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Chapter One | Introduction and Background

Nowadays, everyone has to travel for working, studying, shopping, or holiday to visiting people. Everybody wishes a safe travel. However, the problems or unexpected events can happen every time.

When the unexpected events occur, for example, car accident, miscarriage, or the car ran out of fuel, the people might need to find and go to the closest help location. Although, they do not know their current location. They will be a little bit hard to find help locations and their contact information such as a phone number. Nevertheless, they do not know where the nearest and direction to go the help place. They will waste their time if they miscarry and go the wrong direction away from the closest help place.

To solve these problems, the people may call to a help center, but the help center do not know the exact location of the people. The people may receive the information that is not accurate enough. Alternatively, they may use online map application to find the help location. Even though, they can not use the online map if they are in the area that no internet signals.

To solve these problems, the Emergency Information on mobile is proposed. The Emergency Information on mobile is an application on a mobile device, which runs on Android operating system. This application provides the contact information or phone numbers of the nearest help when accident occurred. These places include police stations, hospitals, garages, and highway police stations. In addition, the application provides a map to demonstrate current location, direction, and the nearest location of a specific place. This application can be used the offline mode in case of lost internet connection. Moreover, it collects the data such as name, contract number, address of the help place in area scope around the user automatically. When the user move or change their location out of the setting area scope, the application will update the collected data automatically in order to provide the up to date data to the user all the time.

Therefore, the application aids the people who faces problem when they travel. The application increases confidence of the people. When accidents happen, the people are confident they have at least one thing to help them.

Nostra map provides an application that supports only online connection. The phone numbers are text that cannot use to call from the application.

2. Google Map

Google Maps is a web service that provides detailed information about geographical areas and sites around the world [5]. Google Maps offers aerial and satellite views of various position.



Figure 2 Google street views

Figure 2 presents street views including photographs in each point. Google street view is a technology featured in Google Maps and Google Earth that supplies panoramic views from places in accordance with many roadways in the world [6].

Pros

Google maps supports function Google Street View that enables users to view and navigate images of various cities.

Cons

Google Maps has not details enough some places in Thailand to show. The offline function of Google maps not provide to use in Thailand.

3. Foursquare

Foursquare is a location-based social computing, mobile computing and geo location. [7] Users "check in" in places using a mobile website, text messaging or a device specific application by selecting from a list of places the application in the vicinity. Foursquare is an application that uses during on the way, so foursquare is designed for use with mobile phones easily. Foursquare process the GPS coordinates of the location of a mobile phone. Each user will be able to find its current position. Then specify the name of a place or area nearby to the list.

Pros

Foursquare is an application that can be used to advertise the business and for fun to share with friends on the social network. The user cans comments about the place that provide on the application [8].

Cons

Foursquare is an application that provides many places, for instance, restaurant, gas station, hospital, police station and so forth. So, it exceeds the needs of the user when they need information that can help to solve the problem.

4. Bug 1113

Bug 1113 is a service calls center that provides the information via telephone 24 hours a day. [9] Bug also provides officers to respond any inquiries of customer. The service that allows customers to call regular telephone numbers, such as business, store, government official and hotline number.

Pros

They have phone number that is easy to remember. Authorities provide 24-hour service.

Cons

The service calls center need to charge the phone. Officials do not know the location of the customer on the problem.

5. Yellow Pages

Yellow Pages refers to a telephone directory of businesses [10]. Yellow pages tabulated by category, using alphabetically by business name and in which advertising is sold. Now the yellow pages also applied to online directories of business. Online business directories are known as IYP (Internet yellow pages). All providers of Internet yellow pages propose online advertising. The users of Internet yellow pages have the same intent as the users of print yellow pages.

Pros

Yellow pages provide telephone number that is many and widely distributed. Internet yellow pages have more information on business listing than printed yellow pages. The information of phone number is up to date [11].

Cons

Yellow pages cannot use without internet connection.

2.2 Technology Review

2.2.1 Eclipse

Eclipse is integrated development environment. Eclipse is tool that use for developing application by Java language. Eclipse provides core components called the Eclipse Platform, which provides the main basis for the external tools. Plug-in Development Environment (PDE) is a component of Eclipse, which is used to add capabilities to develop more software [12].

The selection of this technology

Eclipse is the open source. Eclipse can be used with all versions of J2SDK. Eclipse supported with many operating systems, such as, Windows, Linux and Mac OS. Eclipse supported ADT (Android Development Tools) plug-in to develop android applications.

