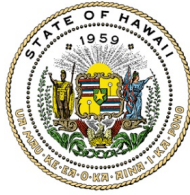


JOSH GREEN, M.D.
GOVERNOR



MARK PATTERSON
CHAIR

CHRISTIN M. JOHNSON
OVERSIGHT COORDINATOR

STATE OF HAWAII
HAWAII CORRECTIONAL SYSTEM OVERSIGHT COMMISSION
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COMMISSIONERS
HON. R. MARK BROWNING
(ret.)
HON. RONALD IBARRA
(ret.)
MARTHA TORNEY
HON. MICHAEL A. TOWN
(ret.)

June 06, 2024

Zander Adams
A7646669
Halawa Correctional Facility
99-902 Moanalua Road
Aiea, HI 96701

RE: Complaint submitted to the Hawaii Correctional System Oversight Commission

Dear Zander Adams,

The Hawaii Correctional System Oversight Commission received your letter dated June 06, 2024 regarding Food. We reviewed the documents you sent and logged your complaint in our system.

Unfortunately, due to limited staff and capacity, we cannot investigate individual complaints at this time. The Commission is mandated to oversee the state's correctional system. As part of our work, we collect information from different sources, including from people in custody, and identify patterns and system-wide issues. We outline our findings and recommendations through comprehensive public reports and policy recommendations to the Department of Corrections and Rehabilitation, Legislature, Governor, and community. Please know the information you provided is valuable and will be included in our oversight of Hawaii's correctional system.!

Given this particular issue, we recommend you review the Department of Corrections and Rehabilitation Policy and Procedures Manual, Chapter 9, *Food Services*, specifically COR.09.01, *Meal Service and Special Diets*. You can review Department of Corrections and Rehabilitation policies by requesting a time slot in the facility's law library, and the policies are available on the law library kiosk. Additionally, we recommend submitting a grievance (DPS Policy and Procedure Manual, Chapter 12, COR.12.03, *Grievance Program*) on this issue if you have not done so already. The intention of the grievance process is to provide people in custody an administrative means for prompt and fair resolution of problems and concerns as required by the Prison Litigation Reform Act (PRLA).

We deeply appreciate you writing to our office as we continue to grow and build corrections oversight in the State of Hawai'i.

Mahalo,

Christin Johnson
Oversight Coordinator