PROJECT DOCUMENTATION

# USER ACCEPTANCE TESTING

**Project:**     **E-commerce website for Caramels and Almonds**

Release:        August 2023

Date:           12th August 2023

**Team/Person Authorised:**     Group 5

# PRINCE2

Author:         R.S Senarathna (Quality Manager)

Owner:          Dr. Yasas Jayaweera (Project Executive)

Client:         Caramels and Almonds by Senuthi Wijesinghe

Document Ref:   UAT_CaramelsandAlmonds

Version No:     1.0

# 1 User Acceptance Testing History

## 1.1 Document Location

This document is only valid on the day it was printed.
The source of the document will be found on the project's PC in location

## 1.2 Revision History

**Date of this revision:**       12/08/2023
**Date of Next revision:**

| Revision date | Previous revision date | Summary of Changes | Changes marked |
|---|---|---|---|
| 12/08/2023 | - | First issue | |

## 1.3 Approvals

This document requires the following approvals.
Signed approval forms are filed in the Management section of the project files.

| Name | Signature | Title | Date of Issue | Version |
|---|---|---|---|---|
| Dr.Yasas Jayaweera | | Project Board | 13/08/2023 | 1.0 |
| Pruthuvi Wijesinghe | | Project Manager | 13/08/2023 | 1.0 |
| Miss. Senuthi Wijesinghe | | Client | 13/08/2023 | 1.0 |

## 1.4 Distribution

This document has been distributed to:

| Name | Title | Date of Issue | Version |
|---|---|---|---|
| Pruthuvi Wijesinghe | Project Manager | 13/08/2023 | 1.0 |
| R.S Senarathna | Quality Manager | 13/08/2023 | 1.0 |
| A.S De Silva | Risk Manager | 13/08/2023 | 1.0 |
| Hasini Jayasekara Vithanage | Scheduling Manager | 13/08/2023 | 1.0 |
| H.M.Pumudi Herath | Start-up Manager | 13/08/2023 | 1.0 |

# 2      Table of Contents

# User Acceptance Testing

| Test case Id | Test case scenario | Expected Results | Actual Result | Pass /Fail | Comments | Severity | Status | Approval status |
|---|---|---|---|---|---|---|---|---|
| 1 | Successful user registration | The user should be directed to account dashboard | The user was directed to the account dashboard | Pass | | High | Completed | Approved |
| 2 | Failed user registration | The user should get an error message | The user got the error message | Pass | | High | Completed | Approved |
| 3 | Successful user login | The user should be directed to account dashboard | The user was directed to the account dashboard | Pass | | High | Completed | Approved |
| 4 | Failed user login | The user should get an error message saying, the password you entered for the email address is incorrect. | The user got the error message | Pass | | High | Completed | Approved |
| 5 | Successful profile update | Profile should be updated successfully | User profile got updated | Pass | | Medium | Completed | Approved |
| 6 | Unsuccessful profile update | User profile should see an error message and profile should not be updated | Error message was displayed | Pass | | High | Completed | Approved |
| 7 | Successful | User should get a | User got the | Pass | | Medium | Completed | Approved |

| | | message as updated successfully | successful message | | | | | |
|---|---|---|---|---|---|---|---|---|
| 8 | Unsuccessful password change | User should get an error message | User got the error message | Pass | | High | Completed | Approved |
| 9 | Filter cakes | Cakes should be filtered according to the filter option selected | Cakes got filtered | Pass | | Medium | Completed | Approved |
| 10 | Go to cake categories | User should be directed to the appropriate category selected | User was directed to the relevant category | Pass | | Medium | Completed | Approved |
| 11 | Add products and view cart | Display cart with added cakes | Page was not aligned properly | Fail | Should check the server | High | Progress | Required testing |
| 12 | Display checkout page, enter details and click on place order | Successfully direct to order completed page | Directed to order completed page | Pass | | High | Completed | Approved |
| 13 | Place order | Display order approved | Displayed order approved message | Pass | | High | Completed | Approved |
| 14 | Successful answers from the chatbot (cake bot) | The chatbot should give appropriate answers to the questions asked by the user | Displayed appropriate answers | Pass | | High | Completed | Approved |

# Client's Feedback

The team members arranged a meeting with the client, and we showed her the user interfaces of the system. The client got a clear idea, and she gave some feedback. Here, I've attached all the user interfaces below.