2.2.2 Android Development Tools

Android Development Tools is a plug-in for Eclipse IDE [13]. The tool is integrated environment in which to build android application. Android Development Tools extends the capabilities of Eclipse to set up new android project, create an application UI and add packages based on the android.

The selection of this technology

Android Development Tools is plug-in for Eclipse. It supported Eclipse to build android application.

2.2.3 Android SDK

Android SDK is a set of instructions for developing the applications on Android Operating System. The Android SDK includes API libraries, emulator and developer tools. Android SDK used to build, test, and debug the application for Android Operating System [14].

The selection of this technology

Android SDK provides emulator that simulates the functionality of the android applications and trial applications. Android SDK supported Eclipse to build android application.

2.2.4 MySQL

MySQL is the database management system (RDBMS) and the most popular Open Source SQL database management system [15]. MySQL is the most widely used databases for the site and compatible with popular programming language PHP. MYSQL must run via the MyODBC, ADO, and ADO. NET and so forth.

The selection of this technology

MySQL is open sources and easy to manage database. MySQL can work in many platform and very flexible for user.

2.2.5 MapsWithMe API

MapsWithMe API designed to allow integrating the offline maps with Android Operating System [16]. MapsWithMeAPI enables user to open offline maps. MapsWithMe API is external. MapsWithMe app should be downloaded before opening maps and markers on them. MapsWithMe API provides a marker on the map that receives information about the maker.

The selection of this technology

MapsWithMe API is an open source and allow for personal and commercial uses map API. It supports offline map for all countries. MapsWithMe API works on Android device.

2.2.6 Google Maps Android API

Google Maps Android API is the map base on Google Maps data. The API automatically handles access to Google Maps server, map display, data downloading and touch gestures on the map [17].

The selection of this technology

Google Maps Android API supports calculating distance between locations. Google Maps Android API works with Android SDK and provides longitude and latitude.

2.2.7 Spring MVC

Spring MVC is a Java Model-View-Controller web framework that helps in building the web application. Spring MVC helps the developers to develop code as the design pattern.

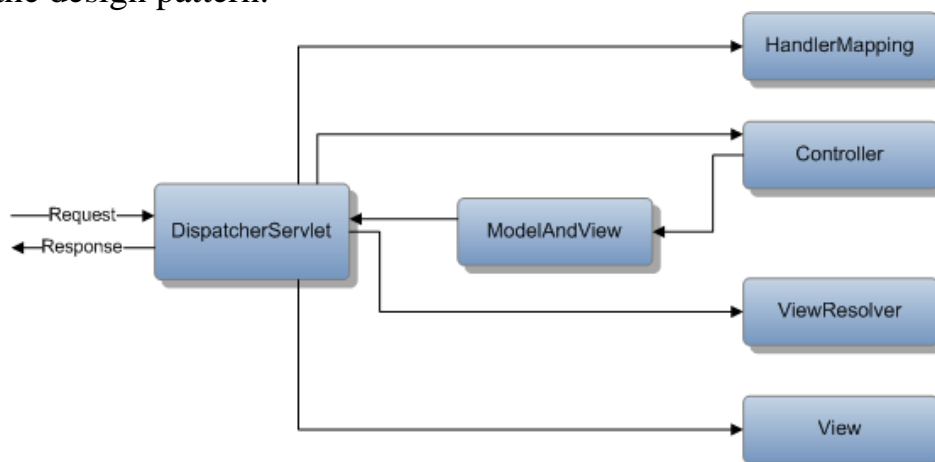


Figure 3 The flow Spring MVC

Figure 3 shows the flow of spring MVC [18]. Dispatcher servlet serves a request and response controls all functions. The handle mapping will control requests what it will go to controller. Next, the controller gets request and group the business process together, and then model and view is the object to return to the dispatcher servlet. View resolver is finder view object then sent back to dispatcher servlet. Finally, the view part will show the response to the user.

The selection of this technology

The spring MVC is very Adaptability, non-intrusiveness, and flexibility. Management support Handle Exception and spring tag library description.

