

**SMS / Mobile App Based Poll Monitoring
System
For Lok Sabha General Elections, 2019**

**Office of the Chief Electoral Officer,
West Bengal**

Guidelines on SMS / Mobile Application based Poll Monitoring System

- Presiding Officer are to be registered with a given mobile number on P-1 day. Registration of PO will be done by SMS only.
- Presiding officer will get link for downloading the Poll Monitoring App.
- Presiding officer shall install the mobile App in their registered mobile number with OTP (One time only) using Android mobile.
- Submit information through mobile application related to poll activities in his Polling Station [**or** *Presiding Officers must send SMS (using prescribed syntax), if android mobile is not available*].
- The Final Voter turn out report is mandatory and turnout data should match with the data written on Presiding Officer's dairy.

Send SMS in the following Mobile Number



9223166166

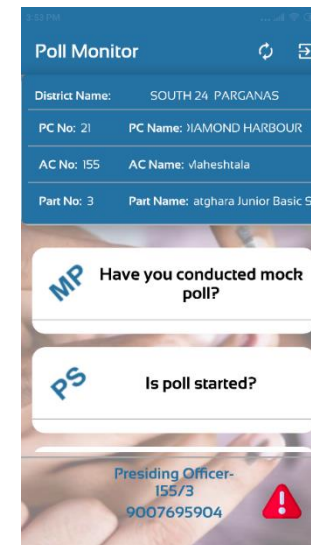
OR

51969

OR

166

Or Submit through Mobile App



POLL Registration (Poll – 1 day)

Registration of Presiding Officer/ Polling Officer

WB<>EL<>001<>P<>001

: First 3 digits AC Segment no. ,
P – Presiding/Polling Officer ,
Last 3 digits Polling Station No.



**After Successful registration PO will get a SMS
with Mobile application download link as
following.**

<https://drive.google.com/file/d/1m1PhJZcIIORrU07FbRc1fwNrjaS6twxa/view?usp=sharing>

POLL Report (Poll day)

App Process

SMS Process

Report on Mock Poll Conducted and Attendance of Polling agents

WB<>EL<>MP<>04

: MP – Mock poll Conducted ,
Last 2 digits stand for Total
Attendance of Polling agents

Report on Poll Started

WB<>EL<>PS

: PS – Poll Started

The diagram illustrates the app process flow for reporting mock poll and poll started status. It consists of three screenshots of the 'Poll Monitor' app interface, connected by green arrows indicating the sequence of steps.

Step 1: Initial Screen
The first screenshot shows the 'Poll Monitor' app interface. At the top, it displays the District Name: SOUTH 24 PARGANAS, PC No: 21, PC Name: JAMOND HARBOUR, AC No: 155, AC Name: vareshatala, Part No: 3, and Part Name: atghara Junior Basic S. Below this, there are two buttons: 'MP Have you conducted mock poll?' and 'PS Is poll started?'. At the bottom, it shows the Presiding Officer- 155/3 and the number 9007695904.

Step 2: Mock Poll Confirmation
A green arrow points to the second screenshot, which shows a modal dialog box with the question 'Have you conducted mock poll?'. There are two buttons: 'YES' (green) and 'NO' (red). Below the buttons, it says 'Mention number of polling agents.' and there is a text input field. At the bottom, there are two buttons: 'SUBMIT' (green) and 'CANCEL' (red).

Step 3: Poll Started Confirmation
A green arrow points to the third screenshot, which shows the 'Poll Monitor' app interface again. The 'MP Have you conducted mock poll?' button is now disabled (greyed out). The 'PS Is poll started?' button is now active. At the bottom, it shows the Presiding Officer- 155/3 and the number 9007695904.

POLL Report (Poll day)

App Process

SMS Process

Report on 2 hourly Poll Progress

(9 AM , 11 AM , 1 PM , 3 PM, 5PM)

Example : If, total 745 number of Voters have exercised their votes till a particular time (may be at 1 pm)

Check the total

WB<>EL<>(any number /digit)

Type **WB EL 1245**

**This figure should be
cumulative till
the reporting time**

The diagram illustrates the app process for reporting poll progress. It shows two columns of screenshots from the 'Poll Monitor' app. The left column shows the app interface at 9 AM and 11 AM, with fields for District Name, PC No, PC Name, AC No, AC Name, Part No, and Part Name. Below these fields are input boxes for 'How many votes polled till 9 AM?' and 'How many votes polled till 11 AM?'. The right column shows the same app interface at 11 AM and 1 PM, with a 'SUBMIT' button and a 'CANCEL' button. Green arrows indicate the flow from the left column to the right column.

