Test Cases for Acceptance Criteria:

1. Correctness of Changes Test Case:

- o Test Condition: Entering valid contact information.
- o Test Steps:
 - 1. Log in to the user's account.
 - 2. Navigate to the section for editing contact information.
 - 3. Enter valid data (e.g., correct phone number).
 - 4. Save the changes.
- Expected Result: User's contact information is updated according to the entered changes.

2. Success Message Test Case:

- o Test Condition: Successful update of contact information.
- o Test Steps:
 - 1. Log in to the user's account.
 - 2. Navigate to the section for editing contact information.
 - 3. Enter correct contact information.
 - 4. Save the changes.
- Expected Result: The system displays a clear confirmation message confirming the successful update of data.

3. Error Handling Test Case:

- o Test Condition: Entering incorrect data.
- o Test Steps:
 - 1. Log in to the user's account.
 - 2. Navigate to the section for editing contact information.
 - 3. Enter incorrect data (e.g., an invalid email address).
 - 4. Save the changes.
- Expected Result: The system correctly identifies and communicates errors for invalid user-entered data.

4. Change History Test Case:

- o *Test Condition:* Accessing the history of changes in contact information.
- o Test Steps:
 - 1. Log in to the user's account.

- 2. Navigate to the section for viewing the history of changes in contact information.
- Expected Result: The system allows the user to review the chronological list of changes made to contact information.

5. Security Test Case:

- Test Condition: Ensuring the security of operations involving data transfer and storage.
- o Test Steps:
 - 1. Perform various operations, including data transfer and storage (e.g., updating contact information).
- Expected Result: All operations, including the transfer and storage of data, are securely protected to ensure the privacy of the customer.

6. Regulatory Compliance Test Case:

- o *Test Condition:* Verification of compliance with data protection regulations.
- o Test Steps:
 - 1. Review the system documentation to confirm compliance with data protection regulations.
- Expected Result: The system complies with all applicable data protection regulations, ensuring legal adherence

Generate more test cases, but with negative scenarios

1. Incorrect Changes Test Case - Negative Scenario:

- o *Test Condition:* Entering invalid contact information.
- o Test Steps:
 - 1. Log in to the user's account.
 - 2. Navigate to the section for editing contact information.
 - 3. Enter invalid data (e.g., incorrect phone number format).
 - 4. Attempt to save the changes.
- o Expected Result: The system should identify the error and prevent saving invalid data.

2. Missing Success Message Test Case - Negative Scenario:

- o Test Condition: Lack of confirmation after updating contact information.
- o Test Steps:
 - 1. Log in to the user's account.
 - 2. Navigate to the section for editing contact information.
 - 3. Enter correct contact information.
 - 4. Do not acknowledge or close the success message.

o *Expected Result:* The system should not provide a clear confirmation message even if the data is successfully updated.

3. Incomplete Error Handling Test Case - Negative Scenario:

- Test Condition: Entering data with errors without acknowledging the error message.
- o Test Steps:
 - 1. Log in to the user's account.
 - 2. Navigate to the section for editing contact information.
 - 3. Enter incorrect data (e.g., an invalid email address) without acknowledging the error message.
 - 4. Attempt to save the changes.
- o *Expected Result:* The system should not adequately communicate the error, leaving the user unaware of the issue.

4. Missing Change History Test Case - Negative Scenario:

- o Test Condition: Attempting to access an empty history of changes.
- o Test Steps:
 - 1. Log in to the user's account.
 - 2. Navigate to the section for viewing the history of changes in contact information.
- o Expected Result: The system should not display any change history, indicating a lack of proper data recording.

5. Data Access Without Authentication Test Case - Negative Scenario:

- o Test Condition: Trying to access data without proper authentication.
- Test Steps:
 - 1. Attempt to access contact information without logging in.
- Expected Result: The system should deny access to contact information without proper authentication.

6. Non-Compliance with Regulations Test Case - Negative Scenario:

- o Test Condition: Identifying non-compliance with data protection regulations.
- o Test Steps:
 - 1. Review the system documentation to identify instances where it does not comply with data protection regulations.
- o *Expected Result:* The system should address any non-compliance issues to ensure adherence to data protection regulations.