

Key Protect Insurance

Insurance Product Information Document



Company: Supercover Insurance Ltd

Product: Key Protect Policy

Supercover Insurance Ltd. Registered in England and Wales, registration no. 03058631. Authorised and regulated by the Financial Conduct Authority (No. 313806).

This document is a summary of cover highlighting the main features and benefits as well as the general conditions and exclusions of this policy. Full terms and conditions can be found in the policy wording. You will also receive a policy schedule showing the specific details of your policy and the cover(s) you have selected. Please take some time to read the policy documents when you receive them. It is important that you tell us as soon as possible if any of the information is incorrect.

What is this type of insurance?

This policy covers you if, during the period of insurance, an insured key is accidentally lost, stolen or accidentally damaged. We will pay up to £1500 for locksmith charges, new locks, replacement keys, onward transport costs (up to £75 per day).



What is insured?

- ✓ Locksmith charges if your insured keys are lost, stolen, damaged or locked in your home, motor cycle or motor vehicle
- ✓ New locks if there is a security risk to your motor cycle, motor vehicle or home due to the loss or theft of your insured key
- ✓ Replacement keys if your insured keys are stolen, deemed permanently lost, or broken.
- ✓ Onward transport costs up to £75 per day if you have no access to your motor cycle or motor vehicle while away from your home due to lost, stolen or broken keys.
- ✓ Vehicle hire costs up to £40 per day for up to three days if you are unable to use your motor cycle or motor vehicle while away from your home due to lost, stolen or broken keys.
- ✓ Accommodation costs up to £120 if you have no access to your home
- ✓ We will pay a £20 reward to the finder of your lost insured keys.



What is not insured?

- ✗ Any sum claimed where it is not possible to produce receipts or invoices for payments made by you
- ✗ Insured keys lost or broken by, or stolen from, someone other than you or a member of your immediate family
- ✗ Any costs other than the replacement of insured keys where you have access to duplicate keys unless in the event of an emergency
- ✗ Any property other than an insured key and its associated lock or ignition system, and any immobiliser, infrared handset and/or alarm attached to the insured key
- ✗ Any loss of market value to your motor cycle or motor vehicle
- ✗ Locks that are damaged prior to the accidental loss, theft or accidental damage of insured keys.
- ✗ More than 2 keys per lock per claim.
- ✗ Any part of any claim, if during the waiting period of 48 hours your insured keys are found, unless you are in an emergency situation.
- ✗ Claims arising from any deliberate or criminal act by the insured, or arising from failure to take steps to safeguard an insured key.



Are there any restrictions on cover?

- ! The maximum payable in any one period of insurance is £1500.
- ! Loss or theft claims must be reported to the policy within 48 hours of discovery and an incident report number obtained.
- ! Claims must be reported to the claims administrator within 30 days.
- ! No claim will be paid for:
 - Events occurring within 14 days from the start date
 - Sums where it is not possible to produce receipts or invoices for payments made.



Where am I covered?

- ✓ You are covered within the United Kingdom, Channel Islands and Isle of Man.



What are my obligations?

- You are required by the provisions of the Consumer Insurance (Disclosure and Representations) Act to take care to supply accurate and complete answers to all the questions in the declaration and to make sure that all information supplied is true and correct. You must tell us of any changes to the answers you have given as soon as possible. Failure to advise us of a change to your answers may mean that your policy is invalid and that it does not operate in the event of a claim.



When and how do I pay?

Payment must be made in full by credit or debit card upon inception of the policy, unless you choose to pay by direct debit and have been accepted by the finance provider.



When does the cover start and end?

Cover lasts for one year and the dates of cover are specified in your policy schedule.



How do I cancel the contract?

If you decide that for any reason, this policy does not meet your insurance needs then please return it to the administrator within 14 days of issue. On the condition that no claims have been made or are pending, we will refund your premium in full. If you wish to cancel your policy after 14 days, you may do so by giving us 30 days notice in writing however no refund will be given.