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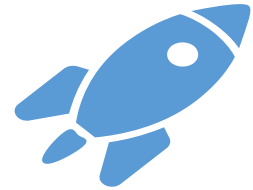
WELCOME

to

QSL Asia –Pacific Newsletter



Dear Team,



Celebrating success and growth: A recap of the first two quarters of Quantum Service and Logistics Pty. Ltd

Employee Empowerment:

Our employees are the driving force behind our success, and fostering their growth and well-being remains a top priority. We have launched diverse training initiatives, implemented employee recognition programs, and strengthened our workplace culture to ensure every member of the QSL team feels motivated and appreciated.



We are delighted to celebrate the outstanding accomplishments and milestones of the first two quarters of 2024. As we persist in thriving, innovating, and exploring new avenues, we extend our sincere thanks to each of you for your essential contributions to our journey

Community Initiatives:

Community engagement is a core value at QSL, and over the past two quarters, we have been deeply involved in a range of meaningful community service projects. These include environmental conservation, support for orphanages, blood donations, and other initiatives aimed at creating a positive impact on our communities



QSL Core Value: Foster a Collaborative and Supportive Company Culture:

At QSL, we place a high priority on nurturing a collaborative and inclusive company culture. We take pride in the positive and supportive environment we have cultivated together, and it is essential that we uphold these principles. Collaboration, respect, transparency, and open communication are fundamental to our success. By working together with kindness, respect, and understanding, we can overcome challenges and achieve extraordinary accomplishments as a cohesive team.



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Looking Ahead:

As we head into the next half of 2024, we are filled with excitement and determination to build on the successes of the past two quarters. Our focus remains on innovation, customer-centricity, and sustainable growth. We have ambitious plans to on-board new business in our portfolio and we eagerly anticipate sharing our progress with you in the coming months. We also will be ending 2024 with a bang- QSL will complete 20 years of existence-watch this space.

Thank you for being part of our incredible journey.

Colleagues covered in this edition.

Interesting things about the following colleagues from each site. We will cover few more in next edition.

Johnny Kwine - Group IS&T, Network and Data Security Mgr AU

Arshdeep Singh - Information Security Manager-Regional – NZ

Tran Nhu Khanh – Compliance Officer - VN

Julius Ryan Fangon - Compliance Officer - Philippines

Phuchit Intararit- Operation Manager - Thailand



Meet: Johnny Kwine

Group IS&T, Network and Data Security Mgr.



Some interesting facts about you

I love to practice any sport and my favorite at the moment is the squash. I was lucky to play a World Squash former number 1 who is Thierry Lincou.

I love bread and butter. Will you guess why?

I love to chill with a good movie.

That's pretty much me.

What motivates you to come to work every morning or What is the most interesting thing/highlight so far in your role?

My motivation is all challenges that I can face in my position. It is as well to make staffs life as easier as possible, build a new system and see the result and benefit and provide the best support as possible.

What are you hoping to achieve in your regional role in QSL?

Growth with the company in multiple areas as technical, people, solution, ... to bring the company to a high standard, it will benefit to all.

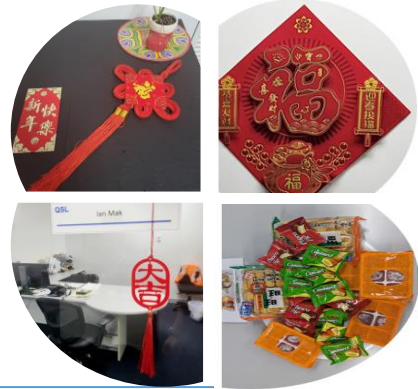
Digital transformation and reach the zero paper.

What are your outside-of-QSL recent professional/personal achievements?

Professional is before QSL, the company I worked for, had their IT Infrastructure & Security running for over a year and half without incident and any interruptions.

