

CALL CENTER DATASET 01 - PUSHPAM



5000

Total Calls

4054

Calls Answered

3646

Issue Resolved

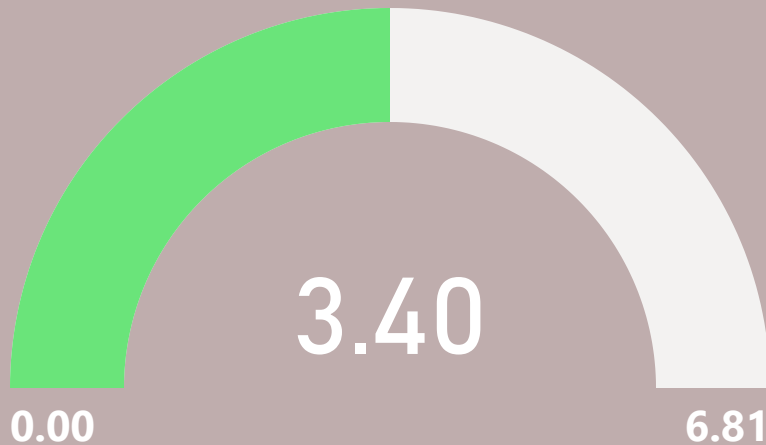
67.52

Average Answer Speed

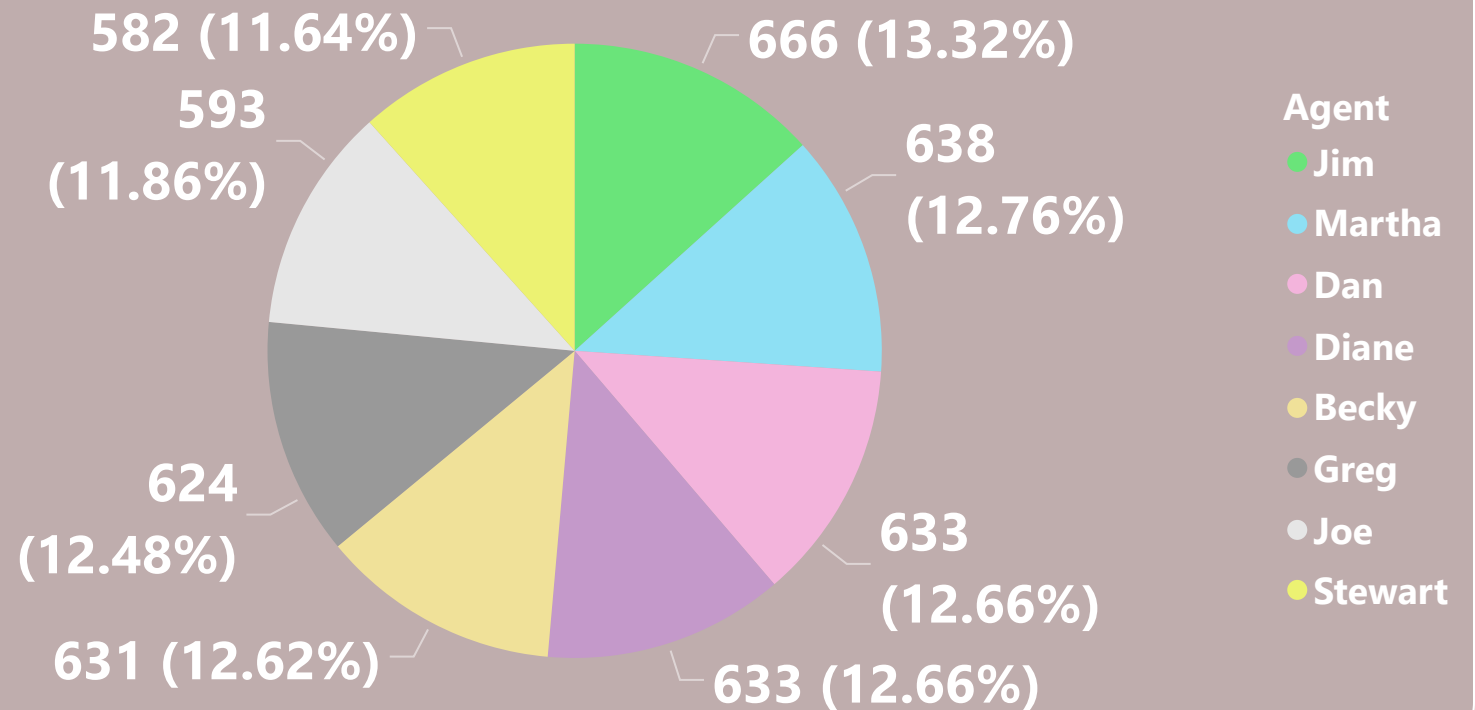
00:03:45

Average Answer Call Duration

Overall Customer Satisfaction

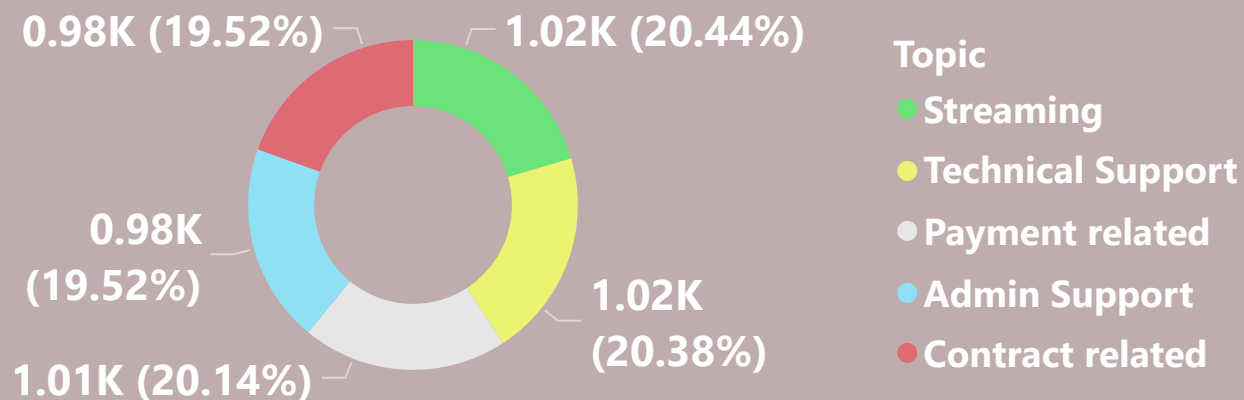


