



COMPANY PROFILE



2024

Computer Products | Computer Services | IT Support Solutions | CCTV Installations | Printing

www.prowesstech.co.zw

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“The advance of technology is based on making it fit in so that you don't really even notice it, **so its part of everyday life-**

” **Bill Gates**

INTRODUCTION

Prowess Technologies PVT (LTD) is an IT Solution Company in Zimbabwe. We provide both Computer products and Computer Services to Small, Medium and Large Enterprises. We provide total IT Support and Solutions around Southern Africa. Our team has the expertise and the understanding of what is required to deliver quality and reliable services from Help Desk Remote Support, Onsite Support, Networking, Data Recovery, Customized Application Development, CCTV, Access control, Printing Solutions, to Complete Outsourcing of IT Needs for any organization. You can let us take care of your IT Department while you are focusing on your business.

We are a **Dell Authorized Solution Provider.**



EXECUTIVE SUMMARY

By focusing on its strengths, its key customers, and the underlying values they need, Prowess Technologies strives to be a global IT services giant by choice where we wish to see our clients benefit from internationally known products and quality service offerings.



Vision

To be a customer-focused global leader in the provision of comprehensive IT solutions, and offer products, consultancy services to clients in the local, regional and international markets.



Mission Statement

To take full ownership for all that we do, to protect those who trust in us, and to make lifelong clients from every customer contact.



Values

- To conduct our business with integrity.
- To observe good corporate governance.
- To strive for excellence while maintaining professionalism.
- To encourage innovation, continuous improvement and high performance.
- To promote fairness and equal opportunity in all our dealings.
- To create a learning platform for our employees to perfect their customer care.
- To raise the level of security consciousness in the delivery of e-business locally regionally and internationally.

WHAT WE DO?



Computer, Printer, Cellphone and Computer Consumables Sales

We sell brand new computers, printers, heavy duty copiers professional video cameras computer accessories and printer consumables. Visit our main shop at 39 2nd street Mutare and experience the quality products which we offer. We also sell brand new cellphones and accessories at affordable prices which meet customer needs. More so, we have different types of brands that range from Nokia, Samsung, Itel, Huawei, ZTE, SQs. Cellphones accessories range from portable chargers, power banks, good replacement batteries, tempered glass, earphones and modulators.



IT on Demand & Helpdesk Support

Most businesses rely heavily on technology, which means that they require a support process that can quickly identify and resolve problems. With demands on time and effort, more and more enterprises are choosing to outsource their Help Desk. Outsourcing (With Dedicated full time On-site engineers or part time)

- Server Support z Desktop Support and Application Support
- Data Recovery Solutions.
- Hardware and Infrastructure Solutions
- Infrastructure Setup and Maintenance
- Help desk support and remote helpdesk operations
- Backup/Restore Management
- Disaster Recovery Design & Testing
- Network & Network Performance Administration



Prowess Technologies has an extensive knowledge base that ensures client technical issues are resolved quickly and as cost-effective as possible.

Computer Desktop, Laptop and Printer Servicing and Repairs

We Offer all brands of laptop OS installation and upgrades, Motherboard, Hard drive, Video card, Memory Screen Repairs and Replacement. The professional computer support engineers z offering fast and cost effective PC repair for any of your computer needs. Our goal is to provide our customers with top quality computers, outstanding service and competent technical support 24/7.



WHAT WE DO?

Custom Software Development, Installation and Upgrades

We develop custom software that suit your organizational needs. Installation solutions have been the figold standard- for creating professional and reliable installers that meet the exacting standards of today“s global application producer. Our solutions support both traditional and agile development teams as well as the need for packaging standalone offerings and complex suites.

- Intranet and Extranet Systems
- Software Support
- Microsoft Solutions (Microsoft Office 365)
- Intranet and Extranet Systems
- Online Booking Management Systems
- Online E-Commerce Systems



Web Designing

We do Web Design with you our customer in mind. Modern web design is more involved than creating an attractive website. Consideration of user experience, search engine optimization, ease of use, and technical details are just a few elements that are involved in developing a website that is designed to perform in today“s competitive marketplace.

Our web design & development team have established a host of effective services to facilitate the growth of your business. Including graphics design, web applications and ecommerce solutions focused on usability and responsive design. Our web development team will help bring your vision to life.



Closed Circuit Television (CCTV) Surveillance Cameras



Our CCTV video surveillance security system secures your office, home and sensitive installations with 24/7 video surveillance installation at low cost.

Our CCTV solution with good Cameras provides you with crystal clear images of movements and activities around sensitive and secure areas of your home or office. The video streams can be stored for a long period and played back without losing quality. With our CCTV system installation, you can put your property under surveillance while you have remote and mobile view of real time video footage of movement and activities on your mobile phone through Internet from anywhere in the world.

