

Breakdown Cover

Insurance Product Information Document

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Company:
Automobile Association Insurance Services Limited

Product:
Roadside

Automobile Association Insurance Services Limited operate as an insurance intermediary, authorised and regulated by the Financial Conduct Authority. Financial Services Registration Number 310562

The information provided in this document is a summary of the key features and exclusions of the policy and does not form part of the contract between us. Complete pre contract and contractual information about the product is provided to you in your policy documents.

What is this type of insurance?

24/7 cover in the event an eligible vehicle breaks down at the roadside, in which the named member(s) are drivers or passengers.



What is insured?

- ✓ Unlimited call-outs
- ✓ Finding/diagnosing the fault with your vehicle
- ✓ Attempted repair of the fault
- ✓ Parts to repair the fault, up to the value of £5
- ✓ Recovery to a local repairer



What is not insured?

- ✗ The same or similar cause of breakdown attended by us in the previous 28 days (including running out of fuel or charge)
- ✗ Faults due to lack of routine maintenance
- ✗ Recovery of more passengers than the eligible vehicle is legally able to carry (up to a maximum of 7)
- ✗ Transportation of livestock



Are there any restrictions on cover?

- ! The named person(s) must be with the eligible vehicle at the point of breakdown and when assistance arrives
- ! The vehicle must be roadworthy, within 3.5 tonnes and no wider than 2.55m
- ! No vehicle recovery following vandalism



Where am I covered?

- ✓ Anywhere in the UK, at least ¼ mile away from your home address



What are my obligations?

- To keep your vehicle roadworthy, ensuring it's taxed, insured and with a valid MOT
- To ensure that repairs are made on your vehicle following service warnings or after our mechanic has attended your vehicle



When and how do I pay?

- Payments will be taken on a monthly basis, until the membership is cancelled



When does the cover start and end?

- Your Continuous Monthly Membership starts on the date specified on your Membership Statement and continues until you decide to cancel



How do I cancel the contract?

- The contract can be cancelled by calling us on 0343 316 4444
- You have the right to cancel the contract at any time, just give us a minimum of 30 days' notice