# **Tittle: E-commerce Data Integration**

#### **Introduction:**

E-Commerce wants to improve how it manages data to make better business decisions. This project will build a **data pipeline** in SSIS to collect, clean, and store information for analysis. It includes **data validation** to check accuracy, **bad data handling** to fix or remove errors, **data transformation** to make the data useful, **incremental loading** to update only new data for efficiency, **error and success handling** to track issues and progress, **logging** to record every step, and **scheduling** to automate the process. The final result will be a fully functional SSIS pipeline, a structured database, and documentation explaining everything, helping Shop Smart optimize operations and enhance customer experience.

## **Data Modeling:**

Introduction to Star Schema Data Modeling for EcommerceDW

A star schema is a type of data model used in data warehouses.

- Fact Tables at the center (storing transactions or events)
- Dimension Tables around it (storing descriptive details)

### **1.Fact Tables** (Contain business facts or events)

These are the central tables in the star.

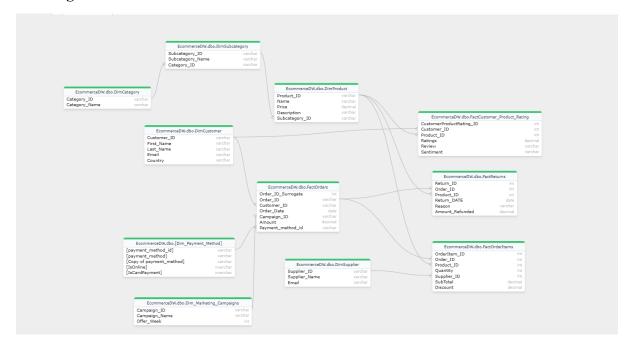
- FactOrders Stores order transactions (who ordered, when, how much, etc.)
- FactOrderItems Stores items in each order (product, quantity, supplier, etc.)
- FactReturns Tracks returned products and refund details
- FactCustomer Product Rating Stores customer reviews and ratings

#### **2.Dimension Tables** (Describe the facts in detail)

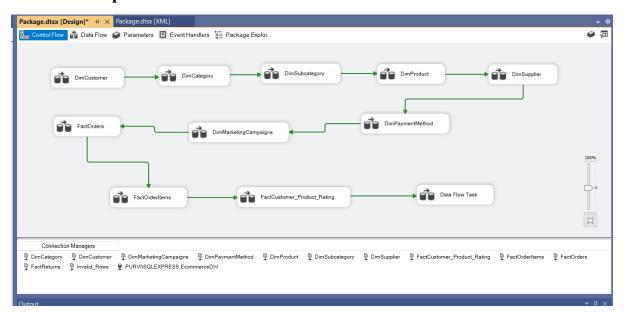
These are supporting tables around the fact tables.

- DimCustomer Who is buying (name, email, country)
- DimCategory and DimSubcategory Classify products
- DimProduct What was purchased (name, price, description)
- DimSupplier Who supplies the product
- Dim Payment Method How the payment was made
- Dim Marketing Campaigns Which campaign influenced the sale
- 1. **Simple structure** Easy to understand and query
- 2. Fast performance Optimized for data analysis and reporting
- **3.Clear relationships** Facts linked with descriptive dimensions

## ER Diagram:



## **SSIS ETL Pipeline:**



## 1.DimCustomer ETL Pipeline

Flat File Source: Read Customer CSV file as Source

Derived Column: To Fotmatting CustomerID, Email and derived full name

Data Conversion: to change data type of fullname and email

**Sort:** Sorting by Full name

**Conditional Split:** This Conditional Split filters rows as **Valid** if FormattedCustomerID is not null and not empty, otherwise routes them as **Invalid**.