Time	District Name	PC No	PC Name	AC No	AC Name	Part No	Part Name
9 AM	SOUTH 24 PARGANAS	21	BOUR	155	ala	3	z School
11 AM	SOUTH 24 PARGANAS	21	DIAMOND HARBOUR	155	Maheshtala	3	Satghara Junior Basic S

Presiding Officer- 155/3 9007695904

POLL Report (Poll day)

SMS Process

Report on Voters in Queue at 6 PM

WB<>EL<>Q<>018

: Q- Stands for Voters in queue at 6:00 PM (Figure has to be given in 3 digits)

Report on Final Voter Turnout

WB<>EL<>VT<>1260

: VT – Stands for Total Voter Turn out at the end of Polling

Report after reaching RC

WB<>EL<>SARC

: SARC – Stands for Safe Arrival of Polling party at Receiving Centre

App Process

3:55 PM

Poll Monitor

District Name: SOUTH 24 PARGANAS

PC No: 21 PC Name: MOND HARBOUR

AC No: 155 AC Name: aheshtala

Part No: 3 Part Name: nara Junior Basic Scho

Q How many voters in the queue at 5pm?

VT What is the voter turnout at the end of polling?

Presiding Officer- 155/3 9007695904

3:55 PM

Poll Monitor

District Name: SOUTH 24 PARGANAS

PC No: 21 PC Name: MOND HARBOUR

AC No: 155 AC Name: aheshtala

Part No: 3 Part Name: ara Junior Basic Scho

Have you safely arrived at reception center?

✓ SUBMIT ✗ CANCEL

SARC Have you safely arrived at reception center?

Presiding Officer- 155/3 9007695904

3:55 PM

Poll Monitor

District Name: SOUTH 24 PARGANAS

PC No: 21 PC Name: MOND HARBOUR

AC No: 155 AC Name: aheshtala

Part No: 3 Part Name: nara Junior Basic Scho

What is the voter turnout at the end of polling?

✓ SUBMIT ✗ CANCEL

SARC Have you safely arrived at reception center?

Presiding Officer- 155/3 9007695904

POLL Problem Reporting (Poll day)

SMS Process

By Presiding Officer/
Polling Officer

Problem of EVM/ VVPAT Non-Functioning

WB<>EL<>EVM

: Indicates EVM / VVPAT
Problem

Problem of Law & Order

WB<>EL<>LW

: Indicates Law & Order
Problem

Other Problem

WB<>EL<>OTH

: OTH – Indicates Other
Problem

App Process

The screenshot shows the 'Poll Monitor' app interface. At the top, it displays the status bar with signal, battery, and time (5:30 PM). Below the title bar, there's a form with the following details: District Name: SOUTH 24 PARGANAS, PC No: 21, PC Name: ARBOUR, AC No: 155, AC Name: ntala, Part No: 165, and Part Name: ccha Madhyamit. Below the form, there are three buttons: 'SAP' (Have you safely arrived at polling station?), 'MP' (Have you conducted mock poll?), and 'PS' (Is poll started?). There are also two red circular buttons labeled 'LW' and 'OTH'. At the bottom, it shows the Presiding Officer's name and ID: 155/165, 79800835 EVM.

The screenshot shows the 'Poll Monitor' app interface. It displays the same form as the first screenshot. Below the form, there's a confirmation dialog box that says 'Do you confirm to raise this issue?' with 'CANCEL' and 'OK' buttons. Below the dialog, there are three buttons: 'MP' (Have you conducted mock poll?), 'PS' (Is poll started?), and 'OTH' (Is poll started?). At the bottom, it shows the Presiding Officer's name and ID: 155/165, 7980083573, and an 'ISSUE' button.

➤ Mobile App have only Android based version (Lollipop and upward version) and may be operational in both offline and online mode .

Poll Monitor

District Name: KOLKATA

PC No: 24 | PC Name: KOLKATA UTTAR

AC No: 165 | AC Name: orasanko

Part No: 90 | Part Name: ottish Church College(B.Ec

Please check your internet connection

SEND MESSAGE RETRY

MP Have you conducted mock poll?

Presiding Officer-
165/90
8582841744
Ver: 1.1

RAISE ISSUE

offline/
no
internet

New message

51969

WB EL SAP

SEND

English(UK)

Automatic
syntax of
SMS will
be
prepared

SYNOPSIS

Presiding Officers have to
Send 12 SMS / Submit inputs through Mobile application



- 1. Registration***
- 2. Safe Arrival at Polling Station***
- 3. Mock Poll***
- 4. Poll Start***
- 5. 2 Hourly report : 9 AM***
- 6. 2 Hourly report : 11 AM***
- 7. 2 Hourly report : 1 PM***
- 8. 2 Hourly report : 3 PM***
- 9. 2 Hourly report : 5 PM***
- 10. Voters in Queue at 6 PM***
- 11. VTR (At close of poll)***
- 12. Safe Arrival at Receiving Centre***