

Interview Test Question No. 3

====>>> One of the registration websites requires your suggestion on the Usability aspects of their website.

Functional Requirement:

1.Launch a new Browser.

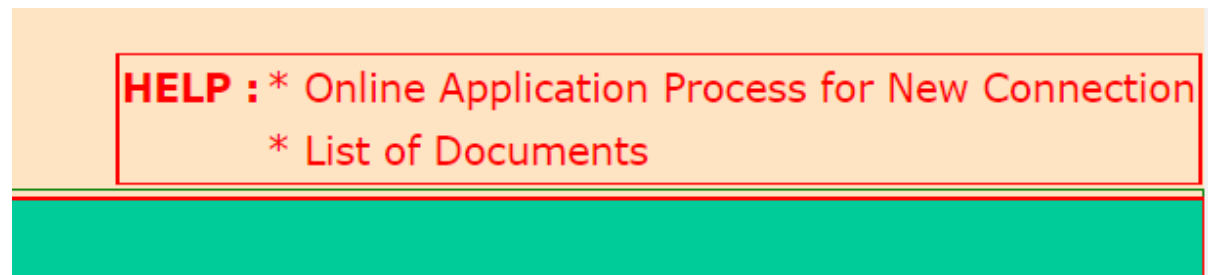
2.Open URL <https://www.bestundertaking.net/NewConnection.aspx>

3.Provide your feedback/improvements/suggestions as a Functional Quality Engineer and as an End - User in terms of Functionality, Usability, UI Aesthetics.

====>> Answer:-

Functionality related feedback:-

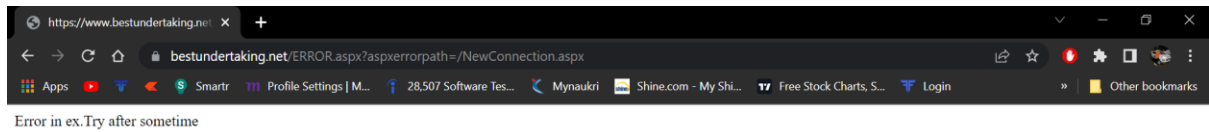
1.The 2nd link provided in Help which is mentioned as "List of Documents" is not working.



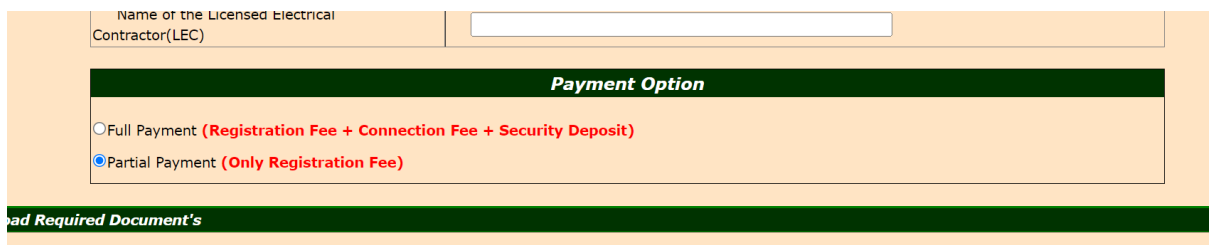
2.Under Connection Details, it is showing error even after selecting the purpose of supply.

Connection Details			
Supply Voltage*	LT		
Purpose of supply*	ENTERTAINMENT		
<i>Select Purpose of Supply.</i>			
Total Load (KW)*	0.000	Calculate Load	
I, the above referred applicant, agree and accept the "Terms and Conditions of Agreement" mentioned herein above.			<input type="radio"/> YES <input checked="" type="radio"/> NO

3. Under Connection Details, website is crashing if we enter characters in Total Load (KW) field

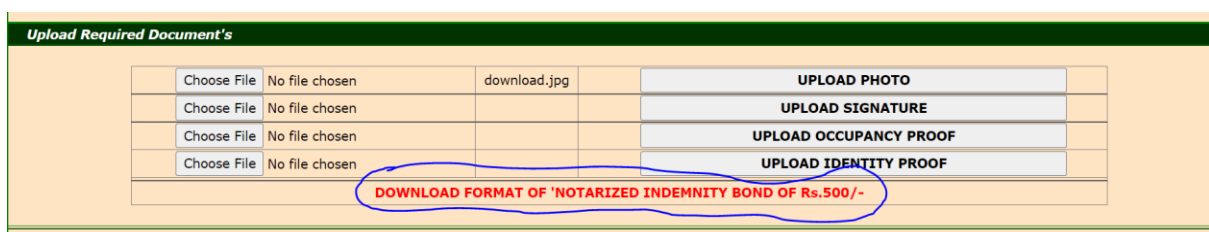


4. When you select partial payment option, partial payment amount should get reflected to know how much user needs to pay.



