

# Healthezy

CLICK CARE CURE





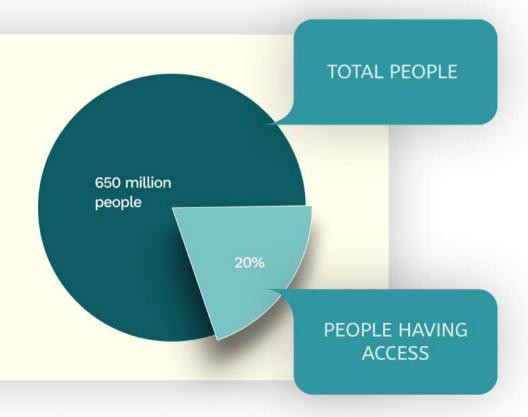




Patients today struggle with a fragmented healthcare experience — moving between offline clinics, standalone labs, and separate pharmacy queues without any integrated support. They lack access to real-time doctor availability, digital health records, or teleconsultation options that could ease their journey. In rural India, over 70% of doctors are either overwhelmed or remain digitally invisible, making care even harder to access. As a result, preventive healthcare is largely missing, and chronic conditions often go unmanaged due to poor continuity of care.



Over 650 million people live in India's Tier 2 and 3 towns, yet fewer than 20% have access to integrated, convenient, and digital healthcare services.







## SOLUTION?





### Modern Admin Panel

Clinics and hospitals use a cloud-based dashboard for appointments, billing inventory staff and compliance automating workflows and improving efficiency.

## Accessibility by Design

Multi-language support, voice navigation and adaptive UI ensure the platform is usable by rural, elderly and differently abled users expanding digital health access to millions.

#### AI & AR Powered Engagement

Users benefit from AI-driven recommendations and AR features like "SymptoSense" which offers interactive symptom checks and self-care guidance, empowering users to make informed health decisions.

### Secure & Compliant

Built with robust encryption, privacy controls and compliance with Indian health data laws, ensuring trust for users and providers.

#### Smart, Connected Ecosystem

The platform connects patients, clinics, hospitals, pharmacies and labs, enabling smooth data flow, digital prescriptions, and health records eliminating fragmentation and manual processes.

#### Unified Experience

Healthezy brings together real-time doctor booking, diagnostic test scheduling, pharmacy orders and a curated wellness marketplace all within a single, secure app.

## WHY US?





India's digital health market is booming (2024: \$14.3B, 18.8% CAGR), but digital care is not reaching everyone.

1

70% of healthcare spending is out-of-pocket: Patients demand convenience, trust, and value.

2



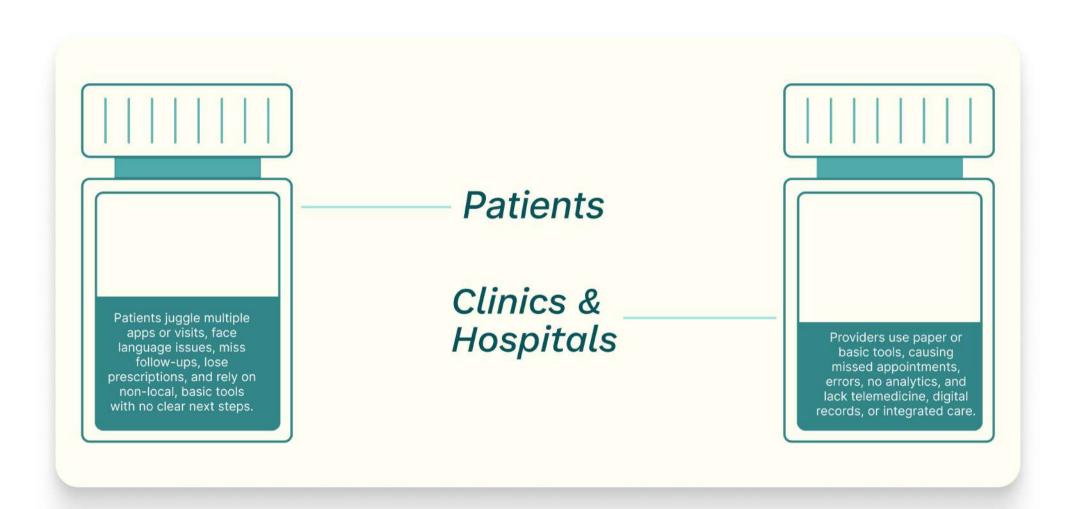
Clinics/hospitals need digital tools: Over 3.54 million health facilities are ABDM-registered but most lack integrated management or automation.

