15th June 2023

Miss. Senuthi Wijesinghe

Owner,

Caramels and Almonds,

No 391/143,

7th Lane,

Walawwatta,

Welipillawa,

Ganemulla.

Dear Miss. Senuthi,

I am writing this letter to request your cooperation in developing an e-commerce website for your online cake business. As we were informed, orders are currently placed through Instagram and WhatsApp. This proposed website will help you to overcome the challenges faced when managing multiple orders at once. This e-commerce website will include all the basic functionalities that a website requires, along with an AI-based chatbot assistant. I would be happy to give you any further information you require or discuss alternative solutions you may suggest. Feel free to contact me at my email address, pruthuvi.wijesinghe@aiesec.net.

Thank you.

Sincerely,

Pruthuvi Wijesinghe

Project Manager.