



## MIGRATION & UPDATE FORM (INDIVIDUAL)

Dear Valued Customer,

Kindly complete this form to enable us serve you better (all changes in current information must be supported by documented evidence).

BVN Linkage <input type="checkbox"/> Account Reactivation <input type="checkbox"/> Bank Verification Number (BVN) <input type="text"/>
Account Number 1 <input type="text"/> Branch of Domiciliation <input type="text"/>
Account Number 2 <input type="text"/> Branch of Domiciliation <input type="text"/>
Account Number 3 <input type="text"/> Branch of Domiciliation <input type="text"/>
Title <input type="checkbox"/> Dr. <input checked="" type="checkbox"/> Mr. <input type="checkbox"/> Mrs. <input type="checkbox"/> Miss <input type="text"/> Others
Surname <input type="text"/> ALAMINA
First Name <input type="text"/> IYANLA
Middle Name <input type="text"/> JOHN
Date of Birth <input type="text"/> DD MM YY <input type="text"/> 05 11 1979         Marital Status <input type="checkbox"/> Single <input checked="" type="checkbox"/> Married <input type="checkbox"/> Divorced <input type="checkbox"/> Separated <input type="checkbox"/> Widowed
Email Address <input type="text"/> john.alamina@gmail.com
Mobile Number <input type="text"/> Zip Code <input type="text"/> Town/City/State <input type="text"/> Country <input type="text"/>
Foreign Residential Address <input type="text"/> 14 MILFORD COURT MILFORD STREET
City <input type="text"/> HUDDERSFIELD State <input type="text"/> WEST YORKSHIRE Country <input type="text"/> UNITED KINGDOM
Nationality <input type="text"/> NIGERIAN Occupation <input type="text"/> STUDENT

### Nigerian Contact Details

Title <input type="checkbox"/> Dr. <input type="checkbox"/> Mr. <input type="checkbox"/> Mrs. <input type="checkbox"/> Miss <input type="text"/> Others
Surname <input type="text"/>
Other Names <input type="text"/>
Mobile Telephone <input type="text"/> Gender <input type="checkbox"/> Male <input type="checkbox"/> Female Relationship <input type="text"/>
Residential Address <input type="text"/>

### Customer Confirmation

#### Checklist for accompanying documents

- ☐ Notarized or verified Proof of Address, Valid proof of address of residency e.g Current Utility Bill not exceeding 3months country of residence.
- ☐ Notarized or verified Valid Proof of Identification - Nigerian Driver's License or Nigerian International Passport or Nigerian National or foreign passport with Nigeria stated as place of birth.

**Note: Account(s) to be funded immediately after re-activation to avoid going back to dormancy.**

I/We hereby authorise First Bank of Nigeria Ltd. to reactivate this account(s) which has been inactive. I/We confirm that the above information is correct and also agree that my/our account(s) shall be subject to the terms and conditions applicable by the bank to such account as may be amended from time to time.

Authorised Signature:

Date:

D	D	M	M	Y	Y	Y	Y
1	6	0	4	2	0	1	9

### For Bank use only

Initiator <input type="text"/>
Authoriser <input type="text"/>

Signature

Signature

Date:

Date:

D	D	M	M	Y	Y	Y	Y

D	D	M	M	Y	Y	Y	Y

statement of 28th march — 26th April  
acct:



The Managing Director  
First Bank of Nigeria Limited  
35, Marina Lagos.

Dear Sir,

**INDEMNITY (Individual/Joint Account)**

WHEREAS ALAMINA IYALLA JOHN whose address is at  
(Name of Customer)

14 MILFORD COURT, MILFORD STREET, UNITED KINGDOM ("the Customer")

with Account 3024252015 ("the Account") with

..... branch of First Bank of Nigeria Limited ("the Bank"), has requested the Bank to consider and/or act on Funds Transfer instructions and/or other requests to the Bank communicated from time to time via electronic mail (email) purportedly emanating from the email address(es) shown in the table below or such other email address that the Bank may subsequently agree to act upon at the Customer's request ("Email Instruction(s)").