3

Al and AR are transforming care: 90% of patient queries can be handled by Al chatbots, and AR-based engagement can improve accuracy and health literacy.

4

## **CURRENT SITUATION**





## Our Revenue Engine

How Healthezy

Makes

Money



Patients / End Users



Clinics & Hospitals



Pharmacies & Labs



Wellness Vendors



Corporate Clients

Multi-stream revenue model with diversified stakeholders.

Doctor Consults, Labs, Pharmacy, Wellness

We take a 10–20% commission per transaction from service providers.

#### Revenue Streams



Clinic Admin Panel

Clinics pay ₹1,000-₹2,000/ month for appointment & billing tools.



Patient Premium Features

Users subscribe for priority booking, insights & perks.



**Employer Health Programs** 

Corporate clients pay for bundled employee health packages.



Ad Placements

Vendors pay for targeted ads and placement visibility.



#### In Simple Terms: What a Transaction Looks Like



- . Patient pays ₹600 for consultation
- Doctor/Clinic receives ₹500
- Healthezy earns ₹100 (commission)

Healthezy earns 10–20% commission on each consult.

- · Clinic signs up
- Pays ₹1,500/month
- · Manages appointments, billing, and inventory

SaaS-based monthly subscription from clinics.





- . User buys product for ₹1,000
- · Vendor ships item
- . Healthezy earns ₹150-₹200 (margin)

We earn 10–20% margin per sale from vendor.

- Company signs up 100 employees
- Pays ₹X per head/month
- Employees get consults + checkups

Corporate wellness packages = recurring B2B income.





#### Why Partners Trust Healthezy



#### **HEALTHCARE PROVIDERS**

(Doctors, Clinics, Hospitals)

- · Reach more patients online & offline
- · Easy appointment, billing & EMR tools
- · Boost visibility through platform presence
- · Get paid faster with digital systems

Tools + traffic = increased efficiency & income



#### VENDORS & SERVICE PROVIDERS

(Pharmacies, Labs, Wellness Brands)

- · Direct access to high-intent users
- · Targeted in-app promotions
- Easy product/service listing
- Transparent commission system

Sell smarter with built-in health ecosystem



#### **CORPORATE CLIENTS**

(Employers,HR heads, Wellness buyers)

- · Boost employee productivity & retention
- Easy access to checkups, consults, dashboards
- · Customizable health plans
- Real-time reports + wellness insights

Healthier teams, happier workspaces



#### India's Digital Health Boom: Our Addressable Market

Healthezy operates at the intersection of high-growth healthcare segments

Total Opportunity ₹6,37,160 Cr+

Across Diagnostics, Telemedicine, Pharmacy, Wellness, and SaaS

	·			
Segment	Market Size (2025)	Target Users	Spend/User	Market Potential
Diagnostics	₹1.72 L Cr	130M	₹2,000	₹1.72 L Cr
Online Pharmacy	₹30.4K Cr	90M	₹1,500	₹1.72 L Cr
<b>Telemedicine</b>	₹45.1K Cr	120M	₹1,500	₹1.72 L Cr
& Wellness	₹21.6K Cr	60M	₹1,000	₹1.72 L Cr
Clinic SaaS	₹2K Cr	1.2 L Clinics	₹18,000/yr	₹1.72 L Cr

We are positioned where patient needs meet digital acceleration.



#### From Prototype to Pilot: Our Road to Impact

Validated problem. Active build. Launch-ready team.



#### **Traction So Far**

#### ✓ MVP in Development

- Doctor booking, diagnostics, pharmacy, wellness marketplace
- Clinic admin panel
- · Accessibility-first (multi-language, voice, large text)

#### Smart Features in Design

- Al Symptom Checker ("SymptoSense")
- Queue & waitlist management system

#### Market Validation Done

- 30+ offline interviews
- 30+ online survey responses (doctors, clinics, patients)
- Feedback integrated into product scope



#### What's Next

#### of Target Launch: Q4 2025

- In 3-4 cities
- · Onboard 50+ doctors
- 10+ pharmacies
- 5+ diagnostic labs

#### MVP Success KPIs

- 1,000+ active users in 3 months
- 100+ completed transactions

#### Team & Advisory Board

- · Product team in place
- · Advisory from clinicians & healthtech experts

#### GTM Ready

- User flows + UI tested for usability
- Pre-launch social media & content plan live



#### Why Partners Trust Healthezy

We know the giants. We've studied the gaps.

