

01-911 Calls Data Capstone Project

March 23, 2024

1 911 Calls Capstone Project

For this capstone project we will be analyzing some 911 call data from [Kaggle](#). The data contains the following fields:

- lat : String variable, Latitude
- lng: String variable, Longitude
- desc: String variable, Description of the Emergency Call
- zip: String variable, Zipcode
- title: String variable, Title
- timeStamp: String variable, YYYY-MM-DD HH:MM:SS
- twp: String variable, Township
- addr: String variable, Address
- e: String variable, Dummy variable (always 1)

1.1 Data and Setup

```
[1]: import numpy as np
import pandas as pd
```

```
[4]: import matplotlib.pyplot as plt
import seaborn as sns
%matplotlib inline
```

```
[6]: df = pd.read_csv(r'C:\Users\Asus\Desktop\course materials\portela data_
↪science\Refactored_Py_DS_ML_Bootcamp-master\10-Data-Capstone-Projects\911.
↪csv')
```

** Check the info() of the df **

```
[7]: df.info()
```

```
<class 'pandas.core.frame.DataFrame'>
RangeIndex: 99492 entries, 0 to 99491
Data columns (total 9 columns):
#   Column      Non-Null Count  Dtype
---  -
0   lat         99492 non-null  float64
1   lng         99492 non-null  float64
```

```

2   desc      99492 non-null object
3   zip        86637 non-null float64
4   title      99492 non-null object
5   timeStamp  99492 non-null object
6   twp        99449 non-null object
7   addr       98973 non-null object
8   e          99492 non-null int64
dtypes: float64(3), int64(1), object(5)
memory usage: 6.8+ MB

```

```
[ ]:
```

```
[10]: df.head(3)
```

```

[10]:      lat      lng      desc \
0  40.297876 -75.581294 REINDEER CT & DEAD END; NEW HANOVER; Station ...
1  40.258061 -75.264680 BRIAR PATH & WHITEMARSH LN; HATFIELD TOWNSHIP...
2  40.121182 -75.351975 HAWS AVE; NORRISTOWN; 2015-12-10 @ 14:39:21-St...

      zip      title      timeStamp      twp \
0  19525.0 EMS: BACK PAINS/INJURY 2015-12-10 17:40:00 NEW HANOVER
1  19446.0 EMS: DIABETIC EMERGENCY 2015-12-10 17:40:00 HATFIELD TOWNSHIP
2  19401.0 Fire: GAS-ODOR/LEAK 2015-12-10 17:40:00 NORRISTOWN

      addr e
0  REINDEER CT & DEAD END 1
1  BRIAR PATH & WHITEMARSH LN 1
2  HAWS AVE 1

```

```
[ ]:
```

1.2 Basic Questions

**** What are the top 5 zipcodes for 911 calls? ****

```
[12]: df['zip'].value_counts().head(5)
```

```

[12]: zip
19401.0    6979
19464.0    6643
19403.0    4854
19446.0    4748
19406.0    3174
Name: count, dtype: int64

```

```
[ ]:
```

**** What are the top 5 townships (twp) for 911 calls? ****

```
[13]: df['twp'].value_counts().head(5)
```

```
[13]: twp
LOWER MERION      8443
ABINGTON          5977
NORRISTOWN        5890
UPPER MERION      5227
CHELTENHAM        4575
Name: count, dtype: int64
```

```
[ ]:
```

**** We take a look at the ‘title’ column, how many unique title codes are there? ****

```
[14]: df['title'].nunique()
```

```
[14]: 110
```

1.3 Creating new features

**** In the titles column there are “Reasons/Departments” specified before the title code. These are EMS, Fire, and Traffic. Use .apply() with a custom lambda expression to create a new column called “Reason” that contains this string value.****

For example, if the title column value is EMS: BACK PAINS/INJURY , the Reason column value would be EMS.

```
[15]: df.head(3)
```

```
[15]:      lat      lng      desc \
0  40.297876 -75.581294  REINDEER CT & DEAD END;  NEW HANOVER; Station ...
1  40.258061 -75.264680  BRIAR PATH & WHITEMARSH LN;  HATFIELD TOWNSHIP...
2  40.121182 -75.351975  HAWS AVE; NORRISTOWN; 2015-12-10 @ 14:39:21-St...

      zip      title      timeStamp      twp \
0  19525.0  EMS: BACK PAINS/INJURY  2015-12-10 17:40:00      NEW HANOVER
1  19446.0  EMS: DIABETIC EMERGENCY  2015-12-10 17:40:00  HATFIELD TOWNSHIP
2  19401.0    Fire: GAS-ODOR/LEAK  2015-12-10 17:40:00      NORRISTOWN

      addr  e
0    REINDEER CT & DEAD END  1
1  BRIAR PATH & WHITEMARSH LN  1
2           HAWS AVE  1
```

```
[17]: df['Reason'] = df['title'].apply(lambda title: title.split(':')[0])
```

```
[18]: df.head(2)
```

```
[18]:      lat      lng      desc \
0  40.297876 -75.581294 REINDEER CT & DEAD END; NEW HANOVER; Station ...
1  40.258061 -75.264680 BRIAR PATH & WHITEMARSH LN; HATFIELD TOWNSHIP...

      zip      title      timeStamp      twp \
0  19525.0 EMS: BACK PAINS/INJURY 2015-12-10 17:40:00 NEW HANOVER
1  19446.0 EMS: DIABETIC EMERGENCY 2015-12-10 17:40:00 HATFIELD TOWNSHIP

      addr e Reason
0      REINDEER CT & DEAD END 1 EMS
1  BRIAR PATH & WHITEMARSH LN 1 EMS
```

