

# **QA Defect Management Portfolio**

## **Oh-Dish System – Structured Issue Tracking & Triage**

# Executive Summary

Total Issues Identified: 32

Open Issues: 30

Closed Issues: 2

# Open Issues

SN#	Issue #	Module	Criticality	Status	Description
1	#79	Items	Critical	Open	Add on Item form has insufficient mandatory validations
2	#76	Orders	Critical	Open	Scheduled +Add item does not redirect to payment details
3	#75	Orders	Critical	Open	New Order +Add item does not redirect to payment details
4	#74	POS	Critical	Open	Incomplete payments marked as Paid
5	#39	POS	Critical	Open	Cancelled status cannot be selected
6	#38	POS	Critical	Open	Failed status cannot be selected
7	#37	POS	Critical	Open	Unpaid status cannot be selected
8	#17	Orders	Critical	Open	Scheduled stage update failure
9	#83	Users	Medium	Open	Password non-compulsory during user creation
10	#82	Items	Medium	Open	Price field accepts excessive characters
11	#77	Items	Medium	Open	Allergens dropdown not functioning
12	#33	Users	Medium	Open	Exception for long Last Name input
13	#32	Users	Medium	Open	Exception for long First Name input
14	#31	Users	Medium	Open	Search function not working
15	#16	POS	Medium	Open	Duplicate 'Delayed' status in dropdown
16	#15	POS	Medium	Open	Order History tab not loading
17	#81	Items	Low	Open	Arabic translation validation issue
18	#80	Items	Low	Open	Japanese translation validation issue
19	#78	Items	Low	Open	Dish dropdown not populating
20	#67	POS	Low	Open	Print button not functioning (Orders)
21	#66	POS	Low	Open	Print button not functioning (Hold)
22	#65	POS	Low	Open	Requests tab non-functional
23	#64	Orders	Low	Open	Sorting not functional (Scheduled)
24	#63	Orders	Low	Open	Sorting not functional (Completed)
25	#62	Orders	Low	Open	Sorting not functional (Ready)
26	#61	Orders	Low	Open	Sorting not functional (Processing)
27	#60	Orders	Low	Open	Sorting not functional (New Orders)
28	#40	POS	Low	Open	Pending status cannot be selected

SN#	Issue #	Module	Criticality	Status	Description
29	#23	Roles	Low	Open	Role assignment should be mandatory
30	#21	Users	Low	Open	Special characters allowed in name fields

## Closed Issues

SN#	Issue #	Module	Criticality	Status	Description
1	#26	Orders	Critical	Closed	Table selection disabled
2	#25	Orders	Critical	Closed	Dine-In table selection failing