

Frequently Asked Questions (FAQ)

Q1. How do I reset my password?

Click Forgot Password on the login screen. Enter your registered email and follow the reset instructions.

Q2. I didn't receive the password reset email. What should I do?

- **Check spam/junk folder**
 - **Ensure the email address is correct**
 - **Wait 2–3 minutes before retrying**
-

Q3. Can I change my registered email?

No. Email changes are not supported currently. Contact customer support for assistance.

Q4. Is my data secure?

Yes. All user data is encrypted and handled according to industry security standards.

Q5. How do I contact support?

Use the Contact Support option inside the dashboard or chat with the AI support assistant.

Q6. What browsers are supported?

Chrome, Edge, and Firefox are fully supported.