**** What is the most common Reason for a 911 call based off of this new column? ****

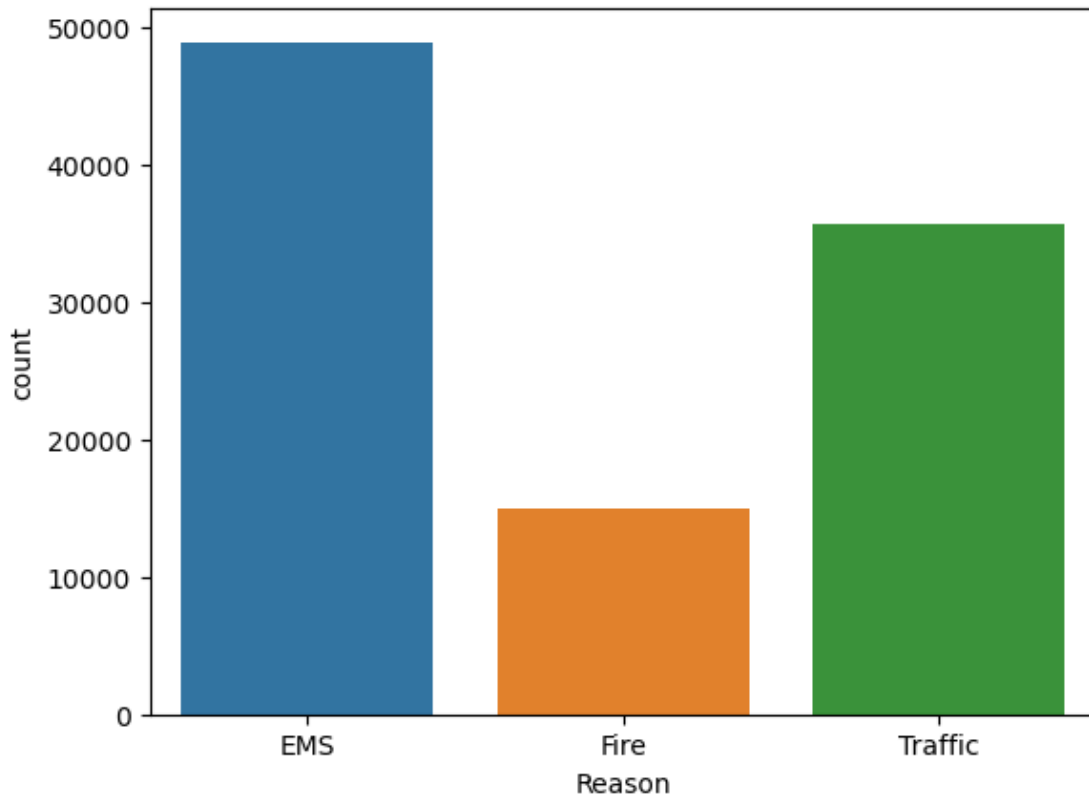
```
[19]: df['Reason'].value_counts().head()
```

```
[19]: Reason
EMS      48877
Traffic  35695
Fire     14920
Name: count, dtype: int64
```

**** Now we use seaborn to create a countplot of 911 calls by Reason. ****

```
[20]: sns.countplot(x='Reason', data=df)
```

```
[20]: <Axes: xlabel='Reason', ylabel='count'>
```



**** Now let us begin to focus on time information. What is the data type of the objects in the timeStamp column? ****

```
[23]: type(df['timeStamp'].iloc[0])
```

```
[23]: str
```

**** we have seen that these timestamps are still strings. Use [pd.to_datetime] to convert the column from strings to DateTime objects. ****

```
[24]: df['timeStamp'] = pd.to_datetime(df['timeStamp'])
```

```
[25]: df['Month'] = df['timeStamp'].apply(lambda time : time.month)
df['Hour'] = df['timeStamp'].apply(lambda time : time.hour)
df['day_of_week'] = df['timeStamp'].apply(lambda time : time.dayofweek)
```

```
[26]: df.head(2)
```

```
[26]:
```

	lat	lng	desc \
0	40.297876	-75.581294	REINDEER CT & DEAD END; NEW HANOVER; Station ...
1	40.258061	-75.264680	BRIAR PATH & WHITEMARSH LN; HATFIELD TOWNSHIP...

	zip		title	timeStamp	twp \
0	19525.0	EMS: BACK PAINS/INJURY	2015-12-10 17:40:00	NEW HANOVER	
1	19446.0	EMS: DIABETIC EMERGENCY	2015-12-10 17:40:00	HATFIELD TOWNSHIP	

	addr	e	Reason	Month	Hour	day_of_week
0	REINDEER CT & DEAD END	1	EMS	12	17	3
1	BRIAR PATH & WHITEMARSH LN	1	EMS	12	17	3

** Notice how the Day of Week is an integer 0-6. Use the .map() with this dictionary to map the actual string names to the day of the week: **

```
dmap = {0: 'Mon', 1: 'Tue', 2: 'Wed', 3: 'Thu', 4: 'Fri', 5: 'Sat', 6: 'Sun'}
```

```
[27]: dmap = {0 : 'Mon' , 1 : 'Tue' , 2: 'Wed' , 4 : 'Fri' , 5 : 'sat' , 6 : 'sun'}
```

```
[28]: df['day_of_week'] = df['day_of_week'].map(dmap)
```

** Now use seaborn to create a countplot of the Day of Week column with the hue based off of the Reason column. **

```
[29]: df.head(1)
```

```
[29]:
```

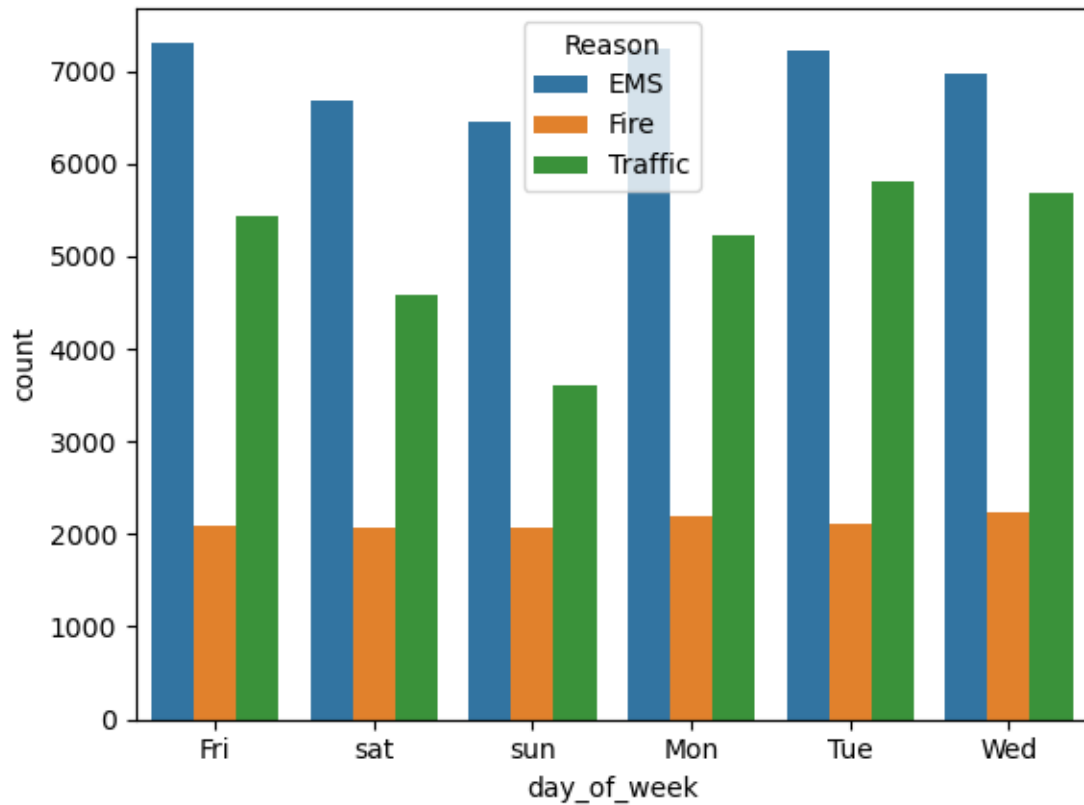
	lat	lng	desc \
0	40.297876	-75.581294	REINDEER CT & DEAD END; NEW HANOVER; Station ...

