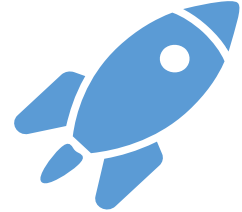


Quarter 1&2, 2023 |

WELCOME to QSL- Group Newsletter



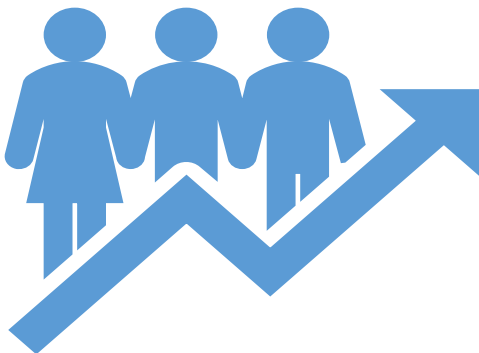
Dear Valued QSL Team,



Celebrating success and growth: A recap of the first two quarters of Quantum Service and Logistics Pty. Ltd

Employee Empowerment:

Our employees are the driving force behind our success, and fostering their growth and well-being remains a top priority. In the past two quarters, we have initiated various training programs, introduced employee recognition schemes, and enhanced our work culture to ensure that each member of the QSL family feels motivated and valued.



It brings us great joy to share the remarkable achievements and milestones of the first two quarters of 2023. As we continue to thrive, innovate, and forge new paths, we want to express our heartfelt gratitude to each one of you for being an integral part of our journey.

Community Initiatives:

At QSL, we believe in giving back to society, and in the last two quarters, we've actively participated in various community service projects.



From environmental conservation efforts to supporting local education programs, blood donation etc. We strive to make a positive impact on the communities we operate in.



Customer Appreciation: Our customers are the reason for our existence, and we are immensely grateful for their continued support and loyalty. In the first half of 2023, we have received valuable feedback from our customers, which has been pivotal in refining our products and services to better meet their needs.



Looking Ahead: As we head into the next half of 2023, we are filled with excitement and determination to build on the successes of the past two quarters. Our focus remains on innovation, customer-centricity, and sustainable growth. We have ambitious plans to implement [Employee Assistance Program, Process improvement initiatives-inputs from the team, Elite program across sites], and we eagerly anticipate sharing our progress with you in the coming months.

Thank you for being part of our incredible journey.

KNOW YOUR TOP GUYS

We will cover interesting things about the following leads from each site and in next edition, we will cover few more.

- Prem Reddy
- Rajesh Sokhal
- Ian Mak
- Gaurav Roy
- Vineet Reddy
- Nutt Chokesirakarnkul
- Narumon Tri-ngoen





Know your Legends

Prem Reddy: Founder, CEO/Managing Director of QSL group of companies

We asked Prem about some interesting facts about him

- I am a collector of quality wines and single malt whiskeys (and of course, enjoy drinking them with friends and family)
- I like to cook and enjoy good food
- I enjoy walking and hiking

What motivates you to come to work every morning or What is the most interesting thing/highlight so far in your role?

I'm motivated by:

- the continuous success of our Company, so we can secure the jobs and livelihoods of those who contribute to and depend on QSL
- being a role model to my daughters and those who I inspire and mentor
- meeting so many wonderful people and continually learning from each and every interaction
- being able to support those who are less fortunate

What are you hoping to achieve overall in your role?

Continued long term success of QSL, so to benefit all stakeholders; and to mentor the leadership team so they are skilled and ready to continue the journey and grow

What are your outside-of-QSL recent professional/personal achievements?

- Personal – completed the 160km ten day walking safari across the Tsavo national park in Kenya, with a bunch of amazing people. Thoroughly enjoyed every bit of it
- Professional – my full and complete attention is focussed on leading QSL to a successful and sustainable future, so I can get involved with other activities outside of QSL. I'm getting close to my goal 😊

We are super impressed by your professional and personal achievements!



Know your Legends

Ian Mak: Founder -Director of the QSL group of companies

We asked Ian about some interesting facts about him

Ian is fondly known for his very impactful one liners! He thinks “ I am not a very interesting individual”

What motivates you to come to work every morning or What is the most interesting thing/highlight so far in your role?