**IN CONSIDERATION** of the Bank considering and/or acting upon an Email Instruction, the Customer hereby formally, unreservedly, irrevocably and unconditionally declares and covenants as follows:

1. That the Bank is hereby authorized, in its sole discretion, to consider and/or act upon Email Instruction(s) without the necessity of any original signature(s) or conformity of the instruction with any other mandate or the requirement of any other confirmation on the part of the Bank. In respect of funds transfer and/or any other request(s) determined by the Bank, an E-Mail instruction shall require a scanned copy of the instruction duly signed in accordance with the existing mandate.
2. The Customer is fully aware that Email Instructions are unsecure means of communication and are therefore prone to the risk of omissions, errors, mis-statements, non-receipts, fraud and/or other unauthorised interventions by third parties, all such risk which the Customer hereby fully assumes.
3. The Bank may, but is not obliged to seek telephone confirmation or other form(s) of confirmation of an Email Instruction; and shall exercise its discretion to proceed or refrain from acting upon an Email Instruction in the event that the Bank is unable to obtain satisfactory confirmation thereof, or has any reason to doubt the authenticity of an Email Instruction or the confirmation received in respect thereof.
4. The Bank has no obligation whatsoever to confirm or verify the identity of the person(s) sending any Email Instruction or the genuineness of any Email Instruction. Any transaction processed pursuant to an Email Instruction shall be binding on the Customer for all intents and purposes and whether made with or without the Customer's authority, knowledge or consent.
5. The Customer shall ensure the security of his/her/their email address(es) and electronic devices; and shall inform the Bank forthwith upon the happening of any circumstances likely to render the continued use of Email instructions unsafe.
6. The Bank shall endeavour to refrain from processing an Email Instruction upon receiving a notification pursuant to Clause 5 above. This shall however be without prejudice to the Customer's covenants and obligations herein in respect of any transaction processed whether prior or subsequent to the notification.

7. The Bank retains the sole discretion to process an Email Instruction, or any part thereof; and shall not be under any obligation to provide reasons for failing so to do.
8. The Customer waives all right of action or defences it may have against the Bank in connection with all matters contemplated herein, and shall further hold the Bank free and harmless from any responsibility, liability or adverse consequence (whether direct or indirect) in connection with receiving, considering and/or processing the Customer's Email Instruction(s). The Customer shall further indemnify and keep the Bank fully indemnified against all litigations, actions, claims, loss, damage, costs and/or expenses which may be brought against the Bank or suffered or incurred by the Bank and which may have arisen either directly or indirectly out of or in connection with the Bank's receiving, consideration and/or processing the Customer's Email Instruction(s).
9. This Indemnity shall be a continuing obligation in respect of any and all matters connected to or arising from the Bank's receipt, consideration or processing of the Customer's Email Instructions.

This Indemnity shall be construed in accordance with the laws of the Federal Republic of Nigeria.

Email Address <small>(The email address must be one that previously exists in the Bank's records)</small>	
Primary e-mail	john.alamina@gmail.com
Alternate e-mail	

Dated this 16 day of April, 2019

SIGNED, SEALED AND DELIVERED

by the Customer:

Name: ALAMINA LYALLA JOHN



Signature

Name: .....

Signature

IN THE PRESENCE OF WITNESS:

Name: APAKASA IBINABO CHRISTIANA

Signature: 

Address: 14 MILFORD COURT, MILFORD STREET, HUDDERSFIELD, UK

Occupation: SUPPORT WORKER



Account No. (For Official use only):

3024252015

CONFIDENTIAL

## SIGNATURE CARD (SAVINGS/INDIVIDUAL CURRENT/JOINT &amp; DOMICILIARY ACCOUNT)

Account Name: 3024252015 ALAMINA IYALLA JOHN

## FIRST SIGNATORY

Name of Signatory: ALAMINA IYALLA JOHN

Occupation: STUDENT

Residential Address:  
(not P.O. Box)

Telephone Number: 07459136289

Mandate/Instruction:

Signature: [Signature]

Affix  
Passport Photo  
Here

## SECOND SIGNATORY

Name of Signatory:

Occupation:

Residential Address:  
(not P.O. Box)

Telephone Number:

Mandate/Instruction:

Signature:

Affix  
Passport Photo  
Here

## CHEQUE CONFIRMATION

You will be required to pre-confirm any ₦1,000,000 and above cheque.