	zip		title	timeStamp	twp \
0	19525.0	EMS: BACK PAINS/INJURY	2015-12-10 17:40:00	NEW HANOVER	

	addr	e	Reason	Month	Hour	day_of_week
0	REINDEER CT & DEAD END	1	EMS	12	17	NaN

```
[30]: sns.countplot(x='day_of_week' , data = df , hue = 'Reason')
```

```
[30]: <Axes: xlabel='day_of_week', ylabel='count'>
```

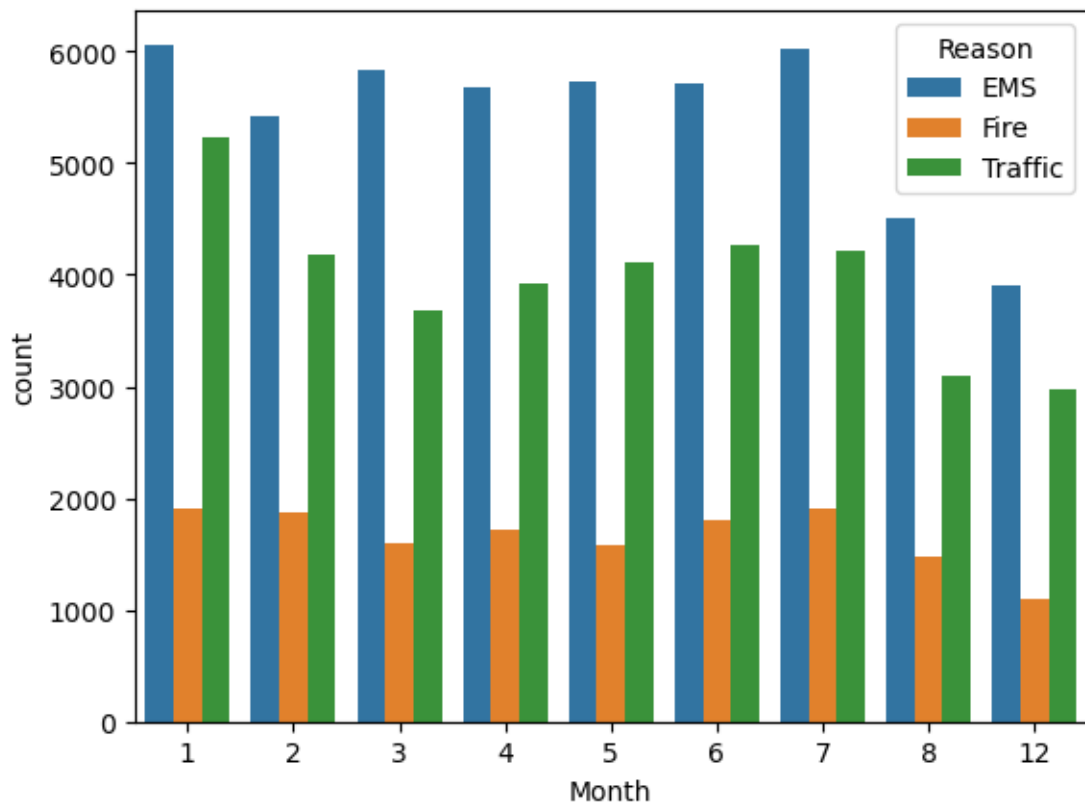


```
[ ]:
```

Now we do the same for Month:

```
[31]: sns.countplot(x='Month' , data = df , hue = 'Reason')
```

```
[31]: <Axes: xlabel='Month', ylabel='count'>
```



```
[ ]:
```

```
[33]: byMonth = df.groupby('Month').count()
      byMonth.head()
```

```
[33]:
```

	lat	lng	desc	zip	title	timeStamp	twp	addr	e \
Month									
1	13205	13205	13205	11527	13205	13205	13203	13096	13205
2	11467	11467	11467	9930	11467	11467	11465	11396	11467
3	11101	11101	11101	9755	11101	11101	11092	11059	11101
4	11326	11326	11326	9895	11326	11326	11323	11283	11326
5	11423	11423	11423	9946	11423	11423	11420	11378	11423

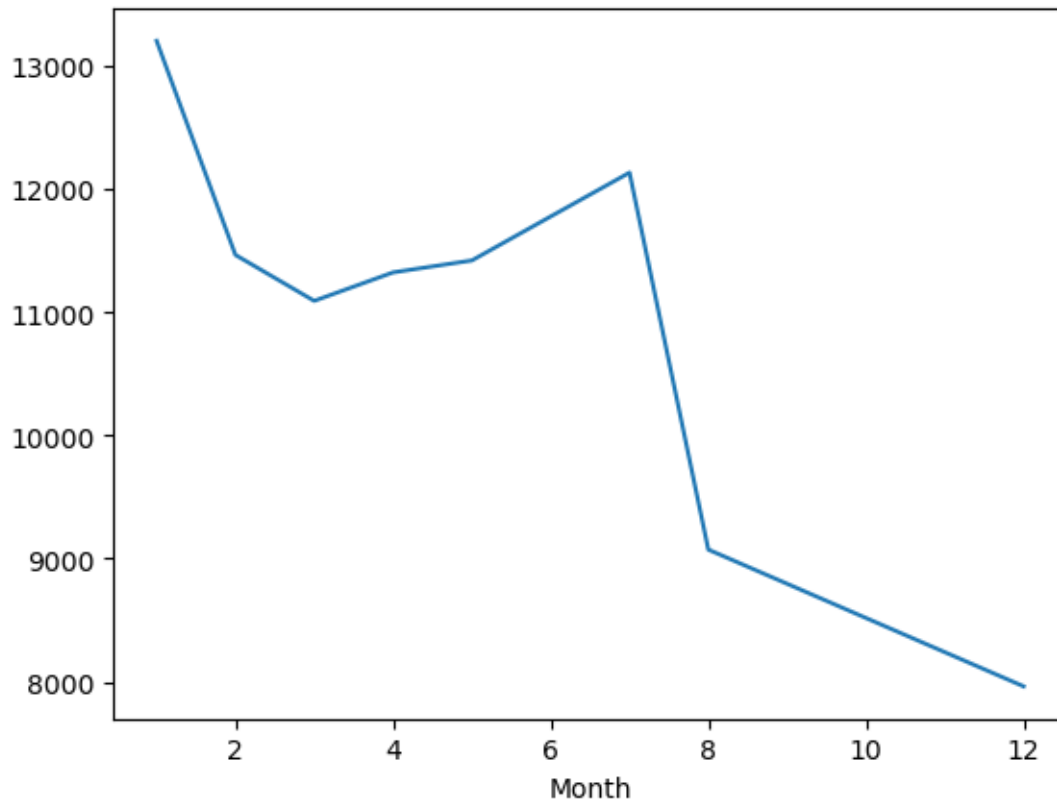
	Reason	Hour	day_of_week
Month			
1	13205	13205	11621
2	11467	11467	9871
3	11101	11101	9201
4	11326	11326	9725
5	11423	11423	9833


```
[ ]:
```

```
** Now we create a simple plot off of the dataframe indicating the count of calls per month. **
```

```
[35]: byMonth['twp'].plot()
```

```
[35]: <Axes: xlabel='Month'>
```