The client wanted to add a cake filtering option based on popularity, average rating, latest, price low to high, and price high to low.
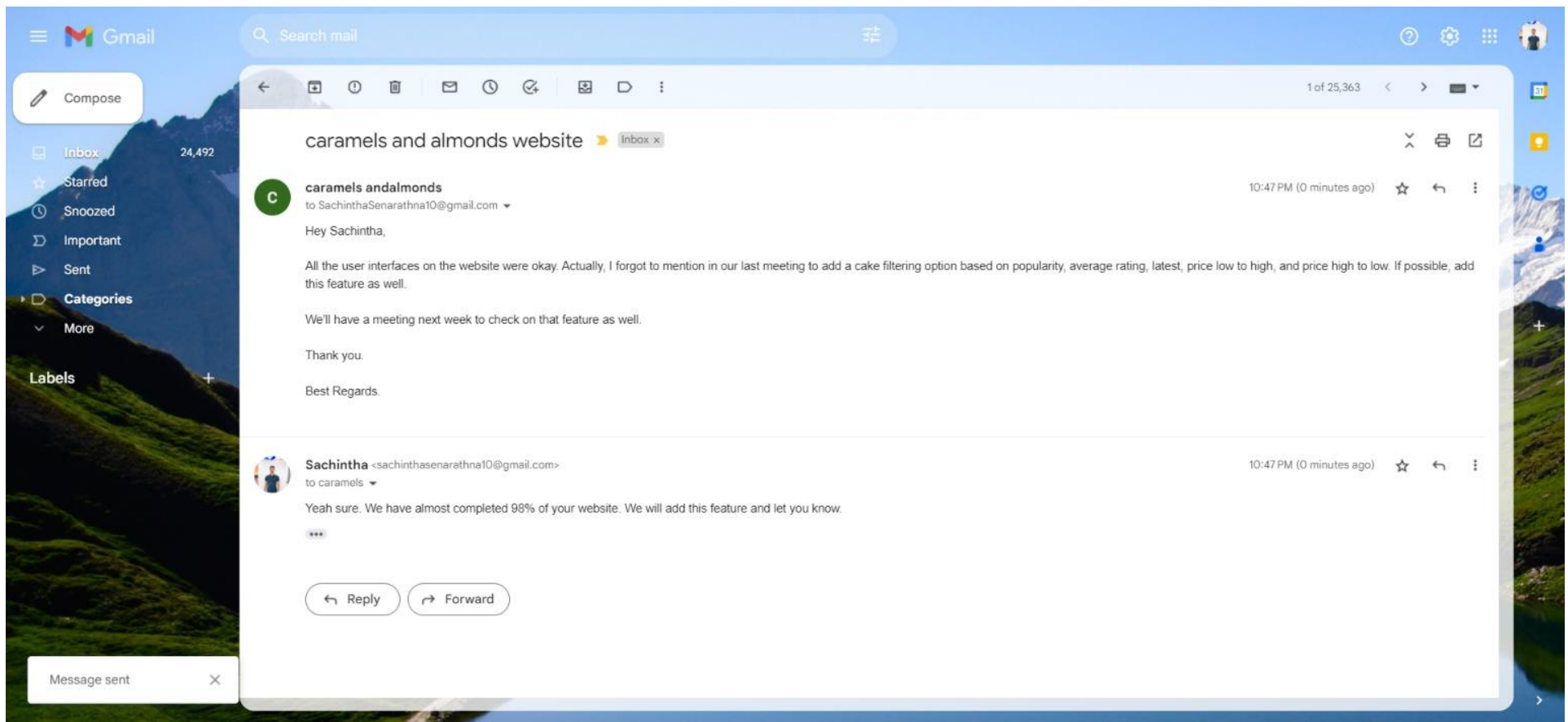
**User Interfaces of the System**
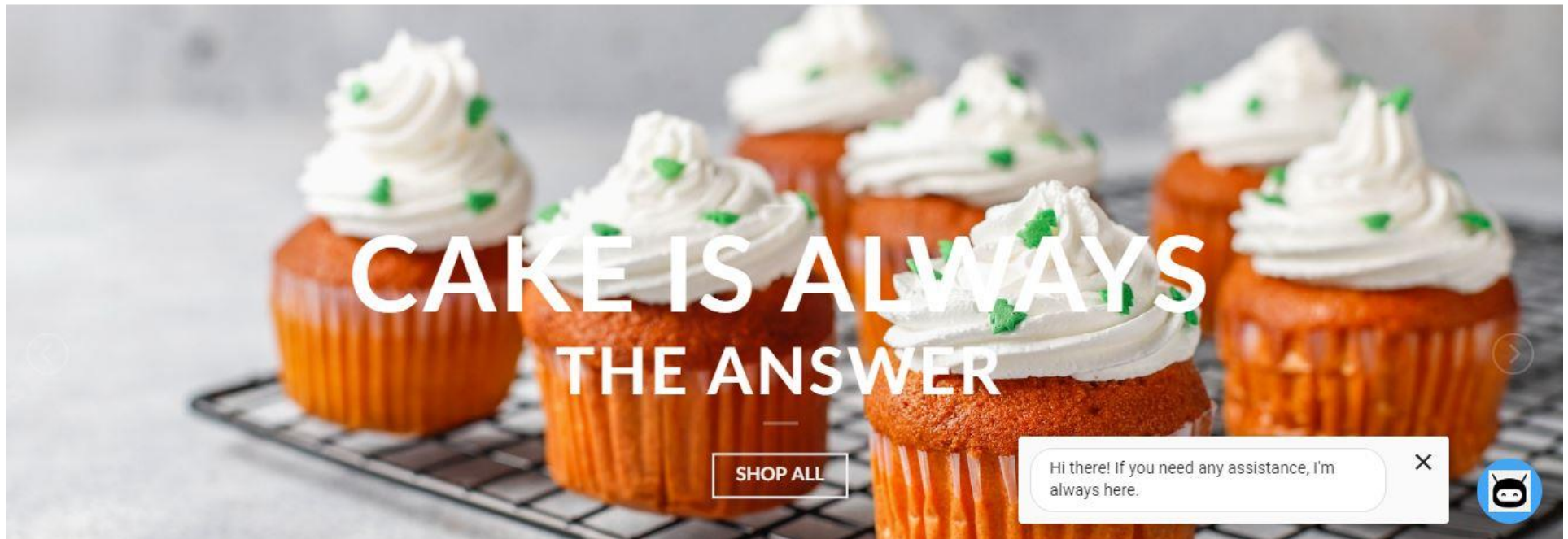
CARAMELS AND ALMONDS