I will be loaded with even more to do if I stay at home! 😊

I must say the vision, mission and persistence to build a few Shop Floor Systems for the business since 17 years ago.

What are you hoping to achieve overall in your role?

When potential customers think of service, they should think of QSL

We are impressed by your one liners!



Know your Legends

Narumon Tri-ngoen: Co-founder & commercial Director of QSL
(Thailand, Vietnam & Philippines)

We asked Narumon about some interesting facts about her : Naruman is very passionate about her work and is always excited with the possibilities of new opportunities

What motivates you to come to work every morning or What is the most interesting thing/highlight so far in your role?

Very clear about her motivation : “Money, Making a difference in the community and Responsibility.

What are you hoping to achieve overall in your role?

To help more employees get a great jobs and incomes to support their family with work-life balance. This is not only tied to happier employees but also better business results and company growth.

What are your outside-of-QSL recent professional/ personal achievements?

Setup holiday places for relaxation and weekend retreatment. Free for employee😊

We are impressed by your generosity!

QSL Australia

COMPANY NEWS | Quarter 1&2, 2023 |

Know your Legend

Vineet Reddy: General Manager Operations ANZ



Some interesting facts about Vineet

Vineet takes pleasure in discovering various cuisines by visiting local restaurants, and also enjoy experimenting with and recreating some of those recipes in his own kitchen. When it comes to leisure activities, he is an adrenaline junkie! Loves to participate in thrilling activities such as skydiving, snowboarding, and bungee jumping. His bucket list involves heliboarding in Japan-Niseko, Hokkaido. This involves jumping off a helicopter and snowboarding down the mountainside.

What motivates you to come to work every morning or What is the most interesting thing/highlight so far in your role?

Motivation to come to work every morning is fuelled by my passion for the job, the chance for personal development, a strong sense of purpose in contributing to the organisation's success, the supportive team environment, and the opportunity to make a positive impact. Progress towards career goals and the financial stability it offers are significant factors that drive him.

What are you hoping to achieve overall as Head of Country/Operations?

As Head of Country/Operations, my primary goals are to drive business expansion, operational excellence, develop a talented team, prioritise customer satisfaction, ensure financial performance, and uphold corporate responsibility.

What are your outside-of-QSL recent professional/personal achievements?

An achievement I am proud of is fostering a culture of open communication and mutual respect within our family. We encourage each other to pursue our passions, express our thoughts and emotions freely, and provide unwavering support during both success and setbacks.

Super impressive!

Chinese New Year 2023

We began the year by celebrating Chinese new year in Australia embracing cultural diversity. The year of Rabbit: It is considered a symbol of luck, harmony, and peace in Chinese culture. The year is expected to bring a sense of balance and tranquillity, promoting diplomacy and gentleness in personal interactions and global affairs. As the Rabbit's gentle nature takes centre stage, the year is expected to be a time of cautious progress and fortunate opportunities for those who embrace its positive influences. Let bring in loads of positive influence in QSL-Group.



Easter In April 2023

We celebrated Easter across all the sites in Australia. For Christians, Easter is a time of solemn observance and joyous celebration. We organised an Egg hunt competition: Fun way to engage employee.



QSL Australia

COMPANY NEWS | Quarter 1&2, 2023|

The 1st Team building and Town Hall meeting – April- 2023



We had an amazing Town Hall clubbed with BBQ for the team in Silverwater. Management team took the lead in cooking – great example to connect and build solidarity among members of the company.

We recognized and awarded employee who exhibited dedication and went above and beyond in their contribution in day-to-day activities.

Silverwater Site: Alice/Vu/ Rabih/ Sima Cherry/Nathan/Sujan.P/Malla/Ali/Ram/Siu Ming.

Arndell Park Site: Nagesh Prajapati/Rongmei/Het Patel/ Mukesh Oza/Renee Shi

Hoxton Park Site: Robert. M /Sambeg.B Raymar.N



Women's Day Celebration.

It's not enough to celebrate and uplift women in the workplace on March 8th – we need to take action every day to build a truly equitable and inclusive world. This year we decided to include men and be truly inclusive.



QSL ANZ

COMPANY NEWS | Quarter 1&2, 2023 |

CSR Activity – Blood donation drive

Your donation can save lives!