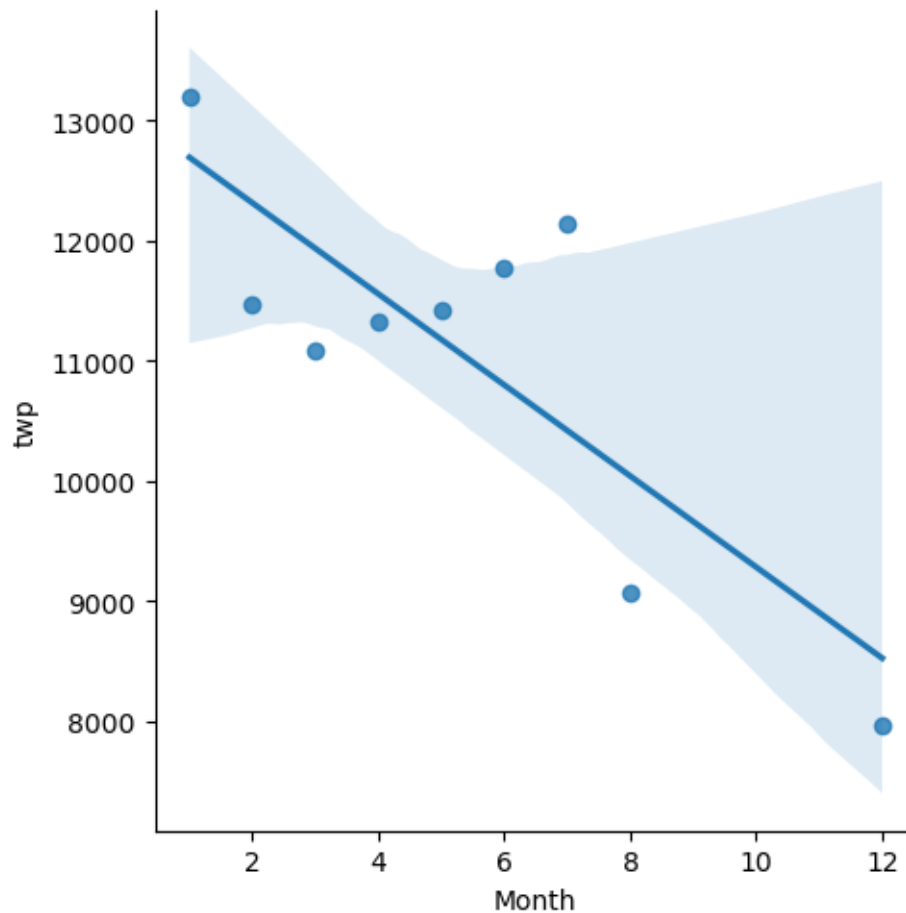


```
[ ]:
```

```
** Now we see if you can use seaborn's lmplot() to create a linear fit on the number of calls per month. Keep in mind you may need to reset the index to a column. **
```

```
[40]: sns.lmplot(x='Month' , y = 'twp' , data = byMonth.reset_index())
```

```
[40]: <seaborn.axisgrid.FacetGrid at 0x1e066b12310>
```



```
[ ]:
```

**** We create a new column called 'Date' that contains the date from the timeStamp column. You'll need to use apply along with the .date() method. ****

```
[41]: df['Date'] = df['timeStamp'].apply(lambda te : te.date())
```

```
[42]: df.head(1)
```

```
[42]:
```

	lat	lng	desc
0	40.297876	-75.581294	REINDEER CT & DEAD END; NEW HANOVER; Station ...

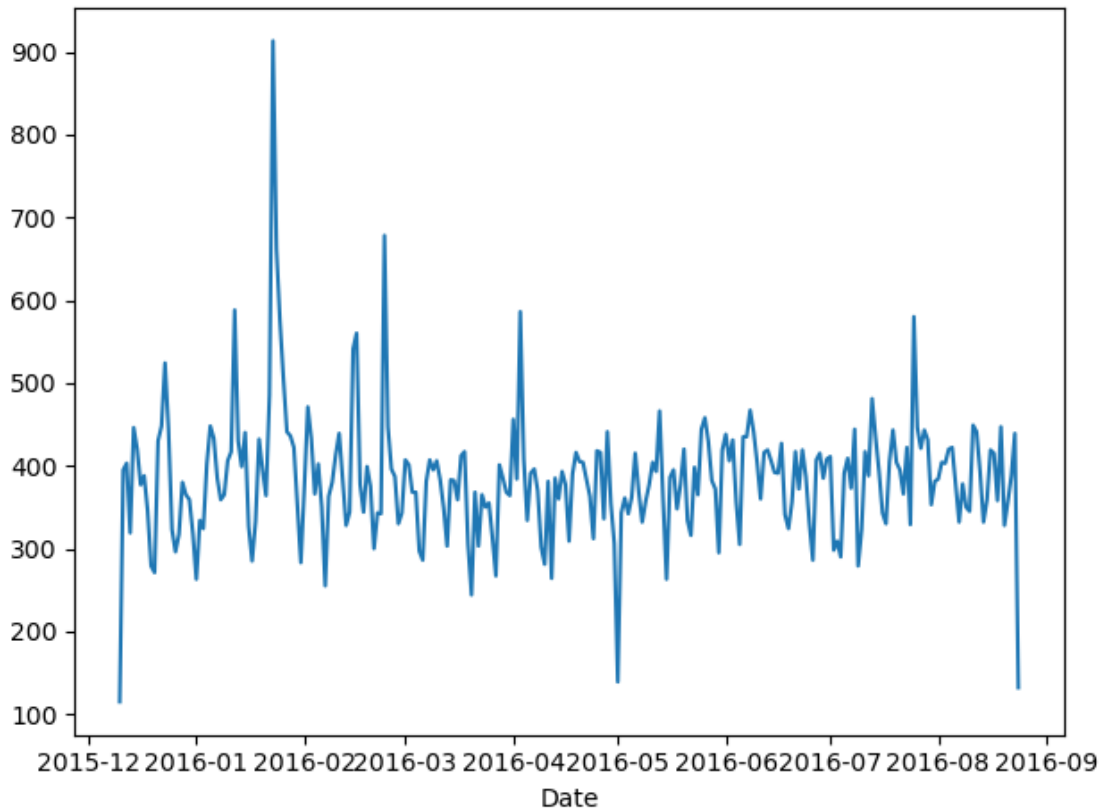
	zip	title	timeStamp	twp
0	19525.0	EMS: BACK PAINS/INJURY	2015-12-10 17:40:00	NEW HANOVER