Chinese New year in Australia

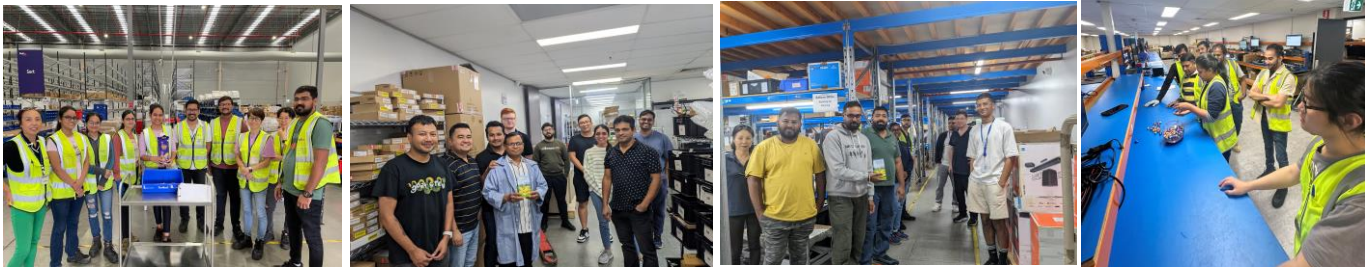
As in many countries around the world, Lunar New Year celebrations in Australia are marked by various symbols and traditions. We decorated the office with red envelopes, cakes, and candies, all signifying luck and wealth. The color red is considered very lucky.



Easter Egg-competition

It's Easter time.

We bought a jar of Easter eggs and had all the staff members guess the number of eggs in the jar. The person with the closest guess was the winner.



Winner from different sites.

1. Rakesh and Rabindra from (Silverwater)
2. Sujana from (Matraville)
3. Umang Patel from (Hoxton park)
4. Yagnika Patel from (Arndell Park)
5. Demi from (NZ)

Farewell Party

A farewell party is an opportunity to celebrate a colleague and offer support as they prepare to transition into the next chapter of their lives. We all have those moments in life that we want to hold on to forever.



QSL Australia

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Asia Pacific Connection



Business trip to Thailand, Philippines & Vietnam in May

Ban Single use Plastic

Plans to put up the poster across sites.
Continue to raise awareness in reducing the use of single-use plastic.



CSR activities in Vietnam- collaboration with AU team

During our business trip to Vietnam, we had the opportunity to participate in CSR activities with the QSLVN team.

We brought many gifts, such as milk, diapers, candies, and balloons, for the children at the Chuc Tu shelter, which is home to over 90 orphans.



Work Health and Safety-Risk Management course-AU



Work health and safety risk management, along with proper training, is essential to proactively mitigate risks before an injury or catastrophe occurs. Proper training ensures that everyone is aware of these practices and knows how to implement them effectively.

Meet- Information Security Manager-Regional

Name: Arshdeep Singh



Some interesting facts about you

I don't listen to music, but I don't mind if it's playing.

I prefer quiet environments and enjoy learning new things.

What motivates you to come to work every morning or What is the most interesting thing/highlight so far in your role?

I am motivated by the opportunity to apply my knowledge to enhance security and meet IT needs. Additionally, I thrive in an environment where I can collaborate with a respectful team that values everyone's input and ideas.

What i hope to achieve from my regional role?

In my regional role as a Cyber Security Manager, I aim to enhance the cybersecurity posture by implementing standardized protocols and ensuring compliance with global standards. I plan to cultivate a security-first mindset through training and simulations and improve incident response with refined plans and drills. Proactively mitigating threats with advanced tools, ensuring regulatory compliance, and optimizing investments are key goals. Additionally, I will drive innovation by adopting cutting-edge practices and build a robust talent pipeline through educational partnerships. Success will be measured and communicated regularly to stakeholders, aligning regional initiatives with global strategies.

What are your outside-of-QSL recent professional/personal achievements?

I have earned professional certifications in cybersecurity and have been invited to open discussions on enhancing cyber resilience. Additionally, I have successfully improved the security posture for several international companies, though I cannot disclose their names due to NDAs.

QSL New Zealand

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Chinese New year Celebration in Silverwater



For Chinese New Year, the BOD proposed organizing an E-Card design contest for all QSL members. The best E-Card would be used by the BOD to send greetings to partners and QSL members. We received around 54 entries from across the region.

The winner is Huynh Huu Ly from Vietnam.

BBQ Party

BBQ party is the perfect opportunity to take a break from our busy routines, unwind, and bond with our colleagues over mouthwatering BBQ delights. Employee engagement may seem invisible but it can give our teams the power to achieve more than we think.