In fact, every two seconds of every day, someone needs blood. Since blood cannot be manufactured outside the body and has a limited shelf life, the supply must constantly be replenished by generous blood donors.

Special mention of John Chow- He is a regular blood donor and this was his 87th round of donation. Keep up the good work John!

Big Thank you to all the members who donated blood as part of CSR activity.
John Chow/Sharad Prajapati/Rakesh Kumar Francis. P/ Dhruval Patel/ Vivek

Did you know?

Blood donation has potential to be an anti-skin-aging😊



Splendid
work



We value your growth as professionals and are committed to providing you with opportunities for learning and development. Big shout out for Siu Ming Wong our internal trainer (EXCEL GURU!)



QSL New Zealand

COMPANY NEWS | Quarter 1&2, 2023 |



Wonderful New Zealand team!

Our NZ team is popularly known for working together cohesively to achieve desired results. They have proved to be winner in times of crisis by going above and beyond.

Keep up the good work lovely team!



Some glimpses on team building and training activities. They have come together as a well-bonded team and tends to be more motivated and productive. We have no doubt in their capabilities in fostering a positive work environment, which can lead to increased efficiency and better overall performance.



Know your Legend

Gaurav Roy: Country Manager



We asked Gaurav about some interesting facts about him

He would like to be a student for lifelong with grit.

What motivates you to come to work every morning or What is the most interesting thing/highlight so far in your role?

Sense of belonging and responsibility motivates Gaurav to come to work every morning.

What are you hoping to achieve overall as Head of Country/Operations?

To maintain long term ,sustainable and profitable businesses with current & future partners and

To build bright carrier of my team ,by upskilling them and creating capable leaders and managers who can contribute to the future growth of QSL.

What are your outside-of-QSL recent professional/ personal achievements

Completed Half Marathon in less than 2 Hrs.

I started my journey of running at the age of 35 and I never thought that I can run beyond 5 KM, till date I had completed more than 20 (10K's , 21K's and trail runs).Running has taught me an influential lesson in my life , that with commitment and consistency you can achieve any goal. It has also taught me to push my limits , embrace the pain ,discomfort and the most important is to believe in myself even on the toughest days.

The pain you endure today will be the strength you feel tomorrow.

Very impressive Gaurav!

QSL Vietnam

COMPANY NEWS | Quarter 1&2, 2023 |

The 1st Team building and Town Hall meeting – Mar 2023



We had an amazing outing trip which included many team building activities and enabled us to connect and build solidarity among members of the company.

The knowledge sharing from BOD and Team Leads during 1st Town Hall meeting . Engaging knowledge sharing around company culture and vision



INTERNAL TRAINING



Internal Trainings for all staff:

- Technical training from Technical team and Logistic Team.
- Soft skill from Inventory team.

QSL Vietnam

COMPANY NEWS | Quarter 1&2, 2023



Outdoor Activities

We organise weekly Sports activities (football, badminton,...)

to improve employees' mental and physical well-being.



Health check-up May 2023

Organising periodic health checks for employees helps to assess the health check and promptly detect any health issues.



We ensure to take corrective measures, to minimize the impact on quality of work. It increases productivity and reduces absenteeism

CSR ACTIVITIES

Besides business activities, we must ensure that we are associated with the interests of society, demonstrate business ethics, and contribute to sustainable economic development, improving the lives of employees, local communities, and society.



Blood donation activity organized in April 2023: Giving blood drops of love and hope for life.

Join the volunteer campaign Clean Up Day in June 2023



Know your Legend

Nutt Chokesirakarnkul: Country Head



Some Interesting facts about Nutt

I am thrilled to be leading this fantastic group of individuals in the service field. Our mission is to deliver exceptional service to our customers while fostering a positive and collaborative work environment.

I'm here to support team, provide guidance, and ensure we all work cohesively to deliver outstanding results.

What motivates you to come to work every morning or What is the most interesting thing/highlight so far in your role?

To embrace challenges, create opportunities to grow, learn, and excel. I believe in our team's abilities, and I know we can overcome any obstacle that comes our way.

What are you hoping to achieve overall as Head of Country/Operations?