#### **OLEDB Destination**: To store data into Ecommerse DataWarehouse

	FormattedCustomerID	first_name	last_name	email	country	FullName	Email_Domain
1	CUST493	Aaron	Dean	figueroaelizabeth@example.org	Bangladesh	Aaron Dean	example.org
2	CUST290	Aaron	Foster	kochlaura@example.org	Cook Islands	Aaron Foster	example.org
3	CUST488	Aaron	Johnson	yorksteven@example.net	Jordan	Aaron Johnson	example.net
4	CUST078	Aaron	Walker	ucantrell@example.net	Poland	Aaron Walker	example.net
5	CUST393	Adam	Durham	evelynpatel@example.net	Tanzania	Adam Durham	example.net
6	CUST244	Adam	Fernandez	laura18@example.net	Saint Kitts and Nevis	Adam Fernandez	example.net
7	CUST009	Adam	Johnson	pnguyen@example.net	Burundi	Adam Johnson	example.net
8	CUST136	Alexander	Johnson	calhounlisa@example.org	Bhutan	Alexander Johnson	example.org
9	CUST237	Alexandria	Hernandez	renee15@example.net	Denmark	Alexandria Hernandez	example.net
10	CUST171	Alexandria	Thompson	jacksondanny@example.org	Mauritania	Alexandria Thompson	example.org
11	CUST084	Alexis	Thomas	jasmin54@example.com	Puerto Rico	Alexis Thomas	example.com
12	CUST079	Alicia	Anderson	hamiltonhannah@example.org	Australia	Alicia Anderson	example.org
13	CUST395	Alicia	Becker	andrewmartinez@example.net	Falkland Islands (Malvinas)	Alicia Becker	example.net
14	CUST317	Alison	Rodriguez	cindysweeney@example.net	Azerbaijan	Alison Rodriguez	example.net
15	CUST412	Allison	Williams	joseph67@example.org	India	Allison Williams	example.org
16	CUST485	Alyssa	Johnson	shaunrobles@example.org	Maldives	Alyssa Johnson	example.org
17	CUST/151	Alvena	longo	haranan@avamala.ora	South Goorgia and the South Sandwich Islands	Alvera Jones	ovample ora

## 2. DimCategory ETL Pipeline

Flat File Source: Read Category CSV file as Source

**Derived Column**: This Derived Column step checks for null/empty category\_name and formats FormattedCategoryID as "CAT" followed by a 3-digit padded number

## **Conditional Split:**

- ValidRows: category\_name must not be empty after trimming spaces.
- **ValidFormattingCategoryID:** FormattedCategoryID must not be null and its trimmed length must be greater than zero.

Data Conversion: To change data type of category name

**OLEDB Destination**: to store data into Dimcategory table in Data Warehouse

	Copy of category_name	Copy of category_id
1	Electronics	CAT001
2	Clothing	CAT002
3	Home & Kitchen	CAT003
4	Books	CAT004
5	Sports & Outdoors	CAT005
6	Toys & Games	CAT006
7	Beauty & Personal Care	CAT007
8	Health & Household	CAT008
9	Automotive	CAT009
10	Tools & Home Improvement	CAT010
11	Office Products	CAT011
12	Grocery	CAT012
13	Pet Supplies	CAT013
14	Musical Instruments	CAT014
15	Movies & TV	CAT015
16	Video Games	CAT016
17	lowelpr	CATO17

## 3.DimSubcategory ETL Pipeline

Flat File Source: Read Sub Category CSV file as Source

Derived Column: To Formatting Category and Subcategory id

**OLEDB Destination:** to store data into DimSubcategory table in Data Warehouse

	Derived_subcategory_name	Copy of category_id	Copy of subcategory_id
1	SMARTPHONES	CAT001	SUB001
2	LAPTOPS	CAT001	SUB002
3	HEADPHONES	CAT001	SUB003
4	CAMERAS	CAT001	SUB004
5	WEARABLES	CAT001	SUB005
6	T-SHIRTS	CAT002	SUB006
7	DRESSES	CAT002	SUB007
8	JEANS	CAT002	SUB008
9	SWEATERS	CAT002	SUB009
10	ACTIVEWEAR	CAT002	SUB010
11	FURNITURE	CAT003	SUB011
12	COOKWARE	CAT003	SUB012
13	BEDDING	CAT003	SUB013
14	APPLIANCES	CAT003	SUB014
15	DECOR	CAT003	SUB015
16	FICTION	CAT004	SUB016

## 4.DimProduct ETL Pipeline

Flat File Source: Read Product CSV file as Source

Data Conversion: To change data type of price and description column

**Derived Column:** This is a **Derived Column Transformation Editor** (likely from SSIS), used to create or modify data columns. It shows several transformations:

- **PriceNumeric:** Converts 'price' to a double-precision float.
- **PriceWithGST:** Calculates 'price' with 18% GST.
- name: Converts 'name' to uppercase.
- Copy of price: Creates a copy of the 'price' column.
- **product id:** Prefixes 'PROD' to a formatted 'product id'.
- Copy of subcategory...: Prefixes 'SUB' to a formatted 'Copy of subcategory...' value (truncated).

