Unit F-4: Quality of life Version August 2017



HS011: Arrears on mortgage or rental payments [Whether the household has been in arrears on mortgage or rental payments in the past 12 months]

| Domain/Area | Social exclusion / Housing and non-housing related arrears |
|--------------------|---|
| Transmission type | Early and regular |
| Reference period | Past 12 months |
| Unit | Household |
| Mode of collection | Household respondent |
| Values | 1 Yes, once |
| | 2 Yes, twice or more |
| | 3 No |
| Flags | 1 Filled |
| | -1 Missing |
| | -2 Not applicable (outright owner or rent free during the last 12 months) |

Description

Format of the question:

In the past twelve months, has the household been in arrears, i.e. has been unable to pay on time due to financial difficulties for:

- (a) rent
- (b) mortgage repayment

for the main dwelling?

This variable replaces, from the 2008 operation onwards, the variable HS010 defined in the EU-SILC Regulation¹.

The variable records whether the household has been in arrears in the past 12 months, that is, was unable to pay on time (as scheduled) the rent and/or the mortgage payment for the main dwelling.

If the household manages to pay through borrowing (from bank, relatives or friends) it is considered in the same way as if the household had managed to pay using its own resources.

Loans for decoration, maintenance, refurbishment etc are excluded.

However, cases of loans concerning major repairs or other expenses in relation to the main dwelling which cannot be separated from the loan that was used to purchase or to build the main dwelling, could be included in variable HS011. Under these circumstances, the focus is put on the risk for the household of losing its main dwelling (being evicted).

Any other type of housing loan (e.g. related to the second dwelling), which is not included in the variable HS011, will be included in variable HS031.

¹ The Living conditions Working Group agreed during its 2010 meeting to suppress HS010 and to keep only HS011 starting from the 2011 operation.

Unit F-4: Quality of life Version August 2017



HS021: Arrears on utility bills [Whether the household has been in arrears on utility bills in past 12 months]

| Domain/Area | Social exclusion/Housing and non-housing related arrears |
|--------------------|--|
| Transmission type | Early and regular |
| Reference period | Last 12 months |
| Unit | Household |
| Mode of collection | Household respondent |
| Values | 1 Yes, once |
| | 2 Yes, twice or more |
| | 3 No |
| Flags | 1 Filled |
| | -1 Missing |
| | -2 Not applicable (no utility bills) |

Description

<u>Format of the question:</u> In the past twelve months, has the household been in arrears, i.e. has been unable to pay the utility bills (heating, electricity, gas, water, etc.) of the main dwelling on time due to financial difficulties?

This variable has replaced the variable HS020 as defined in the EU-SILC Regulation¹ from the 2008 operation onwards,.

The variable records whether the household has been in arrears in the past 12 months, that is, unable to pay on time (as scheduled) utility bills (heating, electricity, gas, water, etc...) for the main dwelling.

The question refers to financial difficulties, therefore, for example, if the household was unable to pay on time once/twice or more as result of lack of money, HSO21 = 1/2, otherwise (illness,...) HSO21 = 3.

Telephone bills should <u>not</u> be considered as utility bills in this item. However sewage and rubbish bills are taken into account in this item.

If the household manages to pay through borrowing (from bank, relatives or friends), it is considered the same as if the household had managed to pay through its own resources.

-

¹ The Living conditions Working Group agreed during its 2010 meeting to suppress HS020 and to keep only HS021 starting from the 2011 operation.

Unit F-4: Quality of life Version August 2017



HS031: Arrears on hire purchase installments or other loan payments [Whether the household has been in arrears on hire purchase instalments or other loan payments (non housing-related debts) in past 12 months]

| Domain/Area | Social exclusion / Housing and non-housing related arrears |
|--------------------|---|
| Transmission type | Early and regular |
| Reference period | Last 12 months |
| Unit | Household |
| Mode of collection | Household respondent |
| Values | 1 Yes, once |
| | 2 Yes, twice or more |
| | 3 No |
| Flags | 1 Filled |
| | -1 Missing |
| | -2 Not applicable (no hire purchase instalments and no other loan |
| | payments) |

Description

<u>Format of the question:</u> In the past twelve months, has the household been in arrears on hire purchase instalments or other loan payments, i.e. has been unable to pay these on time due to financial difficulties?