HOME    SHOP ⌄    ABOUT US    CONTACT US

CART / ₡0.00    0

**Error:** The password you entered for the username **caramelsandalmonds** is incorrect. Lost your password?

CAKE IS ALWAYS
THE ANSWER

SHOP ALL

Hi there! If you need any assistance, I'm always here.    ✕

HOME     SHOP ⌄     ABOUT US     CONTACT US

CARAMELS AND ALMONDS

👤     CART / ර𝑙0.00  [0]

# MY ACCOUNT
ACCOUNT DETAILS

caramelsandalmonds *#1*

DASHBOARD

ORDERS

DOWNLOADS

ADDRESSES

**ACCOUNT DETAILS**

WISHLIST

LOGOUT

**First name ***

Sachintha

**Last name ***

Senarathna

**Display name ***

caramelsandalmonds

*This will be how your name will be displayed in the account section and in reviews*

**Email address ***

yesithabinovinz@gmail.com

## PASSWORD CHANGE

**Current password (leave blank to leave unchanged)**

Hi there! If you need any assistance, I'm always here.     ✕

HOME   SHOP ⌄   ABOUT US   CONTACT US

CARAMELS AND ALMONDS

👤 | CART / ₲0.00  0

Your current password is incorrect.

# MY ACCOUNT

ACCOUNT DETAILS

caramelsandalmonds *#1*

DASHBOARD

ORDERS

DOWNLOADS

ADDRESSES

**First name** *

Sachintha

**Last name** *

Senarathna

**Display name** *

caramelsandalmonds

*This will be how your name will be displayed in the account section and in reviews*

**Email address** *

vesithabinovinz@gmail.com

Hi there! If you need any assistance, I'm    ✕

CARAMELS AND ALMONDS

HOME    SHOP ⌄    ABOUT US    CONTACT US

CART / රු0.00    0

ADD TO CART    ADD TO CART    ADD TO CART    ADD TO CART    ADD TO CART

QUICK VIEW

COOKIES
Choc Choc
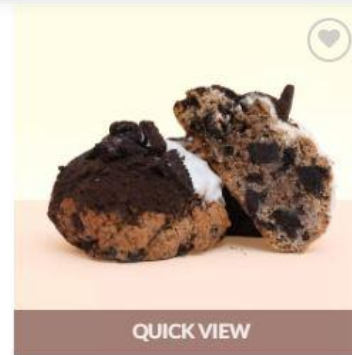රු650.00

**ADD TO CART**

CUP CAKES
Chocolate Raspberry
රු450.00

**ADD TO CART**

CUP CAKES
Coffee Blast
රු450.00

**ADD TO CART**

COOKIES
**Cookies and Cream**
රු550.00

**ADD TO CART**

CUP CAKES
*Iced Vovo* (*Vegan*)
රු450.00

**ADD TO CART**

CARAMELS AND ALMONDS

HOME    SHOP ⌄    ABOUT US    CONTACT US

CART / Ⓡ450.00 [1]

# SHOPPING CART > CHECKOUT DETAILS > ORDER COMPLETE

| PRODUCT | PRICE | QUANTITY | SUBTOTAL |
|---------|-------|----------|----------|
| ⊗  Biscoff and chocolate | Ⓡ450.00 | - 1 + | Ⓡ450.00 |

← CONTINUE SHOPPING    UPDATE CART

## CART TOTALS

| Subtotal | Ⓡ450.00 |
|----------|---------|
| | Free shipping |
| Shipping | Shipping to 139/b/1, Ruwanpura, Pelanwatta, Pannipitiya, Kottawa, 10230. |
| | Change address |
| Total | Ⓡ450.00 |

PROCEED TO CHECKOUT

🏷 Coupon

Coupon code

Have a coupon? Click here to enter your code

## BILLING DETAILS

First name *

Sachintha

Last name *

Senarathna

Company name (optional)

Country / Region *

Sri Lanka

Street address *

139/b/1, Ruwanpura, Pelanwatta, Pannipitiya

Apartment, suite, unit, etc. (optional)

Town / City *

## YOUR ORDER

| PRODUCT | SUBTOTAL |
|---|---|
| Biscoff and chocolate × 1 | රු450.00 |
| Subtotal | රු450.00 |
| Shipping | Free shipping |
| Total | රු450.00 |

◉ **Cash on delivery**

Pay with cash upon delivery.

