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**B. Tech. (Sem. - 7<sup>th</sup>/8<sup>th</sup>)**

**ORGANISATIONAL STRUCTURES**

**SUBJECT CODE : CS - 410 (Elective - II)**

**Paper ID : [A0484]**

[Note : Please fill subject code and paper ID on OMR]

**Time : 03 Hours**

**Maximum Marks : 60**

**Instruction to Candidates:**

- 1) Section - A is **Compulsory**.
- 2) Attempt any **Four** questions from Section - B.
- 3) Attempt any **Two** questions from Section - C.

**Section - A**

**Q1)**

**(10 × 2 = 20)**

- a) Delegation.
- b) Neoclassical organisation theory.
- c) Features of good organisation structure.
- d) Matrix form of organisation.
- e) Strategic Business Units.
- f) Explain the major duties and responsibilities of a personal manager.
- g) Explain the two factor theory of motivation.
- h) Define Organisational Culture.
- i) Explain group structure with its components.
- j) What is meant by authority, responsibility relationship in an organisational structure?

## Section - B

(4 × 5 = 20)

- Q2) Define organisational diagnosis.
- Q3) Explain the factors affecting climate of work organisations.
- Q4) Some people feel that conflict is necessary for organisational activity. Explain why?
- Q5) Explain the importance of perception and its process in a work organisation.
- Q6) What are the basic types of groups in organisations? What types of group do you think is most significant? Why?

## Section - C

(2 × 10 = 20)

- Q7) Describe centralisation and decentralisation of organisational structures with their merits and demerits. Cite suitable examples from organisational context.
- Q8) Explain with suitable examples various factors affecting the design of an organisation structure.
- Q9) What is motivation? Explain Hertzberg's theory of motivation. Also explain the applicability of the theory in the functioning of an organisation.

