

Ticket Summary Report

Generated on: 14/9/2025, 9:36:47 pm
Date Range: 15/8/2025 - 14/9/2025

Summary

<div>Total Tickets</div> <div>21</div>	<div>Open Tickets</div> <div>3</div>
<div>In Progress Tickets</div> <div>2</div>	<div>Resolved Tickets</div> <div>2</div>
<div>Closed Tickets</div> <div>2</div>	<div>Average Resolution Time</div> <div>2171</div>
<div>Escalated Tickets</div> <div>0</div>	

Detailed Report Data

Total Records: 21

Ticket ID	Status	Priority	Customer Name	Assigned To	Zone
9	Ma...	MEDIUM	Ap...	k...	...
19	test...	MEDIUM	Ap...		...
3	Ma...	HIGH	Ap...		...
10	Ma...	MEDIUM	Ap...		...
1	inst...	MEDIUM	Ap...	dilli	...
13	inst...	MEDIUM	Ap...	k...	...
12	test...	MEDIUM	Ap...	k...	...
4	Ma...	HIGH	Ap...
11	test...	MEDIUM	Ap...	k...	...
20	Ma...	HIGH	Ap...
14	Ma...	MEDIUM	Ap...	k...	...
2	Ma...	HIGH	Ap...
5	on...	MEDIUM	Ap...		...
6	on...	MEDIUM	Ap...	k...	...
7	Ma...	MEDIUM	Ap...		...
15	ma...	MEDIUM	Ap...	k...	...
8	Do...	LOW	bell...
16	err...	MEDIUM	Ap...
17	errr...	MEDIUM	Ap...
18	Ma...	MEDIUM	Ap...
21	ma...	LOW	Ap...		...