Chapter Three | Quality Standard

3.1 ISO29110 for Very Small Entity (VSE)

ISO29110 is a guide applies to a very Small Entity (VSE), enterprise, organization, department or project up to 25 people, dedicated to software development. The Guide provides Project Management and Software Implementation process which integrate practices base on the selection of ISO/IEC 12207 - *Systems and Software Engineering -Software Life Cycle Process* and ISO/IEC15289 *Software Engineering – Software Life Cycle Process – guideline for the content of software life cycle process information product (documentation)* standards element.

3.1.1 Project Management process

The purpose of the project Management process is to establish and carry out in a systematic way the task of the software implementation project, which allows complying with the project's objective in the expected quality, time and cost.

Selected process

- 3.1.1.1 Project Planning Process
- 3.1.1.2 Project Plan Execution Process
- 3.1.1.3 Project Assessment and Control Process
- 3.1.1.4 Project Closer Process

3.1.2 Software Implementation process

The purpose of the Software Implementation process is the systematic performance of the analysis, design, construction, integration and tests activities for new or modified software products according to the specified requirement.

Selected process

- 3.1.2.1 Software Implementation Initiation Process
- 3.1.2.2 Software requirement Analysis Process
- 3.1.2.3 Software Architectural Design Process
- 3.1.2.4 Software Construction Process
- 3.1.2.5 Software Integration and test Process
- 3.1.2.6 Software Delivery Process Chapter

Chapter Four | Project Plan

4.1 Motivation

According to the unexpected events, the people may need to find assistance, hospital, police station, and garage, also a direction to go there. Although, they do not know their current location. They will be a little bit hard to find those locations and their contact information such as a phone number. The people may need to go to the closest help location. Nevertheless, they do not know where the nearest place and direction to go there. They will waste their time if they miscarry and go the wrong direction away from the closest help place. This reason leads to a new idea, which is a development of the Emergency Information on mobile.

4.2 Aims and Objectives

The aim of this project is to develop the Emergency Information on mobile application in order to aid the user when the emergency situation happened. Furthermore, to reduce time to find the nearest help place and their contact information. In addition, the development of the offline mode allows the user to use when they lose the internet connection. So that, the user can use the application to find contact information of help places even when they cannot connect to the internet.

4.3 Deliverables and Limits

4.3.1 Deliverables

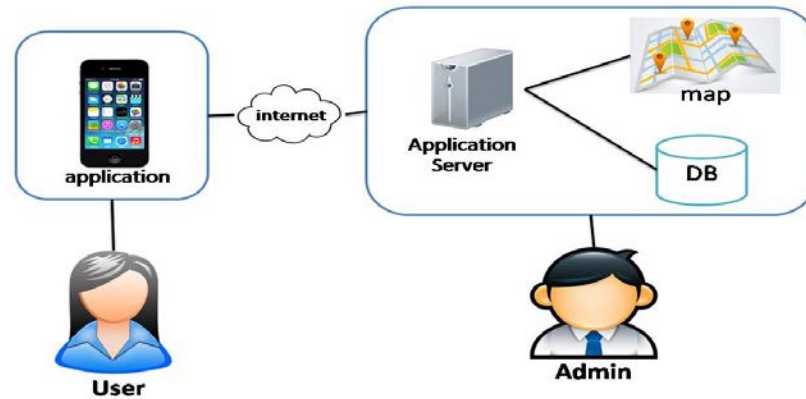


Figure 4 System Architecture of Emergency Information on mobile

Figure 4 presents system architecture including mobile part for the user and server part for the admin. The user uses the application and internet to connect with the application server. The admin manages the help data and updates the data to the application server.

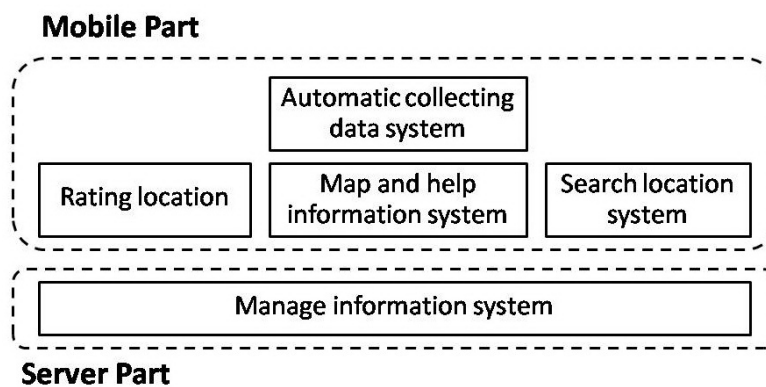


Figure 5 Architecture overview of Emergency Information on mobile system

Figure 5 shows overall of architecture such as map and help information system, search information system and manage information system.