This variable replaces the variable HS030 defined in the EU-SILC Regulation¹ from the 2008 operation onwards.

The variable records whether the household has been in arrears in the past 12 months, that is, unable to pay on time (as scheduled) repayments for hire purchase or other non-housing loans.

Other loans include all types of commercial credits, for instance for decoration, maintenance, refurbishment, credit cards/ store cards, catalogue mail order, loans of any kind of for technical equipment (i.e. cars, motorcycles), housing equipment, education loans, holidays (holiday packages plus time-share holidays).

If the household manages to pay through borrowing (from bank, relatives or friends) it is considered in the same way as if the household manages to pay through own resources.

For further information or required technical details, a bank overdraft and a negative balance at the "end of the month statement" should not, normally, enter in consideration when estimating the arrears status of the household <u>except if</u> not paying has direct consequence for the household situation (fine, disruption of service in case the household does not ensure minimum/full repayment).

Mortgage instalments for the main dwelling are excluded.

^{*} Please note that mortgage instalments for main dwelling are excluded.

¹ The Living conditions Working Group agreed during its 2010 meeting to suppress HS030 and to keep only HS031 starting from the 2011 operation.

Directorate F: Social Statistics

Unit F-4: Quality of life **Version August 2017**



HS040: Capacity to afford paying for one week annual holiday away from home

| Domain/Area | Social exclusion/Non-monetary household deprivation indicators |
|--------------------|--|
| Transmission type | Early and regular |
| Reference period | Current |
| Unit | Household |
| Mode of collection | Household respondent |
| Values | 1 Yes |
| | 2 No |
| Flags | 1 Filled |
| | -1 Missing |

Description

<u>Format of the question:</u> Can your enitre household afford to go for a week's annual holiday, away from home, including stays in a second dwelling or with friends/relatives?

This question focuses mainly on the affordability of some aspects of living standards. The wording of the question refers to the affordability and to the actual meaning 'ability to pay' i.e. 'the household has the resources to afford...' regardless of whether the household wants it. The answer is YES if, according to the household respondent, the whole household can afford to go for a week's annual holiday away from home. If the household can (only) afford holidays by using its 'social network' (friends, etc.) or can afford subsidised holidays (government schemes), or its second dwelling, the answer should be YES. These cases are included in this particular variable because it is not possible to specify the amount that is required for a household to have a week's holiday every year; in many cases, where the household makes use of its second dwelling for holidays or stays with friends, it could still generate cost and also, the case of subsidized holidays is in fact considered as an 'invisible' part of the household's income. Cases where the household cannot go e.g. because of 'shortage of time' are not included (the answer should be YES).

If at least one household member cannot afford to go for holidays, the answer should be NO (e.g. in cases where parents can afford to send children to a summer camp but cannot afford to go for a holiday for themselves, or where a grown-up son or daughter can afford a holiday but other household members cannot).

Please note that in cases where the household contains elderly members or members with health problems who have the resources to afford a week's annual holiday but for other reasons they cannot go or follow the other members of the household, the answer should be YES.

'Whole household' <u>does not mean</u> that the members of the household have to go on holiday all together and at the same time.

If the household finances its holidays through borrowing (from bank, relatives or friends) it is considered in the same way as if the household manages to pay through its own resources.

'One week' means seven days.

Directorate F: Social Statistics

Unit F-4: Quality of life **Version August 2017**



HS050: Capacity to afford a meal with meat, chicken, fish (or vegetarian equivalent) every second day

| Domain/Area | Social exclusion/Non-monetary household deprivation indicators |
|--------------------|--|
| Transmission type | Early and regular |
| Reference period | Current |
| Unit | Household |
| Mode of collection | Household respondent |
| Values | 1 Yes |
| | 2 No |
| Flags | 1 Filled |
| | -1 Missing |

Description

<u>Format of the question:</u> Can your household afford a meal with meat, chicken, fish (or vegetarian equivalent) every second day?

The variable records whether, according to the household respondent, the household can afford a meal with meat, chicken or fish (or equivalent vegetarian) every second day, regardless if the household wants it.

If the household manages to pay through borrowing (from bank, relatives or friends) it is considered in the same way as if the household manages to pay through its own resources.