Conditional Split: This is a Conditional Split Transformation Editor (likely from SSIS), used to direct input rows to different outputs based on specified conditions.

Here, it splits products into two outputs:

• **ExpensiveProducts:** If PriceNumeric is greater than 750.

• **AffordableProducts:** If PriceNumeric is less than or equal to 750.

**OLEDB Destination:** to store data into DimExpensiveProduct and DimAffortableProduct table in Data Warehouse

#### DimAffortableProduct table:

	product_id	name	price	subcategory_id	Copy of description	PriceNumeric	PriceWithGST
1	PROD001	SMARTPHONES - PRODUCT 1	545.54	1	This is a description for Smartphones - Product 1	545.54	643.7372
2	PROD002	SMARTPHONES - PRODUCT 2	59.94	1	This is a description for Smartphones - Product 2	59.94	70.7292
3	PROD003	SMARTPHONES - PRODUCT 3	216.59	1	This is a description for Smartphones - Product 3	216.59	255.5762
4	PROD004	SMARTPHONES - PRODUCT 4	414.26	1	This is a description for Smartphones - Product 4	414.26	488.8268
5	PROD005	SMARTPHONES - PRODUCT 5	431.23	1	This is a description for Smartphones - Product 5	431.23	508.8514
6	PROD006	LAPTOPS - PRODUCT 1	736.51	2	This is a description for Laptops - Product 1	736.51	869.0818
7	PROD007	LAPTOPS - PRODUCT 2	673.74	2	This is a description for Laptops - Product 2	673.74	795.0132
8	PROD008	LAPTOPS - PRODUCT 3	689.21	2	This is a description for Laptops - Product 3	689.21	813.2678
9	PROD010	LAPTOPS - PRODUCT 5	505.61	2	This is a description for Laptops - Product 5	505.61	596.6198
10	PROD011	HEADPHONES - PRODUCT 1	235.61	3	This is a description for Headphones - Product 1	235.61	278.0198
11	PROD013	HEADPHONES - PRODUCT 3	528.03	3	This is a description for Headphones - Product 3	528.03	623.0754
12	PROD016	CAMERAS - PRODUCT 1	615.52	4	This is a description for Cameras - Product 1	615.52	726.3136
13	PROD019	CAMERAS - PRODUCT 4	628.59	4	This is a description for Cameras - Product 4	628.59	741.7362
14	PROD021	WEARABLES - PRODUCT 1	692.04	5	This is a description for Wearables - Product 1	692.04	816.6072
15	PROD022	WEARABLES - PRODUCT 2	98.64	5	This is a description for Wearables - Product 2	98.64	116.3952
16	PROD023	WEARABLES - PRODUCT 3	735.91	5	This is a description for Wearables - Product 3	735.91	868.3738
17	DDUDU34	MEADADLES DOODLICTA	567.42	5	This is a description for Moarables Product 4	567.42	660 5556

