

# Ian Miranda Castellón

Alajuela, Costa Rica

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Software development professional with nearly one year of experience optimizing backend code, integrating internal processes, and troubleshooting technical issues. Skilled in .NET technologies and known for clear communication, teamwork, and a proactive approach to solving problems.

## WORK EXPERIENCE

### Imagine Software Solutions S.R.L

*Jr Support Developer*

Remote | May 2025 - Present

- Provided immediate solutions to production issues or bugs, ensuring minimal downtime and stable system performance.
- Optimized backend code and related SQL stored procedure, reducing Unit ID editing time by approximately 20%, improving system performance and user experience.
- Built a secure authentication system for our Dashboard project, combining JWT with HTTP-only, Secure, SameSite cookies to protect user sessions.
- Integrated internal processes with NetSuite, streamlining data synchronization and enhancing operational efficiency.
- Upgraded a shared API endpoint used by NetSuite and customers to process multiple units per request, improving processing efficiency by approximately 25%.

### Magic Solutions

*Jr Architect Solutions*

Jaco, Puntarenas | Dec 2024 - Apr 2025

- Collaborated with the development team to create user stories defining web solutions according to client needs.
- Provided technical guidance and support to clients, ensuring seamless integration of new technologies.
- Determine with the customer the best hardware based on his present and future requirements.
- Helped troubleshoot technical issues on clients and our own equipment.

## SKILLS

**Programming & Development:** C#, .NET, Java, Javascript, HTML, Razor, Bootstrap, Tailwind CSS, React, Node.js

**Language:** Spanish (Native), English (B2+)

**Version Control & Deployment:** Git, GitHub, NPM, ViteJS, Netlify, Vercel, Azure, Kubernetes

**Database & Tools:** MySQL, Oracle, HeidiSQL, Microsoft SQL Server, Visual Studio.

## PROJECTS

**Beach S.A**

Jul 2024 - Dec 2024

I designed and implemented a RESTful API using ASP.NET Web API, structured with the MVC pattern to ensure clean separation of concerns and maintainability. In addition, I integrated JWT authentication to securely protect routes, validate users, and handle session management.

## EDUCATION

**Universidad de Costa Rica**

Costa Rica

*Bachelor's Degree - Computer Science and Media Technology*

Mar 2021 - Dec 2025