Directorate F: Social Statistics

Unit F-4: Quality of life **Version August 2017**



HS060: Capacity to face unexpected financial expenses

| Domain/Area | Social exclusion/Non-monetary household deprivation indicators |
|--------------------|--|
| Transmission type | Early and regular |
| Reference period | Current |
| Unit | Household |
| Mode of collection | Household respondent |
| Values | 1 Yes |
| | 2 No |
| Flags | 1 Filled |
| | -1 Missing |

Description

<u>Format of the question:</u> Can your household afford an unexpected required expense (amount to be filled) and pay through its own resources?

The variable records whether, according to the household respondent, the household can face itself unexpected financial expenses.

'Own resources' means:

Your household does not ask for financial help from anybody;

Your account has to be debited within the required period;

Your situation regarding potential debts is not deteriorated.

You do not pay through own resources if you pay in instalments (or by taking a loan) expenses that you previously used to pay in cash.

Required expenses: A required expense could be different across countries but examples are surgery, a funeral, major repairs in the house, replacement of durables like washing machine, car.

For the calculation of the **amount that should be filled** in the questionnaire, the national at-risk-of-poverty threshold has to be used per single consumption unit, which means it has to be used independently of the size and structure of the household. A ratio of 1/12 of the above value is used in the questionnaire. This value can be rounded but the difference between calculated value and rounded value cannot exceed 5% (for example; a calculated value of 136 can be rounded to 140 but not to 150).

The calculation for year 'n' comes from year 'n-2' EU-SILC data.

For year 1 and 2, appropriate national data has to be used.

A general guideline for interviewers on overdraft and credit cards should be added.

Directorate F: Social Statistics

Unit F-4: Quality of life **Version August 2017**



HS070: Do you have a telephone (including mobile phone)?

| Domain/Area | Social exclusion/Non-monetary household deprivation indicators |
|--------------------|--|
| Transmission type | Early and regular |
| Reference period | Current |
| Unit | Household |
| Mode of collection | Household respondent |
| Values | 1 Yes |
| | 2 No – cannot afford |
| | 3 No – other reason |
| Flags | 1 Filled |
| | -1 Missing |

Description

This variable is to be collected on a voluntary basis.

Format of the question:

Does your household have a telephone (fixed landline or mobile)?

If you do not have a telephone:

- (a) Would you like to have it but cannot afford it, or
 - (b) Do you not have one for other reasons e.g. you do not want or need it.

The variable records whether the household has a telephone (including mobile phone) or whether the household does not have a telephone because it cannot afford it (enforced lack) or for other reasons. 'Enforced lack' implies that the item is something that the household would like to have, but cannot afford.

Possession of the item does not necessarily imply ownership: the item may be rented, leased or provided on loan.

In the case of mobile telephones, the household should be considered to possess the item if any member possesses it.

Directorate F: Social Statistics

Unit F-4: Quality of life **Version August 2017**



HS080: Do you have a colour TV?

| Domain/Area | Social exclusion/Non-monetary household deprivation indicators |
|--------------------|--|
| Transmission type | Early and regular |
| Reference period | Current |
| Unit | Household |
| Mode of collection | Household respondent |
| Values | 1 Yes |
| | 2 No – cannot afford |
| | 3 No – other reason |
| Flags | 1 Filled |
| | -1 Missing |

Description

This variable is to be collected on a voluntary basis.

Format of the question:

Does your household have a colour TV?

If you do not have a colour TV:

- (a) Would you like to have it but cannot afford it, or
- (b) Do you not have one for other reasons e.g. you do not want or need it.

The variable records whether the household has a colour TV or whether the household does not have a colour TV because it cannot afford it (enforced lack) or for other reasons. 'Enforced lack' implies that the item is something that the household would like to have, but cannot afford.

Possessing the item does not necessarily imply ownership: the item may be rented, leased, provided on loan or shared with other households in (e.g.) a complex apartment and not necessarily owned. If the item is shared between households, the answer is YES if there is adequate/easy access (i.e. household can use the durable whenever it wants) and NO otherwise.

In the case of a colour television, the household is considered to possess it if any member possesses it.

