Mr. Pulkit J,

Thank you for booking with **StayRelive**.

This document is the confirmation of your reservation

- Your Stay in: Avalon Suites
- For the period from **2024-09-22 to 2024-10-06**

You will find enclosed your voucher to give to your host upon your arrival. We invite you to read the additional Information below.

PREPAID BOOKING

Voucher to be presented by the guest upon arrival

Booking:

Traveler / Tenant: Mr. Pulkit J,
Number of travelers: 01 Adult

Arrival: 2024-09-22	**Departure: 2024-10-06**	**Duration:** 14 Night(s)
Check-in from: 15:00 pm.	**Check-out from:** Until 11 am.	

To contact in priority for any modification of the reservation.

Booking made by: Krinal
Phone: +91 8657894482
Email: ops@stayrelive.com / krinal@stayrelive.com

Accommodation:

Address: 155 Yorkville Avenue, Toronto, ON M5R0B4
(The entrance is through 21 Avenue Road, next to the Art Gallery).
Main features: One Double Bed, Bathroom

Voucher to present by the guest upon arrival *(Continued)*

Address: 155 Yorkville Avenue, Toronto, ON M5R0B4
(The entrance is through 21 Avenue Road, next to the Art Gallery).
Phone: + 1 - 4 1 6 - 7 3 1 - 1 3 7 2
Email: ops@stayrelive.com

Services reserved and paid for:

Room only

Other conditions and remarks:

- Damage done at the property; to be paid by the guest directly at the property.
- A damage deposit of **CA$ 300** is mandatory to be paid by the guest. The property charges this at the time of check-in. This will be collected by credit card. You should be reimbursed within 7-14 days of check-out. Your deposit will be refunded in full via credit card or cash, subject to an inspection of the property.
- Any additional services/payments/taxes/supplement charges besides the one mentioned above to be paid at actuals.
- Early/Late Check-In Fee: CA$50 (subject to availability)
- Late Check-Out Fee: $50 (Uninformed late check-outs are $65 per hour)
- Lost/Stolen Building Access Fob/Key: $600
- Check-in desk opens at 3 PM and closes at 10 PM.
- **The entrance is through 21 Avenue Road, next to the Art Gallery.**

Cancellation/Early Check-out & No-Show Policy;

- Non- refundable, non- cancellable, non-amendable, non- transferable.
- No show/Early check-out: 100% retention

Delivery of the keys: At the property.

Terms and conditions of your stay with StayRelive

1. This StayRelive voucher should be presented to your host upon arrival. It serves as evidence that you have pre-paid for your accommodation.

2. Please review the information on your voucher thoroughly, including the type of rental, the number of nights, and the count of travelers. If you find any inaccuracies or omissions, please contact us at **+91 8657894482**/ **+971 551076902** or via email at **ops@stayrelive.com** before your departure to rectify any necessary changes.

3. In certain cities, the Apartment host might have to collect local taxes that aren't included in your booking with StayRelive. These taxes will need to be settled separately, either with your credit card or in the local currency.

4. If you need to extend your stay, please contact us at **+91 8657894482**/ **+971 551076902** or by email at **ops@stayrelive.com**

5. If you wish to shorten your stay or need to leave early for any reason, please be aware that refund conditions are determined by the rules in place at the time of your reservation.

6. For your convenience, this voucher includes the address of the accommodation and its location on a map as well as the necessary information to contact the host or our team if needed, should you require any assistance.

7. The Apartment is intended solely for residential purposes. Any use of any part of the Apartment for conducting business activities will be deemed a violation of the agreement, and StayRelive or the Apartment host reserves the right to promptly require the guest to vacate the premises.

8. Only individuals listed on this voucher are permitted to occupy the Apartment, and their number must not exceed the designated sleeping capacity.

9. The guest is required to vacate the Apartment on the final day of the rental period unless an extension has been requested and approved in writing in advance.

10. The guest must adhere to all local rules, regulations, and community laws in effect at all times.

11. If the guest chooses to vacate the Apartment before the scheduled end date, they will not be eligible for any refund except for the return of the security deposit.

12. The guest is responsible for having the necessary insurance policies, including coverage for accidents, during their stay in the Apartment.

