

Project Initialization and Planning Phase

Date	08 July 2024
Team ID	Team-740058
Project Name	Masterful Machines: Precise Coffee Quality Prediction Through ML
Maximum Marks	3 Marks

Define Problem Statements (Customer Problem Statement Template):

Create a problem statement to understand your customer's point of view. The Customer Problem Statement template helps you focus on what matters to create experiences people will love. A well-articulated customer problem statement allows you and your team to find the ideal solution for your customers' challenges. Throughout the process, you'll also be able to empathize with your customers, which helps you better understand how they perceive your product or service.

I am	Describe customer with 3-5 key characteristics: who are they?	customer(male/female)
I am trying to	Get their outcome or "job" they want - what are they trying to achieve?	buy a good quality coffee
but	Describe what problems or barriers stand in the way - what prevents them from doing it?	i can't find good quality coffee beans
because	Enter the "root cause" of why the problems or barriers exist - what needs to be solved?	the coffee beans are not good
which makes me feel	Describe the emotions from the customer's point of view - how does it impact them emotionally?	dissatisfied

Example:

I am	I'm trying to	But	Because	Which makes me feel
a traveler	book flights on my phone	it takes a long time	The website is not responsive and doesn't have a mobile version	Frustrated

Problem Statement (PS)	I am (Customer)	I'm trying to	But	Because	Which makes me feel
PS-1	female	Buy a good quality coffee	I can't find	The coffee beans are not good	dissatisfied
PS-2	male	Drink the best coffee	I can't find	The coffee was too	upset

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