Mobile Part

Feature1: Map and help information system

- View map and help locations*
- View information of help locations*
- Make emergency call*

In this feature, the help location will show on the map with their information such as address and phone number. Moreover, the phone number can be called directly on the application.

Feature2: Search information system

- Search the contact information by keyword
- Search phone number by location
- Find nearest help location*

Feature 2 provides search contact information by keyword or name of help location. Furthermore, the application can show the nearest help location in many categories such as a police station, hospital, and garage.

Feature3: Rating location

- Rate the help locations
- View rating help locations*

In this feature, the user can use the rate function to rate each help location. One user will be count at one for rating each place. The user also updates their rating score anytime they want. The rating location collects the rate and provides the average rate to the user. Furthermore, the rate function will help the user to compose their decision to go among many help locations.

Feature4: Automatic collecting data system

- Download data of help location automatically
- Set the scope of download data

Feature 4 will download data of help location around the user automatically and save into a mobile device. So, the information can be show without internet connection. In addition, the user can set the scope of download data.

Server part

Feature5: Manage information system

- Add help locations
- Edit help locations
- Remove help locations

Feature 5 furnishes manage information system to admin. The admin can add, edit, or remove the help location.

** The offline feature*

4.3.2 Limits

- The system shall be run on Android operating system only.
- The system shall show the name, phone number, and address of the help locations when no internet signals.
- The system shall load a data in radius of ten kilometers (default) from the user location.
- The system shall reload a new data when the user changes their location far from the old location in five kilometers (default).
- The system shall limit rating of place, one user will be count at one for rating each help place.

4.4 Software process

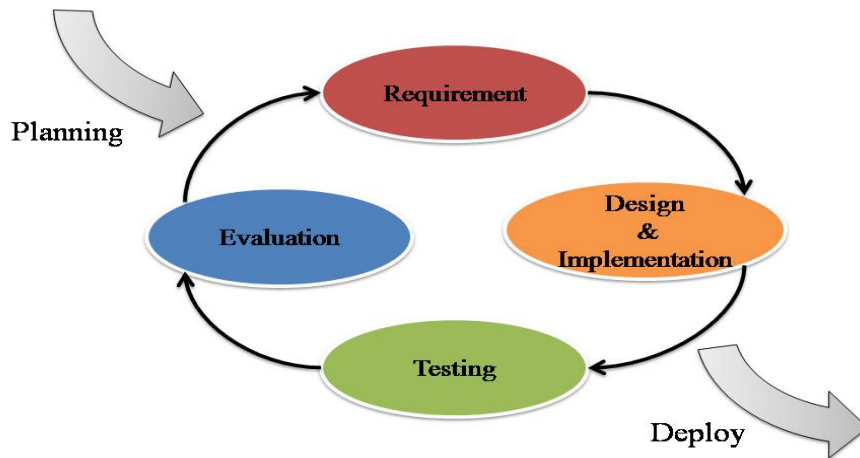


Figure 6 Iterative development model

Figure 6 presents a method of software development. Iterative development model is a cyclic software development process developed in response to the weaknesses of the Waterfall model. The model starts with planning and continues through iterative development cycles.

Planning phase: Before starting the iteration, make a question, goals, feature of products and scope of work.

Requirement: What is the demand of users?

Design & Implementation: Design and develop in order to produce a working end product.

Testing: Verify the quality of product.

Evaluation: Collect feedback from the working group.

Deploy: Final product is complete and the user acceptance testing.

Advantage of Iterative development model

Iterative development model encourage creating a high-level design of the application. A functioning product is available at the end of iteration. Iterative model less time is spent on documenting and more time is given for designing.

