

# Sri Lanka Institute of Information Technology

# B.Sc. Honours Degree in Information Technology

Supplementary Examination Year 2, Semester 2 (2022)

# IT2090 – Professional Skills

**Duration: 2 Hours** 

August 2022

### Instructions to Candidates:

- ♦ This paper is preceded by 10-minute reading period. The supervisor will indicate when answering may commence.
- ♦ The total marks for the paper are 60.
- ♦ This paper contains 3 pages, including the cover page.
- ♦ Electronic devices capable of storing and retrieving text, including calculators and mobile phones are not allowed.

### **Question 1: Values and Team Roles (15 marks)**

a) Distinguish Foundation, Focus, and Future values.

(3 marks)

"To build character a person must not only **know the good**, but also **desire the good**, and just as importantly, **do the good** over and over again until it becomes a habit."

b) By means of the above statement, discuss how one can internalize an important value for his/her future employment.

(4 marks)

- "Meredith Belbin undertook considerable research into how people work together in teams. The premise which underpins his findings is that effective teams must have certain **key roles** fulfilled."
- c) Describe three broad categories that the above roles can categorize. Discuss how those categories will help a team achieve its common goal.

(3 marks

d) Assume, You want to make a team to carry out a team to develop software. You can select 5 members for this task. What are the roles (according to Belbin's roles theory), that you think are most important to fulfill this task? Justify your answer.

(5 marks)

### **Question 2: Decision Making and Team Diversity (15 marks)**

Activists at #NuwanGoGama are representatives of various social groups. They protest against corruption and widespread social injustices. After a few key changes of government in their favor, now they want to decide on their future course of action. They have approached you for your valued consultation on their decision-making.

a) How do you explain to them, what decision-making is?

(3 marks)

b) Describe the steps you propose for them to follow to arrive at a decision on a future course of action.

(3 marks)

c) Briefly describe the pros and cons of decision-making.

(3 marks)

d) Discuss the role of diversity in the above decision-making process.

(3 marks)

e) What does it mean by "Cognitive Diversity"? Explain why it is more important than other diversity factors mentioned in d) above.

(3 marks)

#### **Question 3: Computing Landscape and Professional Responsibility (15 marks)**

a) Exponential growth in computational landscape impacts the environment and hence the planet. Protecting the planet for the future generation is a prime concern of IT professionals. Discuss areas that IT professionals should pay attention to avoid environmental issues.

(4 marks)

b) You have been invited by your school to do a speech on "Impact of development in computing on school children." Write down the good and bad points you want to highlight in the speech.

(4 marks)

c) Describe the importance of accreditation of degree programs by professional bodies.

(3 marks)

d) Discuss two (02) key areas highlighted by CSSL/IET Codes of Ethics (CoE).

(4 marks)

#### **Question 4: Entrepreneurship and Intellectual Property (15 marks)**

a) "Value Proposition" and "Customer Segments" are two important segments in Business Model Canvas/Lean Canvas. Describe the "Value Proposition" and "Customer Segments" of the product you developed in one of your projects.

(4 marks)

b) "PEST Analysis followed by a SWOT Analysis helps an organization to develop business strategy." Briefly describe PEST Analysis and SWOT Analysis.

(4 marks)

c) Name two ICT-related Acts in the Sri Lankan legal system. Briefly describe the focus of each act.

(4 marks)

d) Write an essay on "Computer Crimes" highlighting the areas covered by relevant Acts in our legal system.

(3 marks)

- End of the Paper -