Directorate F: Social Statistics

Unit F-4: Quality of life **Version August 2017**



HS090: Do you have a computer?

| Domain/Area | Social exclusion/Non-monetary household deprivation indicators |
|--------------------|--|
| Transmission type | Regular |
| Reference period | Current |
| Unit | Household |
| Mode of collection | Household respondent |
| Values | 1 Yes |
| | 2 No – cannot afford |
| | 3 No – other reason |
| Flags | 1 Filled |
| | -1 Missing |

Description

Format of the question:

Does your household have a computer?

If you do not have a computer:

- (a) Would you like to have it but cannot afford it, or
 - (b) Do you not have one for other reasons e.g. you do not want or need it.

The variable records whether the household has a computer or whether the household does not have a computer because it cannot afford it (enforced lack) or for other reasons. 'Enforced lack' implies that the item is something that the household would like to have, but cannot afford.

Possessing the item does not necessarily imply ownership: the item may be rented, leased,-provided on loan or shared with other households in (e.g.) a complex apartment and not necessarily owned. If the item is shared between households, the answer is YES if there is adequate/easy access (i.e. household can use the durable whenever it wants) and NO otherwise.

In the case of a computer, the household is considered to possess it if any member possesses it.

A computer includes a portable computer or a desktop computer, but does not include machines dedicated to video games that do not have any broader functionality.

If a computer is provided ONLY for work purposes, this does not count as possessing the item.

Unit F-4: Quality of life Version August 2017



HS100: Do you have a washing machine?

| Domain/Area | Social exclusion/Non-monetary household deprivation indicators |
|--------------------|--|
| Transmission type | Early and regular |
| Reference period | Current |
| Unit | Household |
| Mode of collection | Household respondent |
| Values | 1 Yes |
| | 2 No – cannot afford |
| | 3 No – other reason |
| Flags | 1 Filled |
| | -1 Missing |

Description

This variable is to be collected on a voluntary basis.

Format of the question:

Does the household have a washing machine¹?

If you do not have a washing machine:

- (a) Would you like to have it but cannot afford it, or
 - (b) Do you not have one for other reasons e.g. you do not want or need it.

The variable records whether the household has a washing machine or whether the household does not have a washing machine because it cannot afford it (enforced lack) or for other reasons. 'Enforced lack' implies that the item is something that the household would like to have, but cannot afford.

Possessing the item does not necessarily imply ownership: the item may be rented, leased, provided on loan, or shared with other households in (e.g.) a complex apartment. If the item is shared between households, the answer is YES if there is adequate/easy access (i.e. household can use the durable whenever it wants) and NO otherwise.

In the case of a washing machine, the household is considered to possess it if any member possesses it.

¹ An automatic washing machine or a washer-dryer or a non-automatic 'twin-tub'.

Directorate F: Social Statistics

Unit F-4: Quality of life **Version August 2017**



HS110: Do you have a car?

| Domain/Area | Social exclusion/Non-monetary household deprivation indicators |
|--------------------|--|
| Transmission type | Early and regular |
| Reference period | Current |
| Unit | Household |
| Mode of collection | Household respondent |
| Values | 1 Yes |
| | 2 No – cannot afford |
| | 3 No – other reason |
| Flags | 1 Filled |
| | -1 Missing |

Description

Format of the question:

Does your household have a car/van for private use?

If you do not have a car/van:

- (a) Would you like to have it but cannot afford it, or
 - (b) Do you not have one for other reasons e.g. you do not want or need it.

The variable records whether the household has a car or whether the household does not have a car because it cannot afford it (enforced lack) or for other reasons. 'Enforced lack' implies that the item is something that the household would like to have, but cannot afford.

Possessing the item does not necessarily imply ownership: the item may be rented, leased,-provided on loan, or shared with other households. If the item is shared between households, the answer is YES if there is adequate/easy access (i.e. household can use the durable whenever it wants) and NO otherwise.

In the case of a car, the household is considered to possess it if any member possesses it.

A company car or van which is available to the household for private use counts as possessing the item. A car or van provided ONLY for professional purposes, should not be considered as possessing the item.

Motorcycles are excluded.

