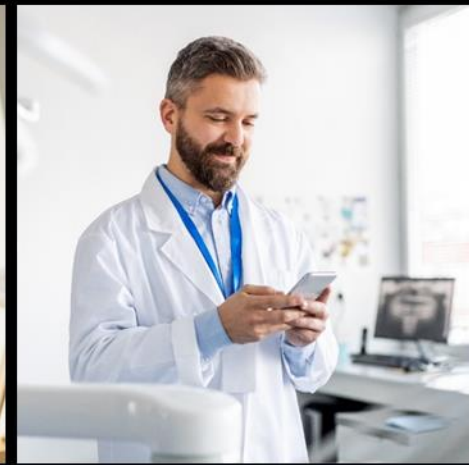




# Microsoft Cloud for Healthcare *in a Day*

Date : March 23<sup>rd</sup> /24<sup>th</sup>



# Microsoft Cloud for Healthcare in a Day



## ABOUT

An **8-hour foundational training course** that educates Microsoft customers, partners, and employees about the Microsoft Cloud for Healthcare and **how to implement and configure various scenarios** after installation.



## VALUE

**Proven and scalable method** of upskilling engineering, sales, and supporting roles on Industry Cloud **offering, licensing, capability, and interoperability** with current and emerging standards (e.g., FHIR, HL7)



## ACHIEVE

**Functional and technical sessions** that provide basis for working knowledge of offering, followed by a series of **step-by-step interactive labs** that demonstrate configurations to fit customer scenarios.



## IMPACT

**Globally scale** out and upskill Microsoft customers, partners, and employees on the Microsoft Cloud for Healthcare. Create **opportunity for feedback** directly from the ecosystem to product engineering.



# Training Goals



## LEARN

Core functionality

Installation process

Healthcare data model



## IMPLEMENT

Configure Cloud solutions

Extend Healthcare applications

Integrate with Azure & M365



# Training Agenda



Time zone: PT

## Day 1

**08:00 AM – 08:45 AM** | Intro, Microsoft Cloud for Healthcare

**08:45 AM – 09:30 AM** | Cloud Solution Center, Data Model

**09:30 AM – 9:45 AM** | Break

**9:45 AM – 10:15 AM** | Lab 01: Care Management

**10:15 AM – 10:45 AM** | Lab 02: Patient Outreach

**10:45 AM – 11:00 AM** | Break

**11:00 AM – 11:30 PM** | Lab 03: Home Health

**11:30 PM – 12:00 PM** | Lab 04: Azure Health Bot

## Day 2

**08:00 AM – 08:30 AM** | Release Roadmap, Q&A Engineering

**08:30 AM – 09:30 AM** | Lab 04: Azure Health Bot (cont.)

**09:30 AM – 09:45 AM** | Break

**09:45 AM – 10:45 AM** | Lab 05: Patient Access & Service Center

**10:45AM – 11:00 AM** | Break

**11:00 AM – 12:00 PM** | Lab 06: Virtual Visits

**12:00 PM** | Complete Survey

# Meet the Instructors



Puneet Jeyasingh

Industry Cloud Lead



Sonal Bordia

Sr. Cloud Solution  
Architect



Suvidha Shashikumar

Sr. Cloud Solution  
Architect



Dwij Chandna

Sr. Cloud Solution  
Architect



Tad Thompson

Sr. Cloud Solution  
Architect

# Lab Resources



- **GitHub:** Lab Documents and Resources
- <https://github.com/microsoft/GPSIndustryCloud-MC4H>
- **Information File** contains the following:
  - GitHub Link
  - Users & Environments
  - Feedback Survey Link

# Lab Documents



- Presentations

- 0 – Introduction & Lab Overviews
- 1 – Microsoft Cloud for Healthcare Overview
- 2 – Microsoft Cloud Solution Center
- 3 – Healthcare Data Model

- Lab Resource File

- AdaptiveCardForMedicationRefill.txt

- Lab Documents

- Lab 01 – Care Management
- Lab 02 – Patient Outreach
- Lab 03 – Home Health
- Lab 04 – Azure Health Bot
- Lab 05 – Patient Access & Service Center
- Lab 06 – Virtual Visits

# Lab Environment - Users & Environments

1. Home page to start working on the labs: <http://make.powerapps.com/>
2. We recommend either to use InPrivate (or Incognito) browser mode.
3. Refer to the Excel in the GitHub for your credentials ( **under Lab Documents**)

E.g.

| Username  | Password | Environment Name          |
|---|----------|---------------------------|
| <u>IADUser00@PowerPlatformOpenHacks.onmicrosoft.com</u> | *****    | HealthcareIndustryLabs_00 |



Next Session:

## Lab Scenario & Personas



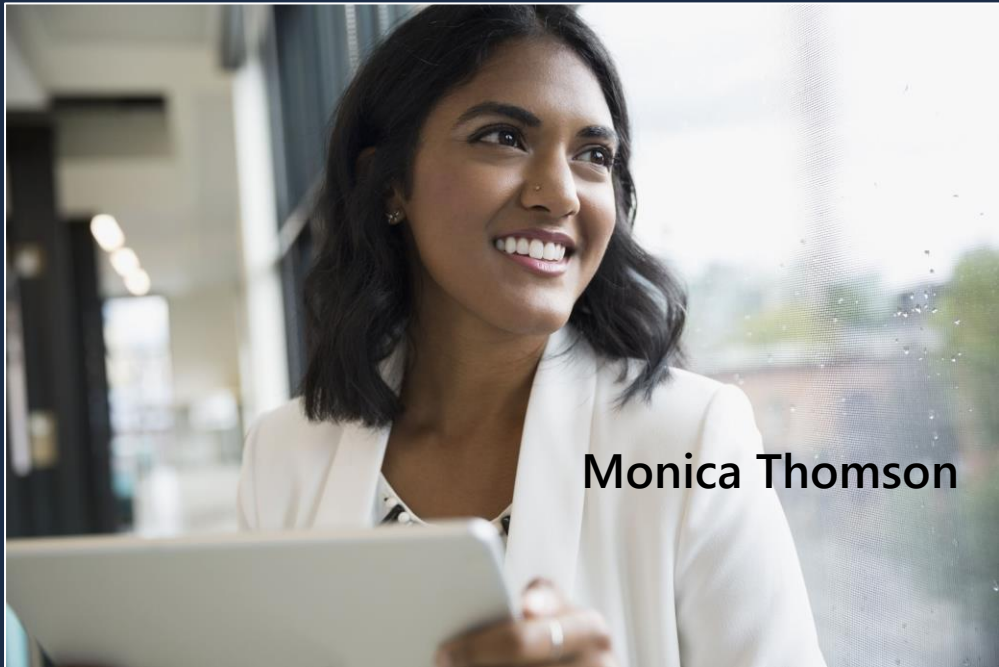




Elizabeth Moore



Casey Jensen



Monica Thomson



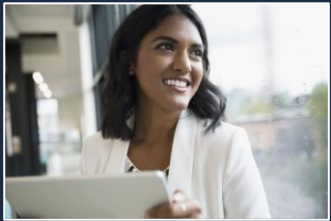
Reed Flores

# Healthcare Needs



**Elizabeth**, who has **visions issues**, prefers to connect with other people, including practitioners, **in-person**.

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**Monica**, who slipped while ice skating this past winter, has been doing **physical therapy** at **home** because driving with her injury continues to be challenging.

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**Casey** is always on her phone and prefers to do everything through **text**. The only time she is on a technology break is when she is running, but she must remember to bring her **inhaler**, which is low on medicine and needs a refill.

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**Reed** likes to venture outdoors and noticed a new rash on his leg after his last hike. He will need to **consult virtually with a practitioner** to get a diagnosis without spreading anything.

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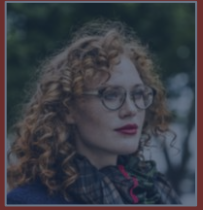
# Healthcare Story

Differentiated needs. Tailored experiences. Better care.



**Lamna Healthcare Company (LHC)** has multiple avenues of care for their patients and recently opened a new facility.

Care Management



LHC is planning a patient outreach event for **Elizabeth** and other patients with the medical condition hypermetropia.

Patient Outreach



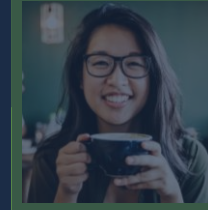
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Home Health



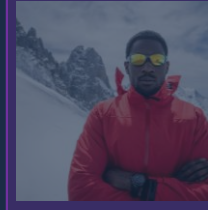
LHC configures the **Azure Health Bot** to help with tasks, such as sending medication requests, saving human interaction for specific needs.

Azure Health Bot



**Casey** is an avid runner and wants to refill her inhaler prescription using the chat bot in the LHC portal.

Patient Access & Service Center



**Reed** noticed a rash on his leg after hiking. He will need to schedule a virtual appointment with a LHC healthcare professional.

Virtual Visits



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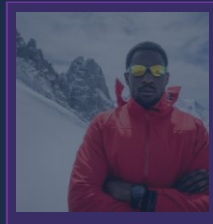
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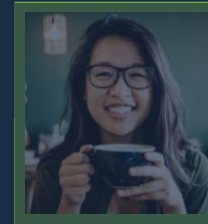
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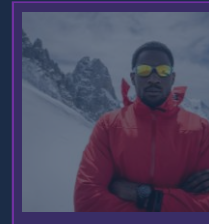
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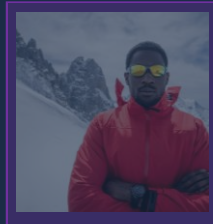
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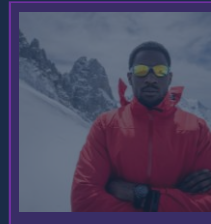
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# Next Session:

## Module 1

# Microsoft Cloud for Healthcare Overview