Usability related feedback:-

- 1.After selecting and filling any field, webpage waits for few seconds to update and every time after updating, cursor moves to top of the page automatically.
2. No Pop-Up message appears on the screen after uploading any file and after generating OTP.
- 3.The highlighted text is not understandable.



UI related feedback:-

1.The line which is mentioned below is not properly aligned. It should be in the same line.

"Application to be submitted only after installation / Wiring is completed in all respects."

Online Form for New Electric Supply Connection

Application to be submitted only after installation / Wiring is completed in all respects.

>> If Form Already filled, Click here for Payment <<

HELP : * Online Applicati

2.And because of that the blinking arrows does not locate properly towards the message that developer wants to show.

3.The error message for consumer number is showing below the line. It should show in the same line as that of consumer number field.

Applicant Details		
Title* /First Name*	Mr. Pruhdvjs	View Photo Here View Signature Here
Middle Name	sdnfjnf	
Last Name*	.dwdm.w	
Email ID*	sefjbefbj@gmail.com	
Phone No	9988822222	
Mobile No*	2383294949	
Aadhar Card No	23434247943	
Test Report No	sfsdf32222	
Nearby Reference Consumer No*		

Please enter valid consumer number.

4.Unwanted line spaces are present in Applicant Details, Power Supply Address and Connection Details area which is not appropriate.

Applicant Details		
Title* /First Name*	Mr. Pruhdvjs	View Photo Here View Signature Here
Middle Name	sdnfjnf	
Last Name*	.dwdm.w	
Email ID*	sefjbefbj@gmail.com	
Phone No	9988822222	
Mobile No*	2383294949	
Aadhar Card No	23434247943	
Test Report No	sfsdf32222	
Nearby Reference Consumer No*		

Connection Details			
Supply Voltage*	LT		
Purpose of supply*	COMMERCIAL		
Select Purpose of Supply.			
Total Load (KW)*	0.000	Calculate Load	I, the above referred applicant, agree and accept the "Terms and Conditions of Agreement" mentioned herein above. <input type="radio"/> YES <input checked="" type="radio"/> NO
Contract Demand (KVA)*	0.000		
LEC Mobile No		Invalid Mobile No.	
Name of the Licensed Electrical Contractor(LEC)	sfssnm jj3e338		
Payment Option			
<input checked="" type="radio"/> Full Payment (Registration Fee + Connection Fee + Security Deposit) <input type="radio"/> Partial Payment (Only Registration Fee)			

5. Under Power Supply Address area, the background of Whether power supply address is same as billing address * and Whether you want to opt for Green Energy?* text field should be completely filled across page margins otherwise there is no need to highlight them.

PIN Code*	400009
Select Area*	MAZGAON
Select Road Name*	
LandMark	wfkjwfhuh38883
Type of Premise*	<input type="radio"/> OWNED <input type="radio"/> RENTED <input type="radio"/> LEAVE/LICENSE <input checked="" type="radio"/> OTHERS
Category of Premise*	<input type="radio"/> CHAWL <input type="radio"/> HUT <input type="radio"/> BUNGLOW <input type="radio"/> MULTISTOREY BUILDING <input checked="" type="radio"/> OTHERS
Preferred language in my Electricity bill*	<input type="radio"/> MARATHI <input checked="" type="radio"/> ENGLISH
Whether power supply address is same as billing address *	
<input checked="" type="radio"/> Yes <input type="radio"/> No	
Whether you want to opt for Green Energy? *	
<input checked="" type="radio"/> Yes <input type="radio"/> No	

6. Under Connection Details, the error message for purpose of supply option should be in same line.

Connection Details			
Supply Voltage*	LT		
Purpose of supply*	RESIDENTIAL		
Select Purpose of Supply.			
Total Load (KW)	0.000	Calculate Load	I, the above referred applicant, agree and accept the "Terms and Conditions of Agreement" mentioned herein above. <input type="radio"/> YES <input checked="" type="radio"/> NO
Contract Demand (KVA)*	0.000		

7. The terms and conditions message and the acceptance criteria is not required in connection details.

Calculate Load	I, the above referred applicant, agree and accept the "Terms and Conditions of Agreement" mentioned herein above.	<input type="radio"/> YES <input type="radio"/> NO
-----------------------	---	---

Also the radio buttons are disabled.