Directorate F: Social Statistics

Unit F-4: Quality of life **Version August 2017**



HD080: Replacing worn-out furniture

| Domain/Area | Material deprivation/Financial stress |
|--------------------|---------------------------------------|
| Transmission type | Early and regular |
| Reference period | Current |
| Unit | Household |
| Mode of collection | Household respondent |
| Values | 1 Yes |
| | 2 No - household cannot afford it |
| | 3 No - other reason |
| Flags | 1 Filled |
| | -1 Missing |

Description

Proposed question: Could you tell me if your household replaces furniture (bed, sofa/ dresser, cupboard) when worn out or damaged?

The term "furniture" corresponds to the objects such as beds, desks, dressers, cupboards, sofa etc. kept in the dwelling to make it suitable or comfortable for living or working in. Second-hand furniture can be taken into account.

This variable is different from the EU-SILC core HS060 "Capacity to face unexpected financial expenses" which aims to capture problems of shortage of money and where, about the time scale, the focus is on the short term. Here the focus is on the capacity (in general) to replace furniture when needed (if they are worn out, damaged, broken or out of use), not on the intention to replace them during a specified reference period. The list of concerned expenses is also different as this variable HD080 only refers to furniture.

Directorate F: Social Statistics

Unit F-4: Quality of life **Version August 2017**



HS120: Ability to make ends meet

| Domain/Area | Social exclusion/Non-monetary household deprivation indicators |
|--------------------|--|
| Transmission type | Early and regular |
| Reference period | Current |
| Unit | Household |
| Mode of collection | Household respondent |
| Values | 1 With great difficulty |
| | 2 With difficulty |
| | 3 With some difficulty |
| | 4 Fairly easily |
| | 5 Easily |
| | 6 Very easily |
| Flags | 1 Filled |
| | -1 Missing |

Description

Format of the question:

A household may have different sources of income and more than one household member may contribute to it. Thinking of your household's total income, is your household able to make ends meet, namely, to pay for its usual necessary expenses?

The objective is to assess the respondents' feeling about the level of difficulty experienced by the household in making ends meet.

The respondent's assessment should be based on the household's total income. There should be a reference in the national questionnaires as well as in the interviewers' guidelines that all income sources are to be taken into account (possibly irregular) and that 'more than one household member may contribute to it'. It is however acceptable that this reference is dropped if this question follows other questions on the household's total income and the concept is clear to respondents.

Additionally, in the guidelines for interviewers, it can be specified that income refers to 'net' income i.e. to income after the deduction of tax and social insurance.

As 'making ends meet' does not exist in some languages, it is to be defined as paying usual necessary expenses and should be included both in the national questionnaires and in the guidelines for interviewers.

The usual necessary expenses of the household should include housing related costs but exclude business and farm work costs. This clarification is to be given in the interviewers' guidelines.

In order to guarantee the maximum comparability Member States shoulduse the same scale proposed in the given order.

Directorate F: Social Statistics

Unit F-4: Quality of life **Version August 2017**



HS130: Lowest monthly income to make ends meet

| Domain/Area | Social exclusion/Non-monetary household deprivation indicators |
|--------------------|--|
| Transmission type | Regular |
| Reference period | Current |
| Unit | Household |
| Mode of collection | Household respondent |
| Values | 1- 999999.99 Lowest income |
| Flags | 1 Filled |
| _ | -1 Missing |

Description

<u>Format of the question:</u> In your opinion, what is the very lowest net monthly income that your household would have to have in order to make ends meet, that is to pay its usual necessary expenses?

Please answer in relation to the present circumstances of your household, and what you consider to be usual necessary expenses (to make ends meet).

The objective is that the respondent provides their own assessed indication of the lowest net monthly income (in national currency) that the household would need to 'make ends meet' and that should be clearly indicated/specified both in the national questionnaires and in the related interviewers' guidelines.

This question is to be included in the questionnaire after questions corresponding to variables HS140, HS150 and HS120.

Both aspects of present composition and usual necessary expenses of the household should be clearly indicated/specified in the national questionnaires and in the interviewer guidelines.

The answer of the respondent to this question should refer to the household's total net monthly income. In the guidelines for interviewers a definition of net income should be given, 'net' income referring to income after the deduction of tax and social insurance.

The usual necessary expenses of the household should include housing-related costs but exclude business and farm work costs. This clarification is to be given in the interviewers' guidelines.

