



## Artem Lapikura

**Nationality:** Ukrainian

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**Gender:** Male

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🐦 **Twitter :** <https://twitter.com/Puzzaks>

📺 **YouTube :** <https://youtube.com/channel/UCzQLCuIB0hDa5a-JJDXqEmQ>

### ABOUT ME

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I am a student, working full-time as an IT-Support junior specialist, looking forward to getting experience and a way to improve my knowledges as well as practical skills.

I love to be in a team I can grow up with, my never-ending curiosity and ability to easily learn new helps me be productive and useful.

I have a big variety of basic-level skills, and from my experience, I've learned that being a good techsupport specialist means that you need wide eyesight and knowledges from almost every corner of IT world. That is what I am aiming to.

I am good at speaking and working in team. I am not afraid of changes and my mind is open for new thoughts. Yet I am able to do boring or just repeating tasks and concentrate on small details.

I am always oriented on people and love to collaborate with others.

### WORK EXPERIENCE

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#### Technical support specialist | System administrator

**Office Research Center** [ 29 Jun 2021 – Current ]

City: Kyiv

Country: Ukraine

Solving various technical (hardware and software) issues

Communicating with people online and live

Configuring new workstations

Setting up services, registering, modifying, resetting, deleting accounts

Learning Active Directory basics

Automating recurring tasks and creating basic scripts on several languages

Testing new technologies, VoIPs, CRMs

## EDUCATION AND TRAINING

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### **Junior Bachelor in Software Engineering**

***Kyiv Kollege of Communications*** [ 1 Sep 2017 – 7 Jul 2021 ]

Address: Leontovicha street, 11, 01030 Kyiv (Ukraine)

<https://kkz.net.ua>

### **Bachelor in Software Engineering**

***State University of Telecommunications*** [ 1 Sep 2021 – Current ]

Address: Solomianska str., 7, 03110 Kyiv (Ukraine)

<https://dut.edu.ua/>

## LANGUAGE SKILLS

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Mother tongue(s): **Ukrainian** | **Russian**

Other language(s):

**English**

**LISTENING B2 READING B2 WRITING B2**

**SPOKEN PRODUCTION B2 SPOKEN INTERACTION B2**

## RECOMMENDATIONS

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### **Volunteer**

Name: Artem Lapikura

Phone number: (+380) 993072873

Email: [puzzak69@gmail.com](mailto:puzzak69@gmail.com)

Acknowledgments for effective work, quick response and great interest in video games at the Games Gathering 2019 conference

### **Volunteer**

Name: Artem Lapikura

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Letter of recommendation, where documented that I was a volunteer at the international Crypto Games Conference from October 10 to 11, 2019.

My duties as a volunteer were to control the observance of order and cleanliness in my area, help visitors, to communicate with volunteers and with the crew of the conference.

During the conference, I proved myself to be a punctual, conscientious, professional employee and leader of the volunteer team.

## PUBLICATIONS

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### **IoT solution for monitoring everything, using Telegram.**

[2019]

<https://blog.seeedstudio.com/blog/2019/09/23/step-by-step-tutorial-a-simple-iot-solution-to-collect-your-environmental-data/>

In this day and age, there are so many surveillance systems out there in the market that can help you track your environment no matter where you are. Their main problem, however, is usually the price. After all, equipments that have functions such as Internet access, making calls and tracking various parameters of the surroundings are very complicated.

But what if someone tells that even a student can create such a system and make it work? Surely many would find it a joke. But in this article I showed that it is much easier than you think it is.