If you would like to have a higher threshold for pre-confirmation, please specify the amount

i.e. The threshold above ₦1,000,000 ₦ [ ] k

## FOR BANK USE ONLY

Authorising Officer's Name:

Signature:

D D M M Y Y Y Y



## E-PRODUCT REQUEST

☐ FirstAlert ☐ FirstOnline (Diaspora) ☐ E-Statement ☐ Token ☐ Debit Card Services

### CUSTOMER INFORMATION

Account Number 1	3024252015	Account Number 2	<div style="border: 1px solid black; width: 20px; height: 20px; display: inline-block;"></div> <div style="border: 1px solid black; width: 20px; height: 20px; display: inline-block;"></div> <div style="border: 1px solid black; width: 20px; height: 20px; display: inline-block;"></div> <div style="border: 1px solid black; width: 20px; height: 20px; display: inline-block;"></div> <div style="border: 1px solid black; width: 20px; height: 20px; display: inline-block;"></div> <div style="border: 1px solid black; width: 20px; height: 20px; display: inline-block;"></div>
Full Name:	ALAMINA IYALWA JDHN		
Phone Number with country code	1447459136287		
Foreign Residential Address	14 MILFORD COURT, HUNDERSFIELD, UK		
	Zip Code	Town/City/State	Country
	HD1	304	WEST YORKSHIRE
Email Address:	john.alamina@gmail.com		
Date of Birth	<div style="border: 1px solid black; width: 20px; height: 20px; display: inline-block;"></div> <div style="border: 1px solid black; width: 20px; height: 20px; display: inline-block;"></div> <div style="border: 1px solid black; width: 20px; height: 20px; display: inline-block;"></div> <div style="border: 1px solid black; width: 20px; height: 20px; display: inline-block;"></div>	<div style="border: 1px solid black; width: 20px; height: 20px; display: inline-block;"></div> <div style="border: 1px solid black; width: 20px; height: 20px; display: inline-block;"></div> <div style="border: 1px solid black; width: 20px; height: 20px; display: inline-block;"></div> <div style="border: 1px solid black; width: 20px; height: 20px; display: inline-block;"></div>	<div style="border: 1px solid black; width: 20px; height: 20px; display: inline-block;"></div> <div style="border: 1px solid black; width: 20px; height: 20px; display: inline-block;"></div> <div style="border: 1px solid black; width: 20px; height: 20px; display: inline-block;"></div> <div style="border: 1px solid black; width: 20px; height: 20px; display: inline-block;"></div>
	05	11	1979
Means of Identification	<div style="border: 1px solid black; width: 20px; height: 20px; display: inline-block;"></div>	<div style="border: 1px solid black; width: 20px; height: 20px; display: inline-block;"></div>	<div style="border: 1px solid black; width: 20px; height: 20px; display: inline-block;"></div>

ONLINE BANKING/TOKEN REQUEST

Token Request	<input type="text"/>	Preferred User ID (for FirstBank online subscribers only)	<input type="text"/>
Preferred User ID 2	<input type="text"/>	Preferred User ID 3	<input type="text"/>
Residential Address For Token Delivery	<input type="text"/>		

## Card Type

MasterCard	<input type="checkbox"/> Platinum	<input checked="" type="checkbox"/> Standard	<input type="checkbox"/> Naira			
Visa	<input type="checkbox"/> Classic	<input type="checkbox"/> Gold	<input type="checkbox"/> Naira	<input type="checkbox"/> Prepaid		
Request Type	<input type="checkbox"/> New Request	<input checked="" type="checkbox"/> Replacement Only	<input type="checkbox"/> Hot-Listing Only	<input type="checkbox"/> Hot-Listing & Replacement	<input type="checkbox"/> De-Hotlisting	<input type="checkbox"/> Link Account