4.5 Schedule & Milestone

Feature1: Map and help information system

Feature2: Search information system

Feature3: Rating location system

Feature 4: Automate collecting data system

Feature 5: Manage information system

Milestone	Task	Milestone Criteria	Planned date
1	Proposal	Topic defined	February
2	Proposal	- Proposal reviewed - Proposal submitted - Proposal presentation	March
3	Progress Report I	- Software requirement specification - Feature 1 and Feature 5 - Feature designed - Test planned - Feature implemented - Feature tested - Progress report submitted - Progress report presentation	May
4	Progress Report II	- Feature 2 and Feature 4 - Feature designed - Test planned - Feature implemented - Feature tested - Progress report submitted - Progress report presentation	July
5	Progress Report III	- Feature 3 - Feature designed - Test planned - Feature implemented - Feature tested - Progress report submitted - Progress report presentation	October

Proposal

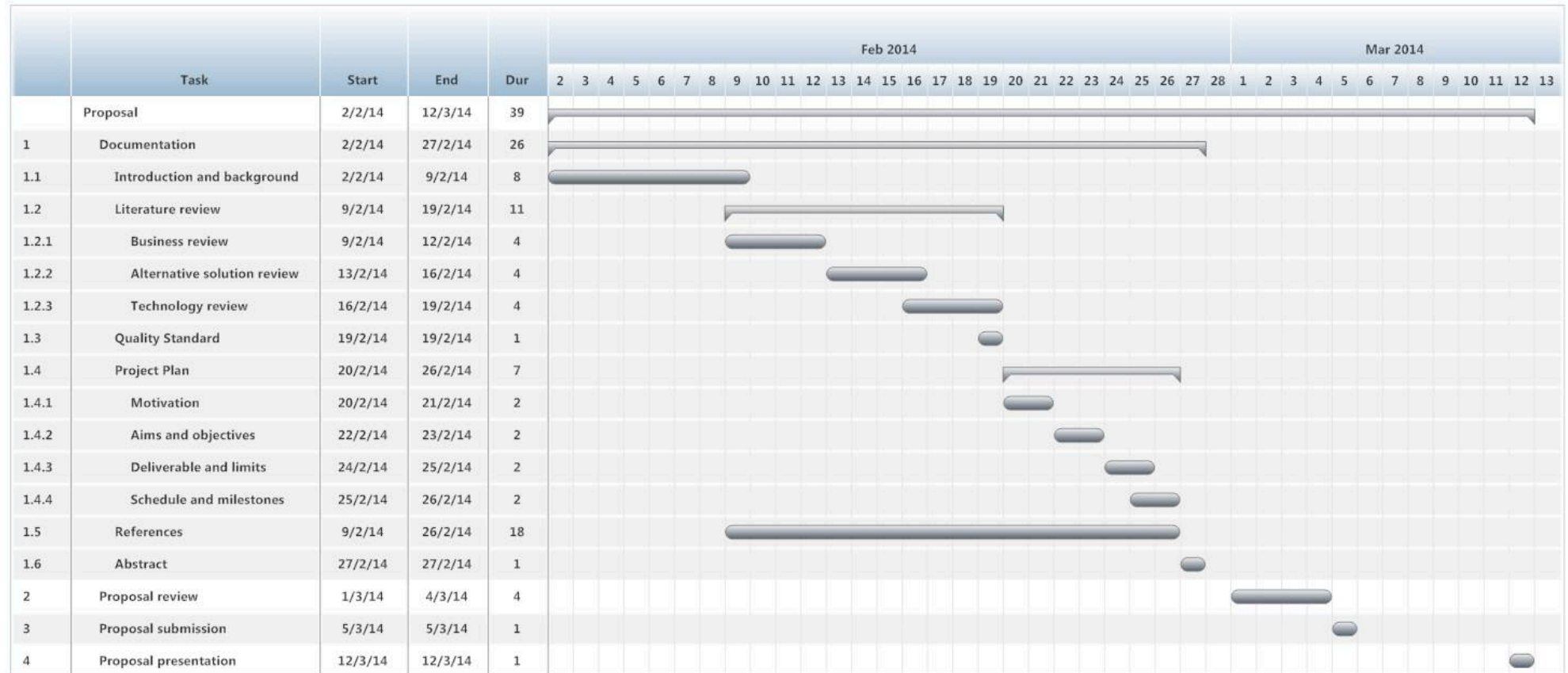


Figure 6 Milestone of proposal

Figure 6 shows duration of the proposal plan