13. The guest must refrain from engaging in any illegal activities or actions that may result in police or other authority intervention and must exercise all necessary security and legal precautions.

14. The guest is not permitted to make any alterations to the Apartment and is responsible for keeping all assets and equipment provided in good condition.

15. The guest shall not, under any circumstances and during the term of this agreement, assign this agreement or sub-let the Apartment to any party. If any assignment or sub-letting occurs this agreement shall be considered null & and void and instantly terminated.

16. The guest shall refrain from making any alterations including inside/outside the Apartment and undertakes notto remove any fixed constructions.

17. The guest acknowledges that they have inspected the Apartment's condition, accepted it in its current state, and absolve StayRelive and the Apartment host from any claims or liabilities arising from the Apartment's condition or situation.

18. The guest is prohibited from storing within the Apartment any items of a hazardous, flammable, or explosive nature that could unreasonably elevate the risk of fire or explosion in the Apartment, or that may be deemed perilous by a responsible insurance provider.

19. If the guest intends to vacate the Apartment prior to the lease agreement's term, they must provide written notice to the StayRelive team or the Apartment host before their departure. This notice is essential for conducting an inventory check in accordance with the stipulated conditions. In the event that the guest departs without notifying StayRelive or the Apartment host, the latter reserves the right, as the legal representative of the Apartment, to enter the premises, utilize it without prior notice, and consider it available for lease to other suitable guests.

20. StayRelive or the Apartment host shall not assume responsibility for any services that are not explicitly included in this agreement, including services provided by external contractors.

21. StayRelive or the Apartment host will exercise all reasonable skill and care when delivering their services to guests. However, they shall not be held accountable for any injuries, illnesses, fatalities, losses, damages, or claims of any kind that may arise due to either of the following: the fault of the individuals affected or any member of their group.

    a. The fault of a third party not connected with the provision of the accommodation by StayRelive or the Apartment host could not have been predicted or avoided.
    b. In the event or circumstances, which could not have been predicted or avoided even after taking all reasonable care and skill.
    c. StayRelive or the Apartment host services and employees will be accessing the Apartment for housekeeping and maintenance services when needed.

22. StayRelive or the Apartment host will not assume any liability for lost, stolen, or damaged personal belongings, including cash and valuables, in any manner.

23. No Refund, no transfer, or exchange of guest staying in this licensed Apartment.

24. All staying guests need to provide proof of a residence copy before check-in.

25. Access cards and keys are valuable property assets, and in the event of their loss, a replacement fee will be deducted from the security deposit.

26. I acknowledge that the Apartment will authorize or collect payment at check-in for my full room amount, as well as an additional per day for any incidental charges occurred or any damages noted inside my room. I acknowledge that the Apartment reserves the right to contact me after inspection of my room (understanding that this could be after my departure from the property) to report damages to the room. All unused authorizations or payment will be released and returned upon check-out. Unused credit card authorizations will automatically be released by the bank after 7 days. I agree that, if my stay at the Apartment is longer than 7 days, a new authorization will be having to be taken by the Apartment. Debit or NAPS authorizations will take approximately 7-30 days to return to your account depending on the specific bank. Notwithstanding any mode of payment, I agree that I am personally liable for all charges incurred during the stay that are not paid in full and confirm that my responsibility and liability in that regard is not waived or released in any way. I hereby authorize the property to charge on the guest credit card in case of any dispute on the charges.

27. In case of using Bakhoor in guest rooms or smoking in a non-smoking room a surcharge for deep cleaning will be applied. I understand that the use of shisha, charcoal Bakhoor in the room is prohibited and a penalty will be imposed if contravened. I acknowledge that all items including valuables are brought to the Apartment at my own risk. The Apartment and the Management accept no liability for any loss or damage thereto and the Guest remains responsible for the safekeeping of any such items, including items left in the in-room safe. I acknowledge that The Apartment shall not be responsible for any injury, death, or damage to a person or property which may arise from using the Apartment and any of the Apartment Facilities. I acknowledge that disposing items from a window can cause injury and offenders can be legally prosecuted. I acknowledge that guestroom windows open to 20 cm and the use of an opened window will be Guest's own risk Caution is to be exercised with young children in the room.