

## Modification of RCMS-AFIS source database in Special Branch of Bangladesh Police

Location of Assignment	Dhaka, Bangladesh, and European Union
Client	International Organization for Migration (IOM), UN
Reference Contact	Abdusattor Esoev Chief of Mission, IOM Bangladesh E-mail: <a href="mailto:smbgdiomtenders@iom.int">smbgdiomtenders@iom.int</a> Phone: +8801730309811
Contract Value	USD 360,800.00
Period of Activity	January 2024 to Present
Status	Ongoing
Nature of Work	<p>The project involved the design, development, deployment, and commissioning of custom software modules for the first Returnee Case Management System (RCMS) in Bangladesh, funded by the International Organization for Migration (IOM) and overseen by the Special Branch, Bangladesh Police. The system, supported by Oracle Database services, enables European Union consulates and various Bangladeshi authorities to create profiles for Bangladeshi citizens needing deportation, initiate verification requests, and track investigations efficiently, with Oracle ensuring reliable data management and security.</p> <p>Key project components included:</p> <ul style="list-style-type: none"> <li>• Development of both Extranet and Intranet subsystems for different stakeholders.</li> <li>• Oracle-powered Field Verification Modules for Special Branch officers on mobile devices.</li> <li>• Integration with Oracle solutions for seamless data storage, retrieval, and reporting.</li> <li>• Preparation of various documentation (SRS, SDD, User Manuals, etc.).</li> <li>• Conducting User Acceptance Testing (UAT), feedback implementation, and training.</li> </ul> <p>The system ensures seamless cooperation between international and national agencies, streamlining the returnee management process with the support of Oracle's robust database infrastructure.</p>
Total Man-Month	28