Count of Call by Agent

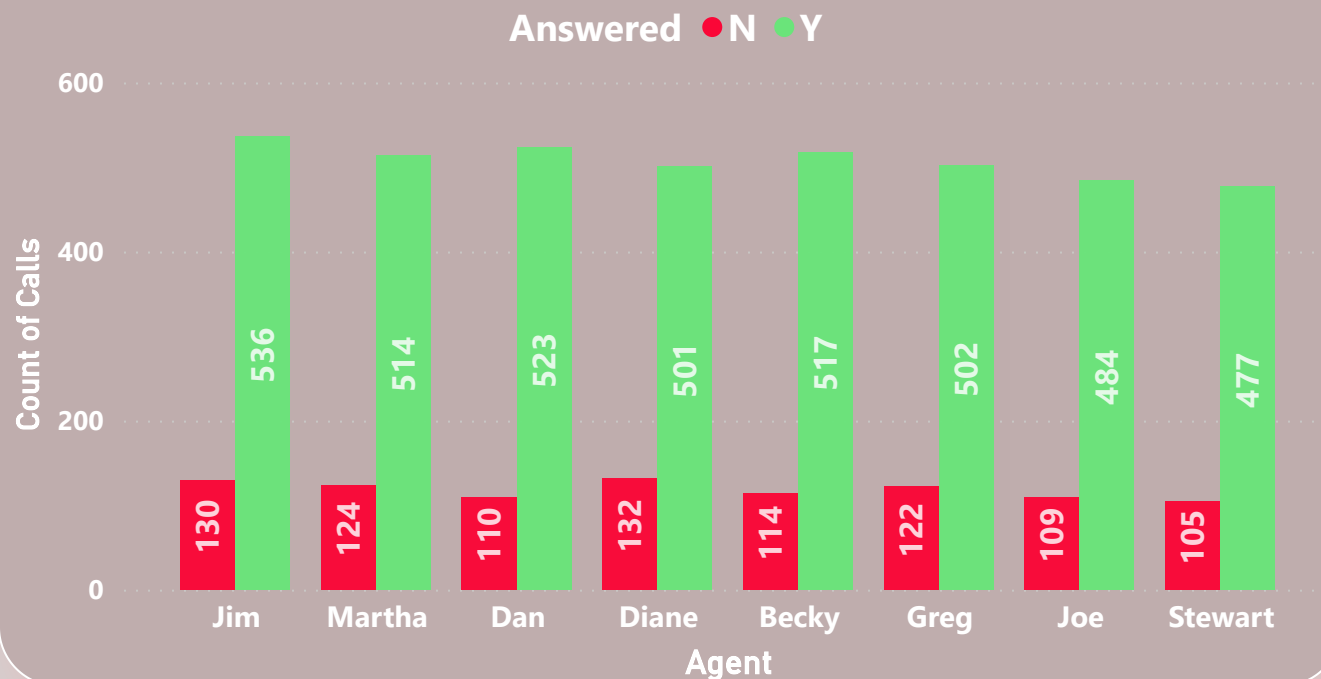




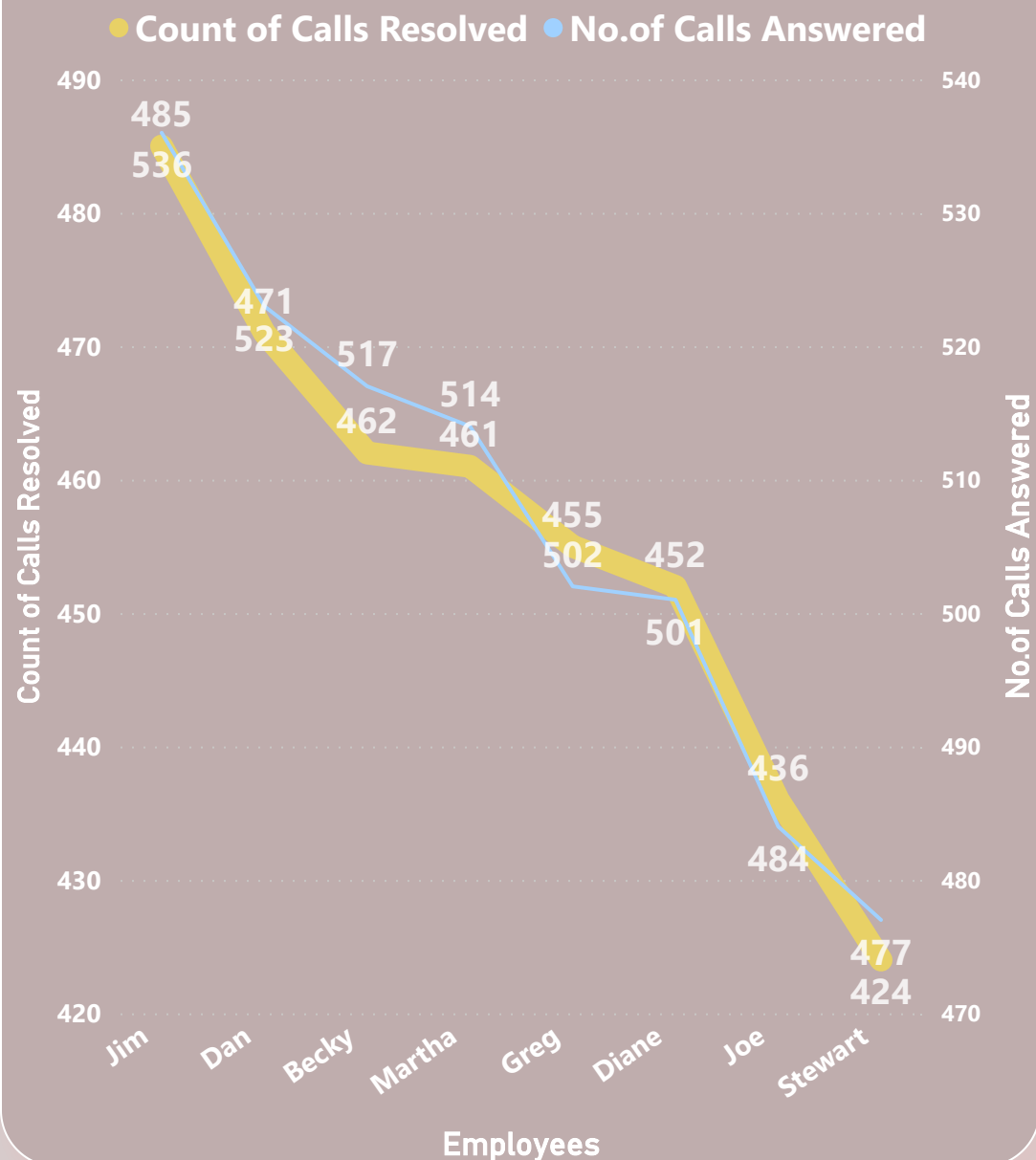
Count of Call Id by Topic