Directorate F: Social Statistics

Unit F-4: Quality of life **Version August 2017**



HS140: Financial burden of the total housing cost [Total housing cost is a financial burden to the household]

| Domain/Area | Social exclusion/Non-monetary household deprivation indicators |
|--------------------|--|
| Transmission type | Early and regular |
| Reference period | Current |
| Unit | Household |
| Mode of collection | Household respondent |
| Values | 1 A heavy burden |
| | 2 A slight burden |
| | 3 Not a burden at all |
| Flags | 1 Filled |
| | -1 Missing |
| | -2 Missing (no housing costs) |

Description

<u>Format of the question:</u> Please consider your total housing costs including mortgage repayment (instalment and interest) or rent, insurance and service charges (sewage removal, refuse removal, regular maintenance, repairs and other charges). To what extent are these costs a financial burden to you?

Please note: Only actual paid housing costs have to be taken into account

Would you say they are:

- a) A heavy burden;
- b) A slight burden;
- c) No burden at all.

The objective is to assess the respondent's feeling about the extent to which housing costs are a financial burden to the household. That should be clearly indicated/specified both in the national questionnaires and in the related interviewers' guidelines.

Total mortgage repayments including instalments and interest are to be taken into account for owners and actual rent for renters. In addition, service charges (sewage removal, refuse removal, regular maintenance, repairs and other charges) are to be considered.

Only those housing costs that are actually paid have to be taken into account, i.e. the variable should cover what the household should actually pay and should not take into account the accumulation of arrears over past periods.

With regards the definition of Housing costs, please refer to explanations given for variable HH070.

Directorate F: Social Statistics

Unit F-4: Quality of life Version August 2017



HS150: Financial burden of the repayment of debts from hire purchases or loans [Repayment of debts from hire purchases or loans other than mortgage or loan connected with the house are a financial burden to the household]

| Domain/Area | Social exclusion/Non-monetary household deprivation indicators |
|--------------------|--|
| Transmission type | Early and regular |
| Reference period | Current |
| Unit | Household |
| Mode of collection | Household respondent |
| Values | 1 Repayment is a heavy burden |
| | 2 Repayment is somewhat a burden |
| | 3 Repayment is not a burden at all |
| Flags | 1 Filled |
| | -1 Missing |
| | -2 Missing (no repayment of debts) |

Description

<u>Format of the question:</u> Do you or anyone in your household have to repay debts from any credit card, hire purchase or other loans (that is, excluding mortgage repayments or other loans connected with the purchase of main dwelling)?

If yes, to what extent is the repayment of such loans a financial burden for your household?

Would you say it is:

- a) A heavy burden;
- b) Somewhat a burden;
- c) Not a burden at all

The objective is to assess the respondent's feeling about the extent to which the repayment of non-housing related debts are a financial burden to the household. That should be clearly indicated/specified both in the national questionnaires and in the related interviewers' guidelines.

'Non-housing related debts' include any loans for consumer items or services (car, holiday, furniture, durable etc.) and credit card debt.

Mortgage repayments or loans connected with the purchase of the main dwelling are excluded.

'Do you or anyone in your household' should be explicitly mentioned in the questionnaire and the interviewers' explanatory notes.

Directorate F: Social Statistics

Unit F-4: Quality of life **Version August 2017**



HS160: Problems with the dwelling: too dark, not enough light

| Domain/Area | Social exclusion/Physical and social environment |
|--------------------|--|
| Transmission type | Regular |
| Reference period | Current |
| Unit | Household |
| Mode of collection | Household respondent |
| Values | 1 Yes |
| | 2 No |
| Flags | 1 Filled |
| | -1 Missing |

Description

<u>Format of the question:</u> Is your dwelling too dark, meaning is there not enough day-light coming through the windows?

The objective is to assess whether the respondent feels 'the dwelling being too dark, not enough day-light' to be a problem for the household. No common objective standards as to what a 'problem' refers to are implied. The question asks whether the household feels that there is a problem with most of the rooms being too dark (not necessarily all of the rooms).

It is recommended to consider the dwelling as 'too dark, without enough day-light' in the situation of a sunny day, which means that artificial lighting is not to be taken into account.

