

Quality and environment policy

The Management team at Ineco, a company of Grupo Fomento and a leader in engineering and consulting for the transport sector, aware of its commitment to its customers and other stakeholders in the company's different fields of activity, has established a quality and environment management system in the organisation based on the model specified in the UNE-EN-ISO 9001, UNE-EN ISO 14001 and UNE-EN ISO/IEC 17020 standards, with a commitment to:

Ensure that the services provided by Ineco comply with all contractual requirements, those established in the applicable standards and instructions, the legal and regulatory requirements corresponding to its activities and the related environmental aspects, as well as any other requirement that the organisation signs on for.

Establish the operational criteria necessary to prevent and reduce pollution by controlling emissions, spills, waste, noise and anything else that affects the environment.

Provide the resources necessary to reach the quality levels agreed upon with customers and promote adequate and rational use of the resources used (energy, paper, consumables, etc.) and recovery and recycling in all activities when possible.

Train, involve and motivate all personnel to reach the defined objectives and encourage their participation.

Require the same guarantee of quality and respect for the environment from Ineco goods and service providers as those the Organisation undertaken with its customers and society at large.

Promote internal and external communication on environmental issues among all stakeholders.

Guarantee that inspection works are free of all pressure and incitement, especially of a financial nature, that could condition professional judgement.

Protect customers' confidential information and rights.

Conduct periodic reviews and audits on the integrated quality and environmental management system, ensuring that it is adequate and effective, making it possible to establish continuous improvement programmes for its implementation, development and management.

Establish and review quality and environmental objectives and goals annually, providing suitable resources to do so, enabling Ineco to continuously improve the quality of its services, environmental performance and system effectiveness.

Improve the management system and its processes constantly, increasing productivity and profitability, while removing all types of factors that cause poor quality and eliminating their impacts.

Publish this policy internally and externally, and review it to ensure that it is continuously updated.