### DimExpensiveProduct:

	product_id	name	subcategory_id	Copy of description	PriceNumeric	PriceWithGST
1	PROD009	LAPTOPS - PRODUCT 4	2	This is a description for Laptops - Product 4	917.56	1082.7208
2	PROD012	HEADPHONES - PRODUCT 2	3	This is a description for Headphones - Product 2	869.98	1026.5764
3	PROD014	HEADPHONES - PRODUCT 4	3	This is a description for Headphones - Product 4	993.84	1172.7312
4	PROD015	HEADPHONES - PRODUCT 5	3	This is a description for Headphones - Product 5	766.82	904.8476
5	PROD017	CAMERAS - PRODUCT 2	4	This is a description for Cameras - Product 2	942.05	1111.619
5	PROD018	CAMERAS - PRODUCT 3	4	This is a description for Cameras - Product 3	795.17	938.3006
7	PROD020	CAMERAS - PRODUCT 5	4	This is a description for Cameras - Product 5	944.07	1114.0026
3	PROD027	T-SHIRTS - PRODUCT 2	6	This is a description for T-Shirts - Product 2	901.95	1064.301
9	PROD030	T-SHIRTS - PRODUCT 5	6	This is a description for T-Shirts - Product 5	906.13	1069.2334
10	PROD038	JEANS - PRODUCT 3	8	This is a description for Jeans - Product 3	910.95	1074.921
11	PROD042	SWEATERS - PRODUCT 2	9	This is a description for Sweaters - Product 2	913.46	1077.8828
12	PROD044	SWEATERS - PRODUCT 4	9	This is a description for Sweaters - Product 4	889.65	1049.787
13	PROD048	ACTIVEWEAR - PRODUCT 3	10	This is a description for Activewear - Product 3	826.97	975.8246
14	PROD049	ACTIVEWEAR - PRODUCT 4	10	This is a description for Activewear - Product 4	912.46	1076.7028
5	PROD056	COOKWARE - PRODUCT 1	12	This is a description for Cookware - Product 1	851.3	1004.534
16	PROD061	BEDDING - PRODUCT 1	13	This is a description for Bedding - Product 1	902.94	1065.4692
7	PPOD062	PEDDING PRODUCT 2	12	This is a description for Podding Product 2	020 04	1005.0072

## 4.DimSupplier ETL Pipeline

Flat File Source: Read Supplier CSV file as Source

Data Conversion: To Change data type of email and Supplier name

### **Derived Column:**

- domain name: Extracts the domain from an 'email' address.
- name length: Calculates the length of 'supplier name'.
- **supplier\_id:** Prefixes "SUP" and pads the 'supplier\_id' to create a new supplier\_id string

**Conditional Split:** This is an SSIS **Conditional Split Transformation Editor**. It splits data based on the domain\_name:

- **ORG\_Emails:** Routes rows where domain\_name is "example.org" to a table (presumably the ".org table").
- **COM\_Emails:** Routes rows where domain\_name is "example.com" to another table (presumably the ".com table").