Directorate F: Social Statistics

Unit F-4: Quality of life Version August 2017



HS170: Noise from neighbours or from the street [Noise from neighbours or noise from the street (traffic, business, factories, etc.]

| Domain/Area | Social exclusion / Physical and social environment |
|--------------------|--|
| Transmission type | Regular |
| Reference period | Current |
| Unit | Household |
| Mode of collection | Household respondent |
| Values | 1 Yes |
| | 2 No |
| Flags | 1 Filled |
| | -1 Missing |

Description

<u>Format of the question:</u> Do you have any of the following problems related to the place where you live: too much noise in your dwelling from neighbours or from outside (traffic, business, factory, etc.)?

The objective is to assess whether the respondent feels 'noise from neighbours or from outside' to be a problem for the household (not the fact of whether they are bothered by the problem). No common standards as to what constitutes a problem are defined.

A reference to the dwelling should be clearly indicated both in the national questionnaires and in the national interviewer guidelines.

Both aspects of noise from neighbours and outside are to be covered and specified in the question as well as in the interviewers' guidelines.

In relation to the 'noise from neighbours', no details are to be included in the question itself; in the interviewers' guidelines, noise from neighbours could be described as noise from neighbouring apartments, staircase or water pipe.

Reference is to be made to 'noise from outside' and 'not to noise from the street':

'Noise from outside' should be made explicit in the question;

In the national questionnaires, traffic, businesses, factories, etc. should be specified in brackets;

In the interviewers' guidelines, 'noise from outside' should be described as noise linked to traffic (street or road, plane, railway), linked to business, factories, agricultural activities, clubs and yard.

This question should be included as an item under a single question.

Directorate F: Social Statistics

Unit F-4: Quality of life **Version August 2017**



HS180: Pollution, grime or other environment problems [Pollution, grime or other environmental problems in area caused by traffic or industry]

| Domain/Area | Social exclusion/Physical and social environment |
|--------------------|--|
| Transmission type | Regular |
| Reference period | Current |
| Unit | Household |
| Mode of collection | Household respondent |
| Values | 1 Yes |
| | 2 No |
| Flags | 1 Filled |
| | -1 Missing |

Description

<u>Format of the question:</u> Do you have any of the following problems related to the place where you live: pollution, grime or other environmental problems in the local area such as: smoke, dust, unpleasant smells or polluted water?

The objective is to assess whether the respondent feels 'pollution, grime, etc...' to be a problem for the household (not the fact of whether they are bothered by the problem). No common standards as to what constitutes a problem are defined.

A reference to the area (place situated close to the place where you live) should be clearly indicated both in the national guestionnaires and in the national interviewers' guidelines.

Examples: A detailed list of examples (road dust, exhaust gases of vehicles; smoke, dust or unpleasant smells from factories; unpleasant smells of wastes or sewerage; polluted water from water pipe as well as polluted river) is proposed for inclusion only in the interviewers' guidelines, not in national questionnaires.

An explicit reference to the specific problem caused by traffic or industry is not to be included in the national questionnaires, but is to be included in the interviewers' guidelines.

This question should be included as an item under a single question.

Directorate F: Social Statistics

Unit F-4: Quality of life Version August 2017



HS190: Crime, violence or vandalism in the area

| Domain/Area | Social exclusion/Physical and social environment |
|--------------------|--|
| Transmission type | Regular |
| Reference period | Current |
| Unit | Household |
| Mode of collection | Household respondent |
| Values | 1 Yes |
| | 2 No |
| Flags | 1 Filled |
| | -1 Missing |

Description

<u>Format of the question:</u> Do you have any of the following problems related to the place where you live: crime, violence and vandalism in the local area?

The objective is to assess whether the respondent feels 'crime, violence or vandalism' to be a problem for the household (not the fact of whether they are bothered by the problem). No common standards as to what constitutes a problem are defined.

A reference to the area (situated close to the place where you live) should be clearly indicated both in the national questionnaires and in the national interviewers' guidelines.

A clear definition is to be provided for defining 'Crime': Translation of the word 'crime' is to be carefully checked as it has a different meaning in different languages.

A clear footnote will be provided for defining 'crime'. Crime is to be defined as a deviant behaviour that violates prevailing norms, specifically, cultural standards prescribing how humans ought to behave normally. A legalistic approach is not to be used (this is not defined as any blameworthy act or oversight banned by law and penalised by the State).

Examples are only to be given in the interviewers' guidelines and can include thefts, illegal activities.

This guestion should be included as an item under a single guestion.