QSL New Zealand

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Easter Egg-competition

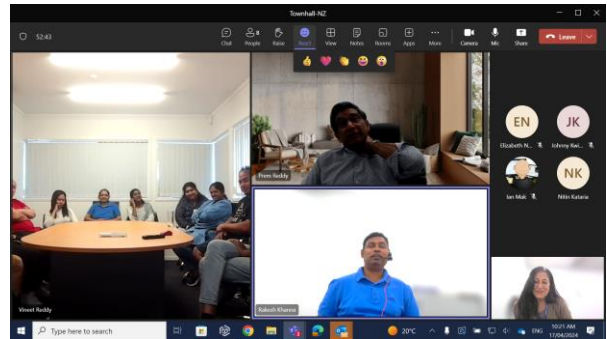


Easter eggs have a rich history and cultural significance that spans centuries and continents. These colorful eggs, often intricately decorated symbols of spring and new beginnings hold a special place in the hearts of many. Demi-NZ winner of ester egg competition.



Town Hall meeting

Town Hall meeting with team Board of Directors & team leader in New Zealand.



Trainings



On-going training of our employees on processes. Such on-job workshop training programs are designed to increase engagement and are very relevant, and effective for our employees and learning work culture.

Meet: Tran Nhu Khanh

Compliance Officer



Some interesting facts about you

Listening to Music is my most favorite activity.

Besides that, I enjoy listening to Podcasts and reading books, and they are also my habits.

One more thing, I'm a picky eater.

What motivates you to come to work every morning or What is the most interesting thing/highlight so far in your role?

Every morning or every day is a new adventure for me, a lot of experiences and "TREASURE" need to be discovered.

I am always willing to share all my knowledge to build up the teams, everyone who is willing to learn.

The goals achieved is not so impressive, however I am very happy to say that QSL Viet Nam is growing up, willing to take more challenges - looking forward to a sustainable team - QSL Viet Nam.

What are you hoping to achieve overall as Compliance Officer?

Gain more experiences, knowledge from expert people.

Do my best in assigned tasks in order to help colleagues in particular and QSL company in general.

What are your outside-of-QSL recent professional/personal achievements?

Just a normal guy, said hello to the world in 1995 with the heart and soul of age 18 everlasting.

QSL Vietnam

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FIRST-AID

knowledge sharing: all employees have the basic foundation to help themselves and those around them when needed.



Outing Trip & Gala Dinner in March 2024:

Once again a great success with many extremely meaningful activities with the participation of 100% of QSL Vietnam employees.



Continue the **"Ban single-use Plastic"** series with the competition for Wall Newspaper with the theme **"Reduce plastic waste, create a Green office"**.



The winning team receives a prize from HR.



Waste classification is also implemented by placing sorting bins in the office and canteen.



International Women's Day 8/3



Trekking Ta Cu mountain – March 2024

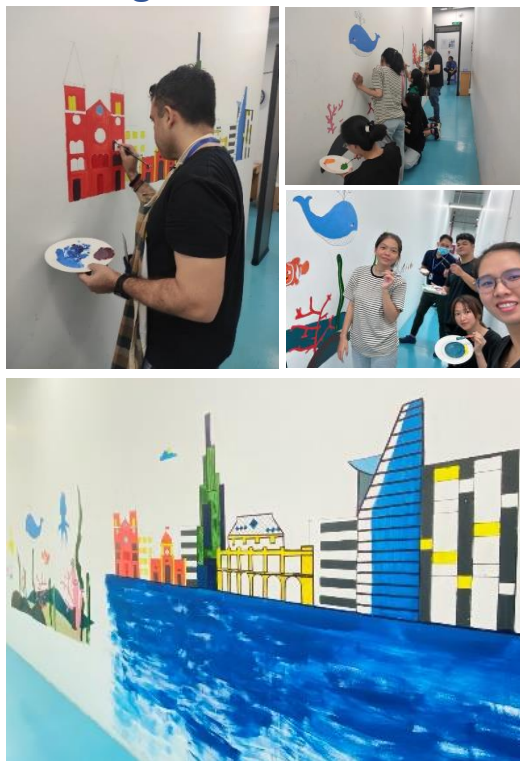


Blood Donation Day



QSLVN Team have participated in voluntary blood donation with the local Red Cross Society, with millions of people worldwide donating blood to save lives.

Painting walls



Cold white walls are transformed into colorful, vibrant walls through the talented hands of QSL staffs.

Ban Single-Use Plastics



As part of the Ban-single-use plastic project, a **Green Day event** is held for exchanging trash for gifts. Besides, we had a small food fair, we made the food on our own and sold it to the team. All the money raised in this event will be used for charitable purposes.



