

## Frequently Asked Questions (FAQ)

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### Q1. How do I reset my password?

Click **Forgot Password** on the login screen. Enter your registered email and follow the reset instructions.

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### Q2. I didn't receive the password reset email. What should I do?

- Check spam/junk folder
  - Ensure the email address is correct
  - Wait 2–3 minutes before retrying
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### Q3. Can I change my registered email?

No. Email changes are not supported currently. Contact customer support for assistance.

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### Q4. Is my data secure?

Yes. All user data is encrypted and handled according to industry security standards.

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### Q5. How do I contact support?

Use the **Contact Support** option inside the dashboard or chat with the AI support assistant.

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### Q6. What browsers are supported?

Chrome, Edge, and Firefox are fully supported.