Progress Report I

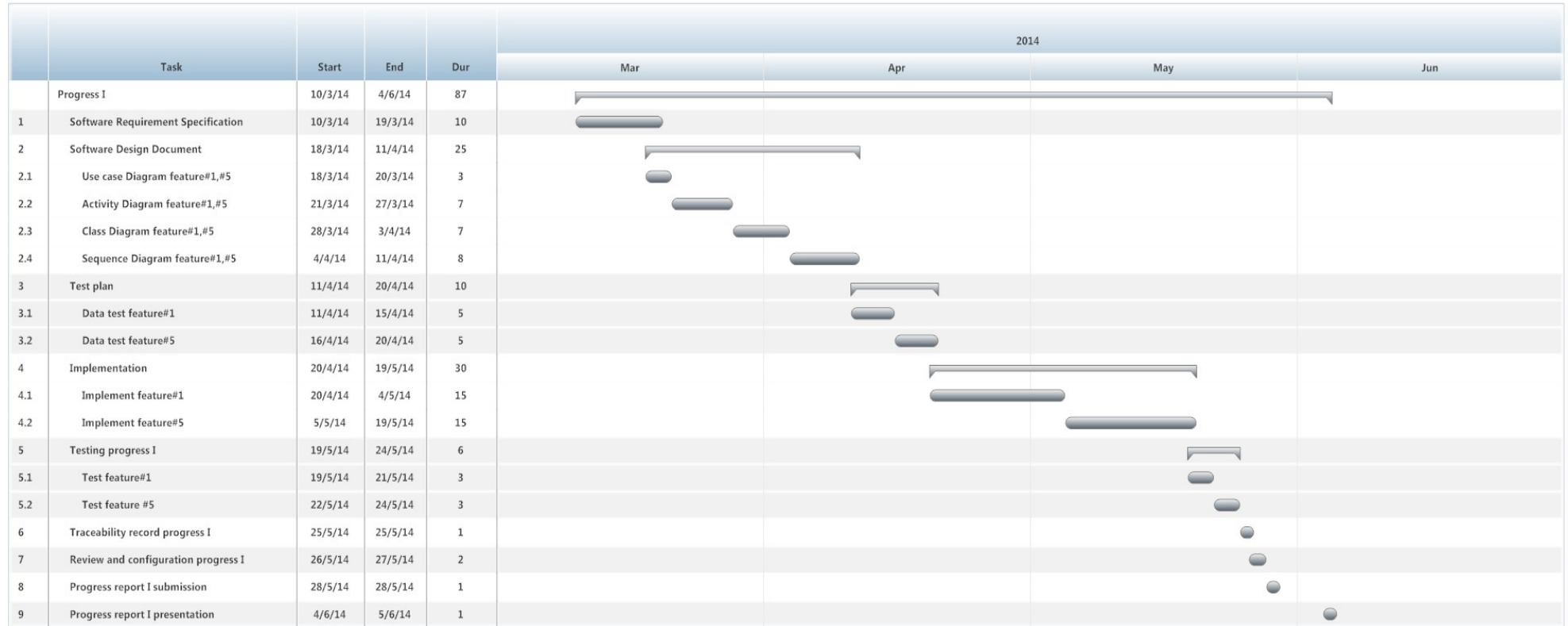


Figure 7 Milestone of progress report I

Figure 7 shows duration of the progress report I

Progress Report II

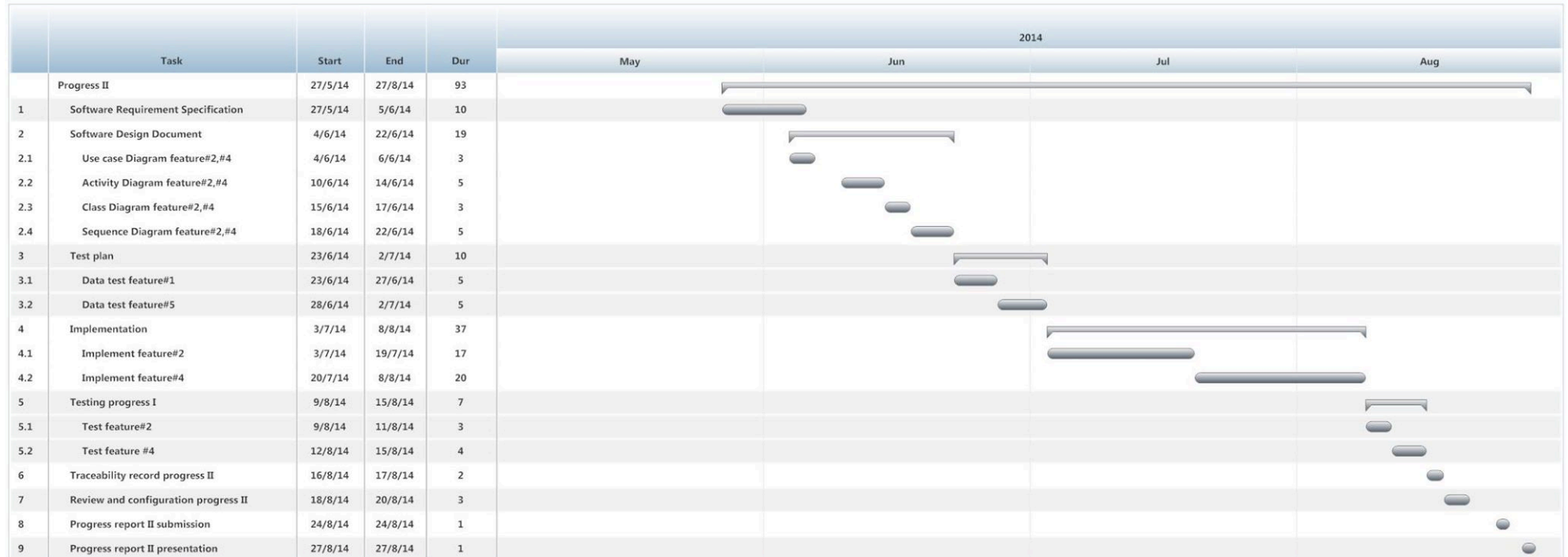


Figure 8 Milestone of progress report II

Figure 8 shows duration of the progress report II

Progress Report III

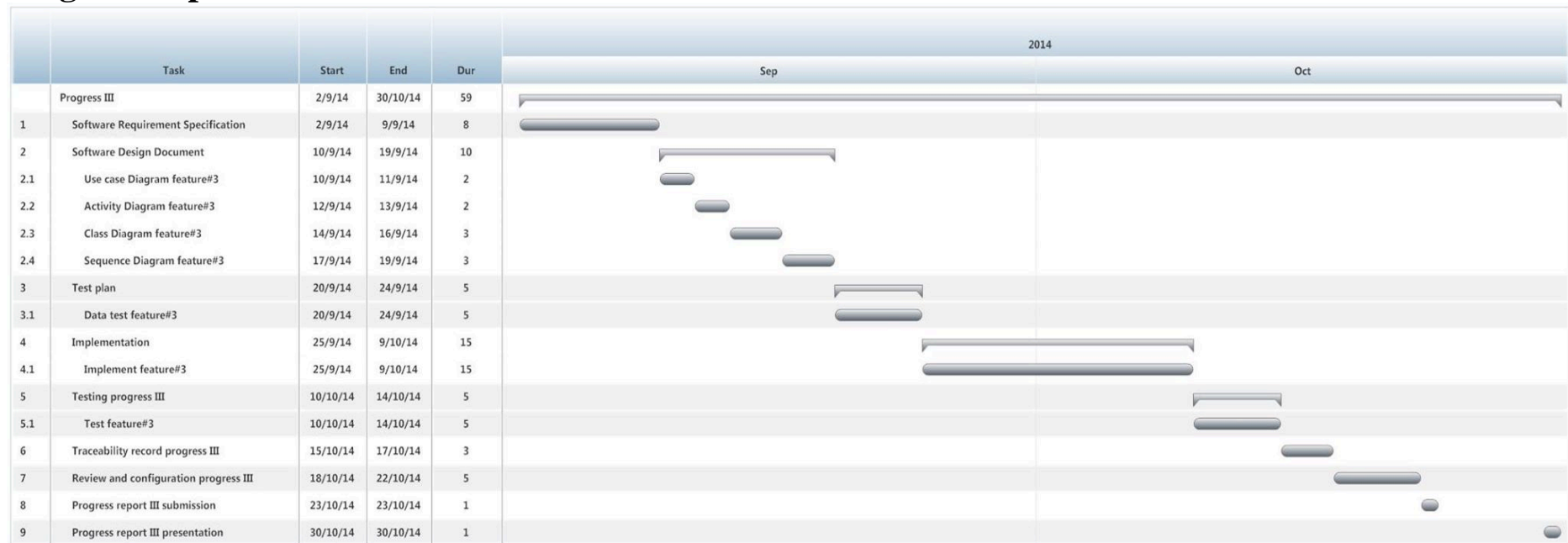


Figure 9 Milestone of progress report III

Figure 9 shows duration of the progress report III

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