

REVENUES CHARGES

If you deem that charges on this arrival need to be disputed; in order to expedite the process, please click on link [Customer Revenue Dispute](#); or visit our Hapag-Lloyd website (www.hapag-lloyd.com); select Offices & Local info - Canada, link to RNA Disputes. Please complete the dispute template; following available instructions.

All delivery instructions must include email address as well as phone number.

- Canada destinations send delivery order to CANADADO@HLAG.COM
- USA destinations delivery instructions send to RNAUSDO@HLAG.COM
- USA destinations inquiries send to USA@Service.HLAG.COM