	addr	e Reason	Month	Hour	day_of_week	Date
0	REINDEER CT & DEAD END	1 EMS	12	17	NaN	2015-12-10

**** Now we groupby this Date column with the count() aggregate and create a plot of counts of 911**

calls.**

```
[45]: df.groupby('Date').count()['twp'].plot()  
      plt.tight_layout()
```

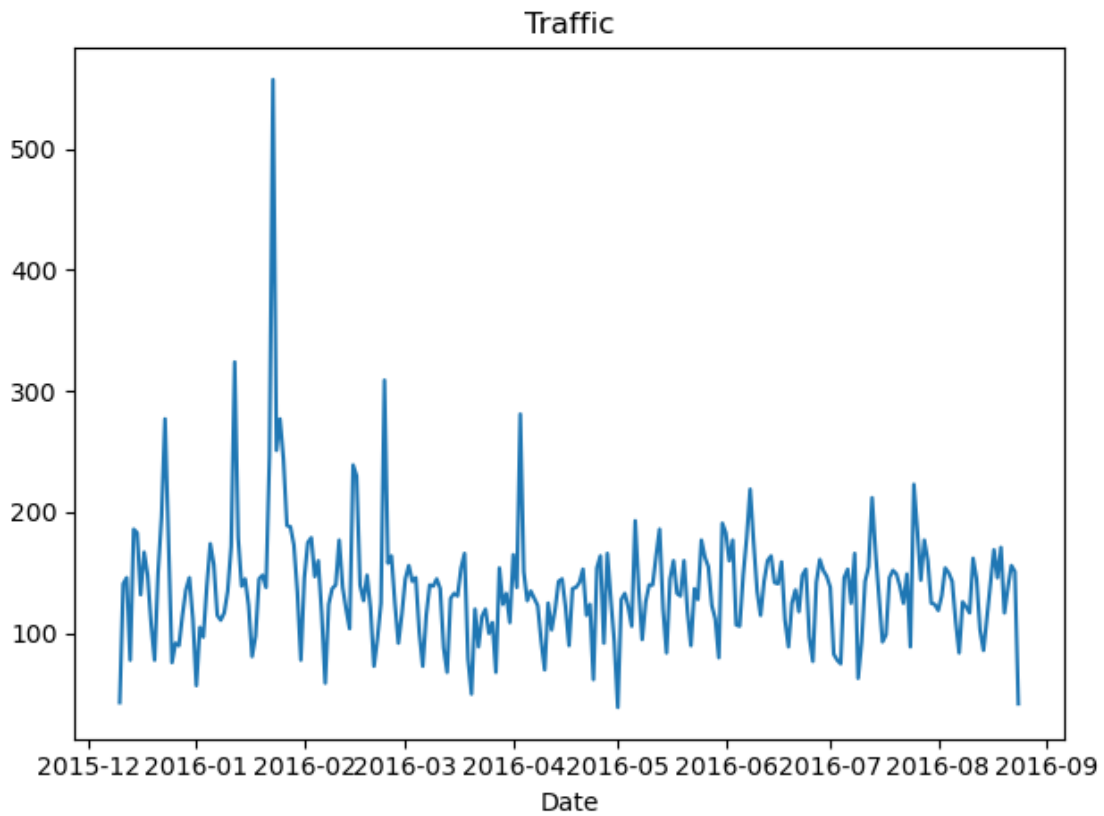


```
[51]: df['Reason']
```

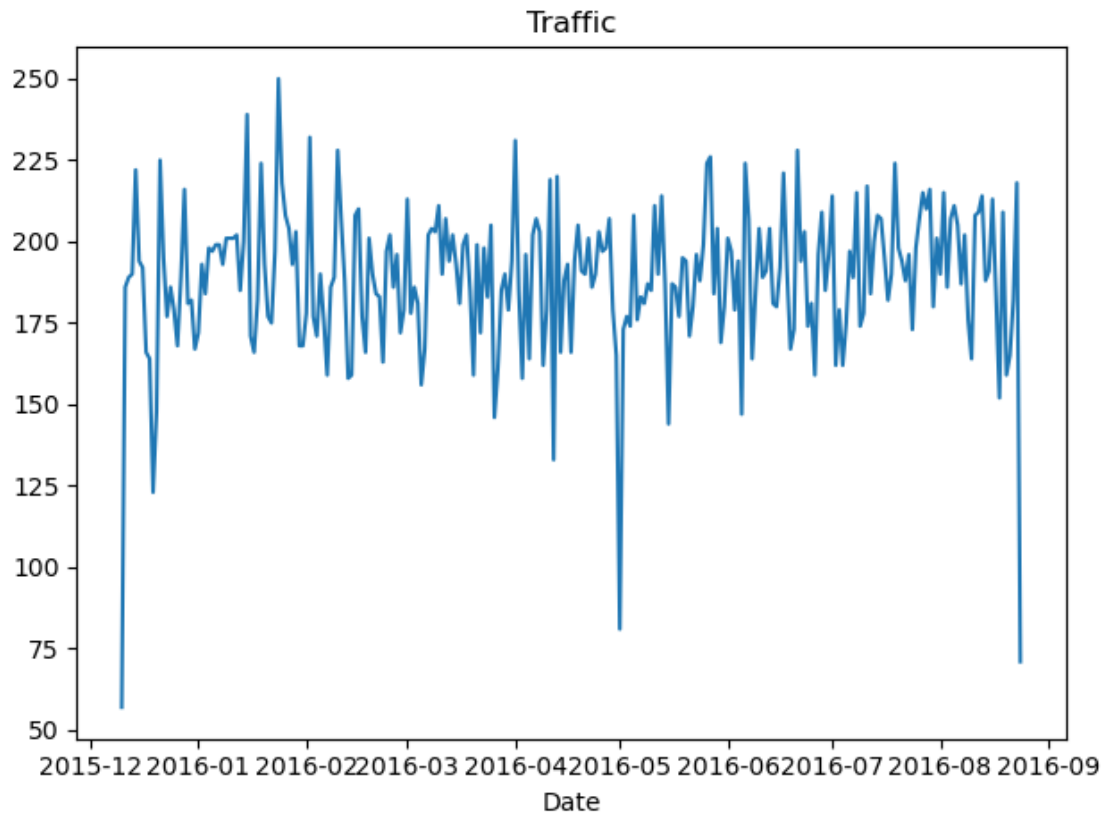
```
[51]: 0      EMS  
      1      EMS  
      2    Fire  
      3      EMS  
      4      EMS  
      ...  
      99487 Traffic  
      99488 Traffic  
      99489      EMS  
      99490      EMS  
      99491 Traffic  
      Name: Reason, Length: 99492, dtype: object
```