☐ SMS (fee applies) ☐ Email ☐ Both

Kindly read and sign the Terms and Conditions overleaf

Authorised signatory		Date:	<table border="1"><tr><td>D</td><td>D</td></tr><tr><td></td><td></td></tr></table>	D	D			<table border="1"><tr><td>M</td><td>M</td></tr><tr><td></td><td></td></tr></table>	M	M			<table border="1"><tr><td>Y</td><td>Y</td><td>Y</td><td>Y</td></tr><tr><td></td><td></td><td></td><td></td></tr></table>	Y	Y	Y	Y				
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Processing branch					Date of Deployment	<table border="1"><tr><td>D</td><td>D</td><td>M</td><td>M</td><td>Y</td><td>Y</td><td>Y</td><td>Y</td></tr><tr><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></tr></table>	D	D	M	M	Y	Y	Y	Y								
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Customer ID																						
Initiator		Staff no		Signature																		
Authoriser		Staff no		Signature																		

The following Terms and Conditions apply to all services provided by First Bank of Nigeria Ltd. ("First Bank" or "the Bank"), which is accessed by a User through the internet, phone or any hand-held or computer device.

In these Terms, "we", "us" or "our" refers to First Bank and its successors, agents and assigns, while "you", "your" refers to you and/or any person who subscribes for, uses or authorizes the use of the Service.

In these Terms, "we", "us" or "our" refers to First Bank and its successors, agents and assigns, while "you", "your" refers to you and/or any person who subscribes for, uses or authorizes the use of the Service.

## 1.0 Terms Used

- ## 2.0 Your Responsibilities

2.10.3 of any other information which ordinarily and reasonably should be notified to us.

3.4 We may refuse to effect a Transaction through the Service if:

- These Terms shall be deemed to continue to subsist irrespective of the happening of any of the events stated under clauses 3.3 to 3.5 above.

- 3.7.5 The disclosure is necessary to collect information for internal use, or the use of our service providers, agents or contractors;
- 3.7.6 The disclosure involves a claim by or against us concerning a transaction involving your Account.
- 3.7.7 The disclosure otherwise is required or permitted under any laws and/or regulations
- 3.7.8 The disclosure is deemed by the Bank as being necessary to be made

4.1 You agree that when you use the Service, you will remain subject to the terms and conditions of all your existing agreements with any service providers of yours. You understand that those agreements may provide for fees, limitations and restrictions which might impact your use of the Service, and you agree to be solely responsible for all such fees, limitations and restrictions.

4.2 Any Transaction accessed through a Service shall also be subject to all other terms entered with the Bank as well as terms set by the Bank from time to time regarding that Transaction; including any transaction limitations and fees which may be applicable.

- 5.1 Users shall be charged fees by the Bank, in accordance with the schedule of fees determined by the Bank from time to time.
- 5.2 Charges shall be determined, and are subject to review at any time and at our discretion. You waive your right to prior notification of any such charge, and hereby exonerate the Bank from any liability for taking such charges provided the charge is subsequently reflected in your bank statement.
- 5.3 Charges applicable under this term may be applied to any of your accounts (irrespective of account type and currency) with the Bank without recourse to you.

- 5.1 If your mobile device, phone or token is lost/stolen or you suspect that any of your Security Details has been compromised, you must notify us immediately by contacting us via FirstContact (0700FIRSTCONTACT (0700-34778-26653228), 01-4485500, 0708-052-5000 or email: firstcontact@firstbankngiera.com. These details may be changed from time to time. You should report any possible incidence of compromised Security Details; and if we request for it, obtain and provide us the police report in that regard.
- 5.2 On actual receipt of your report, we will take reasonable steps to stop or minimize access to your Account via the Service.
- 5.3 You shall co-operate with us and any law enforcement agency in our efforts to recover your missing item and/or conduct investigation of the compromised Security Detail.
- 5.4 In the absence of any proven fraudulence on the part of the Bank, any unauthorised access to your Account via the Service shall be deemed to have arisen as a result of your negligence.
- 5.5 You will be liable for all losses incurred arising from any unauthorised access to your account through the Service.