WHAT WE DO?



Printing Services for Corporates

Our full colour printing expertise can make your documents stand out, your annual reports and high end corporate identification material can be printed with many different colour formats, sizes and styles. Our many years of printing has enabled us to provide the best possible quality printing with a specific attention to detail that wont be found anywhere else.

At Prowess Technologies we print and deliver:

- Corporate Stationery
- Letterheads
- Magazines
- Books
- Flyers
- Business Cards
- Calendars
- Labels and Stickers
- Diaries
- Brochures
- Presentation Folders
- Notepads
- Annual Financial Reports
- Posters
- Banners
- Training Material



Be assured of privacy for your documents

Solar Systems Installations

Smart Power for Your Home. If you're going to invest in solar, it should be with a company that has experience in providing quality support and services in the solar industry.

Prowess Technologies is an experienced and trusted solar systems solution provider, and we use that experience base to provide the most comprehensive knowledge base to our community. We have over 5 years of experience in solar, and in that time we've developed a customer-focused approach that serves to provide the most value and the most enjoyable experience to our customer.



We do this by putting our best foot forward on the technology we use, the in house technicians we train and certify to industry leading levels, and the dedicated support teams we leverage to ensure the customer has the best design and installation possible.

EXPERTISE



Prowess Technologies is a Trusted Advisor and Supplier to Companies, Non-Governmental Organizations and government institutions to help build, implement and manage their Networked systems and applications, Prowess Technologies delivers IT Solutions to Companies, Schools and NGOs.

Importantly, Prowess Technologies partners with best in class technology vendors to provide cost-effective end-to-end IT solutions, including computer software related issues, computer hardware issues and CCTV.

OUR CLIENTS



SALES & MARKETING TEAM



Head of Sales

Wilson Mhasho

He is a holder of BSc Computer Information Systems from Africa University, Executive certificate in Project management, Monitoring and Evaluation Catholic University and Telcoma Certified Wireless Engineer.



Head of Marketing

Tinashe Chakonza

He is a holder of BSc Honors Degree in Computer Information Systems from Midlands State University, Executive certificate Project management, Monitoring and Evaluation Catholic University and holds Cisco Certified Network Engineer



Our Sales Team

OUR TEAM PROFILES

The team at **Prowess Technologies** comprises of experts with a strong track record in IT. Led by our highly skilled management team and staffed by a certified and trained sales and technical team, Prowess Technologies provides IT support services for projects large and small, ongoing maintenance, or to supplement your staff. Our team of trained and certified engineers, sales and marketing personnel.

BANK ACCOUNTS



ZWL RTGS

Central Bank Of Zimbabwe (CBZ)
01324697620016
MUTARE BRANCH

USD NOSTRO

STANBIC BANK
9140004325795
3504 MUTARE BRANCH

VENDOR NUMBER - 717179

DELL ACCREDITED PARTNER



PROWESS TECHNOLOGIES (PVT) LTD

IS A DELL TECHNOLOGIES AUTHORIZED SOLUTION PROVIDER PARTNER

A handwritten signature in black ink, appearing to read "Rola Dagher".

Rola Dagher
Global Channel Chief,
Dell Technologies

29 January 2022 – 3 February 2023

2023 PRAZ CERTIFICATE



2023 ANNUAL REGISTRATION OF A BIDDER

Computers, Printers & Networking Installations and General Office Equipment Maintenance & Repair Services(SC005)

The Procurement Regulatory Authority of Zimbabwe has approved **Prowess Technologies(PR64975920593)**'s application for inclusion on the Registered List of Bidders for the above category , in terms of Section 4 of the Public Procurement and Disposal of Public Assets (General) Regulations, 2018 for a period expiring
2023-12-31 00:00:00

Issued On	2023-01-07
Expiration Date	2023-12-31 00:00:00
Verification Code:	PRAZ-2023-5FZPB-2424

This certificate will expire on 2023-12-31 00:00:00 and cannot be used for any business after the expiry date.

Please note that the authenticity and validity of this certificate must be verified on our PRAZ portal using <https://portal.praz.org.zw>





Zimbabwe Revenue Authority



Your Tax position is Satisfactory. No tax should be withheld

Validity Period (from-to): 1 January 2024 - 31 December 2024

TIN 2000929755

Taxpayer Name: PROWESS TECHNOLOGIES

Trade Name: Private Business Corporation

Issued on: 09/01/2024

Authentication Code: 47070697

The authentication and validity of this certificate must be validated on ZIMRA page:mytaxselfservice.zimra.co.zw using the Authentication Code or QR Code

ZIMRA reserves the right to withdraw this certificate at any time, should it become necessary during the period for which this certificate is valid



THANK YOU



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