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	supplier_id	supplier_name	email		Copy of email			Copy of supp	lier_name	domain_name	name_length
1	SUP004	Martinez-Vasquez	amber91@example.com		amber91@example	.com		Martinez-Va	squez	example.com	16
2	SUP006	Ingram-White	ortizchristopher@example.com		ortizchristopher@ex	ample.com		Ingram-Whit	е	example.com	12
3	SUP010	Freeman and Sons	desireeballard@example.com		desireeballard@exa	imple.com		Freeman an	d Sons	example.com	16
4	SUP013	"Davis	Underwood and Hernandez",melaniem	nejia@example.	com Underwood and He	rnandez",melaniemejia@	example.com	"Davis		example.com	6
5	SUP014	Lamb Group	benjamin10@example.com		benjamin10@exam	ple.com		Lamb Group	)	example.com	10
6	SUP018	Gonzales Group	jnguyen@example.com		jnguyen@example.c	com		Gonzales Gr	oup	example.com	14
7	SUP020	"Crawford	Finley and Collins",coopermatthew@ex	ample.com	Finley and Collins",	coopermatthew@example	.com	"Crawford		example.com	9
8	SUP030	"Dyer	Thompson and White",zduran@examp	le.com	Thompson and Wh	ite",zduran@example.com	ı	"Dyer		example.com	5
	supplier_id	supplier_name	email	Copy of email		Copy of supplier_name	domain_name	name_lei	ngth		
1	SUP002	Wu Ltd	crystal27@example.org	crystal27@exa	ample.org	Wu Ltd	example.org	6			
2	SUP005	Hernandez-Cook	ipatterson@example.org	ipatterson@e	kample.org	Hernandez-Cook	example.org	14			
3	SUP007	Page-Mccoy	garrettdarrell@example.org	garrettdarrell@	example.org	Page-Mccoy	example.org	10			
4	SUP009	James Inc	qmontoya@example.org	qmontoya@ex	kample.org	James Inc	example.org	9			
5	SUP011	"Fitzgerald	Walsh and Williams",ylee@example.org	Walsh and W	illiams",ylee@example.org	"Fitzgerald	example.org	11			
6	SUP015	"Reid	Morgan and Smith", felicia 71@exampl	Morgan and	Smith",felicia71@exampl	"Reid	example.org	5			
7	SUP017	"Flores	Fields and Harris",wmiller@example.o	Fields and Ha	arris",wmiller@example.o	"Flores	example.org	7			
8	SUP022	Bowers-Munoz	xcurry@example.org	xcurry@exam	ple.org	Bowers-Munoz	example.org	12			
	supplier_id	supplier_name e	mail	(	Copy of email		Copy of sup	plier_name	domain_r	name name_le	ngth
1	SUP001	"Alexander (	Copeland and Smith",christopherpearson@	example	Copeland and Smith",christ	opherpearson@example	"Alexander		example.	net 10	
2	SUP003	"Dixon	Johnston and Gregory",xtapia@example.ne	et	Johnston and Gregory",xtap	oia@example.net	"Dixon		example.	net 6	
3	SUP008	"Best	Werner and Clark",dennisgarcia@example.	net	Werner and Clark",dennisg	arcia@example.net	"Best		example.	net 5	
4	SUP012	Wilcox-Ramir a	andrewhurley@example.net		andrewhurley@example.ne	t	Wilcox-Ran	nirez	example.	net 14	
5	SUP016	Gutierrez-Car tr	revorbrown@example.net	1	trevorbrown@example.net		Gutierrez-C	arrillo	example.	net 18	
6	SUP019	"House	Price and Casey",nathan81@example.net		Price and Casey",nathan81	@example.net	"House		example.	net 6	
7	SUP021	Guzman-Gra e	emily68@example.net		emily68@example.net		Guzman-G	raves	example.	net 13	
8	SUP024	"Howard (	Conner and Jones",noblemonique@examp	ole.net	Conner and Jones",noblem	onique@example.net	"Howard		example.	net 7	
9	SUP027	Ruiz-Booker a	andrew32@example.net		andrew32@example.net		Ruiz-Booke	er	example.	net 11	
10	SUP029	Kim LLC il	awrence@example.net		lawrence@example.net		Kim LLC		example.	net 7	
11	SUP031	"Neal I	Henry and Curry".jonessamantha@example	e.net	Henry and Curry",jonessam	antha@example.net	"Neal		example.	net 5	
12	SUP032	"Suarez	Ruiz and Hubbard",iyu@example.net		Ruiz and Hubbard",iyu@ex	ample.net	"Suarez		example.	net 7	
10	el iboso	***************************************	11.# Ct -" bd:		Hoff and Charles banks inch	:	**********			0	

## 5. Dim Payment Method ETL Pipeline

Flat File Source: Read Payment Method CSV file as Source

**Data Conversion**: To change data type of Payment method

**Derived Column:** This SSIS **Derived Column Transformation Editor** modifies and creates new columns related to payment methods:

- **IsOnline:** Detects if payment method contains "upi" or "online" (case-insensitive).
- IsCardPayment: Detects if payment method contains "card" (case-insensitive).
- **payment\_method:** Converts the existing payment\_method to uppercase after trimming.
- **payment\_method\_id:** Creates a new ID by prefixing "PAY" and padding the existing payment method id.

## **OLEDB Destimnation:** to Store data into Payment method table into data Warehouse

	payment_method_id	payment_method	Copy of payment_method	IsOnline	IsCardPayment
1	PAY001	CASH	cash	Offline	No
2	PAY002	DEBIT CARD	debit card	Online	Yes
3	PAY003	CREDIT CARD	credit card	Online	Yes
4	PAY004	UPI	upi	Online	No
5	PAY005	NET BANKING	net banking	Online	No

### 6.DimMarketingCampaigns ETL Pipeline

Flat File Source: Read MarketingCampaign CSV file as Source

**Data Conversion:** To change data type of Campaign name and week

**Derived Column:** This is an SSIS **Derived Column Transformation Editor** with two column operations:

- CampaignNameStandardize: Converts the CampaignNameStandardized column to uppercase, effectively standardizing its case.
- **campaign\_id:** Creates a new campaign\_id by prefixing "CMP" and right-padding the existing campaign id with zeros.

