JEFFREY SOKOL

Software Developer

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Aspiring Full-Stack Developer with a passion for building impactful, scalable solutions. Proven expertise in Python, Java, and JavaScript, along with experience in front-end technologies like HTML, CSS, and React. Developed and deployed various innovative applications, including workplace task delegation tools and encrypted peer to peer messaging services. Eager to apply strong problem-solving skills and full-stack development experience to a dynamic team.

Work Experience

Senior Service Programmer
Jan 2014 - Present

Regional Communications, Inc. | Paramus

- Led large-scale installations for high-profile clients, including MetLife Stadium and Yankee Stadium
- Developed and deployed custom templates using proprietary software for IP-Site Connect and Capacity Plus systems, enhancing communication network efficiency.
- Troubleshot and resolved complex technical issues with communication systems such as Motorola GTR and Zetron dispatch, ensuring continuous operation and system uptime.
- Collaborated with cross-functional teams to improve software functionality and streamline operations.
- Trained new hires and client personnel, including emergency dispatch operators, on software systems and communication technologies.

Service Programmer
Jun 2004 - Present

Regional Communications, Inc. | Paramus

- Implemented a new service ticketing system that improved communication between managers and technicians, reducing issue resolution time by 20%.
- Provided 24/7 on-call support to resolve urgent technical issues, improving client satisfaction and maintaining critical system uptime for public safety departments.
- Engineered technical solutions to meet diverse customer needs in industries such as public safety, industrial accountability, and commercial communications.
- Managed service operations for a team of 12, ensuring timely resolutions and efficient communication flow.

Programmer
Jun 2004 - Present

Regional Communications, Inc. | Paramus

- Analyzed and resolved customer inquiries and system issues using proprietary software, improving overall customer service response time.
- Utilized strong time management and prioritization skills to handle multiple projects, delivering results within set deadlines.
- Maintained and expanded customer relationships through tailored technical solutions and exceptional service.

Projects

Merlin Chat
Present

Built an encrypted peer-to-peer messaging service using Flask and React.
Integrated secure messaging protocols, leading to a more reliable communication platform.

Whiskey Database
Present

Developed a searchable database for whiskey enthusiasts, enhancing user
experience with efficient data filtering and access.

Delegate
Present

Designed and implemented an internal tool to streamline task
assignment and management in workplace environments.

Core Skills

Full Stack Development, Python, Java, JavaScript, Front-End Development (HTML, CSS, React),
Back-End Developement (Flask, NodeJS, Express), Database Management (MySQL), Agile Methodologies & Scrum,
Version Control (Git, GitHub), Cross-Functional Collaboration, Software Development Life Cycle (SDLC),
Debugging & Troubleshooting

Education

Coding Dojo
Sep 2022 - Jun 2023

Software Engineering
GPA 4.0

Awards

High Honors
Jun 2023
Coding Dojo

Completed bootcamp with highest honors, achieving 95% or better on all final assesments

Certificates

Build a Machine Learning Model Skill Path
Jul 2024

Data and Programming Foundations for AI Skill Path
May 2024

Python for Data Science : Working with Data
Mar 2024

Linear Algebra Course
Mar 2024

Learn Python
Oct 2023

Build Python Web Apps with Django
Nov 2023

Learn Data Analysis with Pandas
Oct 2023