#### **Who Are Our Competitors?**

#### Major Digital Health Platforms:

- · Practo (consults, search, SaaS)
- 1mg (e-pharmacy, telemedicine, diagnostics)
- · PharmEasy, Netmeds

#### Startup Ecosystem:

- Lybrate, DocsApp, Zoylo, Portea
- · Al-driven health/wellness apps

#### **Hospital Platforms:**

 Apollo 24/7, Fortis Telemedicine, Cloudnine, Medanta

Multiple players, overlapping services — but no unified, scalable experience.

#### What They're Doing Well

- ✓ Funding & Scale: \$50M-\$250M+ raised
- V User Base: Millions of app downloads
- ✓ Service Breadth: Pharmacy, consults, diagnostics
- V Clinic SaaS Panels: Tools like Practo Ray

Big, well-funded, and widely known — but not deeply integrated.

#### Where They Fall Short

×	Fragmented Experience	Users juggle 3–4 apps for full care
×	Urban-Centric Design	65% of India excluded by UX limits
×	No Hyperlocal Intelligence	Search by city, not by GPS in real time
×	Low Patient Engagement	No gamified/personalized experiences
×	Disjointed Provider Tools	SaaS not connected to clinical flow
×	Limited AI/AR Empowerment	No visual/interactive symptom tools



#### How Healthezy Wins — With Purpose, Not Just Features

#### **Our Strategic Differentiators**

#### Accessibility-First Design

 Voice, multi-language, large text → made for rural, elderly, and differently abled

#### True End-to-End Integration

 One app = consults, pharmacy, diagnostics, wellness, and clinic SaaS

#### al & AR Empowerment

• SymptoSense + predictive journeys to guide patients, not confuse them

#### Provider-Centric Tools

 Fully connected admin panel = deeper clinic loyalty and stickiness

#### Smart Queue Systems

 Wait-time adjusted booking + reminders = better clinic flow, fewer crowds

#### ₫ Future-Ready R&D

 Built for ABDM compliance + AR, AI, blockchain integration down the line

#### **Our Plan to Win**

#### ★ Laser Focus on Real India

- Build for the next 500M: rural, non-English, less digital
- · Accessibility = foundation, not add-on

#### ✓ Deep Supply-Side Partnerships

- Early deals with local clinics, pharmacies, labs, wellness sellers
- Build trust and liquidity from the start

#### ✓ On-Ground + Online GTM

- · Use health workers & community clinics
- Pre-launch content, feedback loops, and R&D-led iteration

#### On-Ground + Online GTM

- · Built in alignment with ABDM
- Full compliance, transparency, and secure data handling

We're solving system-wide issues, not just slapping on features.



## MARKET OPPORTUNUTY



\$14.3B
Digital Healthcare

This healthtech and Digital health industry is projected to reach \$52.4B by year 2030(24.4%CAGR).



# HOW THESE NUMBERS WERE CALCULATED?

#### Market Size:

Based on 2025 projections from IMARC, Statista, Exactitude Consultancy, and other cited sources.

#### Avg. Spend/User:

Calculated from ARPU and typical transaction values in each segment.

#### Target Users:

Estimated number of active users or clinics/hospitals expected to use digital health services in 2025.

#### Market Potential:

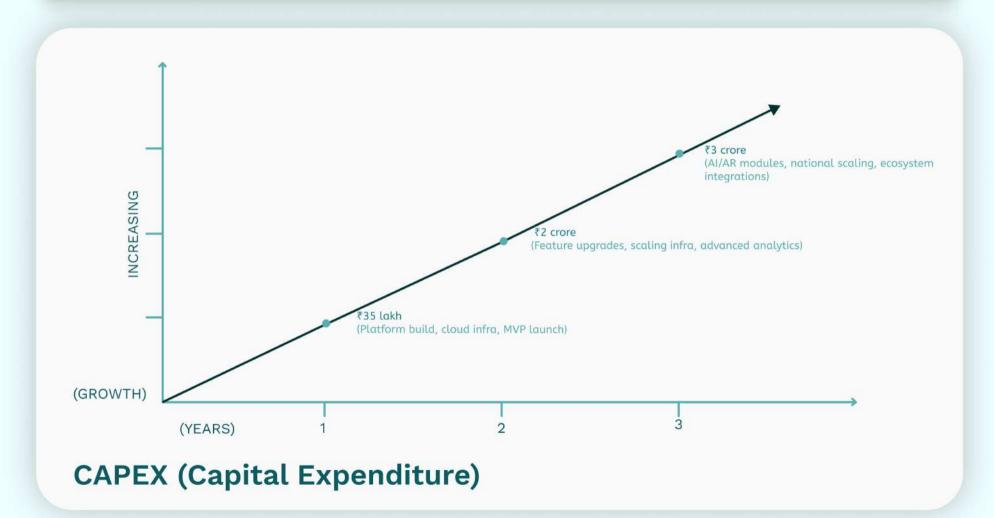
Target Users × Avg. Annual Spend/User (for SaaS, clinics × annual fee).

