

Hitek LMS – Business Context Model (v3 Visual)

Branch Admin | Loan Officer | Loan Manager

↓ interacts with ↓

LMS Application (UI + Business Logic Layer)

↓ integrates with ↓

Credit Bureau API

PDF Generation Service

Database Layer

QA Focus Areas:

- Role-Based Access Validation (RBAC)
- Integration Failure Handling (API / Timeout / 500 errors)
- Data Persistence & Reporting Accuracy
- Prequalification PDF Integrity Validation