7.1 We do not warrant that services and benefits that we provide pursuant to these Terms will always be available. You expressly understand and agree that use of the Service is at your sole risk. The Service is provided on an "as is" and "as available" basis, and the Bank expressly disclaims all warranties of any kind, whether express or implied, including, but not limited to the implied warranties of merchantability, fitness for a particular purpose and non-infringement. We further reserve the right to withdraw or vary the services or any related benefits at any time without giving you notice.

7.2 We will not be liable to you if we cannot carry out our responsibilities under these Terms as a result of anything that we cannot reasonably control. These include:

- 7.2.1 Network or system downtime or failures, maintenance processes, unavailability of any communication system;
- 7.2.2 Industrial disputes, natural disasters, force majeure or other acts of God;
- 7.2.3 Delays, malfunctions or any other analogous event arising from an external interface;
- 7.2.4 Unavailability of supplies;
- 7.2.5 Breach or virus in the processes or payment mechanisms; sabotage, computer hacking, unauthorized access to computer data and storage device, computer crashes, breach of security and encryption, etc.
- 7.3 If the Bank provides any information to you via any email, telephone or other channel, details of which you provided to the Bank, the Bank shall not be liable if the information becomes intercepted, altered or misused by an unauthorized person.
- 7.4 We shall not assume responsibility for the operation, security, functionality or availability of any service provider, phone, wireless device or mobile network, which you utilize to access the Service. We also disclaim responsibility for any virus or viruses that you may encounter while using the Service.
- 7.5 Where you access other websites from the Bank's web platform, this shall only be for convenience purposes; and the Bank assumes no responsibility for the safety, security, content and privacy of such link or transactions with respect thereto.
- 7.6 The Bank shall not be responsible or accountable in any way whatsoever for any loss, injury or damage howsoever attributable to a third party act, omission or default.
- 7.7 Except when caused by the Bank's intentional and fraudulent misconduct, we shall not be responsible for any loss, injury or damage, whether direct, indirect, general or consequential, caused by your use of the Services. You shall indemnify and hold us harmless from all claims, demands, lawsuits, losses, costs, expenses and attorney's fees we suffer or incur because of your use of the Services or your violation of these terms.

We may change or otherwise vary these Terms and Conditions, including our charges

9.1 You agree that any instruction given to the Bank in respect of your Account via the Service shall be binding and shall be given the same legal effect as your written and signed paper instruction. It shall be deemed for all purposes (i) to be "written" (ii) to have been "properly signed" (iii) to constitute an "original" when printed from electronic files or records established and maintained in the normal course of the Bank's business.

- 9.2 Non-enforcement or delay in enforcing the clause breached does not prevent the Bank from enforcing the clause against you at a later date.
- 9.3 We may record phone calls and other communications between you and us, and use the information for any lawful purpose, at our sole discretion.
- 9.4 You authorize us to exercise a right of set-off at any time we deem fit in respect of any account you may maintain with us (irrespective of the account type or currency) to settle any obligation to us.
- 9.5 You confirm that all information provided to the Bank regarding the application for the Service is complete and accurate in all respects.
- 9.6 Your application for any Service will be subject to the Bank's processes and reviews, which may require you to provide further information or documents. We reserve the right to accept or reject your application.
- 9.7 We will charge you for any loss or cost we may incur from a breach of these Terms by you.
- 9.8 Your rights under these Terms and Conditions are personal to you and cannot be assigned.
- 9.9 These Terms and Conditions shall be governed by the Laws of the Federal Republic of Nigeria.

Date: 

D	D	M	M	Y	Y	Y	Y
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Date: 

D	D	M	M	Y	Y	Y	Y
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Date: 

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