



**Golam Mostafa Khan**

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**OBJECTIVE:-**

To work in an environment which offers a good opportunity to share my knowledge and skills with others and participate myself and work towards for a complete satisfaction of the company.

**PERSONAL DATA:-**

<b>DATE OF BIRTH</b>	: 01-10-1994
<b>BIRTHDAY PLACE</b>	: Mahishda, Demari Hat, Tamluk, Purba Medinipur, 721668, Kolkata, India
<b>FATHER'S NAME</b>	: Ajjur Rahaman Khan
<b>MOTHER'S NAME</b>	: Momtaj Begum Khan
<b>CIVIL STATUS</b>	: Single
<b>NATIONALITY</b>	: Indian
<b>RELIGION</b>	: Muslim
<b>SEX</b>	: Male
<b>CIVIL STATUS</b>	: Single
<b>LANGUAGE/DIALECT SPOKEN:</b>	English, Bengali, Hindi

## **EDUCATIONAL BACKGROUND:-**

- **COLLEGE EDUCATION**– Bachelor in Pharmacy, February 2019, Calcutta Institute Of Pharmaceutical Technology & Allied Health Science, MAKAUT board
- **HIGH SCHOOL EDUCATION**– Demari High School, WBCHSE board
- **ELEMENTARY EDUCATION**– Demari High School, WBBSE board

## **WORK EXPERIENCES:-**

### **• APOLLO HOSPITAL ENTERPRISE LIMITE (29 April 2019 - 03 Jan 2021)**

I worked as a senior hospital pharmacist in Apollo Gleneagles Hospital Kolkata for 1 year 9<sup>th</sup> months.

### **• WIPRO LIMITED (17<sup>th</sup> Sep. 2021- 14<sup>th</sup> Sep. 2024)**

- **Pharmacovigilance:-** I worked as a Senior Associate in Wipro Limited Kolkata for 3 years on Medical Device and Pharma Services Domain. Along with this, I also have the privilege with USA clints for a long time.

**PHILIPS (MDPS DOP):-** I already worked in Wipro as an Evaluator for TPS Pinnacle PROS and then I worked as an L1 (Level 1) Investigator for team CI (Clinical Informatics).

- Additionally I have worked in the role of an L1 investigator, where I was responsible for reprocessing the various types of complaints.
- I have 3 years experience into Galileo and after go live, I already worked as an evaluator and investigator through Trackwise and Salesforce (ServiceMax, OneEMS) SAP, RRD, Genesys and performance of local database with duplicate checks & conducting quality checks also.
- Apart from all of the above, evaluating and investigating the complaints, gathering additional informations from customer and FSEs and overseeing the complaint investigations and closures were also in my work profile.
- I have an experience and worked on the project of C & R (Correction And Removal) on MR, DXR and CT AMI as a Correction And Removal Specialist (Non Voice).

## **TRAINING AND SEMINARS ATTENDED:-**

- LIFE PHARMACEUTICALS PRIVATE LTD (A govt. Of West Bengal Undertaking)  
Registered & Business Office: 3/2B, Orient Row, Kolkata -700 017, INDIA.  
Duration – 14 days.

- Calcutta Institute Of Pharmaceutical Technology & Allied Health Sciences (2018).

**Diabetes Mellitus & It's Management:-** I have done the project in my college in 4<sup>th</sup> year(7<sup>th</sup>semester).In this project I describe the details about DIABETES MELLITUS & IT'S MANAGEMENT.I know about it's cause, pathophysiology, diagnosis, treatment.

#### **AWARDS AND RECOGNITIONS:-**

- I became a top L1 Investigator (in West Bengal) from top ten for supporting the WIP (Work In Progress) burn down initiative in Wipro, March 2023.
- Inspiring Performance award for exceptional performance during Durga puja holidays, February 2024.

#### **TALENTS AND INTERESTS:-**

- Seminars and Trainings
- Stage and Theatre Acting
- Hosting
- Singing
- Dancing
- Writing
- Cooking
- Traveling
- Sports
- Beaches
- Events and parties
- Books

#### **SKILLS AND ABILITIES:-**

Proficient in Microsoft Teams, Outlook Email, Excel, Word and Power Point. Knowledgeable in Philips Tools such as Genesys Cloud Apps, RRD, SAP, Trackwise, Salesforce (ServiceMax, OneEMS).

Good communication skills.

Maintain an attitude of lifelong learning.

Good interpersonal communication skills.