8.Alignment of vertical lines is not proper.

All fields marked as * are mandatory.

Select Connection Type*		<input checked="" type="radio"/> Permanent <input type="radio"/> Temporary
Applicant Details		
Title* /First Name*		<input type="text"/>
Middle Name		<input type="text" value="dfbsfbkj"/>
Last Name*		<input type="text" value="jfbjbjwbf"/>
Email ID*		<input type="text" value="jbfewkjbf@gmail.com"/>
Phone No		<input type="text" value="477777777"/>
Mobile No*		<input type="text"/>

Also the Text is not align vertically with each other.

Category of Premise*	<input type="radio"/> CHAWL <input type="radio"/> HUT <input type="radio"/> BUNGLOW <input checked="" type="radio"/> MULTISTOREY BUILDING <input type="radio"/> OTHERS	
Preferred language in my Electricity bill*	<input checked="" type="radio"/> MARATHI <input type="radio"/> ENGLISH	
Whether power supply address is same as billing address *		<input checked="" type="radio"/> Yes
Whether you want to opt for Green Energy? *		<input type="radio"/> Yes <input checked="" type="radio"/> No
Connection Details		
Supply Voltage*	<input type="text"/>	
Purpose of supply*	<input type="text"/>	
Total Load (KW)*	<input type="text" value="0.000"/>	Calculate Load
<i>I, the above referred applicant, agree to accept the "Terms and Conditions Agreement" mentioned herein above.</i>		
Contract Demand (KVA)*	<input type="text" value="0.000"/>	
Registration Fee(Rs)	<input type="text" value="0.00"/>	* Non Refundable Amount.
Connection Fee(Rs)	<input type="text" value="0.00"/>	

9.Horizontal lines does not have same thickness in the tables.

Applicant Details	
Title* / First Name*	<input type="text"/>
Middle Name	<input type="text" value="dfbsfbkj"/>
Last Name*	<input type="text" value="jjfjbkjwbj"/>
Email ID*	<input type="text" value="jbfewkjbf@gmail.com"/>
Phone No	<input type="text" value="4777777777"/>
Mobile No*	<input type="text"/>
Aadhar Card No	<input type="text"/>
Test Report No	<input type="text"/>
Nearby Reference Consumer No*	<input type="text"/>

10.The two green lines highlighted under red marking are not appropriate. (Remove it.)

Also the “Please enter OTP” message should be displayed next to enter the OTP field or below it.

The size of the OTP field is too large. (Make it small.)

The Font of validate button is bold.

DOWNLOAD FORMAT OF 'NOTARIZED INDEMNITY BOND OF Rs.500/-	
Generate OTP for Validation	<input type="button" value="Generate OTP"/>
Enter the OTP here to validate	<input type="text" value="655655"/>
* I, the above referred applicant, agree and accept the conditions in "Declaration / Undertaking" with complete awareness about safety provisions in Law and promise to abide by them in word and spirit.	<input type="button" value="Validate"/>
<input type="button" value="Yes"/>	Please enter OTP as received on your mobile.
<input type="button" value="View Terms & Conditions & Declaration"/>	
<input type="button" value="Reset All"/> <input type="button" value="Submit"/>	

11.Colour of links should be different from text and messages.

12.Location of “HELP” and “All fields marked as * are mandatory” is not appropriate.

13-05-2022 Friday	
Online Form for New Electric Supply Connection	
Application to be submitted only after installation / Wiring is completed in all respects.	
If Form Already filled, Click here for Payment	
All fields marked as * are mandatory.	
HELP : * Online Application Process for New Connection * List of Documents	
Select Connection Type*	<input checked="" type="radio"/> Permanent <input type="radio"/> Temporary