** Now we recreate this plot but create 3 separate plots with each plot representing a Reason for the 911 call**

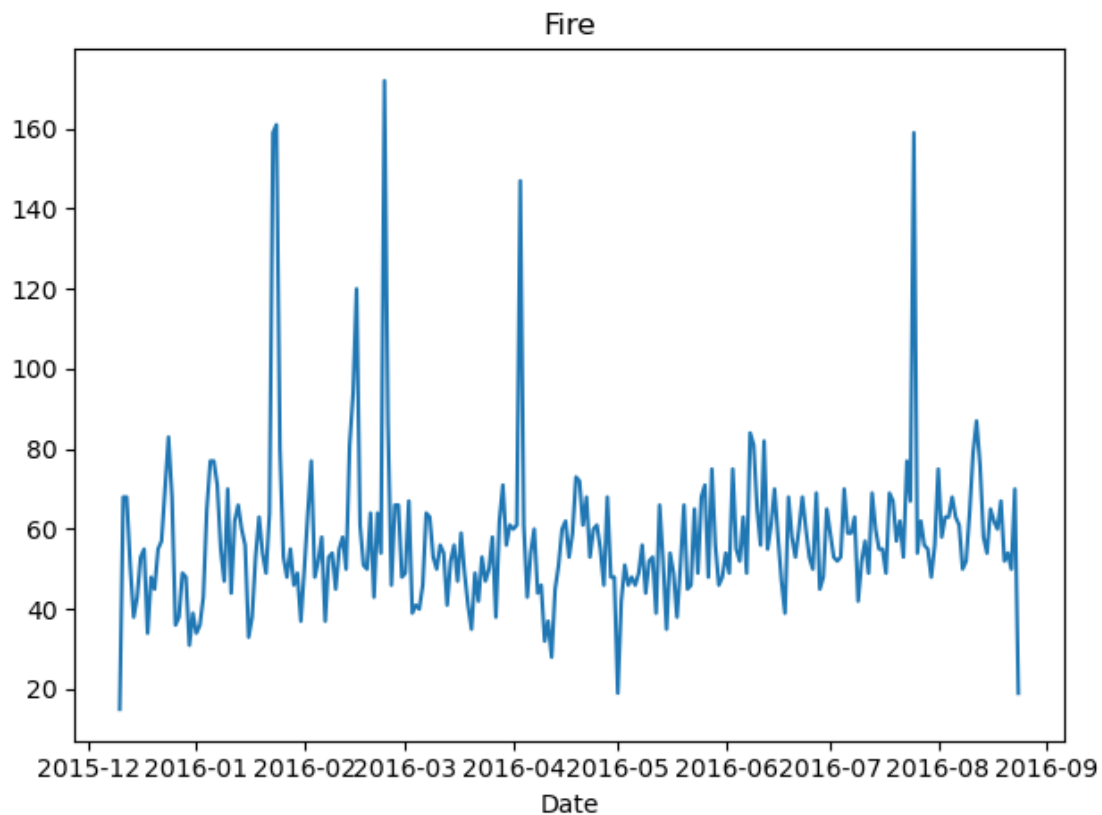
```
[52]: df[df['Reason'] == 'Traffic'].groupby('Date').count()['twp'].plot()  
      ply.title('Traffic')  
      ply.tight_layout()
```



```
[53]: df[df['Reason'] == 'EMS'].groupby('Date').count()['twp'].plot()  
      ply.title('EMS')  
      ply.tight_layout()
```



```
[54]: df[df['Reason'] == 'Fire'].groupby('Date').count()['twp'].plot()  
      ply.title('Fire')  
      ply.tight_layout()
```



```
[58]: dayHour = df.groupby(by=['day_of_week', 'Hour']).count()['Reason'].unstack()
      dayHour.head()
```

```
[58]: Hour      0      1      2      3      4      5      6      7      8      9      ...     14     15  \
      day_of_week
      Fri      275    235    191    175    201    194    372    598    742    752    ...    932    980
      Mon      282    221    201    194    204    267    397    653    819    786    ...    869    913
      Tue      269    240    186    170    209    239    415    655    889    880    ...    943    938
      Wed      250    216    189    209    156    255    410    701    875    808    ...    904    867
      sat      375    301    263    260    224    231    257    391    459    640    ...    789    796
```