Call Distribution

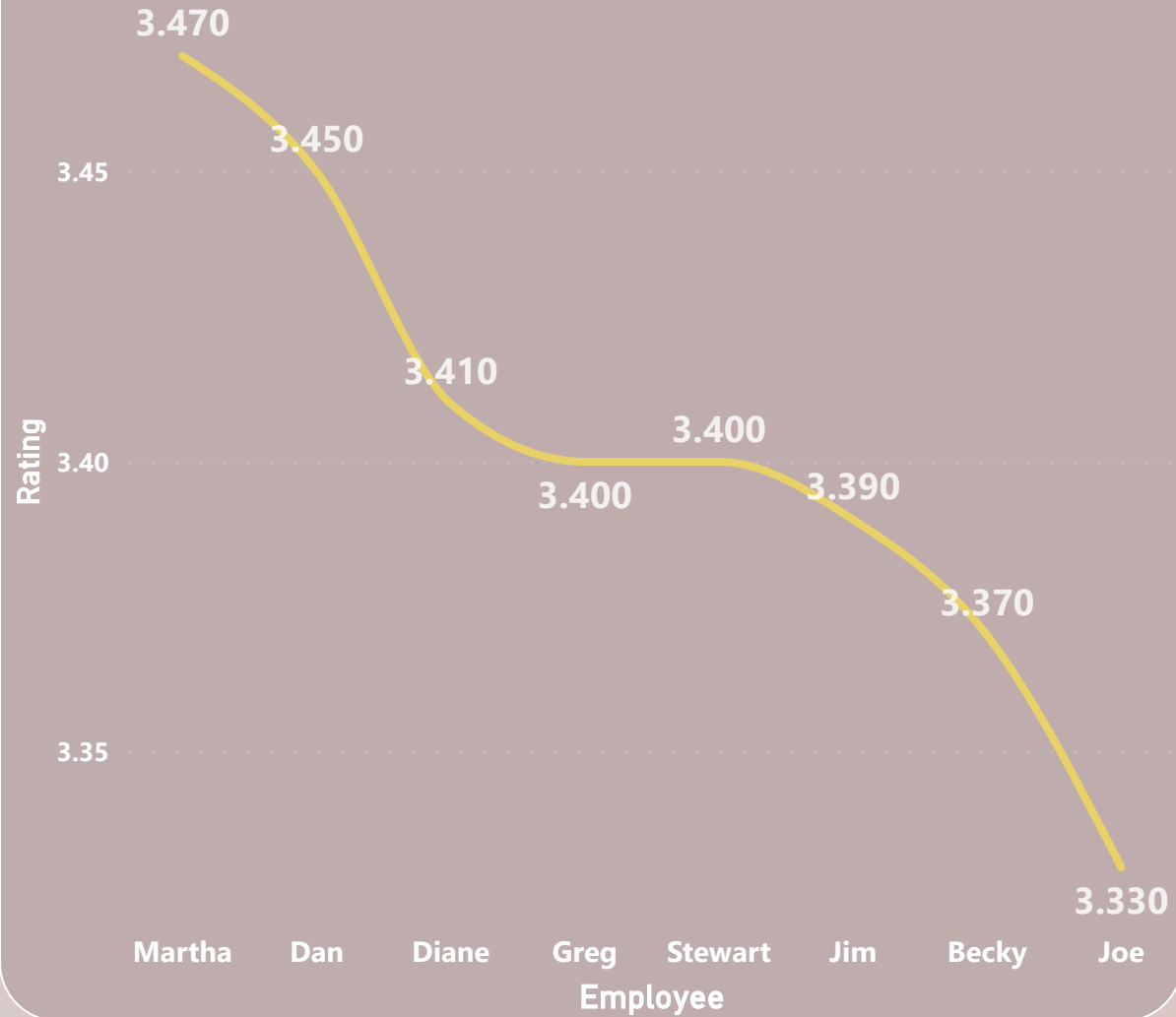


Most Issue Resolved Employees





Most Rated Employee



Employee who missed More No. of Calls