My main objective is to drive the organization towards sustainable growth and success. I aim to achieve 6 key goals:

- Strategic Vision
- Team Empowerment
- Innovation and Adaptability
- Continuous Learning and Development
- Operational Excellence
- Customer-Centric Approach

What are your outside-of-QSL recent professional/ personal achievements

For the past 18 years, most of my experience has been devoted to aligning with the company's Core Value of 'Setting the Standard in Service.' Throughout my career, I have been at the forefront of establishing and implementing Service Policies, overseeing their deployment, and contributing to the development of other prominent global brands in Thailand, Laos, Myanmar, Cambodia.

We love your enthusiasm and overall dedication!

QSL Philippines

COMPANY NEWS | Quarter 1&2, 2023 |

2023 APE (ANNUAL PHYSICAL EXAM) MAY 2023



As we always want our team to be fit and healthy, we encouraged all QSL PH employees to undergo annual physical check-up to make sure that all employees stay physically fit. ***“HEALTHY EMPLOYEE IN THE COMPANY, SETS THE BAR HIGH”***



TEAM ACTIVITY WITH THAILAND TEAM

With coordination of QSL TH Team, Duangkhae & Phuchit. We had a fun and interactive HR activity and games that improves bonding and teamwork.



Team PH also had a great time with good food and drinks with TH team.



EMPLOYEE OF THE MONTH (MAY)

Arnold Valdez, one of our tenured technician was nominated as the best employee for the month of MAY. A gift certificate was awarded to him as appreciation for the dedication & consistent willingness to go above & beyond in his duties.

EMPLOYEES OF THE MONTH (JUNE)

Employee Of The Month award goes to Aron Burgos (QC) and Carlito Vencio (Logistics) for their outstanding performances, dedication and positive attitudes on the job.



INTERNAL TRAINING

Internal training facilitated by our SME, Julius Fangon





**THANK
YOU
VIETNAM
TEAM!**



Photo taken with two the Vietnam Technicians who warmly supported PH Team.



HEALTH & WELLNESS



Townhall meeting led by QSL TH General Manager, Mr. Rajesh Sokhal was held here in PH last May 26th. A very healthy icebreaker was initiated by Sir Rajesh who defeated our staff in the two (2) minutes planking activity.

HR ACTIVITY (INDOOR)

Gaming in the workplace can improve communication skills and their understanding with each other as a team member. This program will also improve general atmosphere in the team.



QSL Philippines

COMPANY NEWS | Quarter 1&2, 2023|

BASKETBALL

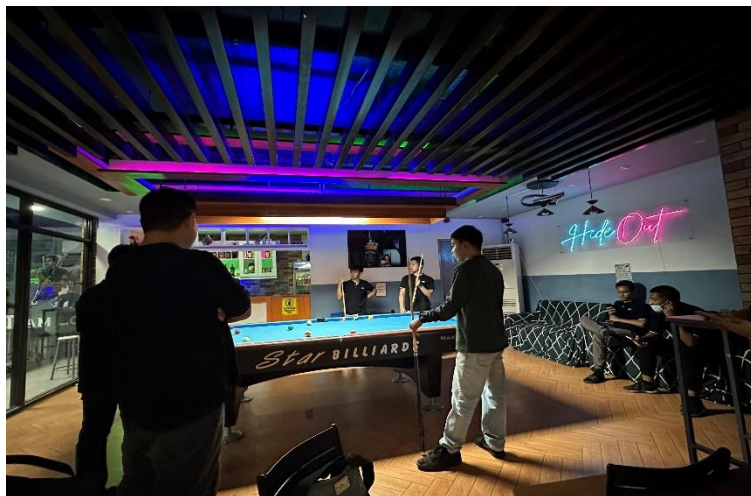
Basketball is known as the most popular social sports in PH. We organized a game with a group of opponents whom we invited to play with our Team. We are going to make this game as our regular sports because aside from the good health benefits, it teaches our team on how to become a good team player



OUTDOOR ACTIVITIES

A game of mental stimulation for the team to help improves their calculations, visualization, and problem-solving skills.

BILLIARDS/POOL NIGHT



Know your Legend

Rajesh Sokhal: General Manager-Country Head



Some Interesting facts about Rajesh

Rajesh belongs to agriculture background and has excelled in professional workplace for 32 year 😊

What motivates you to come to work every morning or What is the most interesting thing/highlight so far in your role?