#### Key Insights

- Diagnostics is the largest digital health segment by market value, driven by increased chronic disease and preventive care.
- Telemedicine and Online Pharmacy are rapidly growing, with tens of millions of new users each year.
- Wellness is driven by millennials, Gen Z, and women, reflecting a shift toward preventive and holistic health.
- Clinic/Hospital SaaS is a high-margin, recurring revenue opportunity as clinics digitize operations.



## FINANCIALS





#### **OPEX (Operating Expenses)**

- Salaries & Team: 25-30%
   (Tech, product, support, ops, compliance)
- Marketing & User Acquisition: 25– 30%
  - (Digital marketing, onboarding, B2B/corporate outreach)
- Product Maintenance & Payment Partner Fees: 20%
  - (App/web upkeep, transaction/ partner charges)
    - Customer Support & Operations: 10–15%

(24/7 support, logistics, admin)

- Compliance & Admin: 10% (Legal, regulatory, audits, data privacy)
  - Other OPEX: 5-10%
     (Office, cloud, insurance, miscellaneous)

#### **Unit Economics**

- ARPU (Average Revenue per User):
   ₹600-1,200/year (Year 1-3, blended across services)
  - Customer Acquisition Cost (CAC):
     ₹200-₹400 (decreases with scale)
    - Gross Margin per Transaction: 15–25%
      - LTV (Lifetime Value):
- ₹1,800–₹3,600 (assuming 3-year average user lifespan)
  - LTV:CAC Ratio:
  - 4.5–9:1 (well above sustainable SaaS/ healthtech benchmark)
- Revenue per Clinic/Hospital (SaaS):
   ₹12,000/year per clinic/hospital
- Revenue per Transaction (Consult/Lab/ Pharmacy):
  - Doctor consult: ₹50 (10% commission on ₹500 avg. consult)
- Lab test: ₹75 (15% commission on ₹500 avg. test)
  - Pharmacy: ₹50 (10% commission on ₹500 avg. order)
- Brand listing: ₹1,000/month per vendor
  - Other OPEX: 5–10%

(Office, cloud, insurance, miscellaneous)



#### **YEAR 1 REVENUE ANALYSIS**

Clinic/Hospital Admin Panel SaaS: 20 clinics × ₹1,000/month × 6 months = ₹1.2 lakh

> Doctor Consults: 10,000 consults × ₹50 = ₹5 lakh

Labs Admin Panel SaaS: 20 labs × ₹1,000/month × 6 months = ₹1.2 lakh

> Lab Tests: 1,000 tests × ₹75 = ₹0.75 lakh

Pharmacy Admin Panel SaaS: 20 pharmacies × ₹1,000/month × 6 months = ₹1.2 lakh

Brand Listing: 20 brands × ₹1,000/month × 6 months = ₹1.2 lakh

> Total Revenue (Year 1): ₹35.55 lakh (rounded: ₹0.36 crore)

#### **OUTCOME**

**Product:** MVP live with all core features, basic accessibility, and admin panel for clinics/ hospitals1

**Reach:** 5,000–10,000 users in 1–2 metros

Onboarding: 50+ doctors, 10+ pharmacies, 5+ labs, 10 clinics/ hospitals (admin panel), 5–10 wellness vendors

**Validation:** Early user/provider Feedback, compliance readiness, pilot traction



## OUR ASK

₹35,00,000

Funding need

Cost Component	Estimate in Rupees
MVP Development(Core)	8,20,000
Admin Panel Development	4,10,000
Cloud Infrastructure(year 1)	2,00,000
Regulatory & Compliance	6,15,000
Security & Compliance Tools	2,00,000
Third-party Integration	50,000
Backend Development	2,00,000
Frontend Development	1,50,000
QA and Testing	50,000
Project & Product Management	1,00,000
Marketing & Customer Acquisition	5,00,000

32,95,000	TOTAL

# THANK YOU