertise**: Manual Testing, Functional Testing, Regression Testing, User Acceptance Testing (UAT), Smoke Testing, Sanity Testing, Database Testing, Web & Mobile Testing, Back Office Testing
* **Domain Expertise**: Oracle Xstore POS Systems (V7, V18, V23), Retail and E-Commerce Platforms.
* **Methodologies & Processes**: Agile (Scrum), Test Strategy & Planning, SDLC, STLC, Root Cause Analysis, Test Documentation & Reporting
* **Tools & Technologies**: Jira, MySQL DB, Confluence, Apache JMeter, Java, Selenium Automation (Knowledge), Postman API, ServiceNow
* **Team & Leadership**: Test Case Design & Execution, Bug Tracking & Reporting, Cross- Functional Collaboration, Mentoring & Team Leadership

# PROFESSIONAL EXPERIENCE

## Senior Test Engineer

G10X Technology Pvt Ltd., Kochi, Kerala | May 2024 – Present Project: VFC – Xstore (UK & US)

* Performed functional, regression, Sanity, Database and end-to-end testing for Oracle Xstore POS systems in agile scrum framework.
* Led a team of manual testers, managing test planning, strategy, task allocation, and quality assurance (QA) processes, ensuring adherence to timelines and deliverables
* Optimized team performance by implementing agile workflows and demonstrating proactive leadership
* Reported and tracked defects using JIRA, ensuring accurate and timely bug resolution
* Ensured comprehensive defect analysis, test result reporting, and proactive issue resolution through strategic oversight
* Collaborated with developers, product managers, and QA stakeholders across global teams to ensure comprehensive test coverage, clear communication, and high product quality across releases
* Performed sanity, smoke, regression, and UI/UX testing on web and mobile applications to ensure quality delivery
* Actively pursuing automation testing with Selenium and Java to support future QA

initiatives

## Senior Engineer

Litmus7 Systems Consulting Pvt Ltd., Kochi, Kerala | Mar 2021 – Mar 2024 Project: SEPHORA (USA & CA)

* Designed and executed comprehensive test scenarios for Oracle Xstore POS V18 retail

application.

* Performed functional and regression testing, ensuring 98% defect detection rate before

release.

* Conducted Root Cause Analysis (RCA) for defects, reducing recurring production issues by

20%.

* Maintained detailed test documentation, improving traceability and audit readiness.

## POS Test Engineer

Litmus7 Systems Consulting Pvt Ltd., Kochi, Kerala | Jul 2019 – Feb 2021 Project: SEPHORA USA

* Executed manual test cases and maintained test execution logs in Confluence.
* Logged and tracked 50+ defects per release cycle in Jira, ensuring timely resolution.
* Conducted end-to-end testing for POS applications to validate full transaction workflows.

## Associate Engineer – POS

Litmus7 Systems Consulting Pvt Ltd., Kochi, Kerala | Sep 2018 – Jul 2019 Project: SEPHORA USA

* Supported store-side applications (XStore, XEnvironment, XAdmin, XCenter) for Oracle Micros POS V18.
* Collaborated with POS Dev, DBA, DevOps, and QA teams to resolve production issues

within SLA.

* Provided on-call production support, prioritizing and resolving critical tickets.

# EDUCATION

* B.Tech – Ahalia School of Engineering & Technology, Palakkad (2013 – 2016)
* Diploma in Engineering – Govt Polytechnic College, Palakkad (2010 – 2013)
* Higher Secondary (Plus Two) – Govt HSS, Koduvayur, Palakkad (2008 – 2010)

# CERTIFICATIONS

* Automation Testing using Selenium (Java) tool - In Progress
* ISTQB Certified Tester (Foundation Level) – In progress