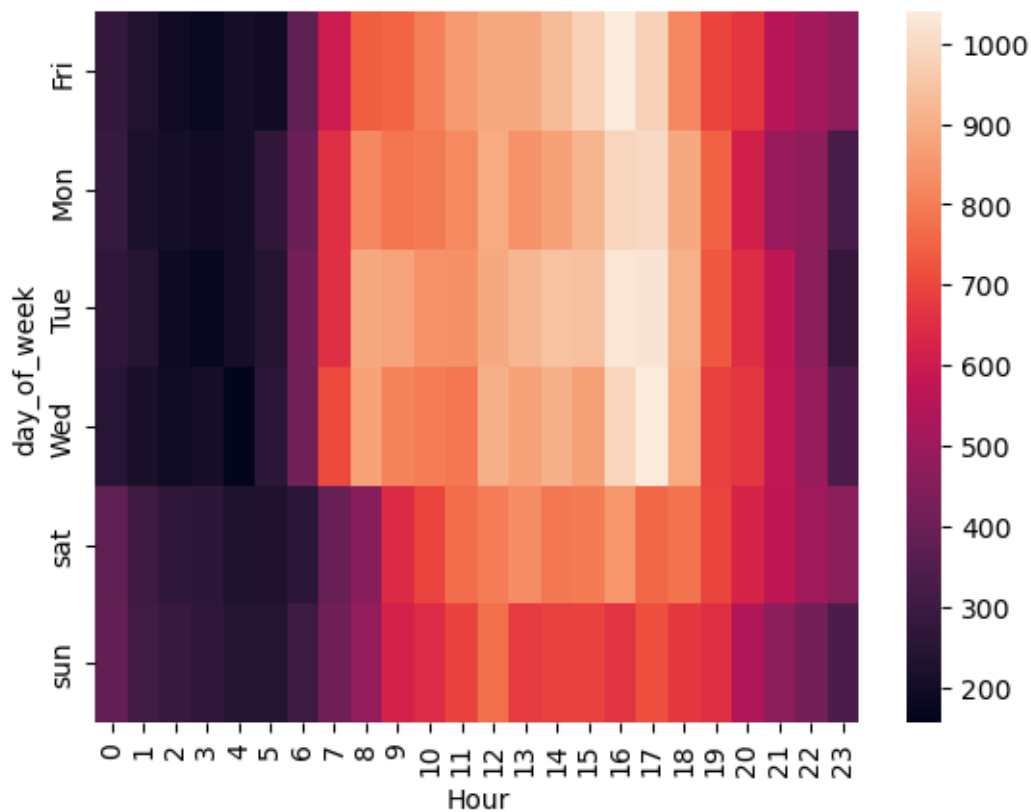
```
      Hour      16      17      18      19      20      21      22      23
      day_of_week
      Fri      1039    980    820    696    667    559    514    474
      Mon       989    997    885    746    613    497    472    325
      Tue      1026   1019    905    731    647    571    462    274
      Wed       990   1037    894    686    668    575    490    335
      sat       848    757    778    696    628    572    506    467
```

```
[5 rows x 24 columns]
```

**** Now we create a HeatMap using this new DataFrame. ****

```
[60]: sns.heatmap(dayHour)
```

```
[60]: <Axes: xlabel='Hour', ylabel='day_of_week'>
```

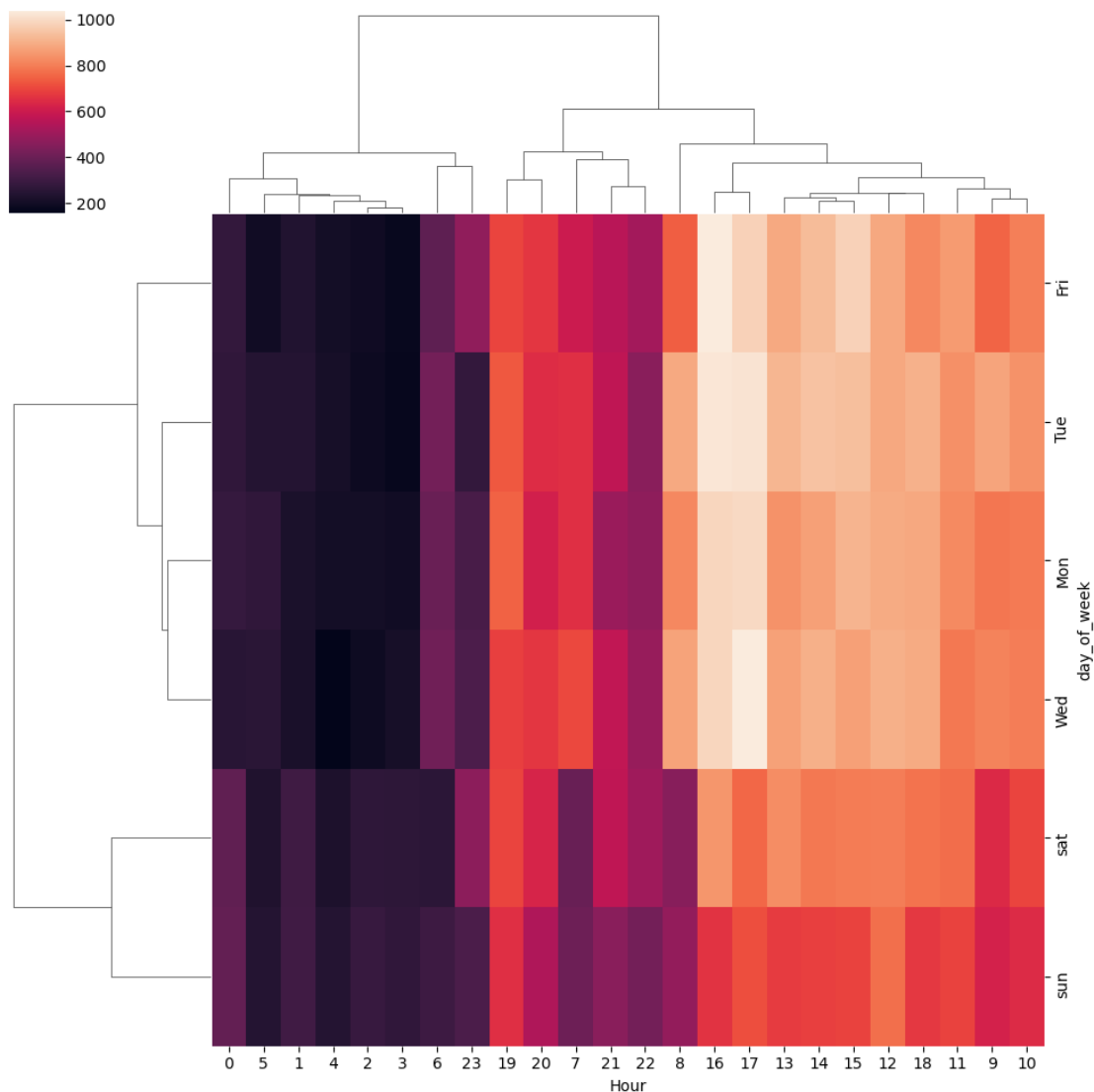


```
[ ]:
```

**** Now we create a clustermap using this DataFrame. ****

```
[61]: sns.clustermap(dayHour)
```

```
[61]: <seaborn.matrix.ClusterGrid at 0x1e06eee9550>
```



