

RISK LOG				FORM [029] Ref: Version: 3.0
Programme: SPPM		Project: Website assisted with an AI-based chatbot for Caramels and Almonds by Miss. Senuthi Wijesinghe		PRINCE2
RISK IDENTIFIER: [0001]		Description: 'Caramels and Almonds' hasn't used any kind of system before. This e-commerce website will be their first system implemented for their business. Since they haven't used any systems before, there might be issues when handling the system.		Risk Category: Technical
Probability: 80/100		Impact: This affects the smooth continuation of the project, which will delay the system deployment.		Proximity: High
Countermeasures: Provide them with user manuals on how to use the system. Train the client, who is the administrator of this system, on how to perform the necessary operations.				
Owner: A.S De Silva (Risk Manager)	Author: A.S De Silva	Date Identified: 06/14/2023	Date of Last Update: 06/14/2023	Current Status: No change

RISK IDENTIFIER: [0002]	Description: When developing this proposed e-commerce website for our client, high product costs could become a challenge. Due to the state of the country's economy, our project team might have to face this issue.			Risk Category: General
Probability: 50/100	Impact: As a result, when the costs of the products increase, the estimated budget of our project might change in the future.			Proximity: Uncertain
Countermeasures: Notify the client that there might be some changes in the estimated budget for this project in the future.				
Owner: A.S De Silva (Risk Manager)	Author: A.S De Silva	Date Identified: 06/23/2023	Date of Last Update: 06/23/2023	Current Status: Increasing
RISK IDENTIFIER: [0003]	Description: All the features that are included in the scope may not be supported by the planned technologies. .			Risk Category: Technical
Probability: 40/100	Impact: This is not a problem at this time. However, there are some incompatibilities that can only be found during system development.			Proximity: Medium

Countermeasures: Changes to the technology or limiting the scope to what is technically feasible with the current technologies can both help mitigate this. Depending on how it will affect the work that has already been done, the choice of mitigation strategy will be made.				
Owner: A.S De Silva (Risk Manager)	Author: A.S De Silva	Date Identified: 06/30/2023	Date of Last Update: 06/30/2023	Current Status: Reduced
RISK IDENTIFIER: [0004]	Description: After the launch of the proposed website, demand for the website may be far higher than expected, which could cause it to slow down or go offline entirely.			Risk Category: Technical
Probability: 70/100	Impact: The proposed website will become unresponsive or operate slowly.			Proximity: Medium
Countermeasures: The team members of the proposed project should keep an eye on the website traffic after it launches to make sure the hosting environment can handle the demand; if not, you should upgrade the plan or move the website to a different service provider that can.				
Owner: A.S De Silva (Risk Manager)	Author: A.S De Silva	Date Identified: 06/30/2023	Date of Last Update: 06/30/2023	Current Status: Open

RISK IDENTIFIER: [0005]	Description: The project team might have to face some limitations because of the method used for the system's implementation. One such instance is using numerous plugins to build the required features and perform operations on the proposed website. This may cause the website to slow down.			Risk Category: Technical
Probability: 7/10	Impact: It adversely affects the security, efficiency, or improvement of the system			Proximity: High
Countermeasures: The project team must assess the circumstances, plan for unforeseen circumstances, and handle each situation individually.				
Owner: A.S De Silva (Risk Manager)	Author: A.S De Silva	Date Identified: 07/06/2023	Date of Last Update: 07/06/2023	Current Status: Open
RISK IDENTIFIER: [0006]	Description: The proposed project should be completed within 10 weeks. A problem might arise when managing the time to finish the workload set for the sprints within the given time frame.			Risk Category: Technical
Probability: 7/10	Impact: The proposed website will not be fully completed. The project team will not be able to hand over the website to the client.			Proximity: Medium

Countermeasures: The project team should properly plan the project, and the team roles should be assigned to the matching developers.				
Owner: A.S De Silva (Risk Manager)	Author: A.S De Silva	Date Identified: 07/06/2023	Date of Last Update: 07/06/2023	Current Status: Open
RISK IDENTIFIER: [0007]	Description: Not every theme is compatible with WooCommerce. Webpages and other crucial programming components might become missing when the theme does not state that it supports WooCommerce.			Risk Category: Technical
Probability: 4/10	Impact: There might be problems that are only found during system development. The project team will not be able to deliver the final outcome to the client because they will not be able to complete the website on time. However, this is not a problem at this point.			Proximity: Reduced
Countermeasures: Making changes to the technology or the theme can help to reduce this risk.				
Owner: A.S De Silva (Risk Manager)	Author: A.S De Silva	Date Identified: 07/10/2023	Date of Last Update: 07/10/2023	Current Status: Reducing

RISK IDENTIFIER: [0008]	Description: Scheduling a meeting with the client was difficult. Allocating time for the client meeting was hard because of the client's busy schedule.			Risk Category: Schedule and commercial
Probability: 7/10	Impact: It can take longer to demonstrate the project's development and obtain approval.			Proximity: Medium
Countermeasures: The team members communicated with her through WhatsApp while she was free instead of participating in Zoom sessions. Additionally, the team members may suggest to the client that she allocate time weekly so that she won't miss any client meetings.				
Owner: A.S De Silva (Risk Manager)	Author: A.S De Silva	Date Identified: 07/13/2023	Date of Last Update: 07/13/2023	Current Status: Increasing