Work itself motivates Rajesh and he feels very energetic with loads of work around him. He is exploded with energy any hour of the day/night😊

What are you hoping to achieve overall as Head of Country/Operations?

Overall development of the team, create professional environment. Believes in grooming staff and ensure to pave the pathway. He takes pride in his staff's success.

What are your outside-of-QSL recent professional/ personal achievements

Walked 18 Kms each day for 12 days in 3 countries.

Very impressive stats!

QSL THAILAND

COMPANY NEWS | Quarter 1&2, 2023 |

Thai tradition "wai" San Phra Phum , believed to bring fortune



18th Mar 2023

Every year we will have **Wai San phra phum tradition "wai"** (a traditional of greeting in Thailand). The houses, called "San Phra Phum," or shrine of the guardian spirit, are part of a Thai tradition of spirit worship. We had offered spirits food. include rice, a platter of fresh fruit, desserts and colorful drinks. It believed "If you take care of the spirits, they will take care of you whenever your prayers come true.



Q2 KPI Team Meeting

All employee have KPI for make sure everyone accept and will be achieve.

BUDGET PLANNING MEET

On 25th Mar 2023 , we had Q2,2023 budget Planning Meet Before Q2 start Management team we had full day meeting about all budget plan and KPI Statistic of all employee.



TOWN HALL MEETING

Town Hall Meeting Calendar 2023

Month	Date	Time	Room
January	Thu 19 th	9.00-10.00am	3 rd floor Meeting room
February	Wed 1 st	9.00-10.00am	3 rd floor Meeting room
March	Thu 16 th	9.00-10.00am	3 rd floor Meeting room
April	Thu 20 th	9.00-10.00am	3 rd floor Meeting room
May	Thu 18 th	9.00-10.00am	3 rd floor Meeting room
June	Thu 22 nd	9.00-10.00am	3 rd floor Meeting room
July	Thu 20 th	9.00-10.00am	3 rd floor Meeting room
August	Thu 17 th	9.00-10.00am	3 rd floor Meeting room
September	Thu 21 st	9.00-10.00am	3 rd floor Meeting room
October	Thu 19 th	9.00-10.00am	3 rd floor Meeting room
November	Thu 16 th	9.00-10.00am	3 rd floor Meeting room
December	Thu 19 th	9.00-10.00am	3 rd floor Meeting room

AWARD , The best employee of the month , HR Sharing new rules , new idea, training , activities and Business update.



HR & Safety Officer Refresh Training



Every first of year all employee must join the HR handbook and Safety in workplace training

for make sure everyone understood our Vision , culture and regulation of company .

Soft Skill Training

Internal training in Q1 2023 HR trained soft skill of Basic Formula excel for work to all Elite performer Generation 2 and 3. The one of training Course that they requested to improve them skill. After class they all have passed the Exercise Test .



QSL THAILAND

COMPANY NEWS | Quarter 1&2, 2023 |

Songkran Activities 2023

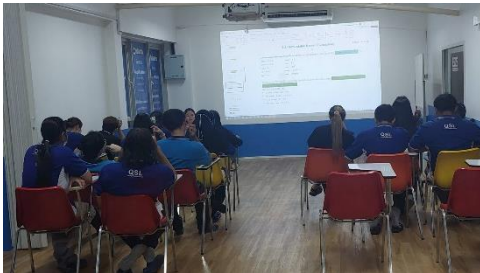


Songkran Festival takes place in April every year, from the 13th - 15th.

Songkran is Thailand's most famous festival. An important event on the Buddhist calendar, 80% of QSL-TH employees are Buddhist.



'water splashing' festival marks the beginning of the traditional Thai New Year.



Soft Skill Training

Every Friday , HR training soft skill for elite.



Agile Project Management

On 26th June 2023 , QSL Management and Operation team had done with full day Meeting @Novotel Hotel for KPI Strategies and Budget planning for Q3 2023.

Q3 Budget & Planning Meet



Elite Camp

On 30th June 2023 , we had activities "Elite Camp" for Elite performer Generation 2 and 3 . Haft day meeting about special KPI and New Idea suggestion for Better QSL , team building and do some activities together.



Quarter 1&2, 2023



**Stay tuned and keep up the good work.
See you all soon.
QSL- Group Newsletter!**