

Product Name: Adeptia Support Portal

1. Introduction

The Adeptia Support Portal is a web-based platform designed to help customers manage accounts, access services, and receive automated support through AI-powered tools.

2. System Requirements

- Supported Browsers: Chrome, Edge, Firefox
 - Minimum Internet Speed: 5 Mbps
 - Supported OS: Windows 10+, macOS 11+
-

3. Account Setup

1. Visit the login page.
 2. Click **Create Account**.
 3. Enter your email address and create a password.
 4. Verify your email using the link sent to your inbox.
-

4. Login Process

- Enter registered email and password
 - Click **Login**
 - If credentials are correct, user is redirected to the dashboard
-

5. Password Reset

1. Click **Forgot Password**
 2. Enter registered email
 3. Follow the reset link sent to email
 4. Set a new password
-

6. Features Overview

- AI-powered customer support chatbot
 - Ticket creation and tracking
 - Knowledge base access
 - Account and profile management
-

7. Logout

Click on the profile icon and select **Logout**.