

<b>RISK LOG</b>				<b>FORM [029]</b> Ref: Version: 3.0
<b>Programme: SPPM</b>		<b>Project: Website assisted with an AI-based chatbot for Caramels and Almonds by Miss. Senuthi Wijesinghe</b>		<b>PRINCE2</b>
<b>RISK IDENTIFIER:</b> <b>[0001]</b>	<b>Description:</b> 'Caramels and Almonds' hasn't used any kind of system before. This e-commerce website will be their first system implemented for their business. Since they haven't used any systems before, there might be issues when handling the system.			<b>Risk Category:</b> Technical
<b>Probability:</b> 80/100	<b>Impact:</b> This affects the smooth continuation of the project, which will delay the system deployment.			<b>Proximity:</b> High
<b>Countermeasures:</b> Provide them with user manuals on how to use the system. Train the client, who is the administrator of this system, on how to perform the necessary operations.				
<b>Owner:</b> A.S De Silva (Risk Manager)	<b>Author:</b> A.S De Silva	<b>Date Identified:</b> 06/14/2023	<b>Date of Last Update:</b> 06/14/2023	<b>Current Status:</b> No change

<b>RISK IDENTIFIER:</b> <b>[0002]</b>	<b>Description:</b>  When developing this proposed e-commerce website for our client, high product costs could become a challenge. Due to the state of the country's economy, our project team might have to face this issue.			<b>Risk Category:</b>  General
<b>Probability:</b>  50/100	<b>Impact:</b>  As a result, when the costs of the products increase, the estimated budget of our project might change in the future.			<b>Proximity:</b>  Uncertain
<b>Countermeasures:</b>  Notify the client that there might be some changes in the estimated budget for this project in the future.				
<b>Owner:</b>  A.S De Silva (Risk Manager)	<b>Author:</b>  A.S De Silva	<b>Date Identified:</b>  06/23/2023	<b>Date of Last Update:</b>  06/23/2023	<b>Current Status:</b>  Increasing
<b>RISK IDENTIFIER:</b> <b>[0003]</b>	<b>Description:</b>  All the features that are included in the scope may not be supported by the planned technologies.  .			<b>Risk Category:</b>  Technical
<b>Probability:</b>  40/100	<b>Impact:</b>  This is not a problem at this time. However, there are some incompatibilities that can only be found during system development.			<b>Proximity:</b>  Medium

<b>Countermeasures:</b>  Changes to the technology or limiting the scope to what is technically feasible with the current technologies can both help mitigate this. Depending on how it will affect the work that has already been done, the choice of mitigation strategy will be made.				
<b>Owner:</b>  A.S De Silva (Risk Manager)	<b>Author:</b>  A.S De Silva	<b>Date Identified:</b>  06/30/2023	<b>Date of Last Update:</b>  06/30/2023	<b>Current Status:</b>  Reduced
<b>RISK IDENTIFIER:</b>  <b>[0004]</b>	<b>Description:</b>  After the launch of the proposed website, demand for the website may be far higher than expected, which could cause it to slow down or go offline entirely.			<b>Risk Category:</b>  Technical
<b>Probability:</b>  70/100	<b>Impact:</b>  The proposed website will become unresponsive or operate slowly.			<b>Proximity:</b>  Medium
<b>Countermeasures:</b>  The team members of the proposed project should keep an eye on the website traffic after it launches to make sure the hosting environment can handle the demand; if not, you should upgrade the plan or move the website to a different service provider that can.				
<b>Owner:</b>  A.S De Silva (Risk Manager)	<b>Author:</b>  A.S De Silva	<b>Date Identified:</b>  06/30/2023	<b>Date of Last Update:</b>  06/30/2023	<b>Current Status:</b>  Open

<b>RISK IDENTIFIER:</b> <b>[0005]</b>	<b>Description:</b> The project team might have to face some limitations because of the method used for the system's implementation. One such instance is using numerous plugins to build the required features and perform operations on the proposed website. This may cause the website to slow down.			<b>Risk Category:</b> Technical
<b>Probability:</b> 70/100	<b>Impact:</b> It adversely affects the security, efficiency, or improvement of the system			<b>Proximity:</b> High
<b>Countermeasures:</b> The project team must assess the circumstances, plan for unforeseen circumstances, and handle each situation individually.				
<b>Owner:</b> A.S De Silva (Risk Manager)	<b>Author:</b> A.S De Silva	<b>Date Identified:</b> 07/06/2023	<b>Date of Last Update:</b> 07/06/2023	<b>Current Status:</b> Open
<b>RISK IDENTIFIER:</b> <b>[0006]</b>	<b>Description:</b> The proposed project should be completed within 10 weeks. A problem might arise when managing the time to finish the workload set for the sprints within the given time frame.			<b>Risk Category:</b> Technical
<b>Probability:</b> 70/100	<b>Impact:</b> The proposed website will not be fully completed. The project team will not be able to hand over the website to the client.			<b>Proximity:</b> Medium

<b>Countermeasures:</b> The project team should properly plan the project, and the team roles should be assigned to the matching developers.				
<b>Owner:</b> A.S De Silva (Risk Manager)	<b>Author:</b> A.S De Silva	<b>Date Identified:</b> 07/06/2023	<b>Date of Last Update:</b> 07/06/2023	<b>Current Status:</b> Open
<b>RISK IDENTIFIER:</b> <b>[0007]</b>	<b>Description:</b> Not every theme is compatible with WooCommerce. Webpages and other crucial programming components might become missing when the theme does not state that it supports WooCommerce.			<b>Risk Category:</b> Technical
<b>Probability:</b> 40/100	<b>Impact:</b> There might be problems that are only found during system development. The project team will not be able to deliver the final outcome to the client because they will not be able to complete the website on time. However, this is not a problem at this point.			<b>Proximity:</b> Reduced
<b>Countermeasures:</b> Making changes to the technology or the theme can help to reduce this risk.				
<b>Owner:</b> A.S De Silva (Risk Manager)	<b>Author:</b> A.S De Silva	<b>Date Identified:</b> 07/10/2023	<b>Date of Last Update:</b> 07/10/2023	<b>Current Status:</b> Reducing

<b>RISK IDENTIFIER:</b> <b>[0008]</b>	<b>Description:</b>  Scheduling a meeting with the client was difficult.  Allocating time for the client meeting was hard because of the client's busy schedule.			<b>Risk Category:</b>  Schedule and commercial
<b>Probability:</b>  70/100	<b>Impact:</b>  It can take longer to demonstrate the project's development and obtain approval.			<b>Proximity:</b>  Medium
<b>Countermeasures:</b>  The team members communicated with her through WhatsApp while she was free instead of participating in Zoom sessions. Additionally, the team members may suggest to the client that she allocate time weekly so that she won't miss any client meetings.				
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