Script Component: To Write c# Script for find the campaign type and derived new column

**OLEDB Destination:** To store data into Data Warehouse database

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	campaign_id	CampaignNameStandardized	Copy of offer_week	Copy of campaign_name	CampaignType
1	CMP001	Newyearsale	1	NewYearSale	Other Sale
2	CMP002	Valentinesdaysale	6	ValentinesDaySale	Holiday/Observance Sale
3	CMP003	Eastersale	16	EasterSale	Holiday/Observance Sale
4	CMP004	Independencedaysale	27	IndependenceDaySale	Other Sale
5	CMP005	Halloweensale	44	HalloweenSale	Holiday/Observance Sale
6	CMP006	Thanksgivingsale	48	ThanksgivingSale	Holiday/Observance Sale
7	CMP007	Christmassale	52	ChristmasSale	Holiday/Observance Sale
8	CMP008	Labordaysale	36	LaborDaySale	Other Sale
9	CMP009	Memorialdaysale	21	MemorialDaySale	Other Sale
10	CMP010	Blackfridaysale	48	BlackFridaySale	Other Sale
11	CMP011	Orbermondayeale	10	OvberMondaySale	Other Sale

### 7. FactOrders ETL Pipeline

Flat File Source: Read Order CSV file as Source

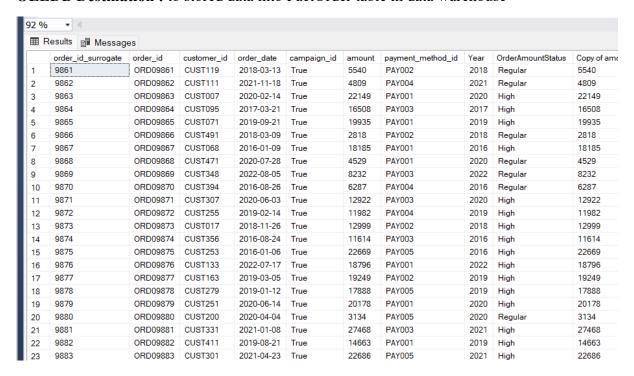
**Derived Column:** This is an SSIS **Derived Column Transformation Editor** showing several operations:

- **OrderAmountStatus:** Assigns "High" if amount is greater than 10000, otherwise "Regular".
- **order id:** Prefixes "ORD" and right-pads the order id.
- **customer id:** Prefixes "CUST" and right-pads the customer id.
- campaign\_id: Prefixes "CMP" and right-pads the campaign\_id.
- payment method id: Prefixes "PAY" and right-pads the payment method id.
- order date: Converts order date to a string in a specific format.

**Data Conversion:** To change data type of amount

**Sort:** sorting by order id

#### **OLEDB Destination:** to stored data into FactOrder table in data warehouse



### **8.FactOrderItem ETL Pipeline**

Flat File Source: Read Order item CSV file as Source

**Derived Column:** This SSIS **Derived Column Transformation Editor** performs the following operations:

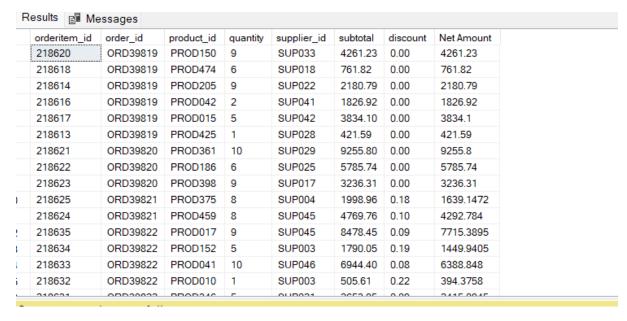
- **netamount:** Calculates subtotal minus discount to get the net amount.
- product id: Prefixes "PROD" and right-pads the product id.
- **supplier id:** Prefixes "SUP" and right-pads the supplier id.
- order id: Prefixes "ORD" and right-pads the order id with five zeros.