○ **PayHere**

PayHere  Pay  VISA  ⬤  ▭  ▭  ▭  ▭  ▭  ▭  ▭  ⬤  Q

○ **Direct bank transfer**

CARAMELS AND ALMONDS

HOME    SHOP ⌄    ABOUT US    CONTACT US

CART / Ⓢ0.00    0

SHOPPING CART > CHECKOUT DETAILS > ORDER COMPLETE

Pay with cash upon delivery.

## Order details

| PRODUCT | TOTAL |
| --- | --- |
| Biscoff and chocolate × 1 | Ⓢ450.00 |
| Subtotal: | Ⓢ450.00 |
| Shipping: | Free shipping |
| Payment method: | Cash on delivery |
| Total: | Ⓢ450.00 |

Thank you. Your order has been received.

- Order number: **330**
- Date: **August 13, 2023**
- Email: **sachinthasenarathna10@gmail.com**
- Total: **Ⓢ450.00**
- Payment method: **Cash on delivery**

## Billing address

Sachintha Senarathna

## Shipping address

Sachintha Senarathna

# ISLAND-WIDE DELIVERY AVAILABLE

CARAMELS AND ALMONDS

HOME    SHOP ⌄    ABOUT US    CONTACT US

THE ANSWER

SHOP ALL

WEEKLY FEATURED PRODUCTS

## Chat window

I'm always here.

hi

Hi there! If you need any assistance, I'm always here.

Can you help me find a Raspberry cupcake?

**Click here to check a Raspberry cupcake**

**Click here to check a Raspberry cupcake**

Thank you
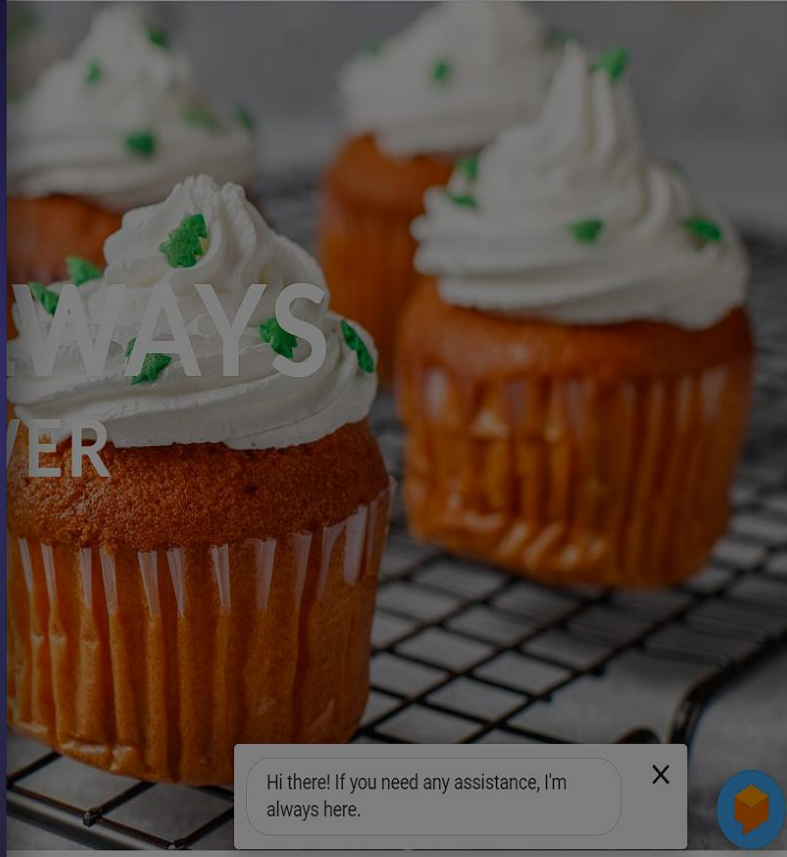
You're welcome! I'm glad I could help

Ask something...

# CONGRATULATIONS YOU HAVE WON!

{firstname}, here is you coupon for 20% OFF:

## GETDIS

**CONTINUE**

CART / ₵0.00  **0**

Hi there! If you need any assistance, I'm always here.