

## Product backlog:

Priority (Rank)	Item	Module	Est. Size (SP)
1	As a system, I want Role-Based Access Control (RBAC) to distinguish between Admin, Driver, and User.	Security	8
2	As a user, I want to register and log in using phone OTP so that I can access the platform securely.	User Management	5
3	As an admin, I want to verify and approve driver NID and vehicle documents before activation.	Driver Management	8
4	As a user, I want to set pickup and destination locations using map search to define the route.	Booking Module	8
5	As an admin, I want to define pricing rules (base fare + per km) for different truck types.	Pricing Management	8
6	As a user, I want to view real-time cost estimation based on distance and truck type before booking.	Pricing Engine	5
7	As a user, I want to create a truck booking request with load details and schedule.	Booking Module	13
8	As a user, I want to select truck type (pickup, mini, covered van, etc.) suitable for my goods.	Truck Selection	6
9	As a driver, I want to view nearby available hauling jobs based on my GPS location.	Job Matching	13
10	As a driver, I want to accept or reject job requests to manage my workload.	Driver Actions	8

11	As a driver, I want to update trip milestones (loading, in-transit, delivered).	Trip Management	8
12	As a user, I want to track the truck's live location on a map during the trip.	Tracking System	13
13	As a user, I want to make payments using bKash, Nagad, or Cash-on-Delivery after trip completion.	Payment Module	8
14	As a user, I want to confirm or cancel a booking easily.	Order Management	5
15	As a user, I want to receive SMS/app notifications for booking and trip status updates.	Notification Service	8
16	As a user, I want to view my complete booking history from the dashboard.	User Dashboard	5
17	As a driver, I want to view completed jobs, earnings, and workload summary.	Driver Dashboard	8
18	As an admin, I want to monitor all active and completed orders in real time.	Order Monitoring	8
19	As an admin, I want to view a live system dashboard showing demand and driver availability trends.	Analytics Dashboard	13
20	As an admin, I want to generate reports on revenue and delivery performance.	Reporting Module	8
21	As a user, I want to rate and review drivers after trip completion.	Feedback System	3
22	As a user, I want to raise disputes if problems occur during delivery.	Dispute Management	5