PURUSHOTHAM KANDHERI

(+91) 7993854229

purushothamkandheri@gmail.com
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purushotham-kandheri?

EDUCATION

B.Tech in Computer Science and Engineering (2020 - 2024)

CGPA - 8.3

Siddhartha Institute of Science and Technology, Puttur

SKILLS

Languages Core Java, Basics of Python

Databases SQL, Firebase

Tools VS Code, GitHub, AWS CLI, Terraform, MySQL Workbench, Shell Scripting, Articulate360, ContentFul,

Confluence, Zendex, Jira

UI/UX Figma & FigJam

Cloud Technologies AWS (Ec2, VPC, CICD, S3, Lambda, RDS, IAM, CloudFormation, Cost Optimization & etc.....)

PROJECT

Online Course Platform 6/24 - 08/24

 Developed a full-featured online course platform with end-to-end functionality, including admin and student dashboards, user authentication, and course progress tracking.

- Built a **responsive and interactive frontend** using **HTML**, **CSS**, **JavaScript**, and **React.js**, enabling dynamic components and seamless navigation.
- Integrated MySQL and Firebase for efficient storage and retrieval of user data, course content, and progress tracking.
- Delivered a **comprehensive e-learning solution** supporting course creation, enrollment, and real-time updates for students and administrators.

ACADEMIC PROJECTS

The Secure Online Test Platform

04/24 - 06/24

- Designed a secure online testing platform to enable students to take assessments with minimized risk of copying.
- Utilized HTML, CSS, and JavaScript for an interactive frontend, while employing Java for the backend logic.
- Implemented Firebase as the database to efficiently manage user data and track test results.

INTERNSHIPS

Full Stack Web Development
 Python Internship
 Web Development
 08/22 - 10/22
 10/23 - 11/23
 Web Development

PROFESSIONAL EXPERIENCE

Technical Writer | **Sutherland** | February 2025 – Present

- Documentation Development: Authored, edited, and maintained a range of critical technical and operational documentation, including Standard Operating Procedures (SOPs), Knowledge Base (KB) articles, User Manuals, and internal process guides.
- Content Writing & Enhancement: Contributed to broader content initiatives by producing engaging and informative Content Writing pieces, focusing on transforming complex, verbose information into clear, step-based articles and flowcharts for agents and end-users.
- Technical Project Support & Publishing: Provided hands-on support to technical teams by assisting with configuration modifications (editing small sections of code or configuration files) and managing the publishing and deployment of content and updates, ensuring smooth release cycles.

- Cross-Functional Collaboration: Partnered with Subject Matter Experts (SMEs), Operations, and Quality Assurance teams to meticulously gather requirements, validate technical details, and ensure content accuracy and adherence to established style guides.
- Quality Assurance: Conducted thorough quality checks and proofreading on all content to ensure grammatical accuracy, consistency, and a professional tone and voice across all platforms.

CERTIFICATIONS

Microsoft Azure Fundamentals by Microsoft	29-10-2022
• Full Stack Java Development by Palle Technologies (6 Months)	28-09-2024
AWS Certified DevOps Engineer Professional	03-10-2024

SOFT SKILLS

- Decision-making
- Team Player
- Effective Adaptability
- Communication and Collaboration
- Problem Solving