

## Summary

Experienced QA Engineer proficient in manual and automated testing, using various testing tools and approaches. Skilled in programming languages such as Ruby, Python, and SQL, with a proven track record of implementing new approaches for automating both front and back-end testing. Successfully collaborated with cross-functional teams to identify and fix critical and high-priority bugs in various domains, including medical and healthcare insurance services, websites, and real-time software interactions.

## Experience

Feb 2022 – **QA Engineer, Mercury Development**

Present Quality assurance for one of the largest US medical and healthcare insurance company's internal services and websites. Achievements:

- Implemented a new approach to automated tests using Selenium, Ruby, and Python, increasing test coverage and efficiency;
- Consistently delivered high-quality results on multiple sub-projects, including leading QA for some projects and onboarding new QA team members;
- Used a wide range of testing tools and approaches, collaborating with side project teams to identify and fix critical and high-priority bugs;
- Learned Ruby on Rails to prepare for future project needs, receiving commendation for high coding capabilities;
- Earned a rapid promotion in recognition of exceptional performance and significant contributions to the team.

Dec 2019 – Aug **QA Engineer, Vault44**

- 2021
- Troubleshoot and tested custom and enterprise software, ensuring proper functionality and performance across different types of software;
  - Analyzed logs and metrics to identify and resolve issues, improving system reliability;
  - Worked closely with clients to address complaints and suggestions, contributing to enhanced user satisfaction;
  - Ensured automatic software deployment and maintained hardware, including server and local machines;
  - Successfully increased the system uptime rate from **70% to 98.7%**, leading to a **30%** boost in company profit;
  - Collaborated with stakeholders to ensure seamless real-time software interactions and achieve the most lag-free and constant uptime possible;
  - Designed computer systems for two branches from scratch, demonstrating technical expertise and adaptability.

## Skills

### Testing

Manual Testing, Automated Testing, Regression Testing, Functional Testing, Web Testing, Software Testing, API Testing, Test Automation, Test Planning, Test Cases, QA Engineering, Testing

### Tools and Technologies

Jira, Selenium, Ruby, Postman API, JMeter, Android Studio, Python, SQL, Fiddler, Jenkins, Git, Log Analysis Tools, Performance Monitoring Software, Hardware Management Tools

### Project Management and Methodologies

Agile Methodologies, Software Development Life Cycle (SDLC), Software Quality Assurance, Quality Assurance, Cybersecurity, Incident Response, Risk Management, Project Management

## Languages

Russian: Native

English: Advanced (Scientific and Business)

French: Elementary

## Education

2017 – 2021 **Bachelor of Science**, *Kazan National Research Technological University*, Kazan

Major: Biotechnology

Thesis: "Evaluation of phytotoxicity of agrominerals used as mineral fertilizers"

- Participated in the Biotech Club, hosting events like seminars, workshops, and excursions related to biotechnology;
- Member of the university's programming club, practicing programming skills and enhancing the learning experience of fellow students.

Courses completed in statistics, data analysis, and scientific writing, which have proven invaluable in my QA Engineer career. Developed leadership, teamwork, and communication skills through active involvement in extracurricular activities.

**Additional Education**, *Higher school of foreign languages "Lingva"*, Kazan, *Scientific and Business English*.

Improved language skills and ability to effectively communicate with colleagues and clients from diverse cultural and linguistic backgrounds.