Data Conversion: To change data type of quantity and netamount

**Sort:** sorting by order id

Lookup: maping by order id to orderitem id

**OLEDB Destination:** to store data into FactOrderitem table in data warehouse



#### 9. FactReturns

Flat File Source: Read Return CSV file as Source

**Derived Column:** This is an SSIS **Derived Column Transformation Editor** with operations to modify existing columns:

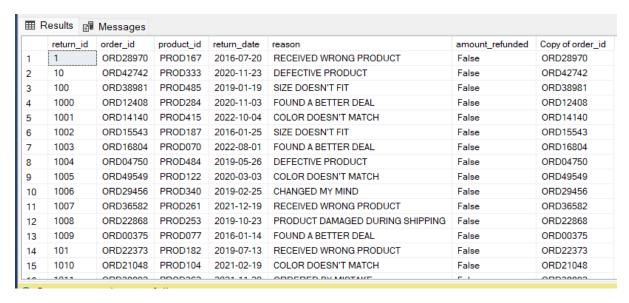
- **customer id:** Prefixes "CUST" and right-pads the customer id.
- **product\_id:** Prefixes "PROD" and right-pads the product\_id.
- review: Trims leading/trailing spaces from the review column.
- **sentiment:** Trims leading/trailing spaces from the sentiment column.

**Data Conversion:** To change data type of Rating

Conditional Split: This SSIS Conditional Split Transformation Editor categorizes data based on sentiment:

- 1. **Bad Sentiment:** Directs rows where sentiment is "bad" to a table (e.g., a "Bad Sentiment" table in a data warehouse).
- 2. **Good Sentiment:** Directs rows where sentiment is "good" to another table (e.g., a "Good Sentiment" table in a data warehouse).

Rows not matching either condition go to the "Conditional Split Default Output" (which could be another table or further processing).



### 10.FactCustomerProductRating

Flat File Source: Read Customer Product rating CSV file as Source

**Derived Column:** This SSIS **Derived Column Transformation Editor** performs the following operations:

• **product id:** Prefixes "PROD" and right-pads the product id with zeros.

• order id: Prefixes "ORD" and right-pads the order id with five zeros.

• reason: Trims leading/trailing spaces from the reason column and converts it to

**Data Conversion:** to change data type of Order id

**Sort:** sorting by return id

OLEDB Destination: to store data into Fact return table in data ware house

	Results Messages		1			
	customerproductrating_id	customer_id	product_id	ratings	review	sentiment
1	10013	CUST108	PROD460	2	Product didn't meet my expectations at all.	bad
2	10041	CUST261	PROD492	3	Overpriced for the low quality.	bad
3	10042	CUST227	PROD022	2	Overpriced for the low quality.	bad
4	10061	CUST237	PROD145	3	Product didn't meet my expectations at all.	bad
5	10064	CUST380	PROD451	1	Overpriced for the low quality.	bad
6	10071	CUST445	PROD164	3	Overpriced for the low quality.	bad
7	10072	CUST179	PROD173	2	Product didn't meet my expectations at all.	bad
8	10080	CUST263	PROD019	1.5	Product didn't meet my expectations at all.	bad
	customerproductrating_id	customer_id	product_id	ratings	review	sentimen
1	10010	CUST248	PROD383	3.5	Great quality and value for money.	good
2	10017	CUST223	PROD261	4.5	Excellent product! Highly recommended.	good
3	10018	CUST320	PROD212	4	Impressed with the features and performance	e. good
4	10021	CUST025	PROD282	4	Impressed with the features and performance	e. good
5	10024	CUST431	PROD216	4	Very satisfied with the product. Will buy again	n. good
6	10026	CUST392	PROD436	4	Excellent product! Highly recommended.	good
7	10040	CUST365	PROD133	4.5	Great quality and value for money.	good
8	10054	CUST472	PROD437	4	Great quality and value for money.	good
9	10056	CUST363	PROD287	4	Impressed with the features and performance	e. good
10	10057	CUST165	PROD081	4	Great quality and value for money.	good
11	10063	CUST341	PROD205	4.5	Couldn't be happier with my purchase.	good
12	10067	CUST445	PROD394	4	Impressed with the features and performance	e. good
13	10069	CUST277	PROD034	4.5	Couldn't be happier with my purchase.	good
14	10073	CUST440	PROD058	3.5	Excellent product! Highly recommended.	good
15	10084	CUST441	PROD128	3.5	Very satisfied with the product. Will buy again	n. good
16	10089	CUST369	PROD228	4.5	Great quality and value for money.	good