

BANK DRAFT AUTOMATION SYSTEM (BDA)

BDA User Manual – Bank Draft Lost Request

Version 1.0

Oct 2020

TABLE OF CONTENTS

		MENT REVIEW AND HISTORY	
1	PUI	RPOSE OF THIS DOCUMENT	4
2	SCC	OPE OF THE DOCUMENT	4
	2.1	DIVISIONAL USER ACCESS LEVEL GROUPS	4
	2.2	SYSTEM WORKFLOW	6
	2.3	LIST OF FIELD DESCRIPTION	7
3	USI	ER GUIDELINES	8
	3.1	LOGIN PAGE	8
	3.2	REQUESTOR SUBMITS BANK DRAFT LOST REQUEST	9
	3.3	APPROVER APPROVES BANK DRAFT LOST REQUEST	12
4	USI	ER GUIDELINES (REJECT, RESUBMIT & WITHDRAWAL)	14
	4.1	REQUESTOR WITHDRAWS BANK DRAFT LOST REQUEST	14
	4.2	APPROVER REJECTS BANK DRAFT LOST REQUEST	16
	4.3	REQUESTOR RESUBMITS BANK DRAFT LOST REQUEST	17

DOCUMENT REVIEW AND HISTORY

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BUILT STATUS

Version	Date	Description	Release
1.0	29/09/2020	First Release	First

1 PURPOSE OF THIS DOCUMENT

The purpose of this document is to outline the user manual for Bank Draft Automation (BDA) System – Bank Draft Lost Request.

2 SCOPE OF THE DOCUMENT

2.1 DIVISIONAL USER ACCESS LEVEL GROUPS

This document will focus on Bank Draft Lost request for Division 1 and Division 2. The request for this division will cover below pattern:

1. Division 1

	LOST		
DIVISION 1	Request	Approve	
1 Exec	G		
2 Manager/SM (that is not HOZ)	Н	G	
3 НОХ	I	Н	
4 HOU		I	

Divisional user access level for Division 1 for BD Lost request.

- Executive, Manager/SM (that is not HOZ), and HOZ level to request and submit BD Lost request.
- Manager/SM (that is not HOZ), HOZ, and HOU level to approve BD Lost request.

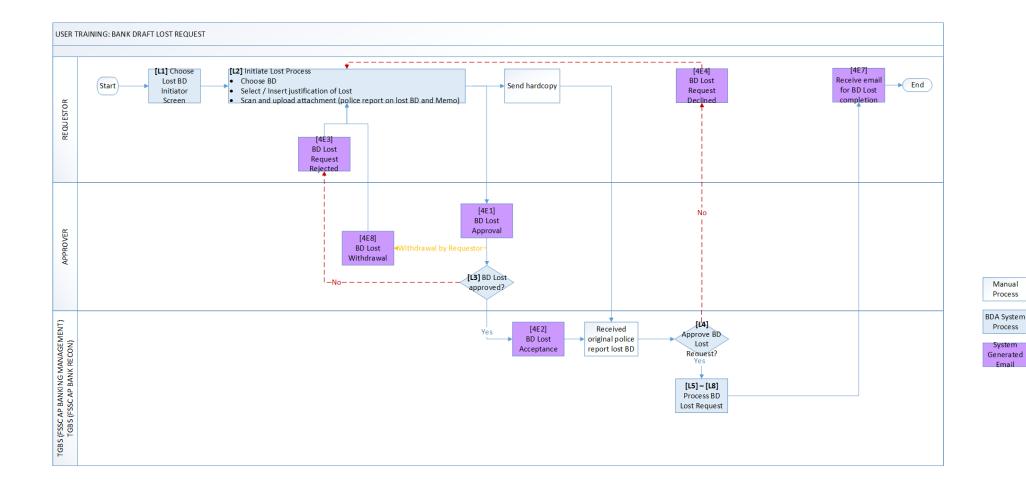
2. Division 2

	LOST	
DIVISION 2	Request	Approve
User 1	G	
User 2	Н	G
User 3	1	Н
User 4		1

Divisional user access level for Division 2 for BD Lost request.

- User 1, User 2, and User 3 level to request and submit BD Lost request.
- User 2, User 3 and User 4 level to approve BD Lost request.

2.2 SYSTEM WORKFLOW

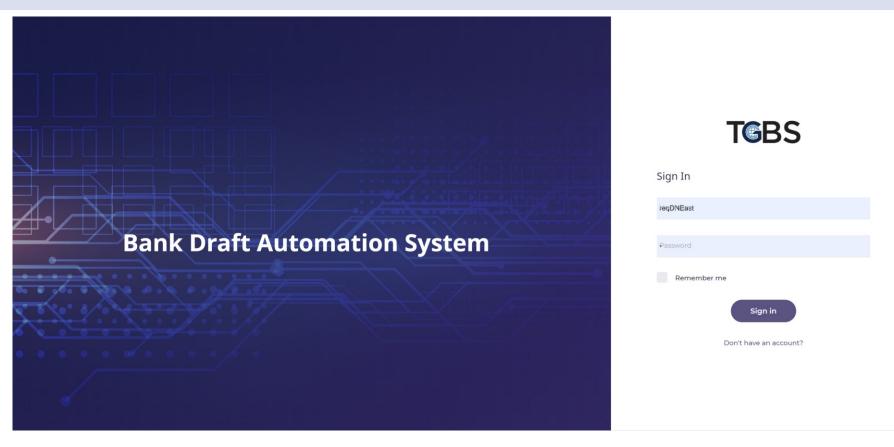


2.3 LIST OF FIELD DESCRIPTION

FIELD NAME	FIELD DESCRIPTION
Reference No.	Nombor rujukan dalam sistem BDA
Justification of Lost	Nyatakan punca kehilangan Bank Deraf
Proj No/ Assignment/BD No/ Ref No	Masukkan no yang berkaitan untuk mencari/menarik maklumat sedia ada
BD No.	Masukkan nombor Bank Deraf
BD Requestor's Name	Nama pemula asal yang memohon BD
ERMS Doc No.	No dokumen pancangan dalam ERMS
Business Area	Business Area
Company Code	Company Code
Name on BD	Nama atas Bank Deraf
BD Amount	Amaun Bank Deraf
Police Report (Scanned) and Memo (Scanned)	Sila scan dan upload dokumen (majukan police report asal ke pejabat TGBS)
Supporting documents from PBT if applicable	Sila scan dan upload surat daripada PBT jika PBT yang menghilangkan BD
(Scanned)	tersebut
Additional Documents	Dokumen tambahan jika ada

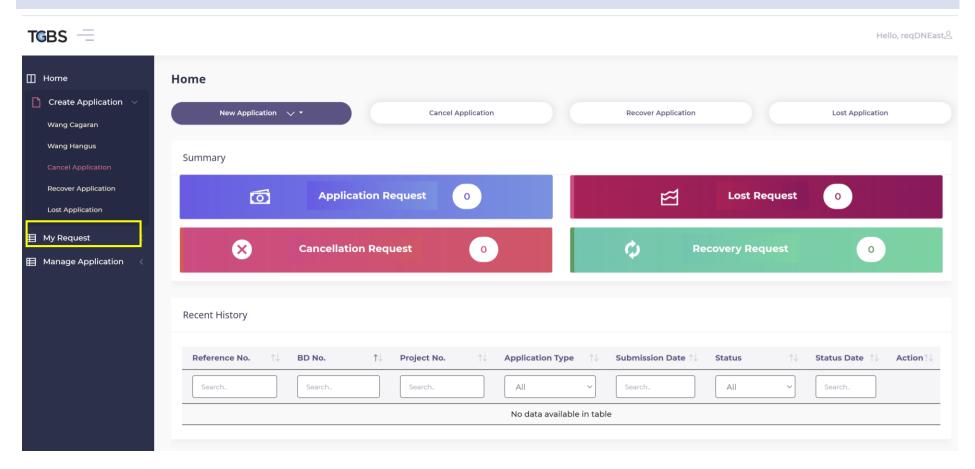
3 USER GUIDELINES

3.1 LOGIN PAGE

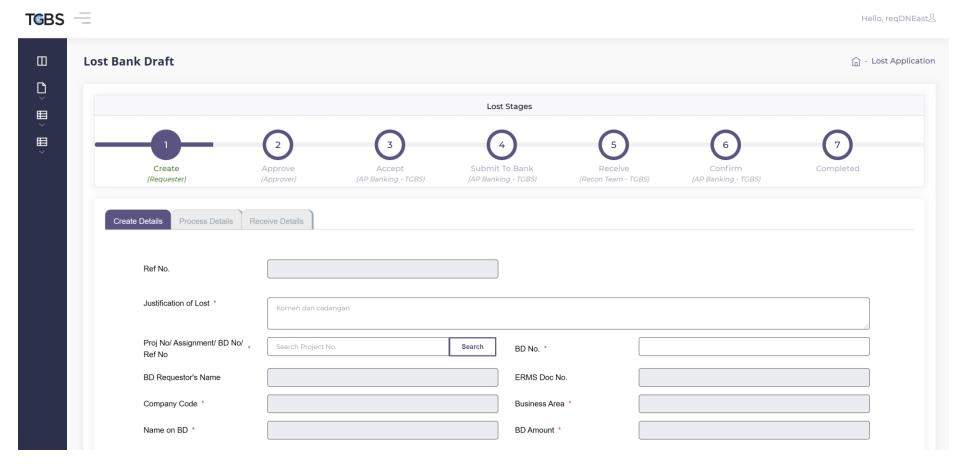


- Launch BDA system, https://bda.tnb.com.my
- In the login panel, enter the Staff No and Password in the required field.
- Click the 'Sign In' button to continue.
- User able to view BDA Homepage.

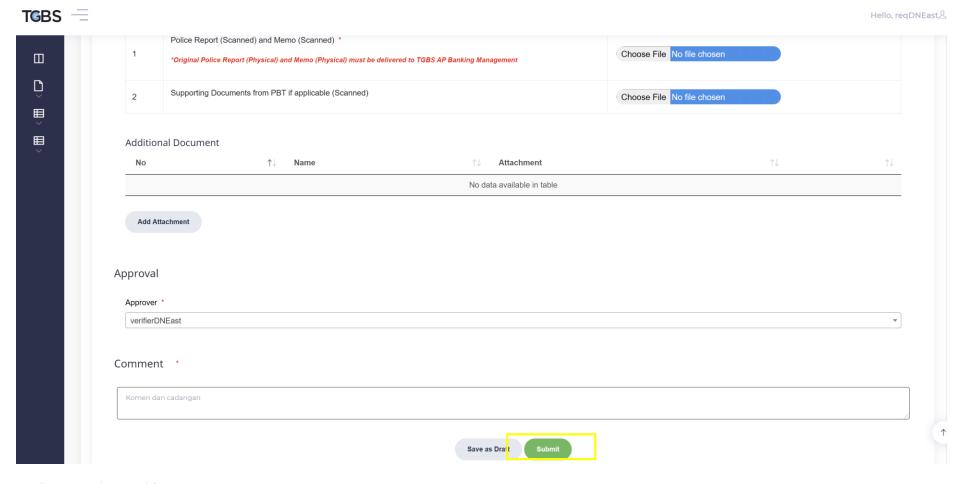
3.2 REQUESTOR SUBMITS BANK DRAFT LOST REQUEST



> Select 'Create Application' tab at the top pane and choose 'Lost Application' in the drop down list.



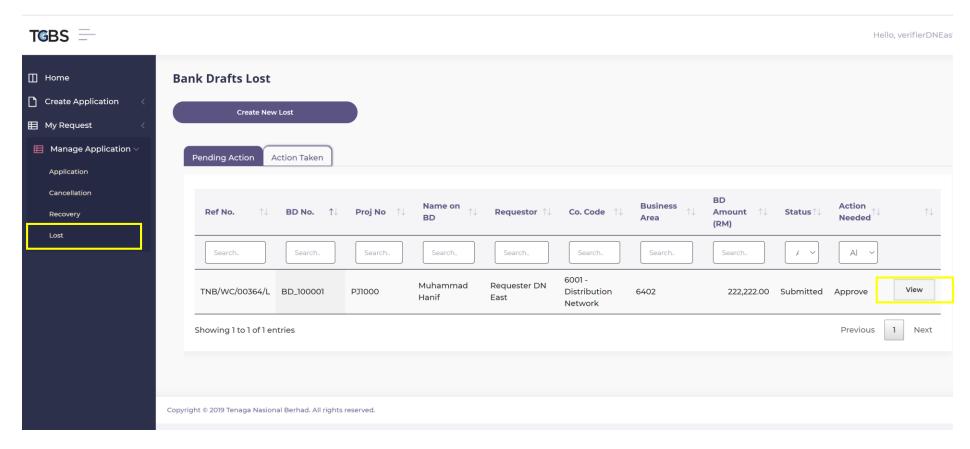
➤ User fill in the forms and complete all the compulsory fields.



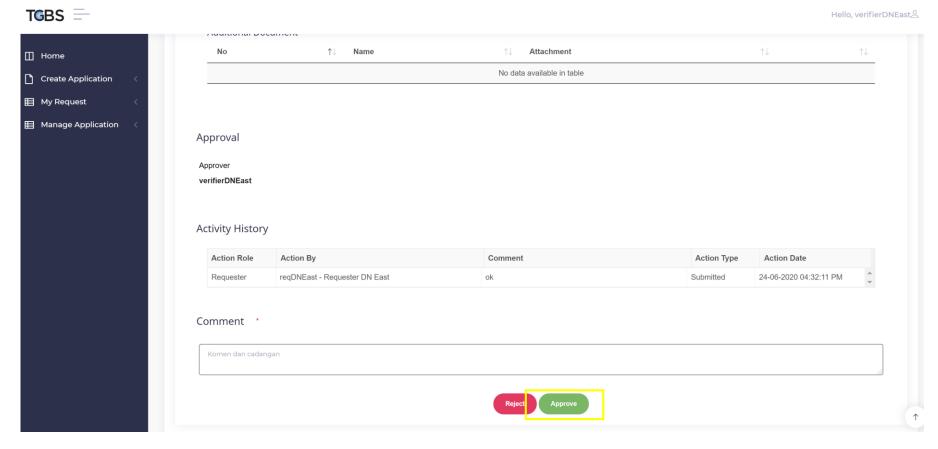
- > Fill in 'Komen' field.
- > Click 'Submit' button.
- Click 'Sure' button.

3.3 APPROVER APPROVES BANK DRAFT LOST REQUEST

Once Requestor submit BD Lost request, Approver will receive email for approval.



- Select 'Manage Application' > 'Lost' tab at the left pane bar.
- ➤ Able to view Pending Action list.
- Click 'View' on the respective application.



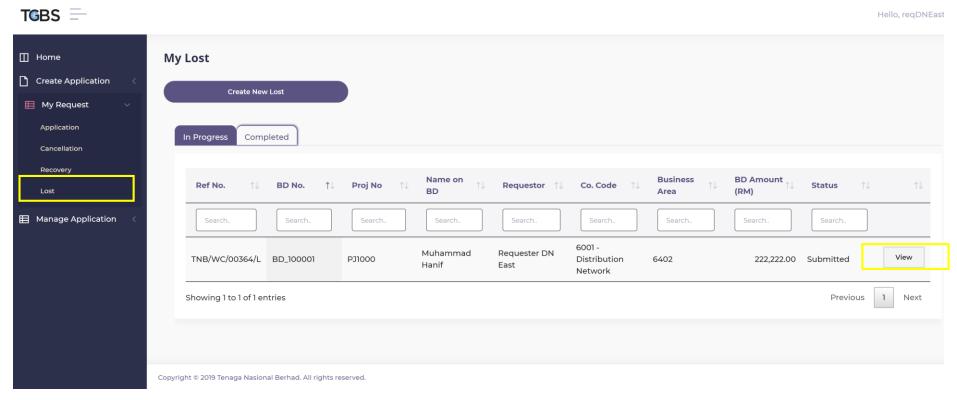
- > Fill in the 'Comment' field.
- Click 'Approve' button. Next, click 'Sure' button.

Once Approver has approved BD Lost Request, TGBS AP Banking will receive email for acceptance of the request. TGBS AP Banking will proceed to accept, process the BD Lost Request, and TGBS AP Recon will complete the request. Then, the completion of the BD Lost Request will be confirmed by TGBS AP Banking. Requestor will be notified after the completion.

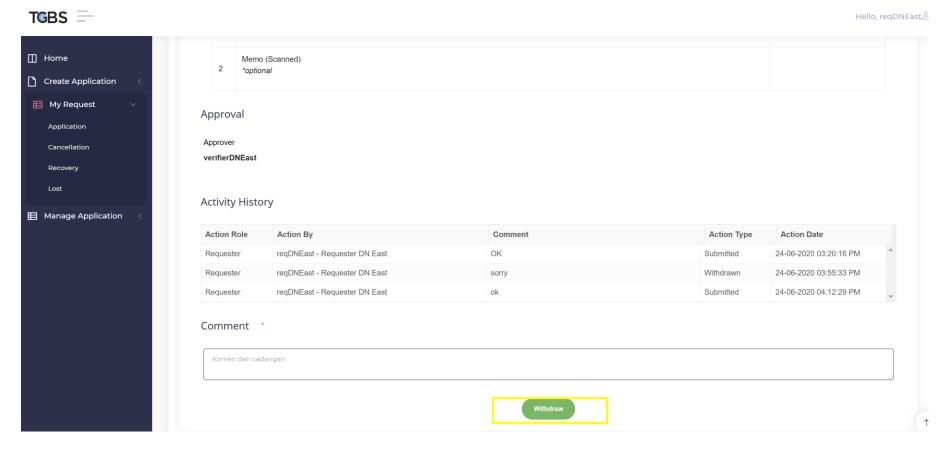
4 USER GUIDELINES (REJECT, RESUBMIT & WITHDRAWAL)

4.1 REQUESTOR WITHDRAWS BANK DRAFT LOST REQUEST

Requestor can withdraw BD Lost request before Approver takes any action on the request.



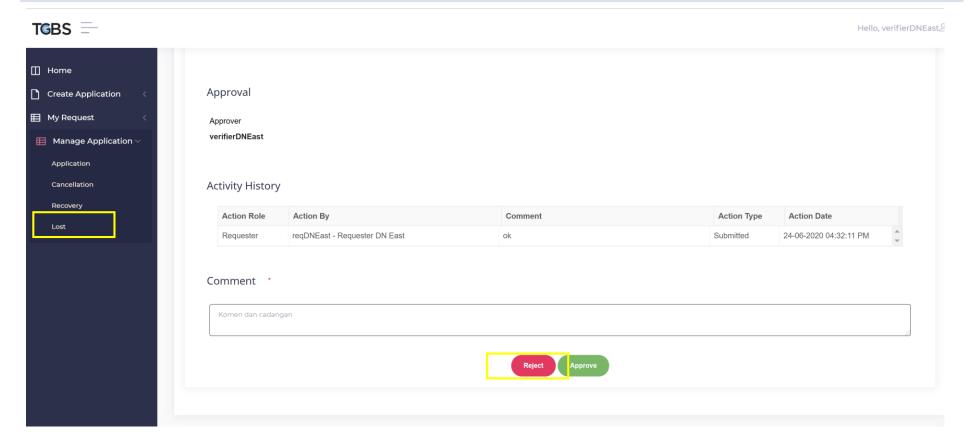
- > Select 'My Request' > 'Lost' tab at the left pane bar.
- Click 'View' on the respective application.



> Click 'Withdraw' button. Next, click 'Sure' button.

Approver will receive email on BD Lost request withdrawal.

4.2 APPROVER REJECTS BANK DRAFT LOST REQUEST

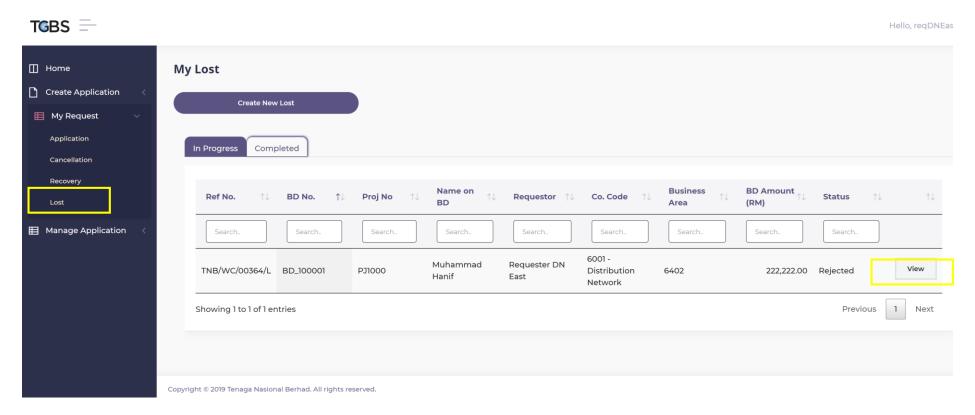


- ➤ Select 'Manage Application' > 'Lost' tab at the left pane bar.
- > In the Pending Action tab, click 'View' on the respective application.
- > Fill in the 'Comment' field.
- ➤ Click 'Reject' button. Next, click 'Sure' button.

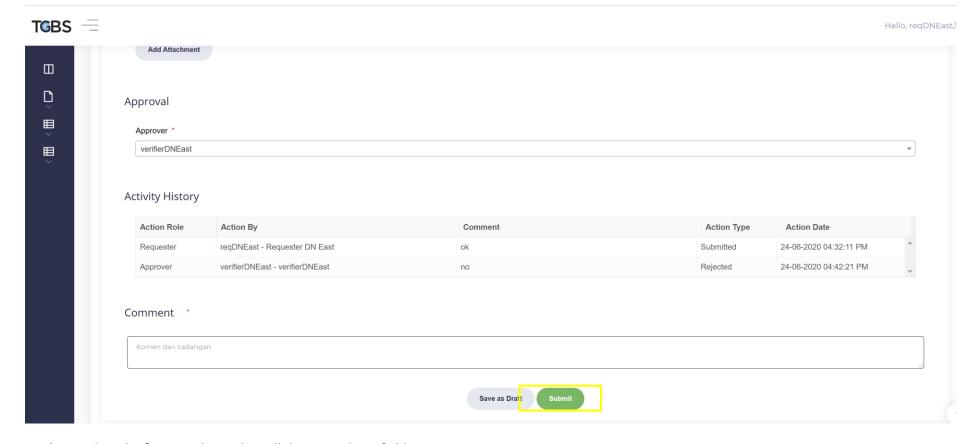
Requestor will receive email on BD Lost request rejection.

4.3 REQUESTOR RESUBMITS BANK DRAFT LOST REQUEST

Requestor can resubmit BD Lost request after withdrawal and rejected by Approver and TGBS AP Banking.



- > Select 'My Request' > 'Lost' tab at the left pane bar.
- > Click 'View' on the respective application.



- Update the forms and complete all the compulsory fields.
- > Click 'Submit' button. Next, click 'Sure' button.

Approver will receive email for BD Lost request approval.