

Natalia LÓPEZ GRACIA

AERONAUTICAL ENGINEER



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42008 Sevilla
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Nationality: Spanish
DOB: 03/12/1988

PROJECTS AND EXPERIENCE

- January 2013 (1year) **AIRBUS MILITARY** – Sevilla, Spain
Customer Support Services Operations – MSMOD
- Set up Business Cases for each Full In Service Support contract concerning the cost per FH
 - Gather customer inventory levels, consumption and repair event for the optimization of those
 - Monitoring activities (KPIs) to measure FISS contracts performance & customer inventories
 - Support “End-to-End” Project to enable full visibility on Transportations Program in the Repairs and Spares Supply Chain
- July/December 2012 **AIRBUS CENTRAL ENTITY** – Blagnac, France
Customer Support Services – FHS Operations : Aircraft maintenance & spare parts supply
- Update AMASIS Data Base for LRU's: Liaise with OEM and Engineering Dpt. to obtain and validate current storage data and challenge tasks and intervals inspections to benefit FHS process
 - Quality Process definition: Support and validate a process-based QMS on pool management
- 2011 6 months **SENER S.A. & Aerospace Engineering Project** –Terrassa, Barcelona, Spain
SWALOW-180 Low Manufacturing Costs Aircraft
- Preliminary design of a conventional passengers transport aircraft with lower costs in materials, structure and operation

ACADEMIC QUALIFICATIONS

- March 2013 **UNIVERSITY OF ALCALÁ (UAH)** – Distance Learning
Master in Professional Development
Management & Productivity, Enterprise Organization & Change Management, Strategic Communication, International Business Law, Business Financial Management, Professional Networks & Human Resources
- 2011/2012 **SUPERIOR SCHOOL OF ENGINEERING (ETSI)** – Seville, Spain
Aeronautical Engineering (Master Degree), specialization in airports and aircraft manufacturing
Technical airline management, Airport design and management, Marketing, Quality System, Lean manufacturing
- 2006/2011 **POLYTECHNIC UNIVERSITY OF CATALONIA (UPC)** – Terrassa, Barcelona, Spain
Aeronautical Engineering Degree (Master Degree), specialization in airlines and airports management
Air transport, Aerodynamics, Aircrafts and Helicopters, Wind turbines, Airports, Projects management

LANGUAGES

Spanish	Mother tongue
Catalan	Bilingual
English	Fluent
French	Basic

TECHNICAL SKILLS

3D Modelling:	CATIA V5, AUTOCAD
Programming:	Matlab, C++
Office Tools:	Word, Excel, PPT, Project, Outlook
Others:	SAP, REPA, Stilo

INTERESTS

Music, photography, handicrafts, cinema, literature, guitar and sports

Airbus Defence and Space

Av. del Aeropuerto, s/n, San Pablo Norte
41020, Sevilla, Spain

29 January 2014

Reference for Mrs Natalia López Gracia

To whom it may concern,

Dear Sir/Madam,

Natalia has recently completed successfully a one year internship at Airbus Defence and Space Customer Services, working for the Material Services Operations Department/Pool Management Services (MSMOD), between January 21st, 2013 and January 20th, 2014. Taking into consideration that the said Department was created just in late 2011, Natalia had the excellent opportunity to be involved in the set-up and development phase.

Throughout her internship, Natalia worked on developing and establishing monitoring activities/KPIs related to the Full In Service Support (FISS) contracts of Airbus D&S, enabling the FISS Material Managers to efficiently and effectively measure and monitor the performance of the FISS contracts under their responsibility. She was also actively involved in the FISS contracts Performance & Profitability Improvement Project, re-establishing the Cost Bases related to Material Services, for both existing and new FISS contracts, as well as in a major "End to End" Project, enabling full visibility of Material Services, on the Repairs and Spares Supply chain, being the coordinator of the Project Team and the major enabler for the Project Manager.

Since the early beginning of her internship, Natalia has worked in a professional manner and displayed a high level of maturity, commitment and involvement in each one of her assignments. Her willingness to learn and her ability to quickly comprehend complex subjects have served her well during her time at Airbus Defence and Space, and will certainly continue to do so in the future.

Her motivation, abilities and proactive mind set are important competitive advantages and elements difficult to find at such a high level, among the young professionals. Furthermore, she has always been willing to work hard, undertake responsibilities, even beyond her scope and was always prepared to take the extra step needed to overachieve her objective settings.

As a general comment, during her internship, Natalia had a valuable contribution to the set up and operations of Pool Management Services and has been greatly valued and appreciated by the whole MSMOD team for her professionalism and positive attitude and as such, it is our real pleasure to recommend her for future employment opportunities.

In case you have any further questions, please do not hesitate to contact me.

Yours sincerely,



Dimitrios Paschos

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