



PAYTM

Quick Start Guide (V6.1)

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Getting Started

A. Make any payments on one click.

Paytm is a user-friendly and a secure mobile application for transferring your money from one to other, and it also offers the users to pay any of their payments in one click. The application provides various facilities such as Recharges, Transfer Money, Bills, Paytm wallet, Payment using UPI, Payment using QR codes, Shopping, Booking cinema tickets etc. Paytm comes with its new feature Paytm Mall which is one place where you can shop anything that you needed.

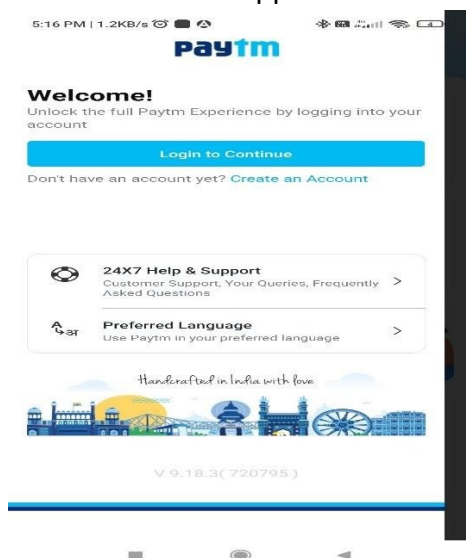
B. Installing Paytm Application

Paytm is available for the both android and IOS users. You can download the application from Google Playstore if you are an android user. If IOS user then, download it from Apple Store.

The following procedure provides information about installation.

1. Go to the android Playstore.
2. Search for Paytm application in the search bar.
3. Click **Install**, the application downloads in your phone.
4. Click **Open**.

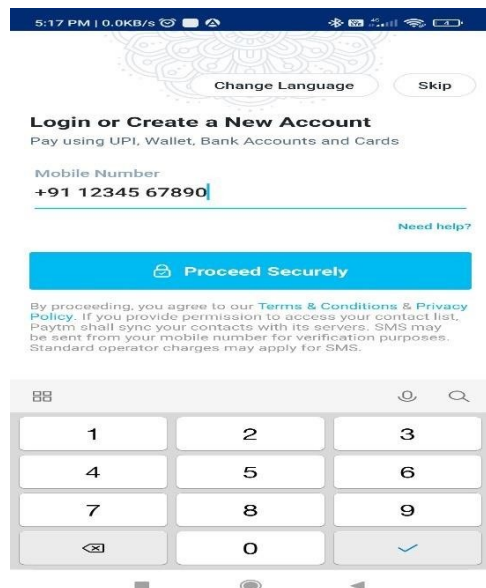
Welcome screen appears.



C. Signing Up

If you are new to the application then you need to create an Paytm account. Click **Create an Account** link from Welcome screen.

The Welcome or Create a New Account screen appears.



1. Enter your phone number and click **Proceed Securely**.
Note: Read Terms, conditions and Privacy before proceeding.
2. System generates an OTP and sent to your number for verification.
3. Home screen appears, once verification is done.

The home screen contains various sections such as Send Money, My Paytm, Recharge & Bill Payments etc

D. Need Help

You will see **Need Help** link in the screen, which provides 24*7 support or Help to sign up without any difficulty. A chat bot is provided. You can clarify your any doubts or difficulties related application by chat with the support team.

Application Insights and Application Bar

Application bar comprises an icon bar which displays navigation and key actions.

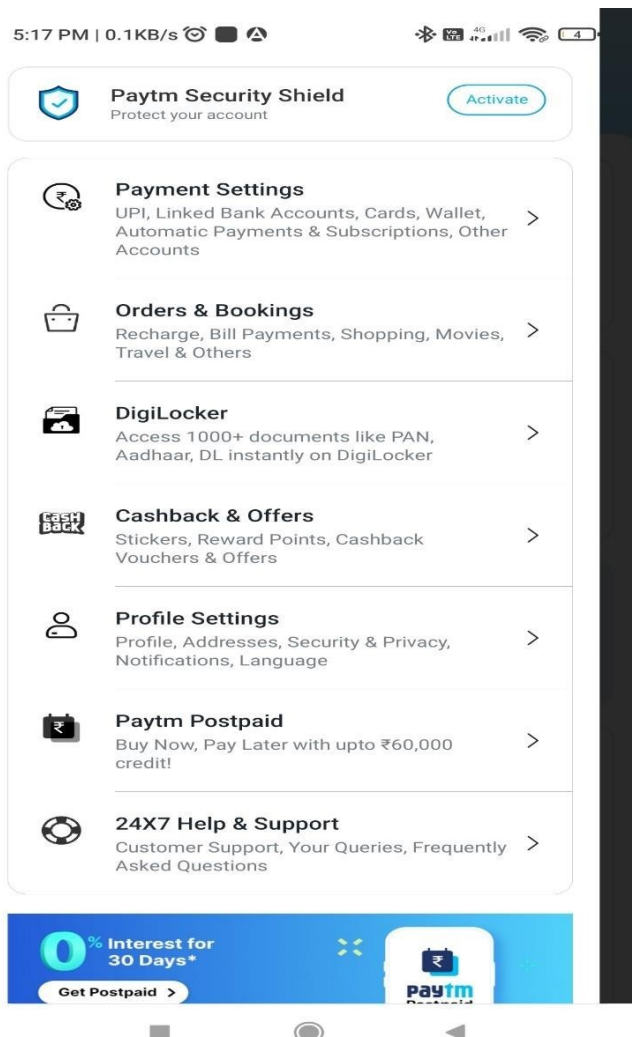


Icon	Description
Profile	Displays your phone number (If you have logged In by phone number).
Search	Provided to search action you wish to perform.
Messages	Displays messages sent by you contacts.

A. About User Profile Functions

Profile Section

My profile section displays Payment Settings, Order & Bookings, Digilocker, Cashback & Offers, Profile settings, Paytm Postpaid, 24*7 Help & support. A new feature **Paytm Security Shield** is introduced, click **Activate** to have this feature.



Sections	Description
Payment Settings	This section provides all information and settings related to payments.
Order & Bookings	This section provides all information related to Recharge, Bill Payments, Shopping etc.
Digilocker	This section provides all information related to accessing documents such as PAN, Driving Licences, Adhaar etc.
Cashback & Offers	This section provides all information related to Stickers, Vochers, Cashback etc.
Profile settings	This section provides all information related to Profile (change name or Phone number), Language, Address, Security & Privacy and Logout

Paytm Postpaid	This section provides all information related to buy now and pay later option
24*7 Help & support	Provides details on Customer support

Logout

This section provides details on logging out. Go to **Profile > Profile Settings**.

Profile Settings screen appears.

Screenshot is not added as Paytm doesn't allow to capture at this screen.

Click **Logout**.