



Bangladesh Immigration Management System (IMS) Maintenance Phase 3

Location of Assignment	Bangladesh
Client	Special Branch, Bangladesh Police
Reference Contact	S.N. MD. Najrul Islam Special Superintendent of Police (Finance) Email: ssfinancesb@police.gov.bd Phone: +880 2 9335263
Contract Value	BDT 11,55,000.001 (Monthly)
Period of Activity	December 2022 to Present
Status	Ongoing
Nature of Work	<p>The project involved the support and maintenance of the Immigration Management System (IMS) across all immigration check posts in Bangladesh, handling incoming and outgoing passenger data. The system utilizes a 3-tier architecture with an Oracle-powered central database, business rules in the middle tier, and front-end applications at the end-user's host PC. Oracle services ensured data integration and security, particularly as new offices and organizations were added to the system.</p> <p>Key project components included:</p> <ul style="list-style-type: none"> • Maintenance and tuning of the IMS system, ensuring smooth database operations with Oracle support. • Data and system security management during integrations with new offices and organizations. • Modifying and adding business rules to meet the client's requirements. • Providing technical support services, including software reinstallation for failures at 26 Immigration Check Points under warranty.
Total Man-Month	95