

From: Selfridges & Co. noreply@noreply.selfridges.com
Subject: Important information about your order 834765349857
Date: 21 August 2015 at 11:47
To: mark@prydonian.digital

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SELFRIDGES & CO

Dear Mark,

We're sorry to tell you that your order **834765349857** has not passed our security checks, so unfortunately we won't be able to process it this time.

Don't worry, you have not been charged. If you paid with a Gift Card or eVoucher, you will be refunded with an eVoucher in a separate email.

There are a couple of steps you can take to prevent this from happening again:

- Ensure that the name and billing address you entered on our website match those registered with your bank or card provider.
- Try shipping your order to your billing address.
- Sign up for the 3D secure programme, if offered by your bank. This provides you with added security when shopping online.

Thank you,
Selfridges

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