Annual Health Checkup 2024



QSL Vietnam

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FAREWELL PARTY for staff who are laid-off. Working hard together, having fun together...all those memories will be saved in each of our hearts.



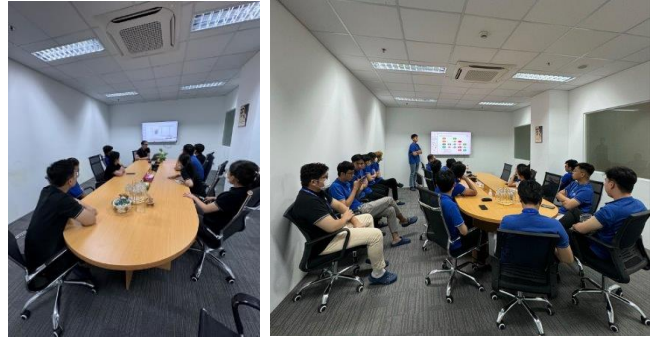
Charity food for patients

On 30th June, we cooperated with another charity team to donate 400 meals to patients at the HCM Orthopedic Trauma Hospital, with the desire to support their nutritional needs as well as share some of the patients' financial hardship.



INTERNAL TRAINING

Keep providing up-to-date training to all staff with alternative topics to ensure they comply with procedures and discipline.



Visit Chúc Từ orphanage

After the success of the Green Day program, our team has raised small charity funds. With the participation of the Group Finance Manager and HR-People and Culture Manager, we visit to Chuc Tu orphanage. It was such a great and meaningful trip for all of us.



Meet : Julius Ryan Fangon Compliance Officer

Some interesting facts about you

A loving father to my son.

What motivates you to come to work every morning or What is the most interesting thing/highlight so far in your role?

Ever since I discovered my paradigm in work, that's the time I started to develop and hone my grit and drive, and that's professionalism. There are times that I need to be aloof due to the nature of my work/role, but I cannot deny that "teamwork" is essential to achieving the best result. The strong sense of camaraderie is what keeps me motivated to face and overcome any difficulties. There are days when we must be "committed" rather than "motivated".

What are you hoping to achieve overall as Compliance Officer?

A collaborative and conducive working environment with all sites. Learning is a never-ending process. Just keep learning and growing for you will cultivate everything when tough days come and contribute it to your bread and butter, QSL.

What are your outside-of-QSL recent professional/personal achievements?

Was an officer of Rotaract Club some years ago, group of young adults which aims to develop leadership skills and personal integrity among youth. An advocate of "service above self" attitude.



QSL Philippines

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Employees of the Month *Monthly recognition of employees who are perceived as having performed exemptional work over a month.*



Fire Extinguishers Practical Training Course



With assistance from professionals, we conducted a hands-on training course for employees on the proper use of fire extinguishers in our workplace. This ensures that everyone is well-informed and capable of safeguarding our organization from potential hazards.

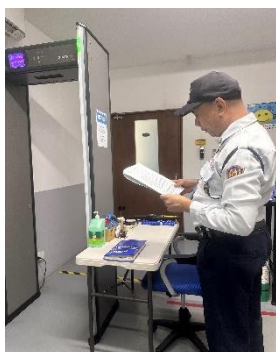
Mother's Day

Expressing LOVE, APPRECIATION & GRATITUDE towards all the mothers in QSL PH.



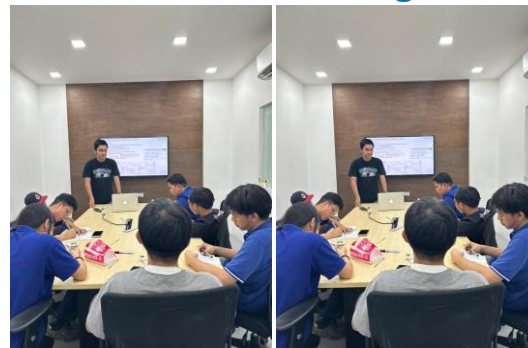
Security Refresher Training

Short course review and update of the SOP's on Security Procedures.



Trainings

SOP Refresher Training



Keeping all employees compliant with the SOP by reinforcing what they have already learned.



QSL Philippines

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Employee Engagement Activities Health & Wellness Corner

In Sanskrit, “prana” means life energy and “yama” means control. The practice of pranayama involves breathing exercises and patterns.

