

# SIF RPC

## Sync User By Contact Recno Or Contact External

To change the UserID in Public360 with SIF RPC you need to change the setting “*SIF Sync User By Contact Recno Or Contact External*” to “*Contact ExternalID*” or “*Contact Recno*”. In production environments this must be done by a TietoEvry consultant.

SIF Sync User By Contact Recno Or Contact External

Rediger | Logg

+ Beskrivelse

Global

Verdi: Contact Externalid

The *SynchronizeUser* method from the *UserService* will now require that you take “*Contact ExternalID*” or “*Contact Recno*” into account in all scenarios.

In the following samples choose “*Contact ExternalID*” or “*Contact Recno*” based on what you specified in the “*SIF Sync User By Contact Recno Or Contact External*” setting.

## 1 Create User

ContactRecno or ContactExternalid is mandatory when creating a User.

```
{
  "parameter": {
    "Login": "string",
    "ContactExternalId": "string",
    "IsActive": true,
    "Profiles": [
      {
        "Role": "string",
        "EnterpriseId": "string",
        "FromDate": "2020-02-06T09:00:11.974Z",
        "ToDate": "2020-02-06T09:00:11.974Z"
      }
    ]
  }
}
```

## 2 Update User

UserID cannot be changed when updating other attributes on the user. If UserID is changed when updating other attributes, you will get the following error:

*"SI.Data.Contracts.LookupException: No values found for lookup '<UserID>' to entity 'User' on field 'UserID'"*

```
{
  "parameter": {
    "Login": "string",
    "ContactExternalId": "string",
    "IsActive": true,
    "Profiles": [
      {
        "Role": "string",
        "EnterpriseId": "string",
        "FromDate": "2020-02-06T09:00:11.974Z",
        "ToDate": "2020-02-06T09:00:11.974Z"
      }
    ]
  }
}
```

## 3 Update UserID

To change the UserID in Public360 with SIF RPC you need to call the `SynchronizeUser` method from the `UserService` with only *"Contact ExternalID"* or *"Contact Recno"*, and the *"UserId"*. Choose *"Contact ExternalID"* or *"Contact Recno"* based on what you specified in the *"SIF Sync User By Contact Recno Or Contact External"* setting.

```
{
  "parameter": {
    "Login": "string",
    "ContactExternalId": "string"
  }
}
```

You cannot update anything else than UserID with *"Contact ExternalID"* or *"Contact Recno"* as primary id, this is only for updating the UserID. All other attributes of the user object must be updated with the UserID as primary key.