** Now we repeat these same plots and operations, for a DataFrame that shows the Month as the column. **

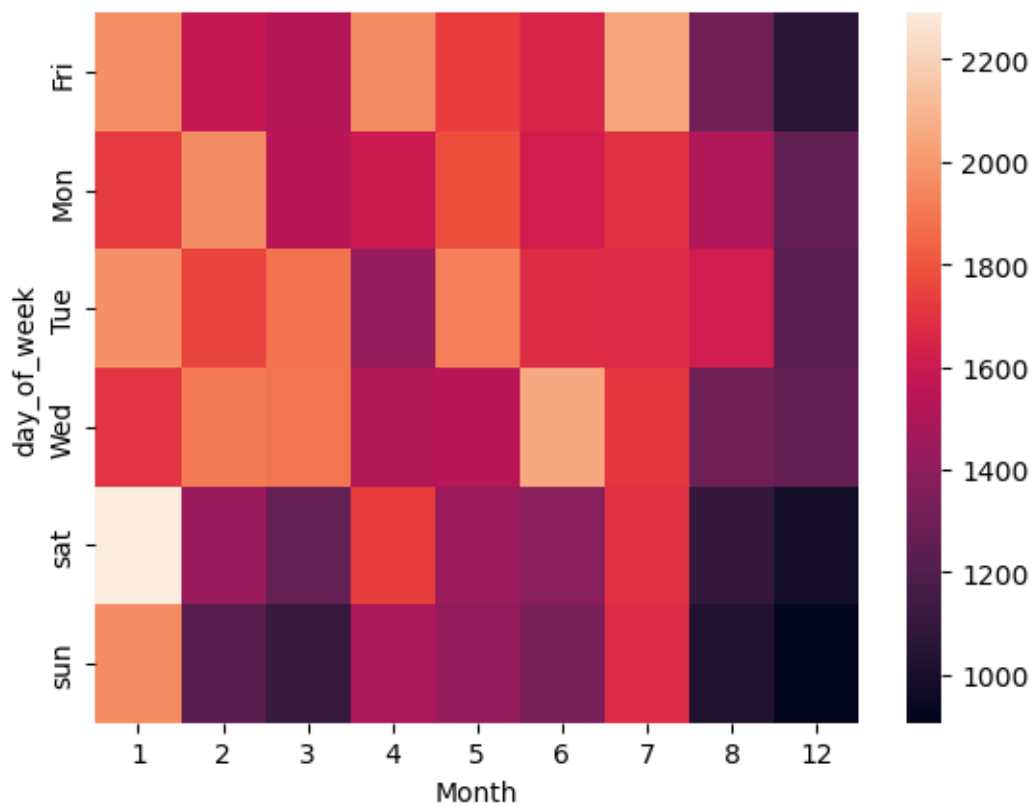
```
[65]: dayMonth = df.groupby(by=['day_of_week', 'Month']).count()['Reason'].unstack()
      dayMonth.head(3)
```

```
[65]: Month      1      2      3      4      5      6      7      8     12
      day_of_week
      Fri      1970  1581  1525  1958  1730  1649  2045  1310  1065
      Mon      1727  1964  1535  1598  1779  1617  1692  1511  1257
      Tue      1973  1753  1884  1430  1918  1676  1670  1612  1234
```

```
[66]: sns.heatmap(dayMonth)
```



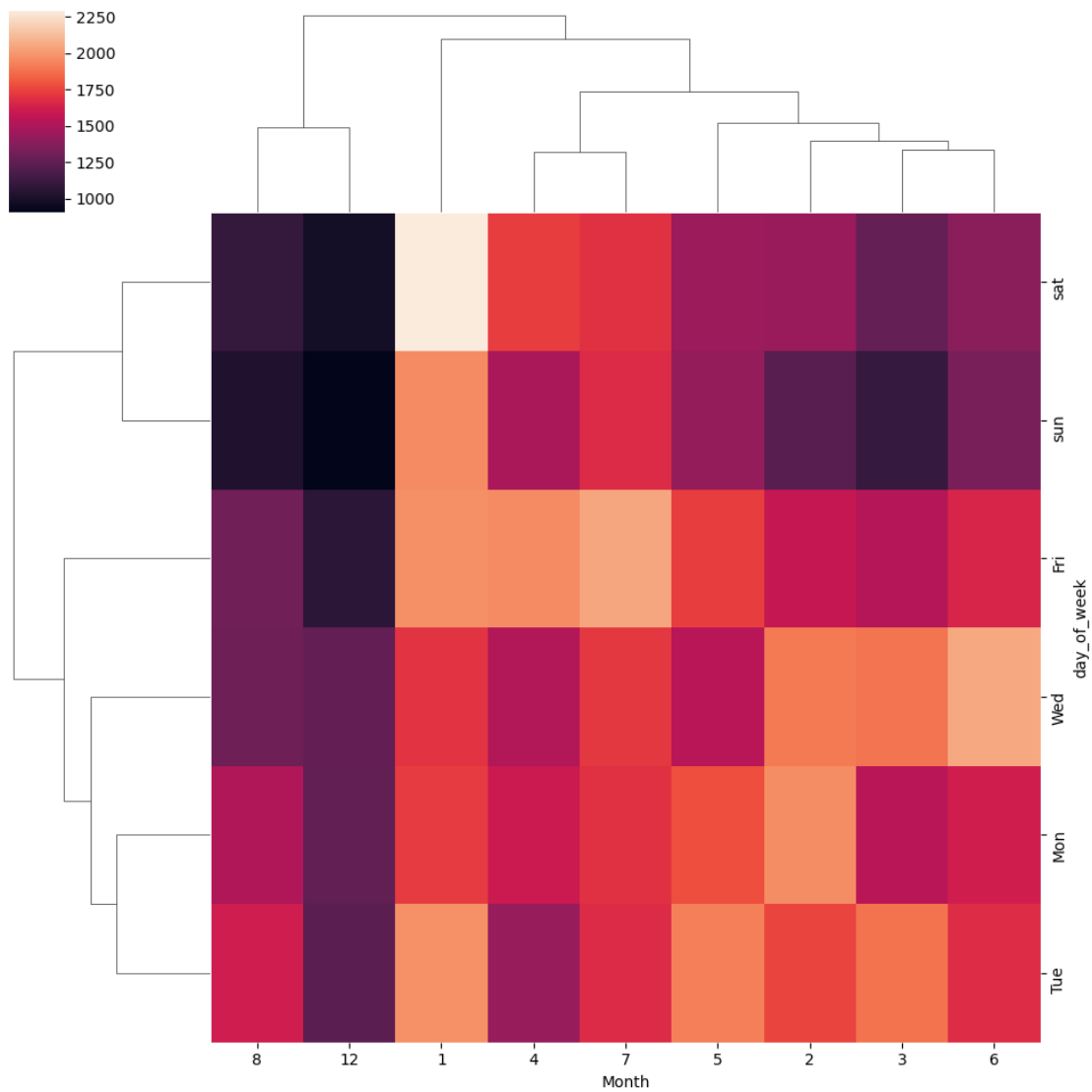
```
[66]: <Axes: xlabel='Month', ylabel='day_of_week'>
```



```
[ ]:
```

```
[67]: sns.clustermap(dayMonth)
```

```
[67]: <seaborn.matrix.ClusterGrid at 0x1e070592910>
```



2 Thank You

[]: