



Artem Lapikura

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ABOUT ME

I am a student, working full-time as an IT-Support junior specialist, looking forward to getting experience and a way to improve my knowledges as well as practical skills.

I love to be in a team I can grow up with, my never-ending curiosity and ability to easily learn new helps me be productive and useful.

I have a big variety of basic-level skills, and from my experience, I've learned that being a good techsupport specialist means that you need wide eyesight and knowledges from almost every corner of IT world. That is what I am aiming to.

I am good at speaking and working in team. I am not afraid of changes and my mind is open for new thoughts. Yet I am able to do boring or just repeating tasks and concentrate on small details.

I am always oriented on people and love to collaborate with others.

WORK EXPERIENCE

Technical support specialist | System administrator

Office Research Center [29 Jun 2021 – Current]

City: Kyiv

Country: Ukraine

Solving various technical (hardware and software) Communicating with people online and live

Configuring new workstations

Setting up services, registering, modifying, resetting, deleting accounts

Learning Active Directory basics

Automating recurring tasks and creating basic scripts on several languages

Testing new technologies, VoIPs, CRMs

EDUCATION AND TRAINING

Junior Bachelor in Software Engineering

Kyiv Kollege of Communications [1 Sep 2017 - 7 Jul 2021]

Address: Leontovicha street, 11, 01030 Kyiv (Ukraine)

https://kkz.net.ua

Bachelor in Software Engineering

State University of Telecommunications [1 Sep 2021 - Current]

Address: Solomianska str., 7, 03110 Kyiv (Ukraine)

https://dut.edu.ua/

LANGUAGE SKILLS

Mother tongue(s): **Ukrainian** | **Russian**

Other language(s):

English

LISTENING B2 READING B2 WRITING B2

SPOKEN PRODUCTION B2 SPOKEN INTERACTION B2

RECOMMENDATIONS

Volunteer

Name: Artem Lapikura

Phone number: (+380) 993072873 Email: puzzak69@gmail.com

Acknowledgments for effective work, quick response and great interest in video games at the Games Gathering

2019 conference

Volunteer

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Letter of recommendation, where documented that I was a volunteer at the international Crypto Games Conference from October 10 to 11, 2019.

My duties as a volunteer were to control the observance of order and cleanliness in my area, help visitors, to communicate with volunteers and with the crew of the conference.

During the conference, I proved myself to be a punctual, conscientious, professional employee and leader of the volunteer team.

PROJECTS

Telegram Bot's PHP framework

[Current]

I am creating a framework for easy creation of bots for Telegram using the PHP programming language - its main advantage is speed and lightness, with ease of use.

https://github.com/Puzzak/Telegram-php-bot

PUBLICATIONS

IoT solution for monitoring everything, using Telegram.

[2019]

 $\underline{https://blog.seeedstudio.com/blog/2019/09/23/step-by-step-tutorial-a-simple-iot-solution-to-collect-your-environmental-data/$

In this day and age, there are so many surveillance systems out there in the market that can help you track your environment no matter where you are. Their main problem, however, is usually the price. After all, equipments that have functions such as Internet access, making calls and tracking various parameters of the surroundings are very complicated.

But what if someone tells that even a student can create such a system and make it work? Surely many would find it a joke. But in this article I showed that it is much easier than you think it is.