Pranayama Yoga



Zumba

Physical exercises that elevate the heart rate release endorphins, naturally generating feelings of joy.



No Single-Use Plastic

Tiffin boxes were distributed to the staff as a substitute for single-use plastic materials, promoting healthier options. 3.5

Corporate Social Responsibility Conducted at Watershed Forest Reserve



March: Maintenance Operation
Removal of undesirable vines in the forest trees of the Watershed.



June: Tree Planting

Our Team has participated in the planting of 108 **Narra Trees** known as Philippines' National Tree, within the watershed as we aim not only to restore tree cover but also to revive the entire

Meet: Mr. Phuchit Intararit Operation Manager



Some interesting facts about you

“ I started working from a technician. I must try to learn how to achieve a mission that not my experience and expected ”

What motivates you to come to work every morning or What is the most interesting thing/highlight so far in your role?

New opportunities to grow, New collaborations to learn and the wonderful people on our team.

What are you hoping to achieve overall as Head of Country/Operations?

I'm here to support team and provide the guidance , Strategies and training the people to success as belong to Company Vision.

What are your outside-of-QSL recent professional/personal achievements?

If we say it was successful ? It was successful to a certain extent. But need to keep doing it to get more.

QSL THAILAND

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NEW YEAR MEET & ELITE PERFORMER AWARD 20 Jan 2024 , QSL TH team have New year 2024 dinner meet Elite performers award with red dress theme , Red meaning is associated with leadership, power, and superiority and can improve productivity in the workplace. That our...Passion to archive Goal this year !



PEOPLE DEVELOPMENT PROGRAM Big achieved on calendar in Q1 2024

We have development program In 2024 plan to improve skill of all employees , Focus **ELITE PERFORMERS** Groups , and in Q1 2024 , we have done , people development program **Module 1** on 27 Feb , **Module 2** on 14 Mar then we planning to have Module 3,4...Next soon.



COMPANY VISION CULTURE VALUES , INTEGRITY IN WORK

17-18 Jan 2024 , We had Re-training of company Vision culture values , HR Handbook, and including integrity in work for All employees for make sure everyone to same GOAL



BAN Single Use Plastics

9 Feb 2024 , Plastics free day and Chinese new year activities. QSL families have many cultures & we enjoy with all. Cheer !

Q2 BUDGET & KPI MEET



25 Mar 2024
Set Q2 KPI for all employees on time.
Ready for Q2 2024 come soon

IT SECURITY !

Great news! There are no critical findings for the 2024 information security audit report. However, we will continuously focus on IT security improvement. To ensure that we meet customer's requirements and customer satisfaction.

SAFETY LAW

In Every Work Place, Safety Should Be Priority we had done Electrical Yearly Inspection on 1 Feb this year and working to solve all issue one by one.



QSL THAILAND

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SONGKRAN FESTIVAL APRIL 2024 Songkran Festival is held annually by the locals in celebration of the Thai New Year. An important tradition observed during Songkran is the blessing Buddha images and Buddhist disciples with water for prosperity. Playing powder and playing water.



SECURITY : STUNNING RESULT! WHO ELSE GIVES LOWER

1st time for the Physical Security audit at QSL TH, with 210 measurement items. There are only 6 findings and without P0 (critical). *Thank you everyone for making this impression.*

Safety in workplace Action done :

Inspection Fire Alarm system of all office area, Install anti-sliding tape in the stairs



Health and Safety Committee meeting for unsafety in workplace.



TOWN HALL MEETING :Continuing Promoted company vision cultures & value , Performance award , integrity in workplace , Business update and KPI Result.

HR IS TUTOR FOR ISO AUDIT COME SOON

HR refresh training about QSL ISO 9001:2015 Update PD , KPI, Form , Report and all Document and update Master training Matrix of all position. Make sure all leader clear and understanding all process.



PARTNER WITH TRUE

Key main goal of project are Business Environmental Responsibility , Occupational Health & Safety , Human rights, Anti-Bribery & Corruption and Net Zero Emissions



QSL TH THE PARTNER WITH PANKAN SOCIETY

The 'Pan Kan' ("Sharing Society") charity shop is a social enterprise that receives donations of various items from people who no longer have use for them, but which remain in good saleable condition. These products are sold on at a moderate price and all the proceeds go towards providing **scholarships**. QSL TH Team would like to be ones to help environment protection recycle and reuse to reduce waste and happy to support to student scholarships.

